

## **DUNDEE CITY COUNCIL**

**REPORT TO: POLICY & RESOURCES COMMITTEE – 13 FEBRUARY 2014**

**REPORT ON: ADULT SERVICES: INCREASING THE CAPACITY OF LOCALLY BASED CARE AND SUPPORT SERVICES**

**REPORT BY: DIRECTOR OF SOCIAL WORK**

**REPORT NO: 103-2014**

### **1.0 PURPOSE OF REPORT**

The purpose of this report is to outline work being progressed within Social Work to review out of area placements for all adults and young people with additional support needs and to outline the further development of Social Work and Health resources for individuals with challenging behaviour/complex needs, including the development of more local care provision.

### **2.0 RECOMMENDATIONS**

It is recommended that:

- 2.1 the development of joint Social Work/NHS resources to support individuals within their own homes in order to deliver appropriate services closer to their community is noted;
- 2.2 the resettlement of a number of adults being cared for outwith Dundee to appropriate locally based care provision following consultation with carers and families is endorsed; and
- 2.3 the Social Work Department is supported in entering into negotiations with care providers with a view to reducing high cost fee rates.

### **3.0 FINANCIAL IMPLICATIONS**

It is anticipated that the actions recommended would result in a net reduction in expenditure of £256k in 2014/15 and an additional £199k in 2015/16 (£455k in total by 2015/16).

### **4.0 MAIN TEXT**

- 4.1 There are a number of adults and young people under the age of 65 for whom care and support is commissioned outwith Dundee. Most of these individuals have a learning disability and require a significant level of support due to the complexity of their needs. The cost of these support packages ranges from £31k to over £150k per annum. As part of a wider programme of work related to strategic commissioning, a review of all out of area placements is already underway. The process has identified a need to develop further local resources for some individuals who are currently placed out of area as well as build capacity for the future and continue to negotiate costs with external providers based on quality of care and best value.
- 4.2 There are also a number of individuals in receipt of care packages both outwith and within Dundee who present behaviours which challenge. The cost of care packages for individuals with the most challenging needs ranges between £116k to over £150k per annum. Work is currently being undertaken to review and improve all social care and health supports for this group of service users.

This includes a variety of supports including social care, day hospital, community health resources and inpatient services. The aim of this work is to ensure the availability of the right level of support to an individual at the right time and to ensure the most efficient use of available resources

- 4.3 One element of the work being undertaken is to develop further joint Social Work/NHS Tayside resources to support individuals with challenging behaviour/complex needs within their own homes. A scoping exercise has been completed in relation to future demand and anticipated resources which will be required.
- 4.4 Within Dundee City Council's capital plan, resources have been allocated to help fund an appropriate model of accommodation with support locally with a particular focus on individuals with challenging behaviour. Discussions have taken place with colleagues in Housing to progress future developments both in partnership with Housing Associations and by the possible adaptation of local Housing stock. It is anticipated that the commissioning of supports in this area would generate an efficiency of approximately £16k per annum for each person. This is anticipated to result in a saving against current expenditure of £33k in 2014/15 and an additional £66k in 2015/16 (£99k in total by 2015/16). The anticipated costs assume a contribution from NHS Tayside through both local and Tayside wide resources.
- 4.5 In relation to the review of out of area placements, the first stage has involved 23 adults with a learning disability who are supported in Care Home settings outwith Dundee. Following reviews of current arrangements it has been acknowledged that a number of individuals would be more appropriately supported locally if resources were available. It is proposed that 2 of these individuals during 2014/15 and a further 2 during 2015/16 should be offered support locally. This would reduce care package costs by £123k in 2014/15 and a further £33k in 2015/16.
- 4.6 The review has also involved the negotiation of care costs based on individual needs, quality and value for money. It is anticipated that there could be further efficiencies achieved through negotiation with providers particularly in high cost care at home/ housing support packages. It is proposed that an efficiency target be set related to future negotiations and that this be set at £100k for 2014/15 and a further £100k for 2015/16.
- 4.7 Further reviews are in progress for other adults with a learning disability who are placed out of area and a similar process will be followed for other adults/ young people in transition. It is envisaged there may be further opportunities to factor some individuals currently placed out of area into local joint commissioning plans being developed. Negotiations regarding best value and placement costs should also be continued where out of area placements are deemed to be an appropriate arrangement.

## **5.0 POLICY IMPLICATIONS**

- 5.1 This report has been screened for any policy implications in respect of Sustainability, Strategic Environmental Assessment, Anti-Poverty and Equality Impact Assessment.
- 5.2 An Equality Impact Assessment is attached to this report.

## **6.0 CONSULTATIONS**

The Chief Executive, Director of Corporate Services and Head of Democratic and Legal Services have been consulted in preparation of this report.

**7.0 BACKGROUND PAPERS**

None.

