

DUNDEE CENTRAL
COMMUNITY ENGAGEMENT STRATEGY
2006 – 2008

DUNDEE CENTRAL COMMUNITY ENGAGEMENT STRATEGY

STRATEGIC AREA: INFORMATION

STRUCTURE/ MECHANISM	CURRENT POSITION	ACTION REQUIRED	AGENCY INPUTS (Lead Agency in bold)	TIMESCALES/ FREQUENCY
Information Points	<p>11 outdoor notice boards located at key points within the CRF area.</p> <p>City Centre Community Council negotiating with DCC to locate a notice board in the area.</p> <p>Maxwelltown Information Centre & Stobswell Advice & Services Centre (new name for Hillcrest shop) are focal points for local people looking for information.</p> <p>Central Library, Arthurstone Library, Coldside Library are also key providers of information.</p>	<p>Ensure that effective use is made of this network and that information is kept up to date.</p> <p>MIC moving to St Salvadors Church later this year. Need to promote new location.</p> <p>SASC will be piloting electronic provision of information through TV monitor in front window.</p> <p>As more local information is made available in web-based format. The libraries and local projects will play a vital role in facilitating access.</p>	<p>Leisure & Communities</p> <p>MIC</p> <p>Hillcrest</p>	<p>Ongoing</p> <p>Nov 2006</p> <p>Nov 2006</p>
Community Newsletters	<p>Several Newsletters are produced by groups and agencies</p> <ul style="list-style-type: none"> • Boomerang • Stobswell Post • CRF Newsletter • Library Post • Friends of Baxter Park 	<p>Carry out Audit of current publications in the area.</p> <p>Explore potential for economies of scale, through pooling agency promotion budgets to produce high quality newsletters.</p> <p>Given the high cost of printing and delivery. The Stobswell Post Group is exploring printing the pages on Flip chart sized paper and displaying the pages at agreed points in the area.</p>	<p>Boomerang</p> <p>Hillcrest</p> <p>Leisure & Communities</p> <p>CRF</p>	<p>Jan 2007</p>

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Community Newsletters (Contd)		Newsletter currently distributed by e-mail with agencies printing off copies for people they have contact with. Newsletter appears on Stobswell web-site.		
Community Maps/Directories	<p>Hilltown Directory has just been updated. Funding required to publish.</p> <p>Stobswell Directory Upgraded and published in 2005.</p> <p>Hilltown Community Map produced.</p>	<p>Identify funding to publish directory. Produce specific leaflets which promote services for certain groups in the area ie pre 5's, older people etc.</p> <p>Community Maps for all of the remaining 4 areas will be produced. Initially these maps will be used to pilot a web-based information system.</p>	<p>NPN</p> <p>Local Partners through the NPN.</p>	<p>Feb 2007</p> <p>June 2007</p>
Community Calendar	Community Calendar produced for the Hilltown	Quarterly Calendar will be produced of when events are being programmed to avoid duplication of effort or conflict over dates of events.	Leisure & Communities	Ongoing

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Web-Based Community Information	<p>Central is one of two areas which are piloting the development of web-based Community information.</p> <p>A number of local groups have developed their own websites. MIC ASC DIWC Boomerang</p> <p>To promote the regeneration work in Stobswell a site called www.stobswell.info has been established.</p>	<p>Community maps being developed for the area.</p> <p>The maps will be interactive allowing users to click on a key point on the map and access up-to-date information on the services being provided.</p> <p>The site is to undergo a re-development to improve accessibility.</p>	<p>Leisure & Communities and NPN</p> <p>Hillcrest</p>	<p>June 2007</p> <p>March 2007</p>
E-mail Briefings	E mail briefings are produced and distributed four times per year	Extend circulation to include other agencies and service providers not currently on the distribution list.	Leisure & Communities Communities Officer with NPN members	Quarterly, timed to link with NPN meetings and meetings with DCC Chief Executive.
Neighbourhood Forums and Round Tables	<p>Open events are held in Hilltown, Stobswell and Fairmuir to allow local people to identify key local priorities.</p> <p>Due to reduction in resources Forums have not taken place in the Law and City Centre in the last year.</p>	New (to the area) approaches to organising these events will be piloted, ie Search Conference, Planning for real.	NPN / CRF Forum / Neighbourhood Representative Structure.	During 2007

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Community Festivals	<p>The Communities of Stobswell, Hilltown and Fairmuir organised community festivals and celebration events in 2006.</p> <p>Fun day also took place in Dudhope Park.</p> <p>New Year Celebrations in the City Centre,</p> <p>Agencies maximised the opportunities these events offered to provide information and gather people views on proposed new developments.</p>	<p>The cost and time involved in running events in each area is significant. Stakeholders will be involved in a review which will determine if there is merit in a larger joint event involving 2 or more community areas.</p>	Festival Committees	Nov 2006

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STRATEGIC AREA: UNDERSTANDING

