

**Education
(Additional Support
for Learning)
(Scotland) Act 2004**



**Supporting
Learning in Dundee**
Information
for parents/carers

○ I. What are 'additional support needs'?

A child or young person is said to have additional support needs if he or she is unable to benefit from school or pre-school education without help which is additional to that which is normally given to children or young people of the same age.

Additional support needs can arise from a variety of circumstances. These fall broadly into four categories.

The learning environment might cause a child or young person to need additional support e.g. a child or young person whose first language is not English might need additional support until they become comfortable in using English.

Family circumstances may give rise to additional support needs. Examples might include bereavement, divorce, any kind of family breakdown, a child or young person being looked after by the local authority, a young person becoming a parent.

Disability or health needs might mean that additional support is required. For example, a child or young person who has difficulties associated with mobility, sight, hearing, communication, autistic spectrum disorder, learning difficulties, or mental health problems.

Social or emotional factors may also give rise to a need for additional support. Examples would include a child or young person who is being bullied or a child or young person with behavioural difficulties.

Additional support needs may last a short time, some may last for some months and some may last over a year. Some children will have needs that will last their whole lives.

It is very important to note that the same or similar circumstances will not always have the same effect or create the same kind of need for additional support for all children. So some children who appear to have similar problems may well be supported in very different ways.

2. Does the Education Department have a written policy on provision for children and young people with additional support needs?

Dundee City Council Education Department's policy in relation to provision for additional support needs is available for information from any school and can be downloaded from the following page on the city Council's website: http://www.dundee.gov.uk/dundee/uploaded_publications/publication_1199.pdf.

You can find out how children are supported in your child's school when they have additional support needs by contacting the Head Teacher.

3. How is a child or young person identified as having additional support needs?

Some children may have their additional support needs identified at a very young age e.g. if they have recognised medical conditions.

Other children's needs may emerge later in their development.

Parents often recognise that their own child is experiencing difficulties and seek advice. Health professionals, e.g. the health visitor or doctor, may identify the child's needs. When a child is in nursery or school, the staff working with the child are responsible for monitoring progress and identifying any need for additional support.

4. What support can be provided for a child or young person identified as having additional support needs?

For children up to the age of five, support may be provided by the Pre-School Home Visiting Service.

A variety of support is provided in schools and nurseries. Any of the following types of support may be appropriate.

- Your child's class or subject teacher will adjust teaching methods, materials and resources to suit your child on a day-to-day basis
- A support for learning teacher working alongside the class teacher
- Specialist teachers e.g. for pupils with difficulties associated with hearing or sight or for a pupil whose first language is not English. The specialist might provide advice to the school or work alongside the classroom teacher.
- A classroom assistant either in class, at break and lunchtimes or both

- Individual or small group learning situations for varying parts of the school day
- Some pupils might benefit from the use of specialised equipment. Schools will often seek advice from other professionals as to what might be appropriate.
- Support provided by other professionals e.g. health, social work and the voluntary sector
- Some additional support needs are met in alternative settings where these needs can be better addressed.

5. How do we ensure that additional support needs are being met?

Most children who have additional support needs are supported wholly by their class or subject teacher who provides materials and approaches to suit individual needs.

Planning to address a child's identified additional support needs can be recorded using a variety of planning formats. The planning format used should be specific to the child's needs and involve the parents and the young person in creating and reviewing the plan.

A child may have a:

Summary of Planned Interventions

(SPI) - This plan is used to identify and define barriers to learning where satisfactory progress is not being achieved by the child. The plan describes: what is recognised as the barriers to learning; the planned interventions; the aim of the interventions; who is responsible for the intervention and evaluation of the effectiveness of the interventions. The

interventions could be viewed as standard supports available within the classroom.

Individualised Education Programme (IEP) - This form of planning may be employed when standard supports for the child are not achieving satisfactory progress. The IEP may involve outreach and other agency partners e.g. health, social work, voluntary agencies.

A meeting to draw up the IEP will be held and should include the parents, the child or young person and any other professional from partner agencies providing support.

The targets set within the IEP are formally reviewed once a year. Parents should always be involved in the review of their child's IEP and should receive a copy of the IEP. Informal reviews of the IEP happen regularly throughout the year. The frequency of informal reviews depends on the nature of the targets and support structures in place.

