

# DUNDEE COMMUNITY SAFETY OUTCOME IMPROVEMENT PLAN

Dundee Community Safety Partnership

2017-2022

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## 1. INTRODUCTION

### What is Community Safety?

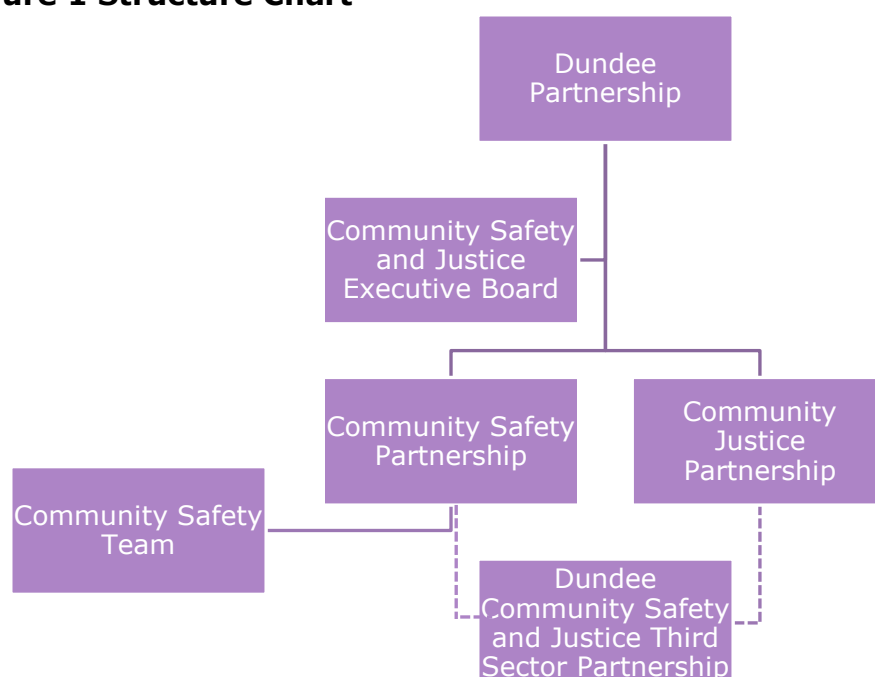
Community Safety tends to mean different things to different people at different times of their lives and can vary considerably from locality to locality. The most commonly accepted definition states that community safety is about “protecting people’s rights to live in confidence and without fear for their own or other people’s safety” (COSLA).

Community Safety is therefore about being able to feel safe at home, at work, walking down the street or in other public places. It relates to individuals’ quality of life and encourages individuals to seek the most favourable opportunities available to them, to enable them to live their lives safely, without fear of crime and disorder.

This Dundee Community Safety Outcome Improvement Plan (CSOIP) 2017-2022 builds on work from the previous Dundee Community Strategic Assessment Plan and sets out the key priority areas to be progressed by the Dundee Community Safety Partnership.

In addition, this Plan complements the Dundee Partnership City Plan for Dundee 2017-2026 which is Dundee's first Local Outcome Improvement Plan. In the City Plan, Community Safety and Justice is identified as a strategic priority for the City and is being coordinated by a Community Safety and Justice Executive Board. The Structure Chart in Figure 1 illustrates where the Community Safety Partnership sits in relation to other Partnerships in Dundee.

**Figure 1 Structure Chart**



This plan needs to be read in conjunction with the Community Justice Outcome Improvement Plan, which is also overseen by the Board with a specific focus on community justice. Together, these 2 plans will make significant contributions towards promoting safety and protecting people from harm across the City.

