

**NOT PROTECTIVELY MARKED****REPORT TO: SCRUTINY COMMITTEE – 25TH JUNE, 2025****REPORT NUMBER – 208-2025****25th June 2025****Report by Area Commander Bryan Todd, Local Senior Officer,  
Scottish Fire and Rescue Service**

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**SUBJECT: FIRE AND RESCUE QUARTERLY PERFORMANCE REPORT  
1<sup>st</sup> January TO 31<sup>st</sup> March 2025****Abstract**

The Report contains performance information relating to the fourth quarter (January 1<sup>st</sup> – March 31<sup>st</sup>) of 2024-2025 on the performance of the Scottish Fire and Rescue Service in support of Member scrutiny of local service delivery.

**1 PURPOSE OF THE REPORT**

To provide information for the Committee regarding the performance of the Scottish Fire and Rescue Service against the priorities, outcomes and performance measures detailed within the Local Fire and Rescue Plan for Dundee 2020–2023, to facilitate local scrutiny.

**2 RECOMMENDATIONS**

It is recommended that members:

Note, scrutinise and question the content of this report.

**3 FINANCIAL IMPLICATIONS**

None.

**4 BACKGROUND**

4.1 The Local Fire and Rescue Plan for Dundee 2020-2023 was approved by the Community Safety and Public Protection Committee on 16 November 2020. In support of delivering the priorities in this plan, twelve headline indicators are utilised as performance measures and form the basis of quarterly monitoring reports.

4.2 The priorities and outcomes contained within the Local Fire and Rescue Plan reflect 'place' and the contribution of the Scottish Fire and Rescue Service to the City Plan for Dundee 2017-2026.

4.3 In summary the following priorities are detailed within the plan:

- Priority 1 – Improving Fire Safety in the Home
- Priority 2 – Improving Fire Safety and Resilience in the Business Community
- Priority 3 – Minimising the Impact of Unintentional Harm
- Priority 4 – Reducing Unwanted Fire Alarm Signals

- Priority 5 – Reducing Deliberate Fires
  - Priority 6 – Effective Risk Management and Operational Preparedness
- 4.4 Appendix 1 attached to this report provides a detailed breakdown and analysis of all data collected during the reporting period. In addition, further sections are included to provide Members with an overview of a range of community safety engagement events and partnership working. Furthermore, it highlights any notable incidents and events.

## **5 EQUALITY IMPACT ASSESSMENT**

- 5.1 Not applicable.

## **6 ENVIRONMENTAL ISSUES**

- 6.1 There are no environmental issues arising as a consequence of this report.

## **7 SUMMARY**

- 7.1 The attached report updates members regarding significant community safety engagement activities and gives context to the performance of the Scottish Fire and Rescue Service in the Dundee area against headline indicators and performance measures.

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# QUARTERLY MONITORING REPORT

*Covering the activities and performance in support of the Local Fire and Rescue Plan for Dundee 2020-2023*

**Quarter Four: 2024-25**

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## **ABOUT THE STATISTICS IN THIS REPORT**

The activity totals and other statistics quoted in this report are provisional in nature and subject to change as a result of ongoing quality assurance and review.

Because all statistics quoted are provisional there may be differences in the period totals quoted in our reports after original publication which result from revisions or additions to the data on our systems.

From 2015-16 onwards responsibility for the publication of end-year statistical data transferred from the Scottish Government to the SFRS. This change of responsibility does not change the status of the figures quoted in this and other SFRS reports reported to the Committee.

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## INTRODUCTION

This is the quarter four (Q4) monitoring report for 2024/25, covering the SFRS's performance and activities in support of the six priorities in the Local Fire and Rescue Plan for Dundee 2020-2023, namely:

- Priority 1 - Improving fire safety in the home
- Priority 2 - Improving fire safety and resilience in the business community
- Priority 3 - Minimising the impact of unintentional harm
- Priority 4 - Reducing unwanted fire alarm signals
- Priority 5 - Reducing deliberate fires
- Priority 6 - Effective risk management and operational preparedness

As well as supporting the six priorities in the Local Fire and Rescue Plan for Dundee, this monitoring report shows how SFRS activities and performance contribute to the wider priorities of the Dundee Partnership as set out in the City Plan for Dundee 2017-2026.













The figures in this report are provisional, to provide the Committee with the SFRS's direction of travel in the Dundee area, in terms of performance against headline indicators and targets. Most figures will not change; however, members should note that there may be some small variations for some indicators when the final confirmed figures are published by the SFRS.

The Community Safety and Public Protection Committee agreed the new Local Fire and Rescue Plan for Dundee 2020-2023 on 16 November 2020. In support of delivering the priorities in this plan, 12 headline indicators and targets have been set and form the basis of this quarterly monitoring report.




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## PERFORMANCE SUMMARY

The table below provides a summary of 2024/25 Q4 activity and year to date (YTD) performance against headline indicators and annual targets. It aims to provide at a glance, our direction of travel during the current reporting year.

