

DUNDEE CITY

**Policy & Resources
Committee**

Performance Report

January 2013

Report Number: 131—2013

DUNDEE LOCAL POLICING AREA PERFORMANCE

RECORDED CRIME

Dundee LPA achieved 3 out of 4 of crime reduction targets by January:-

- A reduction in violent crime of 36.7% (88 crimes)
- A reduction in robbery of 10.2% (6 crimes)
- A reduction in vandalism of 18.4% (320 crimes)
- The area that did not achieve target was domestic housebreaking which evidenced a 27.0% increase at the end of January. 414 crimes had been recorded at the end of January against an end of year target of 445. This only leaves a margin of 31 crimes in total before the target is breached. The average number of crimes recorded each month to date is 42 and it is very unlikely, therefore, that the target will be achieved.
- Overall, Group 1-4¹ recorded 6105 crimes and evidenced a reduction of 5.0% compared with last year (324 fewer crimes).

DETECTION RATES

4 out of 5 crime detection targets were achieved. These were:-

- Violent crime, recorded a detection rate of 80.9% against a target of 80%
- Robbery, recorded a detection rate of 73.6% against a target of 62%
- Vandalism, recorded a detection rate of 29.0% against a target of 28.0%
- Domestic Housebreaking, recorded a detection rate of 28.0% exactly on target.
- The detection rate for Groups 1 to 4 Crimes of 44.1% was 1.4 percentage points below target and a further 87 detections would have been required to achieve target at the end of January.
- At least 314 detections would be required in both February and March in order to bridge the gap before the end of the year. This level of detections has not been achieved in any month this year and, therefore, it is very unlikely target will be achieved.

ROAD CASUALTIES

- Dundee road casualty figures show that there were 2 fatalities by the end of January, compared with 0 last year, none of whom were children. Serious casualty numbers have fallen by 32.6% compared with last year, from 46 to 31, five of whom were children. All measures are on track to achieve target at the end of March 2013. All targets are based on the Scottish Government's Road Safety Framework for Scotland.

THE PROPORTION OF WORKING TIME LOST DUE TO SICKNESS ABSENCE

The target for 2012/13 is 4% for both officers and police staff.

- Police officer sickness absence at the end of November was 4.3% - the target was breached in December for the first time and this situation continued into January. At the same time last year the sickness absence rate was 3.5%. This translates into an increase from 6.0 to 7.4 days lost on average per officer.
- Police staff results showed an increase in sickness absence, rising from 4.1% recorded last year to 5.0%. This represents a rise from 7.7 days lost on average per person to 8.9 days.

The following pages contain tables which provide more detailed information.

¹Groups 1-4 refer to an amalgamation of four crime groups. They are Group 1, consisting of violent crime; Group 2 covering sexual offences; Group 3, the largest, covers a wide range of crimes of dishonesty; and Group 4 includes vandalism, fire-raising, and malicious mischief.)

KEY PERFORMANCE RESULTS: LOCAL POLICING AREA SCORECARD APRIL 2012 - JANUARY 2013

KEY

On or above 3 year average
Below 3 year average



POLICING

SECTION 1 City Centre,

SECTION 2 Lochee

SECTION 3 Strathmartine &

SECTION 4 North East &

CRIME

Groups 1-4	2012-13 Resu	2011-12 Resu	% / pp Change
- Detection rate	6105 44.1%	6429 46.2%	-5.0% -2.1
Violent Crime (G1)	152	240	-36.7%
- Detection rate	80.9%	77.9%	3.0
Robbery	53	59	-10.2%
- Detection rate	73.6%	55.9%	17.7
Vandalism	1422	1742	-18.4%
- Detection rate	29.0%	28.5%	0.4
Domestic Housebreaking	414	326	27.0%
- Detection rate	28.0%	34.0%	-6.0

ROAD CASUALTIES

People killed

People seriously injured

Children killed

Children seriously injured

The reduction targets for road accident casualties are based on the Scottish Government's Road Safety Framework for Scotland, to be achieved by 2020 and are set against a baseline figure of the average result for the five year period 2001-2008.

These are:

- o 30% reduction in people killed.
- o 35% reduction in children killed.
- o 43% reduction in people seriously injured.
- o 50% reduction in children seriously injured.

SICKNESS ABSENCE

Police Officers

Police Staff

The target for 2012/13 for both officers and staff is 4.0%

Caution! Variation in results may appear extreme due to very small numbers of crimes involved. Cells with symbol *** mean that a valid percentage change could not be calculated.