### **Dundee Community Safety Partnership Members**

- Dundee City Council
- Police Scotland
- Scottish Fire and Rescue Service
- Dundee Alcohol and Drugs Partnership
- Dundee Health and Social Care Partnership
- Dundee Violence Against Women Partnership
- Third Sector Interface
- Women's Rape and Sexual Abuse Centre
- Victim Support/Witness Service
- Dundee Women's Aid
- Protecting People

- Dundee Tenants Association
- Scottish Prison Service

## **Plan Consultation**

Whilst statistical data has provided a basis for review and allowed identification of current areas of improvement, this has been further developed through consultation with partners and the public to finalise our priorities and actions. Local communities have been involved in the development of priorities for this plan and for their local community plans under the banner of Engage Dundee. A range of techniques were employed between June 2016 and March 2017 to gather views, including the Place Standard tool recommended by the Scottish Government.

Community Safety and Justice Partners participated in a development day to discuss high level Community Safety and Justice Priorities and rationalise those into a consolidated list and it is from this list that the Community Safety and Justice Themes were developed.

## **Community Safety and Justice Priorities**

On the basis of statistical analysis and consultation, the priority outcomes for Community Safety and Justice as outlined in the City Plan for Dundee are as follows:

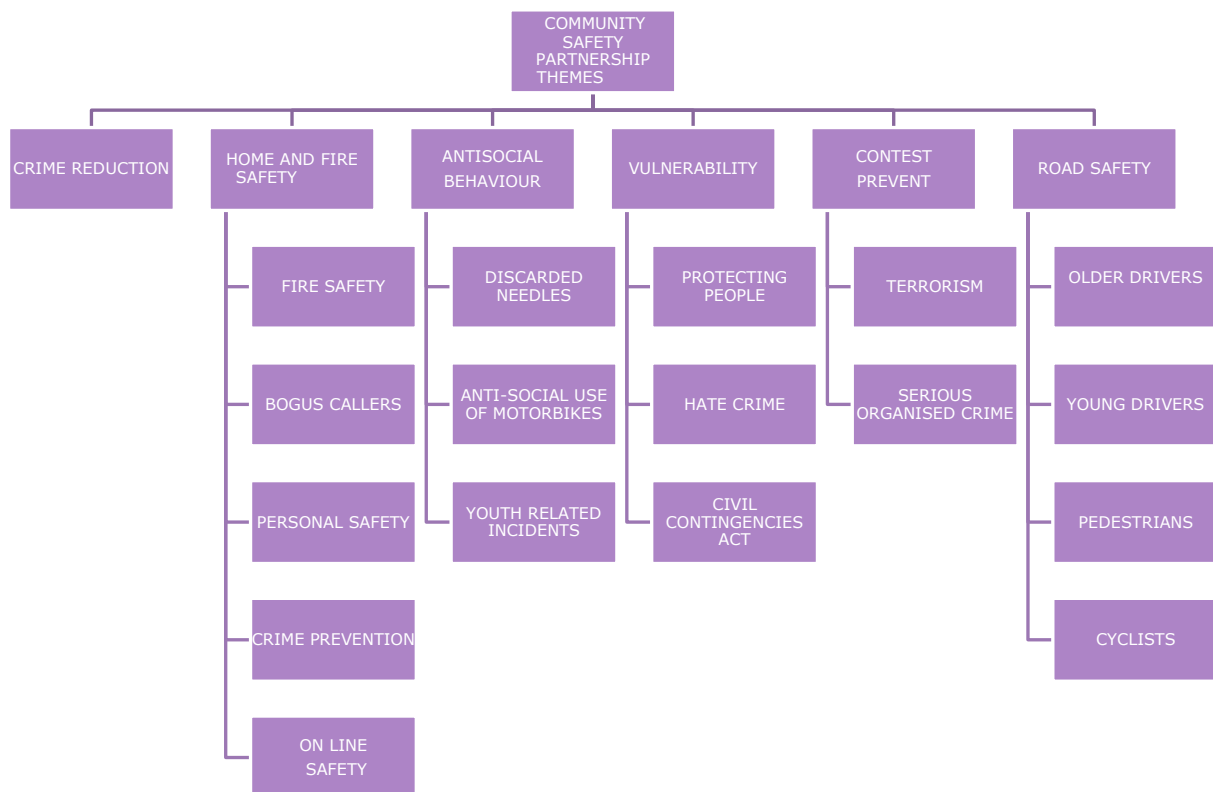
- Dundee has reduced levels of crime
- Dundee has reduced levels of domestic abuse
- Dundee has reduced levels of re-offending (will be managed via the Community Justice Outcome Improvement Plan)
- We have improved safety of our local communities by reducing the risk to life, property and the environment from fire
- We have improved road safety in Dundee
- Dundee has reduced levels of antisocial behaviour