<p><b>HI 1</b> <b>Accidental Dwelling Fires (ADF)</b></p>  <p><b>Q4 – 56 Incidents</b> <b>YTD – 166 incidents</b> <b>Annual Target – below 175</b></p>	<p><b>HI 2</b> <b>ADF Fatal Casualties</b></p>  <p><b>Q4 – 0</b> <b>YTD – 0</b> <b>Annual Target – 0</b></p>	<p><b>HI 3</b> <b>ADF Non-Fatal Casualties</b></p>  <p><b>Q4 – 8</b> <b>YTD – 36</b> <b>Annual Target – below 30</b></p>
<p><b>HI 4</b> <b>Non-Domestic Building Fires</b></p>  <p><b>Q4 – 9 Incidents</b> <b>YTD – 27 Incidents</b> <b>Annual Target – below 37</b></p>	<p><b>HI 5</b> <b>Fatal Casualties in Non-Domestic Building Fires</b></p>  <p><b>Q4 – 0</b> <b>YTD – 0</b> <b>Annual Target – 0</b></p>	<p><b>HI 6</b> <b>Non-Fatal Casualties in Non-Domestic Building Fires</b></p>  <p><b>Q4 – 0</b> <b>YTD – 0</b> <b>Annual Target – below 2</b></p>
<p><b>HI 7</b> <b>Road Traffic Collision (RTC) Incidents</b></p>  <p><b>Q4 – 13 Incidents</b> <b>YTD – 44 Incidents</b> <b>Annual Target – below 41</b></p>	<p><b>HI 8</b> <b>Fatal RTC Casualties</b></p>  <p><b>Q4 – 0</b> <b>YTD – 0</b> <b>Annual Target – 0</b></p>	<p><b>HI 9</b> <b>Non-Fatal RTC Casualties</b></p>  <p><b>Q4 - 7</b> <b>YTD - 20</b> <b>Annual Target – below 19</b></p>
<p><b>HI 10</b> <b>Unwanted Fire Alarm Signals</b></p>  <p><b>Q4 – 158 Incidents</b> <b>YTD – 702 Incidents</b> <b>Annual Target – below 1176</b></p>	<p><b>HI 11</b> <b>Deliberate Primary Fires</b></p>  <p><b>Q4 – 34 incidents</b> <b>YTD - 128 Incidents</b> <b>Annual Target – below 63</b></p>	<p><b>HI 12</b> <b>Deliberate Secondary Fires</b></p>  <p><b>Q4 – 191 Incidents</b> <b>YTD - 710 Incidents</b> <b>Annual Target – below 512</b></p>

### Year-to-Date Legend

	Below headline target
	Less than 10% above headline target
	More than 10% above headline target

## **PERFORMANCE HIGHLIGHTS**

Of the 12 headline indicators and targets, the following summary should be noted for Q4 2024/25:

### **Priority 1 - Improving fire safety in the home**

Despite a slight increase in the Q4 incidents accidental dwelling fires remain below the yearly figures set. Reporting zero fire deaths for the year but again a slight increase in the reported numbers of non-fatal casualties taking us above the target set. Only three casualties were removed to hospital for precautionary checks. Fire damage was classified as either none or up to 5 meters (the lowest category) with most incidents being cooking related requiring limited firefighting action by crews.

### **Priority 2 - Improving fire safety and resilience in the business community**

There were no trends across the nine incidents reported in Q4 with two larger incidents being the explosion at the Electrical sub station in North Lindsey St and the fire within Sunnys Restaurant - Carlton Hotel. No casualties reported for the quarter or the year.

### **Priority 3 - Minimising the impact of unintentional harm**

Despite the rise in incident numbers Fire Crews were only required to make the scene safe at ten of the thirteen incidents in Q4. Only one accident required crews to extricate the occupant who was removed to hospital for suspected back/neck injuries. Reporting zero fatal casualties and seven non-fatal. Six of the seven casualties were treated at hospital for slight injuries indicating slow speed, low impact collisions.

### **Priority 4 - Reducing unwanted fire alarm signals**

Out of the 158 UFAS incidents 116 of these were in the Westend of Dundee. This follows the trend of University Halls of residence and Ninewells hospital having the highest number of false alarms. A full breakdown of the top five property types and causation are displayed on page 15 of this report.

### **Priority 5 - Reducing deliberate fires**

Deliberate fires in Dundee continue to be an issue despite the educational work of Dundee CAT, operational crews and partners. There has been a reduction across deliberate fires in buildings and other primary property, but this is countered by the significant rise in vehicle fires in the city with these accounting for more than 50% of the incidents. Secondary fires continue to be a particular problem across the north of the city and Strathmartine wards in March with wheelie bins and grassland fires being the bulk of incidents.

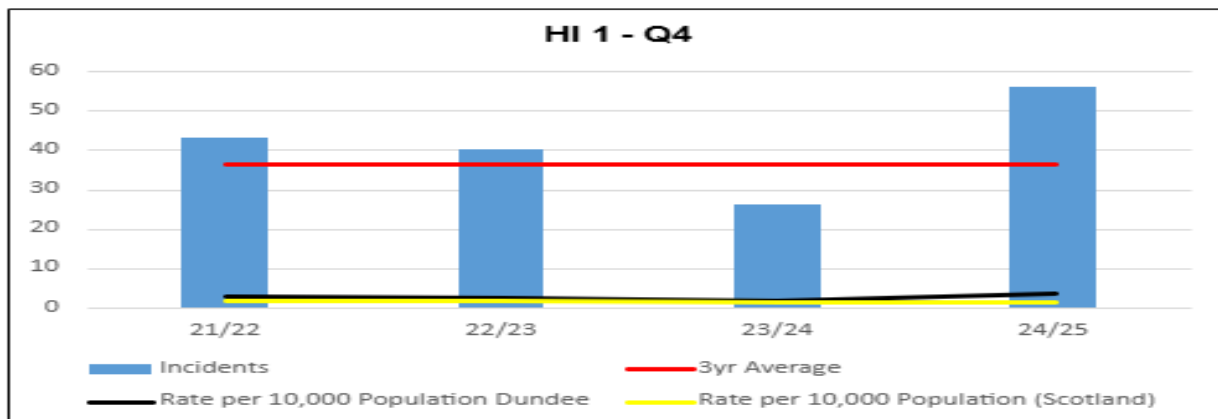
### **Priority 6 - Effective risk management and operational preparedness**

Fire Fighters across the city continue to develop skills and gather risk information alongside prevention and education activities building positive relationships with partners and our young people with an ambition of driving down incidents and making the communities of Dundee safer places to live and work.

Full details of the activities completed within Q4 are detailed on page 18 of this report.

