

Meet DUNCAN...

The DUNdee Co-ordinated Anticrime Network (DUNCAN) was set up in 2003 to make Dundee City Centre a safe and secure environment where people can live, work and socialise without fear of becoming a victim of crime.

Its success has exceeded all expectations, and the scheme has been used as a model by other local authorities across Scotland.

Since 2003 the scheme has grown to over 200 businesses, including 170 retailers and 37 pubs and clubs, covering many areas of the daytime and evening economies of Dundee.

The key to its success lies in making a real and measurable difference, cutting the number of incidents, and reducing the fear of crime. The scheme has received widespread media coverage, with a positive effect on the city's image. By reducing crime, DUNCAN is increasing consumer confidence in Dundee, with benefits for every business.



Most importantly, DUNCAN does not work alone. Clubs, pubs, retailers and other businesses provide information on offenders and incidents, which can be shared among members, and used to track persistent offenders. Tayside Police works with DUNCAN on a daily basis, and the scheme has support from Dundee City Council, Dundee City Centre Action Group, the BEACON Management Committee, and the Dundee Community Safety Partnership.

DUNCAN is making a difference for its members. The more it grows, the bigger the difference it can make.



What can DUNCAN do for you?

Quite simply, DUNCAN will help you to reduce the impact of crime on your business.

We don't just supply information and advice, but real back up, to help you tackle problems as and when they occur.

DUNCAN will

- Store and circulate information, including photographs, on known offenders
- Serve Exclusion Notices on persistent criminals
- Facilitate immediate police backup during incidents via RADIO LINK
- Provide staff training and advice on security and crime reduction
- Provide information and guidance on related legislation
- Provide details of stolen or fraudulently used credit / debit cards and cheques.

Every member will receive regular bulletins and newsletters giving updated information.



Radio Link

Members also have the opportunity to join RADIO LINK, which allows members to contact each other in real time, give warning when a known criminal enters the area, and request immediate assistance when necessary.

As well as RADIO LINK, DUNCAN also has responsibility for a wide range of other initiatives to make the City Centre safer, such as Best Bar None and the Little and Lost campaign.

The DUNCAN initiative is run by the Scheme Manager who represents DUNCAN at meetings and forums, and works closely with police and other agencies to highlight the needs of businesses and retailers. The success of DUNCAN has attracted interest from across the UK.



Day...

and Night

“One of the biggest benefits of joining DUNCAN has been the deterrent value - use of the radio, in particular, has potential offenders running for the door, and there has been a definite reduction in stock loss since we joined the scheme.

“These have been the biggest benefits, but we have also found that circulating photos and details of offenders is making our staff much more aware of security issues in general, as well as building a profile of people to be aware of. We’ve also had access to staff training.

“We were encouraged to join DUNCAN by our head office, and membership has brought all sorts of benefits for us. The information we get is very easy to use, and helpful for all our staff.”

Wilma Flynn, Manager
The Body Shop, Dundee

‘...it gives all our staff a sense of greater security to know that the RADIO LINK is there’

“A common cause of concern for any licensed premises is when trouble occurs nearby. Our door stewards are not insured to tackle incidents in the street, but where we see something happening, it is natural to want to give assistance and help resolve the issue.

“The RADIO LINK scheme means that we can instantly summon backup from the police, and get a much faster response than we would have done in the past. We haven’t yet had to use it too often, but it gives all our staff a sense of greater security to know that the RADIO LINK is there.”

Colin Rattray, General Manager,
Fat Sam’s Nightclub, Dundee

Find Out More

We’ve tried to give you just a taste of what DUNCAN has to offer. If you’d like to find out more, without any obligation to join, please contact:

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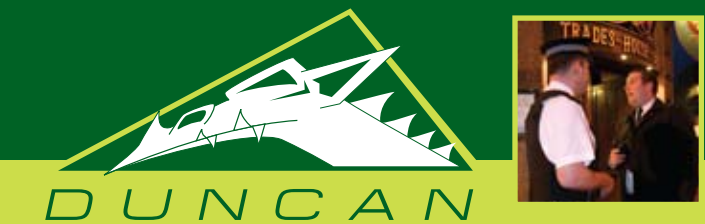
DUNCAN is a non-profit making venture. Members are charged a small annual fee to help cover running costs. There is a separate cost for membership of Radio Link, to cover the hire of equipment.

Data Protection

DUNCAN depends on the sharing of information between members. Therefore, all organisations in DUNCAN must be registered in accordance with the Data Protection Act 1998, for the purpose of sharing and holding personal information for “Crime Prevention and Prosecution of Offenders”.



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DUNdee
Co-ordinated
Anticrime
Network



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