## **Community Safety Partnership Priorities**

This Community Safety Partnership focuses on the following themes:

- Dundee has reduced levels of Groups 1-4 crimes (1.Non-sexual crimes of violence, 2.Sexual crimes, 3.Crimes of dishonesty and 4.Fire Raising, vandalism etc.
- Fire/Home/Environmental Safety
- Antisocial Behaviour
- Vulnerability
- CONTEST Prevent
- Road Safety

Figure 2 illustrates these themes further.  
**Figure 2 Community Safety Themes**



## Developments

The Community Safety Team supports the work of Dundee City Council and the Dundee Community Safety Partnership to ensure “Our Communities will be safe and feel safe”.

Crime affects everyone in society. Behind every statistic is a person, a family, a life influenced and sometimes completely changed by the experience. The partnership has a responsibility to the communities of Dundee to work to support the victims of crime to increase their confidence and resilience which it takes seriously. The partnership also commits to supporting the witnesses so they are more reassured and confident in court process. This ensures the Justice process runs efficiently and effectively.

Partnership working by Community Safety Wardens, Community Safety Workers and Antisocial Behaviour staff at both strategic and operational level has led to the continuation of downward trends in the key performance areas affecting the safety of our communities and there are strong indications that people continue to perceive their communities to be safer.

Involvement by staff at a national level in key Community Safety Networks and groupings ensures Dundee is at the forefront of developments, aware of emerging issues and in a position to influence national thinking on key issues. The Community Safety Team will further develop best practice. This will include the development and implementation of a communications plan to raise awareness of the need to keep people safe in their communities, through the use of a multi-channel approach both in real time and more long term campaigns.

Over the life of the previous plan, significant reform has taken place in public services with the creation of national single police service and single fire and rescue service on 1 April 2013. The reformation of these key community safety partner organisations is still maturing.

However, significant challenges remain in the face of continuing austerity to deliver tangible outcomes in a flexible, efficient and cost effective manner that offers best value to our communities.

The Dundee Health and Social Care Partnership will work to enable individuals to lead independent, healthy and fulfilling lives in active and inclusive communities. This will complement the Community Safety Partnership aims of allowing that to happen in a safe environment and manner.

In Particular, the Community Safety Partnership recognises that Scotland has an unhealthy relationship with alcohol. The misuse of alcohol and drugs harms our communities and reducing the harm caused by their misuse remains a national as well as a local community priority. Drug and alcohol misuse has direct links to serious and organised crime, violent crime, vulnerability, social deprivation, antisocial behaviour, road safety and domestic violence as well as acquisitive crime committed by substance users to fund their habits. The Community Safety Partnership commits to supporting the Health and Social Care Partnership in reducing the negative impact of alcohol and other substances in Dundee.

Specific regard will be paid to the interconnectivity of the key outcomes of the Community Safety Plan as they relate to the councils other strategic priorities of:

- Fair Work and Enterprise
- Children and Families
- Health, Care and Wellbeing
- Community Safety and Justice
- Building Stronger Communities

Each of these 5 themes are individually important but demonstrating how they overlap and connect to each other is a key priority for the Community Safety Partnership.