## PRIORITY 1 - IMPROVING FIRE SAFETY IN THE HOME

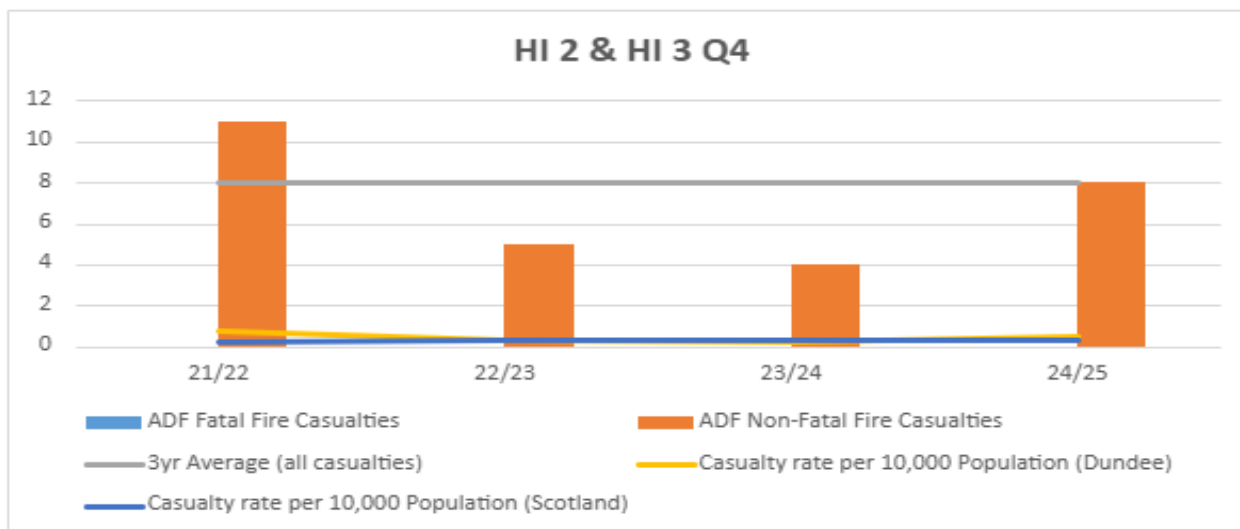
### HI 1 – Accidental Dwelling Fires (ADF)



**Table 1: Year to Date Performance**

	21/22	22/23	23/24	24/25	YTD	Annual Target
<b>HI 1: ADF's</b>	158	166	139	166	Green	Below 175

### HI 2 - ADF Fatal Casualties & HI 3 - ADF Non-Fatal Casualties



**Table 2: Year to Date Performance**

	21/22	22/23	23/24	24/25	YTD	Annual Target
<b>HI 2: ADF Fatal Casualties</b>	1	2	0	0	Green	0
<b>HI 3: ADF Non-Fatal Casualties</b>	35	21	12	36	Red	Below 30

## **Indicator Description**

The largest single type of primary fire in Dundee is accidental fires in the home and their prevention is a key focus of the Service's community safety activity.

### **HI 1 – Accidental Dwelling Fires (ADF)**

As a headline target, the aim is to reduce the rate of ADF's by keeping these incidents below 175, during 2023/24

### **HI 2 – ADF Fatal Casualties**

This indicator concentrates on members of the community for whom fire has been clearly identified as the cause of death, even if they die some-time after the actual fire. Those who die at, or after, the fire but where fire is not identified as the cause of death, are not included within these figures.

As a headline target, the optimum aim is to always strive to have zero ADF Fatal Casualties in Dundee City.

### **HI 3 – ADF Non-Fatal Casualties**

This headline target counts all types of non-fatal fire injury in the home, including precautionary checks.

As a headline target, the aim is to reduce the risk of injury from fire in the home by keeping fire injuries below 30, during 2023/24

## **What we aim to Achieve**

As well as helping to deliver Priority One: *Improving Fire Safety in the Home*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Our people will be better educated and skilled within a city renowned for learning and culture;
- Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included;
- People in Dundee will be able to live independently and access support when they need it;
- Our communities will be safe and feel safe.

## **Performance Management**

Dundee CAT and operational crews continue to fully engage with the communities we serve by engaging in targeted home fire safety visits. CAT and partner agencies have carried out joint HFSV, these have been done to provide the best support possible tailored for the occupier. Partners include social work, district nurses and housing association with seven joint visits completed this quarter. SFRS has changed its referral procedures during Q4, launching a new data sharing framework, CAT have carried out engagement work with partners providing information on how to sign up for this process, allowing partners to continue to refer appropriate individuals for HFSV. 39 Post Domestic Incident Responses were carried out within Dundee City giving guidance and reassurance following incidents within the home. CAT has recontacted every ward in Dundee regarding LCPP meetings and attended 3 (Strathmartine, Lochee, East End) to gain a better understanding of the issues and concerns in each area to enable a focus on community needs.

