

DUNDEE CITY COUNCIL

REPORT TO: SOCIAL WORK AND HEALTH COMMITTEE - 26TH SEPTEMBER 2011

REPORT ON: CLOSURE OF ROSEBANK CARE HOME

REPORT BY: DIRECTOR OF SOCIAL WORK

REPORT NO: 449 - 2011

1.0 PURPOSE OF REPORT

1.1 The purpose of this report is to advise elected members of the implications of Four Seasons Healthcare's decision to close Rosebank Care Home.

2.0 RECOMMENDATIONS

2.1 It is recommended that the Social Work and Health Committee:

2.2 Notes the intention of Four Seasons Healthcare to close Rosebank Care Home.

2.3 Notes the Director of Social Work has established a co-ordinating group to manage the change.

2.4 Approves the action plan attached as Appendix 1 to this report.

3.0 FINANCIAL IMPLICATIONS

3.1 The full financial implications of the closure will not be known until full needs assessments have been carried out for all service users and will be dictated by the pace at which residents are able to be resettled. It is anticipated that for some people alternative care will exceed the amount currently being paid for their care at Rosebank and it is estimated that the additional annual ongoing costs will be in the region of £500,000. This will need to be considered as part of the Council's 2012/13 Revenue Budget preparation. The minimum additional cost to Dundee City Council in the current financial year is expected to be £104,000 which will be funded from the council's general contingency provision.

3.2 As alternative care and support arrangements are made for residents of Rosebank, future financial implications will be reported to Committee.

4.0 MAIN TEXT

4.1 Rosebank Care Home is owned by Four Seasons Healthcare and provides care for 32 adults who have a learning disability, nine of whom are older people and three of whom are the responsibility of other local authorities. The current model of care provided at Rosebank is no longer compatible with the national and local accommodation strategy for people with learning disabilities.

4.2 Social Care and Social Work Improvement Scotland (SCSWIS) carried out an unannounced inspection of the service on 5 May 2011. Based on the findings of this inspection, the service was graded weak in three quality themes with 14 requirements and 6 recommendations. A number of these were immediate requirements and were already or in the process of being actioned. A follow-up unannounced inspection was carried out by SCSWIS on 5 July 2011. As no significant improvement was evidenced, SCSWIS concluded that the service was not operating in accordance with Section 62 of the Public Services Reform (Scotland) Act 2010. Notice was served by SCSWIS on 26 July 2011 stating their intention to cancel registration unless there was a significant improvement in provision of the service within two months. Four Seasons Healthcare offered voluntary cancellation of registration of the service working to a target closure date of end March

2012. SCSWIS have accepted the voluntary cancellation subject to the service operating to an acceptable standard.

4.3 The operation of the care home has recently become financially unviable for Four Seasons Healthcare. Dundee City Council have been informed of this position and have been working in partnership with Four Seasons to consider the current and future needs of the residents at Rosebank.

4.4 Now that Four Seasons have announced their decision to close Rosebank the Council has a responsibility to undertake needs assessments for all service users and to provide services according to their assessed need, priority and available resources. A core co-ordinating group is being set up to manage the change during the period of transition and will ensure effective communication between all stakeholders. The co-ordinating group will work to an agreed action plan and within the agreed timescale. A proposed outline action plan to guide the work of the co-ordinating group is attached as Appendix 1 to this report.

5.0 POLICY IMPLICATIONS

5.1 This Report has been screened for any policy implications in respect of Sustainability, Strategic Environmental Assessment, Anti-Poverty, Equality Impact Assessment and Risk Management. There are no major issues.

5.2 An Equality Impact Assessment has been carried out and will be made available on the Council website <http://www.dundee.gov.uk/equanddiv/equimpact/>.

6.0 CONSULTATIONS

6.1 The Chief Executive, Depute Chief Executive (Support Services) and Depute Chief Executive (Finance) have been consulted on the content of this report.

7.0 BACKGROUND PAPERS

7.1 Equality Impact Assessment

Alan G Baird
Director of Social Work

DATE: 12 September 2011

Core Co-ordinating Group
 Service Manager, Social Work
 Contracts Officer, Social Work
 Resource Manager, Social Work
 Resource Manager, Social Work
 Team Manager, Social Work
 NHS Tayside
 DCC Housing
 Dundee Independent Advocacy Service
 Regional Manager, Four Seasons

ACTION PLAN

	TASK	TARGET DATE	COMPLETED DATE	COMMENTS
1	Meet with Four Seasons to discuss communication strategy/change plan.	16th Sept 2011		
2	Request information regarding residents/carers and contact details.	16th Sept 2011		
3	Arrange co-ordinating group meetings and agree membership of core team.	16th Sept 2011		First meeting to discuss assessment/planning/advocacy.
4	Liaise with Perth & Kinross/Edinburgh Councils regarding needs assessments/change plan.	26th Sept 2011		
5	Agree involvement in residents'/carers' discussions.	16th Sept 2011		Process to be lead by Four Seasons
6	Brief Press Office on developments/change plan.	Ongoing		
7	Confirm distribution list for action plan.	16th Sept 2011		Discuss action plan/communication strategy with Laura Bannerman.
8	Identify current available local resources and plan any new developments.	Process to commence 26th Sept 2011		Ongoing as individuals' needs become clear.
9	Briefing report for Elected Members of Dundee City Council.	26th Sept 2011		

CLOSURE PROCESS FOR ROSEBANK CARE HOME

	TASK	TARGET DATE	COMPLETED DATE	COMMENTS
10	Letter to be sent to service users/carers offering support/explaining care management involvement.	Co-ordinating Group to confirm		
11	Brief Legal Section on developments/change plan.	Co-ordinating Group to confirm		Ongoing sharing of updated action plan
12	Identification of residents care/support needs.	Co-ordinating Group to confirm		
13	Assessors workloads to be modified in conjunction with respective line managers. Additional assessors/clerical support to be identified, if required, following further discussion about assessment processes.	Co-ordinating Group to confirm		
14	Advocacy services (DIAS) will engage with co-ordinating group.	Co-ordinating Group to confirm		
15	Assessors to co-ordinate appointments for assessment with carers/relatives/ Four Seasons.	Co-ordinating Group to confirm		
16	Reassure relatives at meeting on (date to be agreed) about process of assessment and the co-ordination of any resource visits at an appropriate time.	Co-ordinating Group to confirm		
17	Information regarding appointeeships to be gathered.	Co-ordinating Group to confirm		
18	Contact enabler service regarding contractual issues.	Co-ordinating Group to confirm		
19	Agreed need for discussion later on in process regarding transport	Co-ordinating Group to confirm		Four Seasons may help to resource this.
20	Agreed need for Assessors to meet prior to assessment and to share current available information.	Co-ordinating Group to confirm		

CLOSURE PROCESS FOR ROSEBANK CARE HOME

	TASK	TARGET DATE	COMPLETED DATE	COMMENTS
21	Medical professionals and NHS Tayside L/Disabilities Management Team who are named links to project team to be briefed about action plan.	Co-ordinating Group to confirm		Ongoing sharing of information.