



# SCHOOL STREETS

## Frequently Asked Questions regarding the School Streets Scheme.

### What are School Streets?

Dundee School Streets is a scheme where the roads immediately outside a school are closed to almost all traffic at school start and finish times. School Streets aims to create a safer, cleaner and more pleasant environment around the school, with the roads free of traffic at the times children are arriving in the morning and leaving in the afternoon.

### How will it work?

The streets around these schools will become a pedestrian, cycle and wheeling only zone at the start and end of the school day. Signs at the entrances to the zone will inform drivers of the restrictions and warn them not to enter. Vehicles entering the scheme during the times of operation may be issued with a fixed penalty fine by the Police. Only residents who live inside the zone will be given permission to drive through the area at school times.

### What area is covered by the School Streets Zone?

The zone covers the streets immediately around the schools and signs at the entrances will inform drivers of the restrictions.

### What times are restrictions in force?

School Streets will operate on all school days, with the restrictions in place from 8.30am to 9.15am and 3.00pm to 3.30pm. The restrictions will not apply at weekends and during school holidays.

## Who will enforce the restrictions?

Police Scotland are responsible for enforcing the restrictions and will be able to issue fines to those drivers who enter the zone without a permit to do so. It is not realistic to expect a Police presence on a daily basis, so School Streets needs schools, parents and non-residents to understand the rules and comply with them. The council will work with the school community to ensure that the scheme will be self-enforcing and that Police intervention is kept to a minimum. The Council's team of Parking Attendants will continue to take enforcement action against vehicles parked on zig zags and other restrictions. This approach has proven successful in other School Streets across the UK.

## What if I am already parked within the zone?

Any vehicle safely parked within the zone before the start of the restriction period will be permitted to stay, although it must not be driven off until the restriction period ends. School Streets aims to minimise moving traffic but it is hoped that it will also decrease the number of parked cars around the school.

## I am a resident within the School Streets zone, what do I need to know? Will I be able to drive to and from my home when I want?

Residents living within the scheme will be able to apply for a permit for any vehicle registered at their home address. Permits will be issued free of charge. Once the permit is displayed in their car's windscreen, residents will be able to come and go from their home during the restriction period. Residents are however, encouraged to try and avoid driving at school start and finish times as this will improve the safety of the school pupils. All zone residents will be provided with relevant information in advance of the Schools Streets Scheme coming into force. This will include information on how to apply for a permit.

## As a blue badge holder can I apply for an exemption?

Blue badge holders will not be allowed to drive in the School Streets zones during these restricted times and cannot apply for a permit.



(Continued overleaf)

## Will school staff get an exemption?

School staff will not get an exemption and if coming to work by car, they will need to do so before the restrictions apply at 8.30am. If for any reason, school staff are delayed or are planning to leave before the restriction period ends, then they would need to park outside the zone and walk the final part of their journey.

## What will the signage look like and where will it be?

The signage will be located at the entry points to the School Streets zone and will consist of large signs detailing the restrictions, times and exempt vehicles.

## How long will the scheme last and will it be reviewed?

The School Streets scheme will be a permanent fixture around these schools. The scheme will be reviewed after an 18-month period to determine their success. Throughout the first 18 months, if changes to the scheme are required, these will be considered and where appropriate, acted upon.

## Were other options explored to reduce the traffic problems and improve children's safety at schools?

Yes, but School Streets was deemed by the Council's transportation team to be a more appropriate way of tackling congestion at the school gates and improving road safety. School Streets have been successful elsewhere in reducing traffic and encouraging more children to walk, scoot, wheel and cycle.

## Will staff and visitors be able to access services such as libraries and community centres within the zones?

The traffic restrictions in place are for a minimal period of time to ensure the scheme is successful. Staff and visitors to the services such as libraries and community facilities are encouraged to arrive sustainably (e.g. on foot or bike), but if arriving by car during the restriction period they will need to park outside the zone. This will help improve the safety of pupils travelling to and from school.



(Continued overleaf)

## Could this create congestion on surrounding streets?

We will be working with school communities to identify and promote locations away from schools, where parents and carers who continue to come by car, can park to drop-off or collect their children. School Streets should increase the number of children walking and cycling to school and reduce the number of children being driven. Those families that continue to use a car will be dispersed over a wider area than at present.

## How will you let everyone know about the scheme?

All residents living within the zones will receive information regarding the scheme and how they can apply for a permit. We will work with schools and their Parent Councils to promote the scheme to the school communities and there will be a communication campaign to ensure as much awareness as possible among the wider community.

## How will you know if the scheme has been successful?

The road should be visibly calmer, safer and cleaner during these times. Data is collected annually and the school will be undertaking a Hands Up Survey every September that will show how pupils travel to school currently. The school community and local residents will be also welcome to give their views on the scheme at any time by contacting [schoolstreets@dundee.gov.uk](mailto:schoolstreets@dundee.gov.uk)

## Can I apply for a permit on behalf of someone who is not a resident within the School Streets Zone but who visits me regularly by car?

No, permits are only available for residents within the Schools Streets zone who have a car registered at that address. You may need to think about when your visitors arrive and consider if they can plan their visits to avoid school times. If that's not possible they will need to park outside the zone and walk the last part of the journey.

## Will I be able to get deliveries during the time restrictions?

Yes, but only if the last part of the journey is by foot or bike. Delivery drivers may rearrange their plan if they have other items to deliver nearby. If possible, you may want to arrange for special deliveries to arrive outwith the time restrictions.



(Continued overleaf)

## I have a frequent carer; can I apply for a permit on their behalf?

We understand that some residents may have regular visits from care staff at any time of the day. While we hope that these visits could be made outwith the restricted time period, if this is not practical please email [schoolstreets@dundee.gov.uk](mailto:schoolstreets@dundee.gov.uk) to discuss your situation or call **01382 433657**.

## How do I apply for a permit?

Permits will be granted to individuals who can provide their vehicle ownership documents to the council. The V5C will provide both proof of residence and proof of vehicle ownership. Individuals can do this by emailing the V5C document to [schoolstreets@dundee.gov.uk](mailto:schoolstreets@dundee.gov.uk).



## I don't have a V5C document to obtain a permit. Where can I get one?

A V5C is a legal document that all car owners should have. If you have lost your V5C document you can apply for another but there is an administration fee of £25.00. Individuals should update their V5C if they have moved address and this service is offered free of charge.

## Will I have to renew my permit annually?

No, but you will need to apply again if you lose it, or you change your vehicle. The permit will display your vehicle registration number so must be updated if you get a new car. The re-application process will be the same as a first-time application.

## How do I apply for a permit if I do not own my vehicle? (e.g. Lease vehicle or company vehicle)

We would accept a leasing document/insurance document or a relevant document from your employer providing details that you operate a work vehicle from your address.