## PRIORITY 2 – IMPROVING FIRE SAFETY AND RESILIENCE IN THE BUSINESS COMMUNITY

### HI 4 – Non-Domestic Building Fires

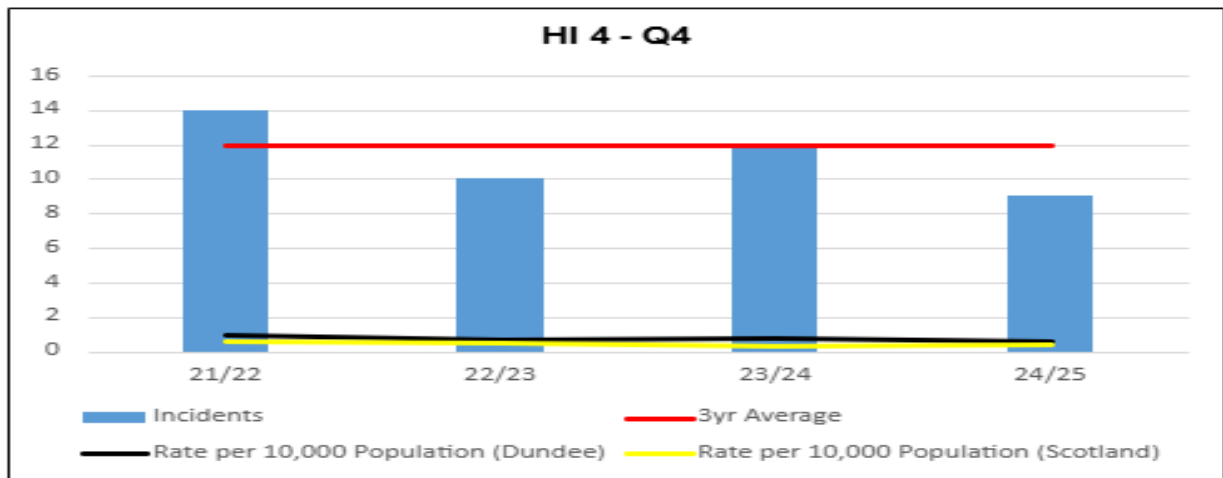


Table 3: Year to Date Performance

	21/22	22/23	23/24	24/25	YTD	Annual Target
<b>HI 4: Non-Domestic Building Fires</b>	44	39	34	27	Green	Below 37

### HI 5 – Fatal Fire Casualties in Non-Domestic Buildings & HI 6 – Non-Fatal Fire Casualties in Non-Domestic Buildings

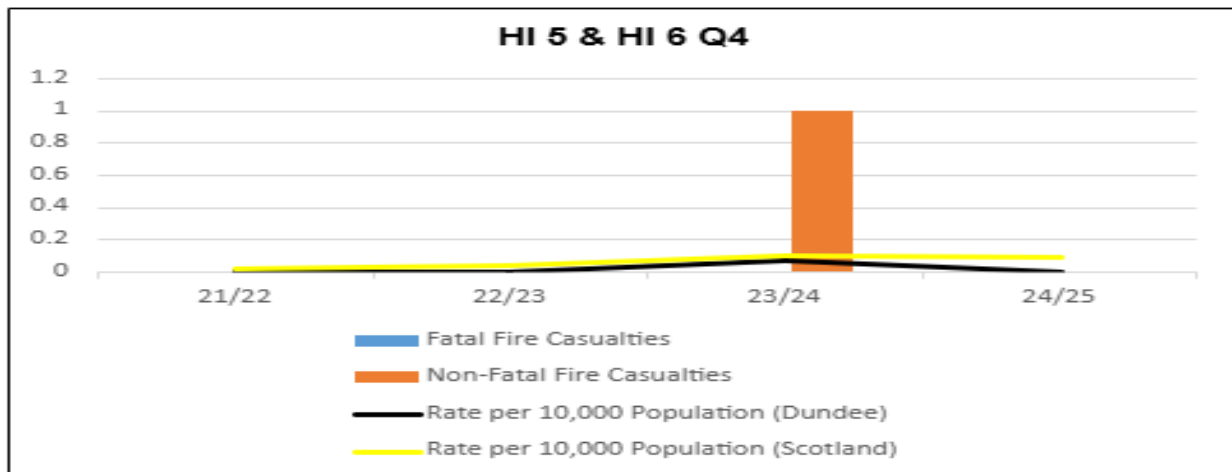


Table 4: Year to Date Performance

	21/22	22/23	23/24	24/25	YTD	Annual Target
<b>HI 5: Fatal Fire Casualties</b>	0	0	1	0	Green	0
<b>HI 6: Non-Fatal Fire Casualties</b>	1	1	1	0	Green	Below 2

## Indicator Description

These headline indicators and targets cover the types of non-domestic buildings applicable to Part 3 of the Fire (Scotland) Act 2005 ('The Act') (e.g. care homes, hotels and hospitals) and is designed to reflect the effectiveness of fire safety management in respect of these types of buildings.

### HI 4 - Non-Domestic Building Fires Applicable to the Act

As a headline target, the aim is to reduce the rate of accidental fires in non-domestic buildings (where 'The Act' applies), by keeping these fires below 37 in Dundee during 2023/24

### HI 5 – Fatal Fire Casualties in Non-Domestic Building Fires Applicable to the Act

This indicator counts those people for whom fire has been clearly identified as the cause of death, even if they die some time after the actual fire. Those who die at, or after, the fire but where fire is **not** identified as the cause of death are not included in these figures. As a headline target, the aim is to have zero Fatal Fire Casualties in non-domestic buildings applicable to the Act, in Dundee during 2023/24

### HI 6 – Non-fatal Fire Casualties in Non-Domestic Building Fires Applicable to the Act

This headline target counts all types of non-fatal fire injury in non-domestic buildings, including precautionary checks. As a headline target, the aim is to reduce risk of injury from fire in non-domestic buildings, by keeping fire injuries at one in Dundee during 2023/24

## What we aim to Achieve

As well as helping to deliver Priority Two: *Improving Fire Safety and Resilience in the Business Community*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for people;
- Our communities will be safe and feel safe;
- Our people will live in strong, popular and attractive communities.

## Performance Management

Our dedicated Fire Safety Enforcement Officers continue to audit relevant premises that fall within the scope of the Fire (Scotland) Act 2005 to ensure compliance with their statutory responsibilities.

The target set for the year is 366 fire safety audits. During Q4 a total of 77 premises that fall within the scope of the Act were audited. The breakdown of these are as follows: 41 HMOs; 17 Care Homes; 12 hospital buildings; 1 self-catering premises; 1 prison.

To provide support and guidance following an event Post Fire Audits were carried out in 1 Factory; 1 dental surgery; 1 school; 1 shop; 1 licensed premises.