POLICING DUNDEE

2012-13 Resu	2011-12 Resu	%/pp Change
1240 40.4%	1465 40.3%	-15.4%
29	58	0.1
89.7%	81.0%	-50.0%
8	11	8.6
87.5%	54.5%	-27.3%
357	545	33.0
29.1%	25.7%	-34.5%
122	91	3.4
21.3%	46.2%	34.1%
		-24.8

2012-13 Resu	2011-12 Resu	%/pp Change
1605 42.7%	1611 41.9%	1.6%
43	62	-3.0
74.4%	71.0%	-43.5%
14	14	14.7
64.3%	64.3%	14.7
356	485	25.7
25.6%	36.1%	-5.8%
92	115	-7.4
31.5%	30.4%	1.7%
		2.0

2012-13 Resu	2011-12 Resu	%/pp Change
1791 52.1%	1773 57.1%	1.0%
45	61	-5.0
77.8%	75.4%	-26.2%
21	18	2.4
66.7%	44.4%	16.7%
252	330	22.2
34.1%	26.4%	-23.6%
83	39	7.8
27.7%	35.9%	112.8%
		-8.2

2	0	***
31	46	-32.6%
0	0	***
5	12	-58.3%

4.3%	3.5%	0.8
5.0%	4.1%	0.9

POLICING DUNDEE

KEY PERFORMANCE RESULTS: DUNDEE LPA SCORECARD - STANDARDS OF SERVICE - APRIL to JANUARY 2013

POLICING DUNDEE		SECTION 1 City Centre/ Maryfield/East End	SECTION 2 Lochee/ West End	SECTION 3 Strathmartine/ Coldside	SECTION 4 North East/ Broughty Ferry
	% / pp Change				
	2011-12 Result				
	2012-13 Result				
	%/pp Change				
	2011-12 Result				
	2012-13 Result				
	%/pp Change				
	2011-12 Result				
	2012-13 Result				
	% / pp Change				
	2011-12 Result				
	2012-13 Result				
	2012-13 Target				
	319/1080 (29.5%)	74/250 (29.6%)	82/300 (27.3%)	89/270 (33.0%)	74/260 (28.5%)

Customer Satisfaction

(*denotes a statistically significant change in results)

First Contact: Overall satisfaction rating for service provided at first contact

First Contact: % of respondents provided with the name of the person dealing with their enquiry

Updating the Public: Overall % of customers who received an update on the progress of their enquiry

% of customers who received an update following their contact to **report a crime**

% of customers who received an update following their contact for **reasons other than to report a crime**

Customer Experience: Overall satisfaction rating of the service provided by Tayside Police

Response Rate

First Contact

- Improvement in satisfaction with service at first contact from 92.0% to 93.4%.
- A minimal reduction in identifying the person dealing with the enquiry from 80.6% to 80.5%.

Updating the Public

- A statistically significant improvement in updating the public from 57.7% to 68.6%, the highest result across the force. This result achieves the force target set at 65.0%. When analysed by reason for contact - 78.0% of those who reported a crime were updated compared to 72.7% the previous year. Similarly, a 10.9 percentage point improvement was evident in relation to those whose contact was for reasons other than to report a crime whereby 52.1% received an update compared to 41.2% in 2011.

Customer Experience

- Improvement in overall customer experience from 80.0% to 83.3%.

**POLICING
DUNDEE**

SECTION 1
**City Centre/
Maryfield/East End**

SECTION 2
Lochee/
West End

SECTION 3 Strathmartine/ Coldside

SECTION 4 North East/ Broughty Ferry

Public Perception

Change

2011-12

2012-13

0.7

91.8%

92.5%

-14.6

82.5%

67.9%

-1.9

94.1%

92.2%

0.3

61.6%

61.9%

-7.2

47.5%

40.3%

4.5

42.6%

47.1%

Change

2011-12

2012-13

-1.0

81.7%

80.7%

3.2

71.2%

74.4%

3.8

87.3%

91.1%

5.1

42.0%

47.1%

-6.1

58.8%

52.7%

8.9

36.2%

45.1%

Change

2011-12

2012-13

-1.3

84.7%

83.4%

9.2

67.9%

77.1%

-0.9

88.9%

88.0%

7.6

39.1%

46.7%

-9.9

61.4%

51.5%

7.9

36.5%

44.4%

Change

2011-12

2012-13

-9.1

74.3%

65.2%

-12.0

72.0%

60.0%

-7.0

91.4%

84.4%

-13.1

44.1%

31.0%

13.0

55.9%

68.9%

1.4

42.8%

44.2%

Change

2011-12

2012-13

-3.0

84.8%

81.8%

-3.5

73.6%

70.1%

-1.3

90.5%

89.2%

0.1

48.1%

48.2%

-3.3

55.5%

52.2%

6.0

39.2%

45.2%

Change

2011-12

2012-13

30.8%

12.8%

12.8%

37.0%

14.8%

13.0%

22.2%

15.6%

13.3%

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