Co-ordinated Support Plan (CSP) - A small number of children or young people whose additional support needs are such that they are unable to make progress at school without substantial, highly individualised support from education and at least one other appropriate agency, e.g. health or social work, may require a co-ordinated support plan. A co-ordinated support plan is a statutory document. As well as detailing what support will be given and what educational outcomes can be expected, it will describe how agencies will work together.

A member of the school's senior management team, in consultation with parents, will liaise with

other managers e.g. health, social work, to prepare the co-ordinated support plan and to arrange reviews which must begin at least 12 months from the date the plan was made or amended.

6. Partnership with Parents

If you feel your child's additional support needs are so significant that they require a written plan, you should approach your key school contact (e.g. class teacher, Guidance Teacher, Support for Learning Teacher) or the Head Teacher, in the first instance.

Any educational plan needs the support and co-operation of parents to work.

Without your help, even the best educational plans will not be fully effective.

Your key school contact will be able to provide advice on what can be done at home to get the most out of any plan designed to support your child's education.

By attending meetings and keeping in regular contact with your child's key school contact, you can stay informed.

The information you provide your key school contact will help the school amend, improve and implement your child's support plan.

If the partnership between you and the school or the Education Authority breaks down, there is information below about three different ways that can help sort the problems out.

7. Mediation

Mediation enables people who seriously disagree to reach a mutually acceptable solution with the help of a third party.

Dundee City Council has arranged for an independent mediation service to be offered to parents of children with additional support needs through Parent to Parent – a voluntary organisation.

If parents or the local authority think that mediation would help, Parent to Parent should be contacted. The mediator will then arrange to meet each party individually to give them the opportunity to discuss the situation in complete confidence. If it would be beneficial, a meeting of both parties would be arranged at a neutral venue i.e. not a school. The aim of the meeting will be to help both parties to communicate with each other, reduce conflict and reach agreement.

Participation in the mediation service will not affect a parent's right to appeal nor the outcome of that appeal.

The mediation service is independent of Dundee City Council and is free to parents. For further information, please contact **Parent to Parent**, Wallacetown Health Centre, Lyon Street, Dundee, DD4 6RB. Tel: 01382 455200

8. Independent External Adjudication

If you are not satisfied with aspects the support provided, you may make a request for Independent External Adjudication. This is sometimes also referred to as 'Dispute Resolution.' There is a leaflet with more information about this on the Council's website. (http://www.dundee.gov.uk/dundee/dundee/uploaded_publications/publication_291.pdf)

There is also a form that can be completed and submitted if you wish to submit a referral

to Independent External Adjudication also available from the Council website.

(https://www.dundeeecity.gov.uk/dundeecity/uploaded_publications/publication_638.pdf)

9. Additional Support Needs Tribunals for Scotland (ASNTS)

If you wish to challenge any aspect of your child's co-ordinated supported plan whether or not a plan is currently in place, you can refer your complaint to the ASNTS. More information can be had by visiting their website at the following address: http://www.asntscotland.gov.uk/asnts/CCC_FirstPage.jsp.

The ASNTS consider appeals made by parents and young people against decisions of Education Authorities regarding the provision of educational support for children and young people who already have, or are potentially entitled to have, a co-ordinated support plan.

A helpful booklet about the ASNTS and referring a case to the ASNTS is available at <http://www.asntscotland.gov.uk/asnts/files/FINAL%20LEAFLET%20ASNTS.pdf>

Contact Details

Education Department **Tel. 01382 434000**
Tayside House Fax. 01382 433080
28 Crichton Street
DUNDEE DD1 3RJ

For any issues relating to your child's education, please contact your child's Head Teacher, in the first instance. You can find the Head Teacher's contact details on pages 20 to 26.

If you are unable to resolve a difficulty by speaking with the Head Teacher, please contact

Advice & Conciliation Manager **Tel. 01382 433477**

For information and advice on additional support needs and supporting learners in Dundee, please contact

Co-ordinator **Tel. 01382 433984**
Additional Support Needs

For information on provision for pre-school children, please contact

Early Years & Childcare Team (EYCC) **Tel. 01382 433900**
Helpline

Early Years & Childcare Manager **Tel. 01382 433950**

Out of School Care Coordinator **Tel. 01382 434888**

Pre-School Home Visiting Service **Tel. 01382 436451**
Sidlaw View Primary School
Helmsdale Place, Dundee DD2 0NE

Children with additional support needs of a profound and complex nature are provided for in two special schools:

Frances Wright Pre-School Centre **Tel. 01382 436406**
Fax. 01382 833926
Caird Avenue
Dundee DD3 8AR

Head Teacher: Ms L Hutt

Kingspark School **Tel. 01382 432803**
Fax. 01382 432820
Gillburn Road
Dundee DD3 0AB

Head Teacher Ms L. Smith

Resources Directory

There is a Resources Directory of organisations in Dundee who can support children, young people and their families.

