The DUNCAN Radio Scheme was launched in January 2004 and upgraded to a digital platform of communications in December 2012. From the outset it was designed to provide instant contact medium for commercial retailers and the Evening Economy to the CCTV Control Centre, Police and the Overgate Control Room. In addition to this it provided a listening medium for users to give a real time update on crime issues, and other events as they happen. In effect, the radios are a simple to use form of reliable and instant communications to key safety players as well as real time provider of relevant information as to events relevant to their operational safety as well as that of their customers.

Please read the rental agreement on page 2

|  |  |
| --- | --- |
| **Name** |  |
| **Designation** |  |
| **Email** |  |
| **Telephone Number** |  |
| **Business Name** |  |
| **Address** |  |
| **Postcode** |  |
| **Invoice Address if different from above** |  |
| **Postcode** |  |

I have read the DUNCAN Radio Rental Agreement, tick box if **YES**

**Signature:- \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Date:- \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

This contract is between you and Dundee City Council but the equipment is provided by RB Communications as detailed in the Rental Agreement.

DUNCAN Rental Agreement

1. The current rental charge per DUNCAN Radio is £7.00 per week plus VAT and payable 6 months in advance by Dundee City Council. The charge is fixed and subject to an annual review.If payments are not paid within 30 days we may ask for the Radio(s) to be returned and the contract will cease.
2. There will be a 14-day cooling off period starting from the date you received your DUNCAN Radio(s) and if you choose to not continue then please return to the City Centre Ambassador by emailing citycentre@dundeecity.gov.uk
3. All the equipment remains the property of Link Tel Communications Ltdwho Dundee City Council subcontract from. The Radio(s) must remain in your possession and control and must not be removed from the premises. Any person/business who rents a Radio(s) must keep them safe and will be held liable for any damage and or loss.
4. If the Radio(s) is lost or stolen, the original contract will cease and a new one will be issued and you will be charged a one off £575 + VAT per Radio(s) as well as the weekly rental invoiced every 6 months.
5. The duration of the agreement is a minimum period of 6 months and you are required to give 1 month notice by email to citycentre@dundeecity.gov.uk if you wish to cancel the agreement
6. Link Tell Communications Ltd is responsible for the maintenance of the equipment and if you want to report a fault or repair please contact Bob Bruce on 01382 644050/07808 002930; bob@rbcommunications.co.uk – you will be charged for new equipment and battery chargers.
7. Data protection – the content is not recorded and sensitive information should not be shared. The scheme is used by cafes, bars, retailers, nightclubs, City Centre Ambassadors and the Police.

***Dundee City Council, 51 North Lindsay Street, Dundee, DD1 1LS***

*If any queries email* *citycentre@dundeecity.gov.uk**)*