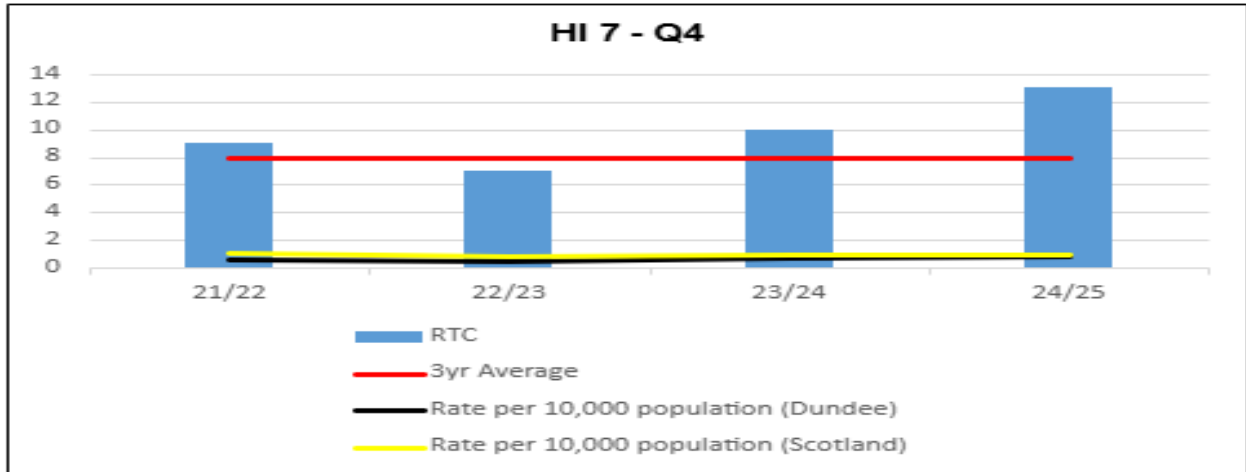
No patterns or trends were identified across these premises and support and guidance were given to improve fire safety management in the workplace in relation to the cause of the incident.

One Fire Engineering consultation was completed, along with nine consultations including short term lets, childminder applications, and complaints and concerns. 25 specific visits including 16 high rise inspections, HMO visits, and complaints and concerns.



## PRIORITY 3 – MINIMISING THE IMPACT OF UNINTENTIONAL HARM

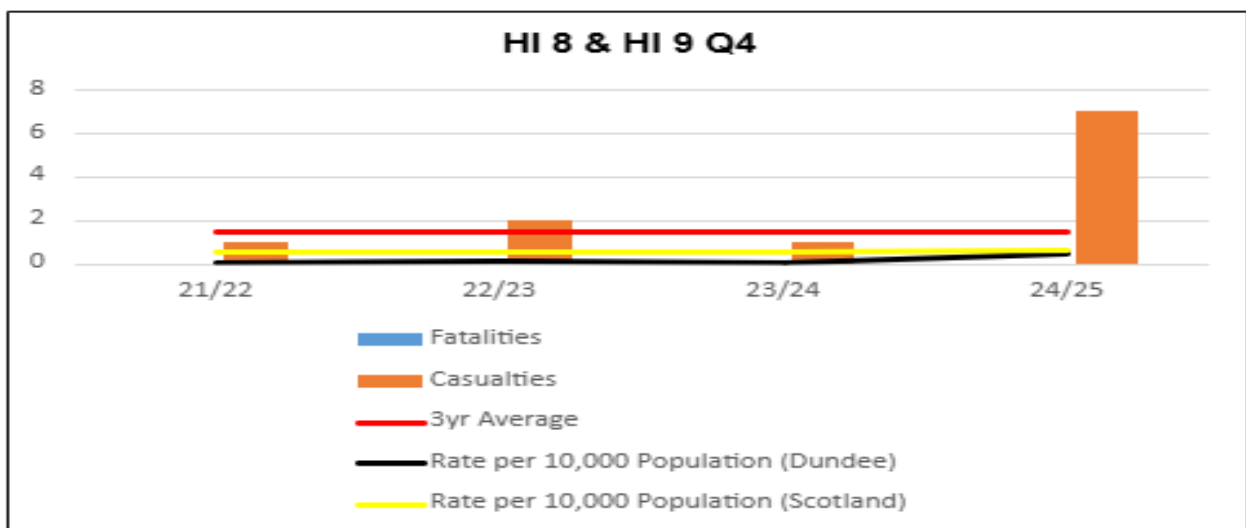
### HI 7 – Road Traffic Collision (RTC) Incidents



**Table 5: Year to Date Performance**

	21/22	22/23	23/24	24/25	YTD	Annual Target
HI 7: RTC Incidents	44	47	40	44	Amber	Below 41

### HI 8 – Fatal RTC Casualties & HI 9 – Non-Fatal RTC Casualties



**Table 6: Year to Date Performance**

	21/22	22/23	23/24	24/25	YTD	Annual Target
HI 8: Fatal RTC Casualties	0	0	1	0	Green	0
HI 9: Non-Fatal RTC Casualties	21	20	9	20	Amber	Below 19

## Indicator Description

The SFRS has become increasingly involved in more non-fire related prevention work, in support of its role in promoting the wider safety and well-being of its communities, including minimising the impact of unintentional harm. The headline indicators and targets reflect the fact that most of non-fire related casualties attended by the SFRS in Dundee are at RTC Incidents.

### HI 7 - RTC Incidents

As a headline target, the aim is to reduce the rate of RTC incidents, by keeping them below 41 during 2023/24.

### HI 8 – Fatal RTC Casualties

As a headline target, the aim is to reduce the risk of death from RTC's in Dundee, by keeping the number of fatal RTC casualties at 0 during 2023/24.

### HI 9 - Non-fatal RTC Casualties

As a headline target, the aim is to reduce the risk of injury from RTC's in Dundee, by keeping non-fatal RTC casualties below 19 during 2023/24.

## What we aim to Achieve

As well as helping to deliver Priority Three: *Minimising the Impact of Unintentional Harm*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Our people will be better educated and skilled within a city renowned for learning and culture
- Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included
- People in Dundee will be able to live independently and access support when they need it
- Our communities will be safe and feel safe

## Performance Management

### **Dundee CAT Activities**

Both operational crews and Community action teams have been working with internal and external partners (Police Scotland and Anti-Social Behaviour Teams at DCC) to drive down incidents of this type.