### **Links to Associated Strategies**

Some of the key strategies that inter-connect with this plan are as follows:

- City Plan for Dundee 2017-2016
- Dundee Council Plan 2017-2022
- Police Scotland – Dundee Local Policing Plan 2017-20
- Scottish Fire and Rescue Service – Local Fire and Rescue Plan for Dundee 2017-20
- Dundee Community Justice Outcome Improvement Plan 2017-2020
- Strategic Plan for the Violence Against Women Partnership 2017-2020
- Alcohol and Drugs Partnership Strategic and Commissioning Plan for Substance Misuse 2018-2021
- Health and Social Care Strategic Commissioning Plan 2016-2021
- Tayside Plan for Children, Young People and Families 2017-2020

**Figure 3 Dundee Community Safety Co-ordinating Structure**



### **Equality and Diversity**

The Equality Act 2010 (the Act), which harmonised and replaced previous equalities legislation come into force on 5 April 2011. The Act placed a general equality duty on public authorities to pay due regard to the need to:

- Eliminate discrimination
- Advance equality; and
- Foster good relations across the range of protected characteristics.

The general equality duty expanded the range of those protected under equality legislation to include the following protected characteristics of age, disability, gender, gender reassignment, pregnancy and maternity, race, religion or belief and sexual orientation. The equality duty also covers marriage and civil partnerships, with regard to eliminating unlawful discrimination in employment.

The Community Safety Partnership takes issues of equality and diversity seriously and will ensure that every consideration is given to these issues in our work. This will include training, awareness raising and embedding best practice in our activities.

Most recently employees from both the Anti-social Behaviour and Community Safety teams have completed equality and diversity e-learning courses which include sections on raising awareness of poverty.

### **Third Sector**

Dundee Third Sector Interface (TSI) is a partnership between Dundee Social Enterprise Network, Dundee Voluntary Action and Volunteer Dundee and is recognised as an equal partner in the delivery of the Community Safety Outcome Improvement Plan.

Dundee TSI's key priorities are to develop and support social enterprises and voluntary organisations and to promote and support volunteering. They aim to provide a coherent and collective voice for the Third Sector by strengthening engagement with community planning partners.

The TSI increases the Third Sector's input in key areas of public policy in the city and impact on the delivery of public services by engaging with Third Sector organisations, community groups and citizens in Dundee. When communities are at the heart of local decisions, their needs can be better addressed. The Dundee Community Safety Partnership recognises the Third Sector as full partners, sharing in the decision making and in the provision which delivers local outcomes.

The Dundee TSI influences partners' decisions with the views and contributions of the Third Sector in order to meet wider community needs in relation to community safety and other topics and areas of work determined locally or by national policy priority.

The TSI does not fulfil all of the Third Sector engagement requirements itself. It increasingly provides a bridge that connects local decisions to the local Third Sector and ensures that the value of increasingly limited public expenditure is focussed on local need.

## **2. OUR COMMUNITY SAFETY PRIORITIES**

The following paragraphs explain in more detail our Community Safety Priority outcomes.



## Crime

### **Outcome: Dundee has reduced levels of Groups 1-4 crime**

The 2016 Annual Citizens Survey highlighted that 4.2% of respondents felt that crime in their area had increased. We will tackle this fear of crime by identifying factors causing it amongst the Dundee population and develop measures to address those causing the most fear.

Intelligence on Community Safety issues is received from the public and partners and shared to inform subsequent tasking of activities. A key component of the work undertaken is the Multi Agency Tasking and Coordinating groups where staff across disciplines and agencies are brought together for the purpose of identifying priorities across the city and planning interventions.

The Community Safety Partnership will focus on specific crimes, individuals and locations experiencing the greatest harm in communities in conjunction with the Community Safety and Justice Executive Board and the Local Policing Plan. This will include the agreement of crime priorities to be included in Dundee Locality Plans.

Measuring progress in tackling crime will be challenging, as the level of reported crime does not necessarily provide an accurate assessment of how well we are doing in reducing the underlying prevalence of certain crimes or how we are improving the safety and quality of life for people affected by crime. We are continuing to work together to identify meaningful crime patterns in the locality areas and will report on these together with other community safety outcomes.