This Resources Directory is available on the internet at the following address:

<https://www.dundeeccity.gov.uk/chserv/services.php>

All mainstream schools offer a general provision to support learners. In addition, some schools have enhanced capacity through provision of additional staffing and resources to support children with significant additional support needs for whom mainstream support may otherwise be insufficient.

Location

Speciality

Primary sector

Craigowl Primary	Physical access and small group provision
Claypotts Castle Primary	Hearing impairment
Cleington Primary	Autistic Spectrum Disorder
Craigiebarns Primary	Visual impairment
Eastern Primary	Small Group Provision
Fintry Primary	Speech, language & communication; Autistic Spectrum Disorder
Gowriehill Primary	Small group provision
Hillside Primary	Autistic Spectrum Disorder

Longhagh Primary Social, emotional or behavioural difficulties

Newfields Primary Physical access and small group provision

Our Lady's Primary Physical access and small group provision

St Fergus RC Primary Small group provision

St Joseph's RC Primary Small group provision

St Vincent's Primary Small group provision

Secondary sector

Craigie High School Sensory impairment

Harris Academy Autistic Spectrum Disorder

Morgan Academy Autistic Spectrum Disorder

NB Please refer to the lists starting on page 20 for the contact details of all nurseries and schools managed by Dundee City Council Education Department including those given above.

There is a specialist highly individualised unit for children and young people with mental health issues which is managed by NHS Tayside in which Dundee City Council staffs a specialised Education Provision. Entry to this unit is dependent on a child or young person's health.

Dudhope House **Tel. 01382 204004**
(psychiatric unit) **Fax. 01382 346555**
15 Dudhope Terrace
Dundee DD3 6HH

We have a specialist unit designed to help young mothers care for their babies and stay in education. Based in Menzieshill High School, the young mothers' babies are cared for by specialist practitioners and the young mothers themselves are fully integrated into the life of the school. Contact details are as follows:

Dundee Young Mothers Unit **Tel. 01382 435677**
Fax. 01382 435664
Menzieshill High School
Yarrow Terrace
Dundee DD2 4DW

● **Offsite Education Provision**

Head of Offsite Education Provision **Tel. 01382 436603**
Dryburgh Education Centre
Napier Drive
Dundee DD2 2TF

Castlepark Learning Centre **Tel. 01382 435246**
Fax. 01382 435251
15A Dudhope Terrace
Dundee DD3 6HJ

Balerno Learning Centre **Tel. 01382 509876**
Fax 01382 438794
Happyhillock
Dundee

Connect 5 Learning Centre **Tel. 01382 436611**
Fax 01382 436610
Dryburgh Education Centre
Napier Drive
Dundee DD2 2TF

Kick-it Kick-Off **Tel. 07951991055**
Dens Park Stadium
Sandeman Street
Dundee DD3 7JY

The following specialist provision is managed by Dundee Social Work Department and the Offsite Education Service provides teaching for the young people placed in the secure unit.

The Elms **Tel. 01382 436791**
(secure/close support unit) Fax. 01382 436742
317 South Road
Dundee DD2 2RT

● **Education Support Services**

Bilingual Pupils' Support Service **Tel. 01382 438055**
Fax. 01382 438056
Lawton Road
Dundee

Dundee Educational Psychology Service **Tel. 01382 432980**
Fax. 01382 432977
St Ninian's Primary School
Dochart Terrace
Dundee DD2 4HB

Multi Sensory Service **Tel. 01382 438055**
(supporting children and young people with hearing and visual impairment) Fax. 01382 438056
Lawton Road
Dundee

Quality Contact **Tel. 01382 436604**
Dryburgh Education Centre Fax. 01382 436606
Napier Drive
Dundee DD2 2TF

School Community Support Service (SCSS) **Tel. 01382 307130**
Kirkton Road
Dundee

(SCSS) Attendance Co-ordinator **Tel. 01382 307121**

(SCSS) Protecting Children Team **Tel. 01382 307123**

Space (Barnardos) **Tel. 01382 436615**
Dryburgh Education Fax. 01382 436624
Centre
Napier Drive
Dundee DD2 2TF

Other Services/Supports

You can find more information on services and support facilities for children, young people and families in the Directory of Local Services and Resources (Children's Services). This is available via the Council's website link to Integrated Children's Services in Dundee (<http://www.dundee.gov.uk/chserv/services.php>).