**JENNIFER G TOCHER  
DIRECTOR OF SOCIAL WORK**

**DATE: JANUARY 2014**

**EQUALITY IMPACT ASSESSMENT TOOL**

**Part 1: Description/Consultation**

<b>Is this a Rapid Equality Impact Assessment (RIAT)?</b>	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
<b>Is this a Full Equality Impact Assessment (EQIA)?</b>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
<b>Date of Assessment:</b>	06/01/14	<b>Committee Report Number:</b>
<b>Title of document being assessed:</b>	<b>Adult Services: Increasing Capacity of Locally Based Care and Support Services</b>	
<b>1. This is a new policy, procedure, strategy or practice being assessed</b> (If yes please check box) <input type="checkbox"/>	<b>This is an existing policy, procedure, strategy or practice being assessed?</b> (If yes please check box) <input checked="" type="checkbox"/>	
<b>2. Please give a brief description of the policy, procedure, strategy or practice being assessed.</b>	Some local people are currently unable to live in Dundee because there is not sufficient accommodation with specialist support to meet their needs. The proposal recommends developing more accommodation in Dundee with support appropriate for people with complex needs whose behaviour challenges services. This will avoid new costly out of area placements and avoid inappropriate delays in hospital for individuals. In turn this will allow others to receive prompt assessment, treatment and support rather than placing additional pressure on community care services when individuals are awaiting assessment and treatment.	
<b>3. What is the intended outcome of this policy, procedure, strategy or practice?</b>	Local people who have health and disability needs and whose behaviour challenges services will be more likely to receive the most appropriate care and accommodation.	
<b>4. Please list any existing documents which have been used to inform this Equality and Diversity Impact Assessment.</b>	SCIE Knowledge review 20: Commissioning person-centred, cost-effective, local support for people with learning disabilities By Eric Emerson and Janet Robertson. Published: July 2008  Too far to go? People with learning disabilities placed out-of-area- Beadle-Brown et al 2005	
<b>5. Has any consultation, involvement or research with protected characteristic communities informed this assessment? If yes please give details.</b>	<b>Research paper-</b> Out-of-area placements in Scotland and people with learning disabilities: a preliminary population study 2007 Napier University	
<b>6. Please give details of council officer involvement in this assessment.</b>	Dave Berry Joyce Barclay Diane McCulloch Arlene Mitchell	
<b>7. Is there a need to collect further evidence or to involve or consult protected characteristics communities on the impact of the proposed policy?</b>	Individuals who are placed in accommodation with specialist support will be monitored and reviewed as required to ensure they are receiving appropriate care and support.	

**Part 2: Protected Characteristics**

Which protected characteristics communities will be positively or negatively affected by this policy, procedure or strategy?

**NB Please place an X in the box which best describes the "overall" impact. It is possible for an assessment to identify that a positive policy can have some negative impacts and visa versa. When this is the case please identify both positive and negative impacts in Part 3 of this form.**

If the impact on a protected characteristic communities are not known please state how you will gather evidence of any potential negative impacts in box Part 1 section 7 above.

	Positively	Negatively	No Impact	Not Known
<b>Race, Ethnic Minority Communities including Gypsies and Travellers</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Gender</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Gender Reassignment</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Religion or Belief</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>People with a disability</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Age</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Lesbian, Gay and Bisexual</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Socio-economic</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Pregnancy &amp; Maternity</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Other (please state)</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Part 3: Impacts/Monitoring

<p><b>1. Have any positive impacts been identified?</b></p> <p>(We must ensure at this stage that we are not achieving equality for one strand of equality at the expense of another)</p>	<p>People with disabilities whose behaviour challenges services (who potentially may have any other protected characteristics) will be more likely to receive care and support in their 'home' community. Based on research it is anticipated that overall care is likely to be better quality because it is provided by a local team of staff who have access to good case history and who know the individuals well. The individual's family and carers will be able to visit them more easily enhancing their quality of life and taking a role where possible in alerting professionals about changes in their family member.</p> <p>People are less likely to be inappropriately delayed in hospital when their care and treatment has been completed and others who require assessment and treatment are likely to be able to receive this more readily because they do not have a delayed discharge.</p>
<p><b>2. Have any negative impacts been identified?</b></p> <p>(Based on direct knowledge, published research, community involvement, customer feedback etc. If unsure seek advice from your departmental Equality Champion.)</p>	<p>It is possible that some individuals would be benefit from remaining in their current accommodation even though it might be "out of area".</p>
<p><b>3. What action is proposed to overcome any negative impacts?</b></p>	<p>Each person will be considered on an individual basis and decisions made about where their care should best be provided. Family carers will be consulted about any change to the individuals care package, care plan or accommodation.</p> <p>It is anticipated that arrangements will not be made to move people if it is not in their best interests to do so.</p>
<p><b>4. Is there a justification for continuing with this policy even if it cannot be amended or changed to end or reduce inequality without compromising its intended outcome?</b></p>	<p>N/A</p>
<p><b>5. Has a 'Full' Equality Impact Assessment been recommended?</b></p>	<p>No.</p>
<p><b>6. How will the policy be monitored?</b></p> <p>(How will you know it is doing what it is intended to do? e.g. data collection, customer survey etc.)</p>	<p>Each individual will be reviewed regularly and care providers and family carers will raise any concerns between reviews.</p>

**Part 4: Contact Information**

<b>Name of Department or Partnership</b>	Social Work Department
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<b>Type of Document</b>	
Human Resource Policy	<input type="checkbox"/>
General Policy	<input type="checkbox"/>
Strategy/Service	<input type="checkbox"/>
Change Papers/Local Procedure	<input type="checkbox"/>
Guidelines and Protocols	<input type="checkbox"/>
Other	<input checked="" type="checkbox"/>

<b>Manager Responsible</b>	<b>Author Responsible</b>
<b>Name:</b> Diane McCulloch	<b>Name:</b> Dave Berry
<b>Designation:</b> Head of Community Care	<b>Designation:</b> Manager, Finance, Contracts & Welfare Rights
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<b>Signature of author of the policy:</b>	Dave Berry	<b>Date:</b> 10.01.14
<b>Signature of Director/Head of Service:</b>	Jennifer G Tocher	<b>Date:</b> 10.01.14
<b>Name of Director/Head of Service:</b>	Jennifer G Tocher	
<b>Date of Next Policy Review:</b>		