## Home and Fire Safety

### **Outcome: Improved safety of our local communities by reducing the risk to life, property and the environment from fire**

#### **Home Safety**

Partnership working by Home Safety, Neighbourhood Services and other Council Departments, statutory agencies and Third Sector organisations at both strategic and operational level, has led to awareness raising in key performance areas affecting the safety of our communities, and there are strong indications that people continue to perceive their communities to be safer.

Involvement of Home Safety, Dundee City Council at a national level in key Home and Community safety networks and groupings ensures Dundee is at the forefront of developments, aware of emerging issues and in a position to influence national thinking on key issues. Most recently the Home Checklist Scheme has been re-invigorated and will form the principle action in the early years of this plan.

#### **Fire**

Reducing the number of fire deaths and casualties in our homes remains a priority. Community fire safety activities will continue engagement with citizens to reduce

the number of dwelling fire casualties particularly amongst the vulnerable, with community safety education activities providing the main focus in educating people about the risks of fire.

Specifically, some of the actions to achieve this outcome will include:

- the implementation of a Home Safety Check Scheme which will ensure the public are signposted where appropriate and are kept informed of choices and services available in relation to Home Safety;
- working with partners and communities to prioritising Fire Safety Audits and Operational Reassurance Visits towards protecting non domestic premises with the highest life risk and those where there is the greatest risk of fire;
- minimising the risk and impact of unintentional harm among vulnerable people in the home through sharing key data and jointly delivering targeted interventions;
- Continuing to work with schools to ensure young people are aware of the consequences of making malicious false alarm calls;
- Reducing deliberate fires by targeting education, advice and other preventative measures at the hot spot areas identified as being most at risk from deliberate fire setting;
- Strengthening community resilience by engagement, building their capabilities for managing the effects of emergencies, including Out of Hospital Cardiac Arrest.

## **Online Safety**

The internet is central to our everyday lives and it can be a positive environment to interact with the world, with endless possibilities for learning and socialising for all ages. The potential for exploitation of children, young people and adults, mainly by adults, is well publicised. Despite this, they continue to leave themselves vulnerable.

The Community Safety Partnership will therefore focus on coordinating partners and resources in Dundee to tackle e-safety issues and raise awareness of issues, developing appropriate responses. This will include the provision of training and resources for staff and volunteers, covering issues relating to:

- online radicalisation
- sexual exploitation,
- fraud and
- cyber bullying

## **Bogus Callers/Vulnerable Being Targeted**

In recent years, incidents of the public being targeted by bogus callers, particularly vulnerable people, have increased. The following actions are being taken:

- The Community Safety Wardens are now using sheltered housing complexes for comfort breaks and this is a good example of using existing council assets to assist in deterring this type of crime.

- The Community Safety Wardens start and end patrols at these locations which provides re-assurance to residence and also acts as a deterrent.
- Patrols by the Community Safety Wardens and Police will continue in areas where incidents have occurred or in areas where residents are more vulnerable.
- A communications plan will also be developed to allow for both gathering of intelligence/information and dissemination of information to allow for vigilance and faster response.

## Antisocial Behaviour

### Outcome: Dundee has reduced levels of Antisocial Behaviour

Antisocial Behaviour occurs in many forms across Dundee from low level activity to serious disorder and has a significant impact on people living in our communities. The major causes of complaint are noise, drugs, verbal abuse, general nuisance and youth disorder. The number of cases of antisocial behaviour reported has remained fairly static over the last five years. We will look to develop innovative and proactive ways of responding to antisocial behaviour and address recurring themes of antisocial behaviour through targeted action plans.