This site will help you find many different types of support for children, young people and their families.

Dundee Voluntary Action is the umbrella body of voluntary organisations in Dundee.

Dundee Voluntary Action **Tel. 01382 221545**
10 Constitution Road

They would be happy to help point you in the right direction of an organisation that may be able to provide you or your child with support.

Social Work Department

Access Team **Tel. 01382 435106**
Dundee City Council Fax. 01382 435108
Social Work Department
Unit 7
Nethergate Business Centre
Dundee DDI 4ER

Services Offered

Referrals to specialist social work services e.g. occupational therapy, respite, child protection, mental health service

Referrals to other agencies

The Access Team provides a single point of entry for all new referrals and requests for social work services. Following initial assessment, an enquiry may be dealt with within one or two appointments. If it becomes apparent that help is required over a period of time then a specific member of staff may be allocated to work with you. Where longer-term work is needed a referral is passed to the appropriate section team within the social work department and ongoing support is provided on an interim basis.

User Group

All age and client groups covered

Who provides this service?

Social Workers drawn from Children's Services, Adult Care and Older People's Services.

How can People Access the Service?

Anyone can approach this Team for advice. If you don't already have a member of social work staff working with you, you can make an appointment to come into the office. Where appropriate, a home visit can be arranged. Remember, you can bring a friend, relative or someone to support you to any appointment arranged for you

○ Geographical Area Covered

Dundee City

○ Other Relevant Information

The team has links with many voluntary and specialist agencies that can be commissioned to undertake work on behalf of the Social Work Department. For services specific for children with additional or complex needs, there is an Information Pack for Parents and Carers available on the Council's web-site which also has a Resource Directory of Local Services and Resources (for children and young people) across statutory and voluntary organisations.

○ Health Services

If you have any health concerns about your child please contact your GP, Health Visitor, School Nurse, or the Doctor or Therapist involved with your child.

For issues concerning NHS Tayside services for children and young people contact:

King's Cross Hospital Tel. 01382 424157

Commissioner for Child Health
Caroline Selkirk

Ninewells Hospital Tel. 01382 660111

General Manager
Medicine Directorate
Carol Goodman

King's Cross Hospital Tel. 01382 424149

Head of Nursing & Public Health
Joan Wilson

Centre for Child Health Tel. 01382 204004

Dudhope House
Lead Clinician Child & Adolescent Mental Health Services
Dr Sandra Duke