Throughout Q4 Community Safety Advocates carried out prevention work for unintentional harm involving RTCs by delivering pop up road safety talks. 3 different dates at Gardyne College and once in Asda Kirkton.

Fire-related antisocial behaviour places a significant demand on the resources of the Scottish Fire and Rescue Service (SFRS), other public services and communities. These acts include deliberate Fire setting, malicious actuation of fire alarm systems, hoax calls, hydrant abuse and attacks on personnel. The SFRS will work in partnership to deliver Fire Safety Support and Education (FSSE). Through a programme of targeted interventions, FSSE will offer a flexible approach to assist in the education of those 18 and under who demonstrate an unsafe or concerning interest in fire. A schedule of educational events is being shared to allow schools to programme term time for prevention educational activities with CAT and partners.

## PRIORITY 4 – REDUCING UNWANTED FIRE ALARM SYSTEMS

### HI10 – Unwanted Fire Alarm Signals (UFAS)

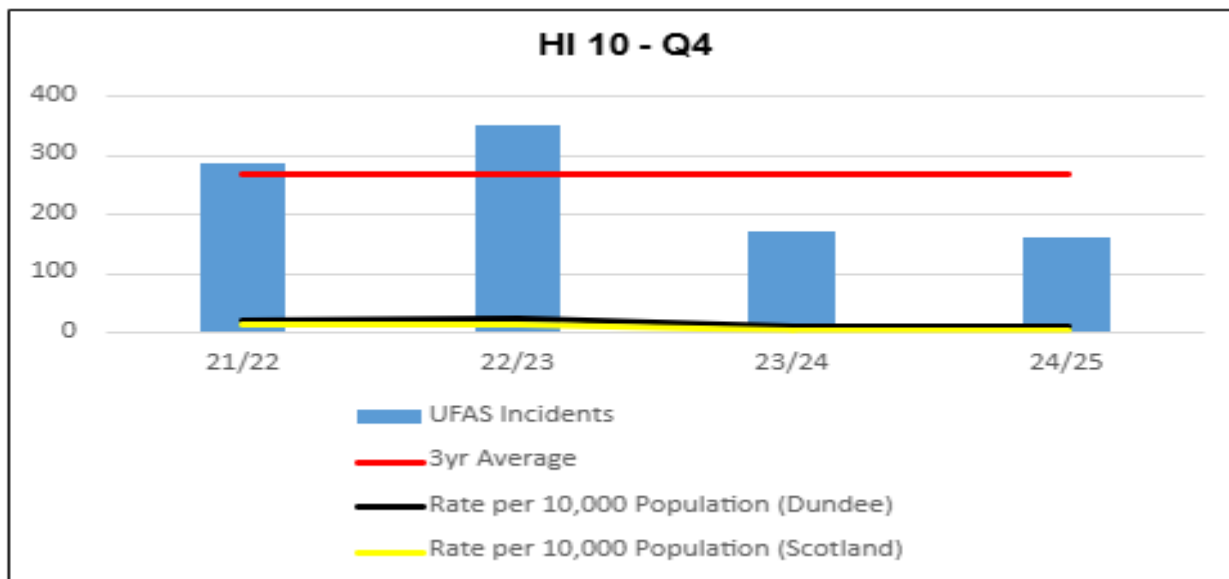


Table 7: Year to Date Performance

	21/22	22/23	23/24	24/25	YTD	Annual Target
HI 10: UFAS Incidents	1141	1332	876	702	Green	Below 1176

#### Indicator Description

Automatic Fire Alarms (AFA) are fundamental to providing early warning from fire, giving people the chance to evacuate safely. However, to be effective, they must be properly installed and maintained, and a good fire safety management regime must be in place by the duty holder, so they do not activate when there is no fire.

Every Unwanted Fire Alarm Signal from an AFA has an impact in terms of unnecessary blue light journeys, redirecting SFRS resources away from other activities such as community safety work and causing considerable disruption to businesses.

#### HI 10 – Unwanted Fire Alarm Signals (UFAS)

As a headline target, the aim is to improve fire safety management and awareness, by reducing the number of attendances to unwanted fire alarm signals (UFAS) from automatic systems in non-domestic buildings to less than 1176 during 2023/24.

## What we aim to Achieve

As well as helping to deliver Priority Four: *Reducing Unwanted Fire Alarm Signals*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for people;
- Our people will be better educated and skilled within a city renowned for learning and culture;
- Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included;
- Our communities will be safe and feel safe.

## Performance Management

UFAS is now stabilising following the UFAS reduction strategy implementation in July 2023. In Q4 we were called out to 158 UFAS incidents in the city of Dundee compared to 170 in the same quarter last year. For the year we attended 702 incidents compared to 877 last year, this meant less unnecessary blue light journeys, increased appliance availability for real incidents, less disruption to training and community safety events and less road risk to our firefighters and the public.

The table below lists the top five property types that had persistent call-outs due to UFAS during Q4.

Property Types	No. of UFAS
Residential - Student Halls of Residence	61
Hospitals/Medical Care	37
Residential – Nurse/Doctors accommodation	11
Other Residential – Nursing homes	8
Residential Home – Other	8

Of the 158 incidents 116 occurred in the West End putting additional demands on resources from Blackness. Peaks in activity around mealtimes with the cause trend being either cooking, system faults or testing without following correct procedures. Local enforcement officers have been having meetings directly with dutyholders and assist with a reduction strategy.

Ongoing UFAS engagement with partners, local premises & dutyholders including management audits to support and educate repeat offenders to reduce unnecessary blue light journeys and also inform and educate following the UFAS Time for Change implementation on 1st of July 2023.