As a result of the introduction of the Antisocial Behaviour etc. (Scotland) Act 2004, Dundee City Council and partners were required to produce an Antisocial Behaviour (ASB) Strategy. This incorporated:

<b>Prevention</b>	measures that create an environment where ASB is less likely to arise
<b>Communication</b>	ensure effective communication between agencies and the public to promote reassurance and influence behaviour
<b>Support</b>	minimise the impact of ASB on victims by empowering communities
<b>Intervention</b>	early identification of problems in relation to individuals or communities and ways to divert people from committing acts of ASB
<b>Enforcement</b>	effective and measured use of powers under the Antisocial Behaviour etc. (Scotland) Act 2004
<b>Rehabilitation</b>	putting in place measures to break the cycle of offending and minimise detrimental outcomes

The Community Safety Partnership will build on this framework as part of this Plan and some of the key actions will include:

- Improving the effectiveness of the Multi-agency Tactical and Co-ordinating (MATAC) meetings by expanding partner/agency representation at meetings
- Developing a dataset that will provide a clear overview of the 'hotspot' areas of ASB in the city and therefore allow for effective deployment of resources including those of pro-active multi-agency early interventions.

## Vulnerability

### Outcome – Improved Protection for Vulnerable Groups

#### Protecting People in Dundee

Protecting people means being able to protect everyone, no matter what age, when they need it. This means children, adults and older people. The Dundee Child Care & Protection Committee, Adult Support and Protection Committee, Violence Against Women Partnership and Multi-agency Public Protection Arrangements are working together across Dundee to protect; children in need of care and protection, adults in need of support and protection, adults and children affected by domestic abuse and sexual violence, the general public.

There is a strong connection between the Protecting People in Dundee arrangements and the Community Safety Partnership with information, communication and engagement being the ties that bind the two. The Community Safety Partnership will work with the various Committees and Partnerships named above and also partners in Tayside and throughout Scotland to deliver on the vision:

***"Dundee's future lies with its people. They deserve the best this city can give them. We will provide the protection they need, when they need it, to keep them safe from harm."***

#### Civil Contingencies Act

In providing this protection, particular regard will be paid to ensure the city is prepared to support individuals to recover from civil emergencies and that the council promotes community based resilience activity.

#### Hate Incident Multi Agency Panel (HIMAP)

Hate incidents are any act of harassment, victimisation or criminal act that the victim perceives as motivated by prejudice or hate, related to their actual or perceived disability, race or ethnicity, religion or belief, sexual orientation or transgender status.

Hate crimes are crimes committed against individuals or communities related to their actual or perceived disability, race or ethnicity, religion or belief, sexual orientation or transgender status. Hate crimes can carry additional penalties in court sentencing.

The Offences (Aggravation by Prejudice) Scotland Act 2009 came into force on 24 March 2010. The Act created aggravations similar to those which already exist for race and religion hate crime, for crimes motivated by prejudice relating to disability, sexual orientation and transgender status.

The Equality Act 2010, Section 149 (1) places a duty on public authorities to:

- Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act
- Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it
- Foster good relations between persons who share a relevant protected characteristic and persons who do not share it

In August 2010, a new body was established through the Dundee Partnership Management Group called the Hate Incident Multi Agency Panel (HIMAP) to replace the Race Incident Multi Agency Partnership (RIMAP). The Community Safety Partnership will support the development of working practices and share, examine, report and monitor hate crime incidents, crimes and trends to the sector. Third Sector representation at these multi-agency meetings to ensure that victims are supported is key to the process. We will develop, with partners, preventative approaches and action plans to tackle identified trends, support victims and manage appropriately those who have offended.

## **CONTEST Prevent**

### **Outcome – Effective management of the risks associated with the CONTEST Prevent Strategy**

The Prevent strategy, published by the UK Government in 2011, is part of the overall counter-terrorism strategy, CONTEST. The aim of the Prevent strategy is to reduce the threat to the UK from terrorism by stopping people becoming terrorists or supporting terrorism. In the Act this has simply been expressed as “prevent people from being drawn into terrorism”. The Prevent strategy has three specific strategic objectives:

- Respond to the ideological challenge of terrorism and the threat we face from those who promote it;
- Prevent people from being drawn into terrorism and ensure that they are given appropriate advice and support; and
- Work with sectors and institutions where there are risks of radicalisation that we need to address.