Douglas Clinic Tel. 01382 736072

School Nurse
Co-ordinator
Jeanette Cairns

Wallacetown Health Centre Tel. 01382 443514

Community Nursing Managers
Ann Skelly / Wendy Reid

Ninewells Hospital Tel. 01382 660111

Women & Child Clinical Service Manager
Dawn Sturrock

Centre for Child Health Tel. 01382 346550

Head of Child Health
AHPs/Speech and Language Therapy Manager
Morag Dorward

Armitstead Child Development Centre Tel. 01382 477642

King's Cross Hospital
Consultant Paediatrician
Dr Elise Merry

Dundee City Council Nurseries & Schools Contact Details

Nursery Schools

Fintry Nursery School Tel. 01382 438577

Fintry Road DD4 9EG

Head Teacher: Mrs J. Rae

Jessie Porter Tel. 01382 436513

Nursery School

Ambleside Avenue DD3 0AD

Head Teacher: Mrs D. McHattie

Law Nursery School Tel. 01382 435360

Lawside Road DD3 6BJ Fax. 01382 435389

Head Teacher: Mrs Aileen Air

Longhaugh Nursery Tel. 01382 438646 **School**

Longhaugh Road DD4 9RB

Head Teacher: Mrs M. Llanwarne

Menzieshill Tel. 01382 435956

Nursery School Fax. 01382 435991

Yarrow Terrace DD2 4EE

Head Teacher: Mrs I. Fleming

Park Place Tel. 01382 435345

Nursery School Fax. 01382 435346

Park Place DDI 4HW

Head Teacher: Mrs P. Cowan

Wallacetown Tel. 01382 438860

Nursery School

Crescent Street DD4 6DR

Head Teacher: Mrs G. Milne

Whitfield Community Tel. 01382 438644

Early Years Centre

Tranent Grove DD4 0XP

Head Teacher: Miss M. Wilson

Woodlea Children's Tel. 01382 436710 **Centre**

45 Harefield Road DD2 3JY

Head Teacher: Miss J. Seiffert

Primary Schools

Ancrum Road Tel. 01382 435929

Primary School Fax. 01382 435933

Ancrum Road DD2 2HX

Head Teacher: Ms D. O'Rourke

Ardler Primary School Tel. 01382 436500

(Nursery Class attached) Fax. 01382 436497

Turnberry Avenue DD2 3TP

Head Teacher: Ms S. Love

Barnhill Primary School Tel. 01382 436993

(Nursery Class attached) Fax. 01382 436901

Falkland Crescent DD5 3SQ

Head Teacher: Ms P. Nesbitt

Blackness Tel. 01382 435939

Primary School Fax. 01382 435928

Hawkhill DD1 5RT

Head Teacher: Mr G. Ferrier

Charleston Tel. 01382 436686

Primary School Fax. 01382 436697

(Nursery Class attached)

Dunholm Road DD2 4NY

Head Teacher: Ms J. Ireland

Claypotts Castle Tel. 01382 307770

Primary School Fax. 01382 779732

(Nursery Class attached)

9 Balloch Place DD4 8TB

Head Teacher: Ms A. McLaren

Cleington Tel. 01382 438846

Primary School Fax. 01382 438817

Eliza Street DD4 6TQ

Head Teacher: Ms L. Findlay

Craigiebarns **Tel. 01382 438840**
Primary School
(Nursery Class attached)
Brington Road DD4 7UH
Head Teacher: Ms J. Lemon

Craigowll **Tel. 01382 307680**
Primary School
Laird Street DD3 9NY
Head Teacher: Mr E. Smith

Dens Road **Tel. 01382 436368**
Primary School Fax. 01382 436372
(Nursery Class attached)
Dens Road DD3 7HY
Head Teacher: Ms E. Maude

Downfield **Tel. 01382 307800**
Primary School
Haldane Crescent DD3 0JP
Head Teacher: Ms O. Menzies

Eastern Primary School **Tel. 01382 436900**
(Nursery Class attached) Fax. 01382 436997
Whinnybrae, Broughty Ferry
DD5 2HW
Head Teacher: Ms K. Barclay

Fintry Primary School **Tel. 01382 307840**
Findcastle Terrace DD4 9EL
Head Teacher: Ms B. Grady

Forthill **Tel. 01382 436935**
Primary School Fax. 01382 436936
(Nursery Class attached)
Fintry Place, Broughty Ferry DD5 3BE
Head Teacher: Ms L. Catto

Glebelands **Tel. 01382 438834**
Primary School Fax. 01382 438875v
(Nursery Class attached)
Baffin Street DD4 6EZ
Head Teacher: Vacant Post

Gowriehill **Tel. 01382 435934**
Primary School Fax. 01382 435997
Etive Gardens DD2 4JQ
Head Teacher: Ms L. Nicoll

Hillside **Tel. 01382 435917**
Primary School Fax. 01382 435919
Denoon Terrace DD2 2DH
Head Teacher: Ms A. Whaley

Lochee Primary School **Tel. 01382 436702**
Donald Street DD2 2RQ Fax. 01382 436702
Head Teacher: Vacant Post

Longhaugh **Tel. 01382 438540**
Primary School Fax. 01382 438561
Fintry Terrace DD4 9JH
Head Teacher: Mr G. Munro

Mill of Mains **Tel. 01382 438568**
Primary School Fax. 01382 438568
Barns of Claverhouse Road
DD4 9RD
Head Teacher: Ms H. Tipping

Newfields **Tel. 01382 438522**
Primary School Fax. 01382 438575
(Nursery Class attached)
Maybole Place DD4 0NE
Head Teacher: Ms K. Flynn