## PRIORITY 5 – REDUCING DELIBERATE FIRES

### HI 11 – Deliberate Primary Fires

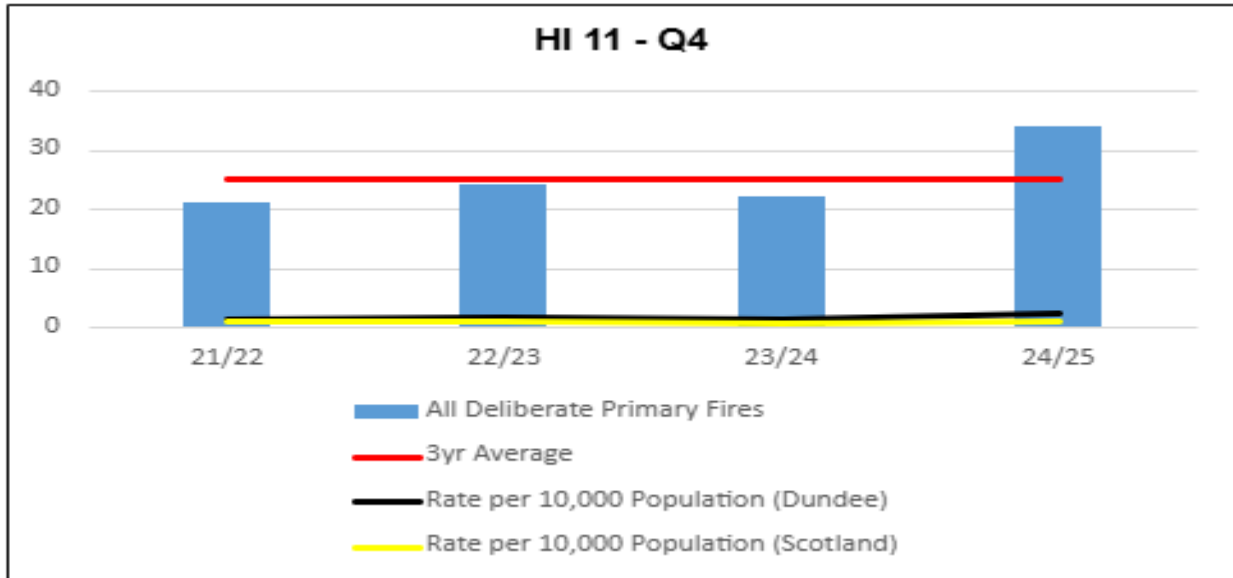


Table 8: Year to Date Performance

	21/22	22/23	23/24	24/25	YTD	Annual Target
HI 11: Deliberate Primary Fires	109	126	143	128	Red	Below 63

### HI 12 – Deliberate Secondary Fires

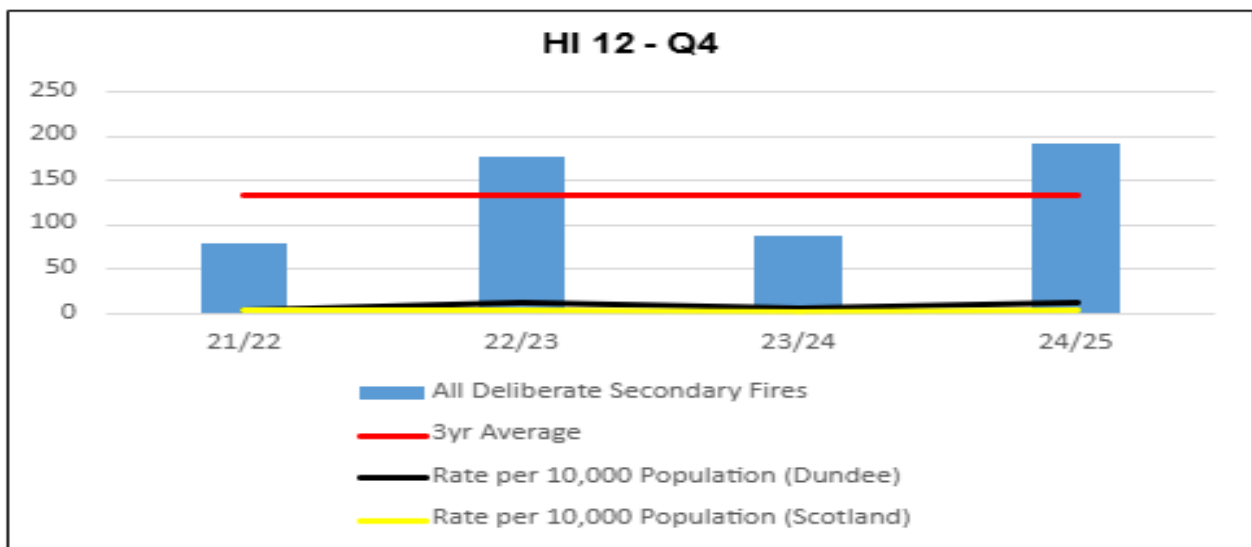


Table 9: Year to Date Performance

	21/22	22/23	23/24	24/25	YTD	Annual Target
HI 12: Deliberate Secondary Fires	682	692	519	710	Red	Below 512

## Indicator Description

These headline and indicator targets account for all types of fire that are believed to have been started intentionally and are categorised as Deliberate Primary Fires and Deliberate Secondary Fires.

### HI 11 – Deliberate Primary Fires

These deliberate fires cover the following types:

- Fires in the home
- Fires in non-domestic buildings
- Fires in motor vehicles

As a headline target, the aim is to reduce the rate of deliberate primary fires in Dundee by keeping these fires below 63 during 2023/24.

### HI 12 – Deliberate Secondary Fires

These deliberate fires cover the majority of outdoor fires including grassland and refuse fires and include fires in derelict buildings, but not chimney fires. As a headline target, the aim is to reduce the rate of deliberate secondary fires in Dundee by keeping these fires below 512 during 2023/24.