The Community Safety Partnership will strive to ensure effective management of the risks associated with the CONTEST Prevent Strategy. Staff awareness of and how to deal with concerns about individuals will be improved by actively engaging with partnerships/communities to deliver CONTEST Prevent events/activities and by ensuring staff are aware of the referral mechanisms to Police and other agencies where there are concerns about violent groups, organisations and websites.

## **Road Safety**

### **Outcome - We have improved Road Safety in Dundee**

We will make our roads safer, particularly for the most vulnerable, children, older people, pedestrians and two wheeled road users. The Dundee Road Safety Forum will work with partners to coordinate road safety activity including early identification of road network & engineering issues, and improved exchange of information in respect of road crime issues.

### 3. HOW WE WILL KNOW WE HAVE ACHIEVED OUR OUTCOMES?

As a partnership, we will ensure that we have a consistent and sustained focus on improving the Community Safety outcomes. We will regularly collate and analyse information on a range of indicators to assess the extent to which we are making progress; where good practice can be shared and extended; and how we can address areas for improvement. The following outcome measures provide an initial outline of the information we will gather.

Outcome Indicators			
Outcome	Indicator	Baseline	3-year target
Dundee has reduced levels of Groups 1-4 crimes	Total number groups 1-4 crimes per 10,000 population	2015/16: 476	A range of interventions have been implemented to support local areas experiencing criminality relating to threat, harm, risk and or vulnerability
Dundee has reduced levels of Antisocial Behaviour (ASB)	Total number of Antisocial behaviour complaints to the Dundee Antisocial Behaviour Team	2016/17 – 1758	5% Reduction
	Data set developed to evidence effectiveness of pro-active multi-agency interventions	n/a	Increase in the number of effective pro-active multi-agency early interventions
	Incidents of discarded drug paraphernalia	2016/17 – 1638 needles/syringes	10% Reduction in needles/syringes
Vulnerability	Percentage of residents who felt that their	99%	99%

<b>Outcome Indicators</b>			
<b>Outcome</b>	<b>Indicator</b>	<b>Baseline</b>	<b>3-year target</b>
	neighbourhood was a safe place to live		
We have improved safety of our local communities by reducing the risk to life, property and the environment from fire.	<b>Rates per 10,000 population:</b> No. of Fire casualties No. of Accidental Dwelling Fires No. of Non Domestic Fires No. of Deliberate Firesetting Incidents No. of Unwanted Fire Alarm Calls Implementation of Home Safety Check Scheme	2015/16 figures  76 227  615  615 2116  n/a	10% 20%  10% 30%  30%  Scheme implemented and evaluated.
Ensure effective delivery of the CONTEST Prevent Strategy in Dundee	Delivery of Workshops to raise the awareness of prevent (WRAP) training	n/a	60 workshops delivered
We have improved Road Safety in Dundee	Number of Road Casualties (excluding children) Number of Child Road Casualties	2015 figures: 128 23	Road Casualties in Dundee (excluding children ) have reduced Road Casualties in Dundee have reduced

#### **4. MONITORING AND REVIEW**

##### **Plan Governance**

A new Community Safety and Justice Board, co-chaired by the Executive Director of Neighbourhood Services and the Local Police Commander, has been established. This is a multi-agency partnership consisting of the defined set of statutory partners and other agencies and also Elected Member representation. The first draft of the Dundee Community Safety Outcome Improvement Plan was agreed by the Board in September 2017 and the finalised document will be reported to the Community Safety and Public Protection Committee in January 2018 for final approval.

As a Community Safety Partnership we are committed to keeping the Plan under constant review and will revise and update it in collaboration with all key stakeholders. This will include ongoing implementation of new national policies and legislative requirements. The Plan will be reviewed on a formal basis and we

will report on our progress to the Community Safety and Justice Executive Board and the Community Safety Partnership. An annual report on performance will also be published and shared with Partners and local Elected Members. The Plan will be available on the Dundee Partnership Website in due course.