Our Lady's **Tel. 01382 435289**
RC Primary School Fax. 01382 435921
Nelson Street DD1 2PS
Head Teacher: Ms L. Conroy

Park Place **Tel. 01382 435307**
Primary School Fax. 01382 435320
Park Place DD1 4HW
Head Teacher: Ms A. Starke

Rosebank Primary School Tel. 01382 435301
Fax. 01382 435303
Rosebank Road DD3 6LW
Head Teacher: Ms D. Stanfield

Rowantree Primary School Tel. 01382 307870
Birks Terrace DD4 8EJ
Head Teacher: Ms L. Crawford (acting)

Sidlaw View Primary School Tel. 01382 436458
Fax. 01382 436460
Helmsdale Place DD3 0NE
Head Teacher: Ms D. McCaffery

SS Peter and Paul RC Primary School Tel. 01382 436448
Fax. 01382 436492
Byron Street DD3 6QN
Head Teacher: Mr H. Gallagher

St Andrew's RC Primary School Tel. 01382 307830
St. Leonard Place DD3 9HD
Head Teacher: Ms S. Andrews

St Clement's RC Primary School Tel. 01382 436692
Fax. 01382 436658
Balgarthno Place DD2 4QG
Head Teacher: Mr A. Macgregor

St Fergus' RC Primary School Tel. 01382 436493
Fax. 01382 436394
Scotsraig Lane DD2 3TP
Acting Head Teacher: Ms M. Dryden

St Joseph's RC Primary School Tel. 01382 435316
Fax. 01382 435177
Bellfield Street DDI 5HX
Head Teacher: Ms M. Lawrence

St Luke's & St Matthew's RC Primary School Tel. 01382 438602
Fax. 01382 438602
Longhaugh Road DD4 9NG
Head Teacher: Ms K. Quinn

St Mary's RC Primary School Tel. 01382 436707
Fax. 01382 436644
(Nursery Class attached)
St Mary's Lane DD2 3AQ
Head Teacher: Mr N. Marra

St Ninian's RC Primary School Tel. 01382 435904
Fax. 01382 435990
Dochart Terrace DD2 4HB
Head Teacher: Ms P. J Veal

St Pius RC Primary School Tel. 01382 438528
Banchory Road DD4 7TQ
Head Teacher: Dr J. Sloan

St Vincent's RC Primary School Tel. 01382 438552
Fax. 01382 438554
Pitkerro Road DD4 8EP
Head Teacher: Ms A. Cox

Whitfield Primary School Tel. 01382 438617
Fax. 01382 438621
Whitfield Drive DD4 0DP
Head Teacher: Ms A. Ritchie

Secondary Schools

Baldragon Academy Tel. 01382 436550
Burn Street DD3 0LB Fax. 01382 436552
Head Teacher: Mr J. Cavanagh

Braeview Academy Tel. 01382 438452
Berwick Drive DD4 0NL Fax. 01382 438446
Head Teacher: Ms B. Hadcroft

Craigie High School Tel. 01382 431111
Garnet Terrace DD4 7QD Fax. 01382 431130
Head Teacher: Mr C. Biernat

Grove Academy Tel. 01382 436800
Camperdown Street DD5 3AE Fax. 01382 436851
Head Teacher: Mr J. Hunter

Harris Academy Tel. 01382 435700
Perth Road DD2 1NL Fax. 01382 435701
Head Teacher: Mr J. Thewliss

Menzieshill High School Tel. 01382 435677
Yarrow Terrace DD2 4DW Fax. 01382 435664
Head Teacher: Mr G. Laidlaw

Morgan Academy Tel. 01382 307000
Forfar Road DD4 7AX Fax. 01382 307046
Head Teacher: Mr S. Shaw

St John's RC High School Tel. 01382 307060
Harefield Road DD3 6SY Fax. 01382 815791
Head Teacher: Mr G. Haggarty

St Paul's RC Academy Tel. 01382 307701
Gillburn Road DD3 OEH
Head Teacher: Ms M. Leck



**We can provide this information in large print
or in another format that meets your needs.**

Chinese	欲知詳情，請致電： 01382 431563
Russian	Более подробную информацию можно получить позвонив по телефону: 01382 431563
Urdu	مزید معلومات کے لئے برائے مہربانی 01382 431563 پر فون کریں۔
Polish	po dalszą informację zadzwoń pod numer 01382 431563
Other formats	For more information please phone 01382 434503.



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