## What we aim to Achieve

As well as helping to deliver Priority Five: *Reducing Deliberate Fires*, meeting the headline targets will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for people;
- Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included;
- Our communities will be safe and feel safe;
- Our people will live in strong, popular and attractive communities.

## Performance Management

Both operational crews and Community action teams (CAT) have been working with internal and external partners (Police Scotland and Anti-Social Behaviour Teams at DCC) to drive down incidents of this type. Local Area Liaison Officer (LALO) continues to monitor fire related incidents and identify any trends; this allows for targeted prevention work to be carried out. This is delivered through various methods including school talks, practical sessions or leaflet drops. CAT have also assisted partners in a drive to engage with fuel retailers around challenging persons looking to purchase petrol in containers where there is suspicion around the intended use of that fuel, particularly deliberate vehicle fires.

The LALO has recontacted FRASB team within DCC and hopes to arrange a meeting in early Q1 25/26 year.

Dundee CAT ran various programmes for youth engagement in Q4 including work experience, weekly sessions with targeted groups and a school's competition. The final competition day will be held on the 30<sup>th</sup> of May at Blackness Road Community Fire Station. By carrying these activities out, it allows SFRS to build positive relationships with children and young persons within Dundee, hopefully reducing deliberate fires.

## PRIORITY 6 – EFFECTIVE RISK MANAGEMENT AND OPERATIONAL PREPAREDNESS

### Description

Risk Management and operational preparedness is a key area of work for the SFRS. In Dundee, this means:

- Knowing what the risks are in Dundee and then making plans, so we are resilient to respond to any event.
- Being prepared to respond to national threats or major emergencies.
- Developing flexibility to deploy crews, to take on a broadening role within the community.
- Firefighters being equipped to deal with emergencies safely and effectively and our stations being in a constant state of readiness.

### What we aim to Achieve

As well as helping to deliver Priority Six: *Effective Risk Management and Operational Preparedness*, our activities will also support the long-term ambition of the City Plan for Dundee and supports achievement of the following local outcomes:

- Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for people
- Our communities will be safe and feel safe
- Our people will live in strong, popular and attractive communities

### Activity

**Training** During Q4 2024/25, we delivered our quarterly training commitment to operational firefighters, whereby we trained and confirmed their preparedness to deal with:

- |                                     |                          |
|-------------------------------------|--------------------------|
| • Water Awareness                   | • Silos                  |
| • RTC – Vehicle Technology          | • Safe Working at Height |
| • Casualty Care – Airway management | • HAZMAT                 |

#### Advanced modules

- Collapsed Structures
- Case Study – George iv Bridge Fire
- Gas Tight Suits
- Decontamination procedures

#### Gathering and updating operational intelligence

New SFRS Standard form for sharing site specific risk information across partners and internally to highlight hazards and mitigate risks.

#### Specialist Rescue

Firefighters from MacAlpine Road joined PKAD colleagues at Perth Training Centre between the 24th to 28th February on a Heavy Rescue Operator course. This course equips our firefighters with the skills and knowledge required to prepare for and effectively respond to transport incidents involving multiple vehicles, larger vehicles (LGV/HGV, Buses, trains etc..) and other incidents that require this specialist skill. Further courses are planned for the remaining Firefighters at MacAlpine Road over the course of 2025.

#### Assessment of Incident Command Competence (AICC):

Instructors and Station Commander assessors ran an AICC course to develop and assess the potential of Firefighters looking for promotion to progress to the supervisory role of Crew Commander.

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## APPENDIX 1: COMMUNITY SAFETY ENGAGEMENT & PARTNERSHIP WORKING

Community Safety Advocates are now linked into the seasonal community safety calendar to ensure thematic safety messages and events are co-ordinated across the city.

CAT supported and attended events for Electrical fire safety week – Delivering safety advice to various stakeholders and providing new electric blankets where appropriate.

CAT also supported No smoking day – Delivered safety advice to various stakeholders and worked in partnership with “Quit your way”

The Local Area Liaison Officer and a Community Fire Fighter attended an enhanced safeguarding input at SFRS HQ Cambuslang, this additional training and knowledge will benefit communities and people within Dundee.

Dundee CAT is running various programmes for youth engagement in Q4 including work experience, weekly sessions with targeted groups and a school's competition.



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## APPENDIX 2: NOTABLE INCIDENTS & TRAINING EVENTS

### Sunnys Restaurant – Carlton House Hotel

Crews from across Dundee attended a Level 2 Incident at 2 Dalgleish Road at 0340 on the 15<sup>th</sup> of March.

Initial crews were met with a well-developed fire in the single-story restaurant kitchen to the rear of the three-story hotel, residents had started to evacuate as the fire alarm system had activated but with no on-site duty manager it was impossible to determine if all persons were accounted for without searching the entire building.

The initial Incident Commander (IC) made pumps 4 for a person's reported incident as it was clear the entire building would require to be searched simultaneously to the firefighting required within the attached restaurant to the rear of the hotel.

The incident was then escalated to a level 2 incident (6 Fire Appliances) with an assistance message for an Aerial Appliance to attend also sent with a Station Commander then taking charge as IC.

Firefighting crews worked hard to both aggressively attack the well-developed fire whilst crews with breathing apparatus and thermal imaging cameras were deployed into the hotel on a search and rescue brief supported by a dedicated search co-ordinator to ensure all rooms within the building were searched and cleared.

The aerial appliance was put to work on arrival and completed aggressive cutting away to prevent fire spread from the restaurant extension to the hotels main building.

Working with partners from Police Scotland, Scottish Ambulance service and Dundee City council this very challenging incident was brought to a safe conclusion and residents relocated to a place of safety.

There was extensive fire damage to the kitchen of the restaurant which had breached into the main building through the opening to the ground floor restaurant, the quick actions of the first attending appliances undoubtedly prevented this fire spreading into the main building and causing more damage and risk to the residents.

Fire investigation teams have conducted a joint investigation into the cause with colleagues from Police Scotland.



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