STRUCTURE/ MECHANISM	CURRENT POSITION	ACTION REQUIRED	AGENCY INPUTS (Lead Agency in bold)	TIMESCALES/ FREQUENCY
Community Group Support	A number of agencies provide direct support to Community Groups in Central.	Community Capacity Sub Group of CLD Partnership will develop collaborative action between partner agencies.	Various CLD Providers: DCC depts Health, DVA	Ongoing as part of Community Plan, CLD plan and agency plans.
Learning/Training Opportunities	A number of agencies provide opportunities for local community groups to acquire new skills and knowledge	Continue to respond to learning and training needs of community groups and individuals.	Central CLD Partnership (Leisure & Communities) Community Capacity Worker.	Rolling programme.
Seminars/Conferences	<p>Group members attend both national and local conferences.</p> <p>Biggest uptake is by members of the CRF Forum.</p> <p>Cost limits other groups from taking up opportunities to attend national conferences.</p>	<p>Ensure that community groups and individuals are kept informed about opportunities for debate, training and networking.</p> <p>Key focal points</p> <ul style="list-style-type: none"> • Management of Tenement living • Access to fundraising • CRF developments. • Community Engagement Standards. 	<p>NPN</p> <p>CRF Worker</p> <p>TPO</p>	Rolling programme
Working Groups	<p>Local people are involved in a range of working groups trying to identify responses to</p> <ul style="list-style-type: none"> • Lack of family support services • Restoration of Baxter Park • Effective deployment of Community Safety Wardens • Substance misuse issues. 	Effective support is required to ensure full participation by all members of the working groups.	<ul style="list-style-type: none"> • Early years Team • Leisure & Communities 	Ongoing.

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Postal Panels	<p>CRF Postal Panel in place.</p> <p>Database in place for contacts in Stobswell and Hilltown.</p> <p>Large elderly population in Fairmuir should make the Postal Panel model an effective consultation tool in this area.</p>	<p>Carry out postal survey in relation to specific CRF issues.</p> <p>Identify people who would be prepared to be part of Hilltown and Stobswell Postal Panel.</p> <p>Pilot Postal Panel in Fairmuir.</p>	<p>NPN</p> <p>CRF Worker</p> <p>TPO</p>	<p>March 2007</p> <p>April 2007</p> <p>May 2007</p>
Community Profiles	<p>Community Profile material is currently being updated to compliment the web-based community maps being produced.</p>	<p>Create a fully interactive web-based information system.</p>		<p>April 2007</p>
Community Consultation/ Stakeholder Events	<p>Consultation is undertaken on a wide range of projects and service developments</p> <p>Stakeholders are identified and consulted as determined by the subject matter.</p>	<p>A range of activities will be programmed from October 2006 to April 2007 to target hard to reach audiences in the process of developing the new local Community Plan including:</p> <p>Focus groups</p> <p>Thematic events</p> <p>Meetings with Interest Groups</p>	<p>NPN (Communities Officer)</p>	<p>Ongoing & linked to Community Planning / CLD timetable</p>

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STRATEGIC AREA: DIALOGUE

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CRF Forums/Events	A variety of forums, meetings and groupings allow for dialogue and debate between community groups and service providers.	Engage new people, non-participants, excluded groups and young people through targeted events.	DCC Leisure & Communities With NPN Representation	Rolling programme
Community Networks	Wide range of network groupings meet within the Central Area. Pre 5's Health Zone meeting Youth Work Providers Adult Learning Capacity Building Landlords Forum Tenants & Residents Groups	Support will be provided to sustain existing networks. Initiate opportunities for networking across the 5 Community areas and across decentralisation boundaries. A lot of social care networks are city wide. Explore opportunities to involve these networks in local discussions.	Tenant Participation Officer Early Years Team Social Work Dept Landlords Forum	Continuous
CLD Partnerships	CLD Partnership is established in Central with three thematic Sub Groups currently meeting.	Sub groups are timetabled to meet three times per year. Partnerships will meet twice per year.	Dundee Central CLD Partnership (Leisure & Communities) Senior Youth Worker/ Senior Adult learning Worker / Communities Officer	Partnership events timed to link with Local Community Planning process October & March

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Youth Forums	<p>There are a range of consultation opportunities for young people around local and citywide issues which affect them. This consultation is facilitated by youth workers and takes place in a range of settings eg Drop-In, Street based contact.</p> <p>A Youth Work providers group has been established by the CLD Partnership.</p>	<p>Where appropriate, young people will be supported by Youth Work staff and other agencies to ensure that local issues are fed into structures where they can be addressed most effectively.</p> <p>Increased local use of the online youth pages on www.youngscot.org/local/dundee will be supported by youth work agencies.</p>	Youth Providers Group.	<p>Ongoing, progress to be reviewed June 2007.</p> <p>CLD Youth sub group meets at least 4 times per year plus CLD events.</p>

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STRATEGIC AREA: PARTICIPATION

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Community Councils	The City Centre and Harbour Community Council are a strong active group.	There does not appear to be demand from other areas to establish a Community Council.	Leisure & Communities Communities Officer	Respond to new requests.
Neighbourhood Representative Structures	Stobswell Forum are a recognised group. Hilltown residents are currently discussing forming a new Community Structure for the area.	Support will be provided to establish new structure.	Leisure & Communities Communities Officer	Ongoing
Community Regeneration Forums	There is a CRF Forum representing Stobswell, Hilltown and Fairmuir.	Ensure that local people are given the opportunity to take part in the elections for the 15 local representatives. Produce accessible information to let people who do not attend the Forum meetings keep up to date with the decisions being taken. Explore development of open meetings/sessions to allow Forum members to discuss priorities with the wider community.	CRF Worker	Minimum of Monthly meetings.

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Representation on Dundee Partnership Structures	Local people are active members of: <ul style="list-style-type: none"> • Building Stronger Communities Group. • Community Safety Group. • Community Safety Wardens Steering Group. • Stobswell Partnership. • Baxter Park Steering Group. 	Ensure representation is continued and new opportunities are developed.	NPN	Continuous
Local Management Groups	Community Centres and local projects are run by management committees.	Support will be provided in particular to people who are considering joining a local management structure. Capacity Building support will be provided.	NPN	Ongoing