

<b>ITEM No ...4.....</b>
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**REPORT TO:** COMMUNITY SAFETY & PUBLIC PROTECTION COMMITTEE – 12  
SEPTEMBER 2016

**REPORT ON:** DUNDEE COMMUNITY SAFETY PARTNERSHIP ANNUAL REPORT -  
1 APRIL 2015–31 MARCH 2016

**REPORT BY:** EXECUTIVE DIRECTOR OF NEIGHBOURHOOD SERVICES

**REPORT NO:** 277–2016

**1.0 PURPOSE OF REPORT**

- 1.1 To seek approval for the Dundee Community Safety Partnership Annual Report 1 April 2015–31 March 2016 (see attached).

**2.0 RECOMMENDATIONS**

- 2.1 It is recommended Committee approve the content of the report, and
- 2.2 Notes the continued overall positive downward trends in relation to crime and antisocial behaviour levels, and
- 2.3 Recognises that in some reported data sets increased detection/apprehension statistics are a positive outcome of targeted and co-ordinated activity between partner agencies.

**3.0 FINANCIAL IMPLICATIONS**

- 3.1 None.

**4.0 BACKGROUND**

- 4.1 This report relates to the Community Safety Partnership delivery of the key priorities and reflects the work undertaken by partners in relation to Single Outcome Agreement, Outcome 6, “Our communities will be safe and feel safe.”
- 4.2 The report demonstrates how partners continue to work together to ensure effective and collaborative action to continue the positive trends of the last ten years.
- 4.3 The Community Safety Hub continues to create a positive environment for the further collaboration and introduction of more efficient and effective working practices to allow partners to maximise available resources. In particular intelligence led tasking of Community Safety Wardens is providing greater flexibility in the tackling of problems in a pro-active, rather than a reactive manner, whilst ensuring the Warden Service maintains visibility to offer reassurance to our citizens.

## **5.0 POLICY IMPLICATIONS**

- 5.1 This report has been screened for any policy implications in respect of Sustainability, Strategic Environmental Assessment, Anti-Poverty, Equality Impact Assessment and Risk Management.
- 5.2 An Equality Impact Assessment is attached to this Report.

## **6.0 CONSULTATION**

- 6.1 The Chief Executive, Executive Director of Corporate Services, Head of Democratic and Legal Services, Chief Superintendent (Police Scotland) and the Leading Senior Officer (North Hub, Scottish Fire and Rescue Service) have been consulted on this report and are in agreement with its contents.

## **7.0 BACKGROUND PAPERS**

- 7.1 None

Elaine Zwirlein  
**Executive Director of Neighbourhood Services**

Tom Stirling  
**Head of Community Safety and Protection**

**19<sup>TH</sup> August 2016**

# DUNDEE COMMUNITY SAFETY PARTNERSHIP

## ANNUAL REPORT

**1 APRIL 2015 – 31 MARCH 2016**







**Fight crime without  
revealing your identity**



**ALCOHOL  
ISSUES**

**GRAFFITI**

**ANTISOCIAL  
BEHAVIOUR**



**FIRES**



**WANT IT SORTED?  
GET IT  
REPORTED**



**LOUD  
NOISE  
or MUSIC**

**VANDALISM**



**BOGUS/COLD  
CALLERS**



**DRUGS  
ACTIVITY**



**WE CAN'T ACT UNLESS  
YOU TELL US**

**Police 101 (999 for emergencies)**

**Fire and Rescue 01382 322222 (999 for emergencies)**

**Community Safety Wardens 01382 436 333**

**Antisocial Behaviour**

**Team Advice Line 0800 169 3845**





## 1.0 CO-CHAIRPERSONS REPORT

The Community Safety Partnership, on behalf of the Dundee Partnership, is responsible for delivering on the Community Safety Theme of the Single Outcome Agreement and works towards addressing the agreed priorities, which are:

*Dundee has reduced levels of crime.*

*Dundee has reduced levels of re-offending.*

*Dundee has reduced fear of crime.*

*We have improved safety of our local communities by reducing the risk to life, property and the environment from fire.*

*We have improved road safety.*

*We have improved personal safety in the home and in the community.*

This annual report highlights some of the issues which have arisen during the year and reports on the main areas of activity. It illustrates the strength of partnership working amongst the various agencies from public bodies and third sector organisations that make up the Community Safety Partnership.

We should not forget the “routine” work which takes place between partners on a daily basis and which is co-ordinated through the weekly M.A.T.A.C. meetings within the Community Safety Hub. These tasking meetings help to identify effective partnership solutions to issues which affect the wellbeing and feeling of safety of citizens across the City.

It is pleasing to see the wide range of projects supported by the Community Safety Partnership delivered across Dundee by partners that contribute to our outcomes, supported by the commissioning budget.

Particularly encouraging is the way Community Safety Partners continue to engage with our young people. Of the varying ways, the continued success of Safe Taysiders is perhaps the best example of how collective cooperation by multiple partners can help to deliver life long safety lessons to all Primary 7 pupils in our schools over an intensive three week period, better equipping them to keep themselves safe as they progress to becoming young adults.

Looking forward, we are in the process of revisiting our priorities. This work will contribute to a renewed Single Outcome Agreement for Dundee which will be published by the Dundee Partnership in 2017.

Community Safety will continue to be a key element of our SOA and, although there may be changes to the governance structures for the Dundee Partnership and the strategic themes and partnerships that support its work, our priorities are likely to maintain a focus on issues such as the reduction of crime / fear of crime, reduced re-offending, road and fire safety and personal safety.

Finally, we would like to thank all partners who have contributed to the valuable work of the Community Safety Partnership throughout the year.

Tom Stirling  
Co-Chair

Ian Scott  
Co-Chair

## 2.0 Accounts

### CHIEF EXECUTIVES DEPARTMENT - COMMUNITIES

## 2.1 Community Safety

### Analysis of Income/Expenditure for Year Ended 31 March 2016

(The Accounts are presented on the basis of the Council structure as applying at the beginning of the 2015/16 year)

<b>COMMUNITY SAFETY PARTNERSHIP AWARD</b>	<b>£</b>	
Award 2015/16	40,031	
<b>TOTAL INCOME</b>	<b>40,031</b>	
<b>EXPENDITURE</b>		
Community Safety Partnership Award	20,819	
Small Grant Awards	375	
Partnership - Admin, Printing and Publicity	3,480	
Target Hardening	5,000	
Initiatives		
Personal Safety	4,883	
<b>TOTAL EXPENDITURE</b>	<b>34,557</b>	

*Norma Farnan*

Norma Farnan, Accountant  
Finance Department

All the above funds are administered through the Chief Executives Department of Dundee City Council and as such come within the remit of the Council's Internal and External Auditors.



## LEISURE & COMMUNITIES DEPARTMENT

### 2.2 Community Safety

#### Analysis of Income/Expenditure for Year Ended 31 March 2016

<b>LOCAL ACTION FUND</b>		
<b>INCOME</b>		<b>£</b>
Budget 2015/16		27,593
		<b>27,593</b>
<b>TOTAL INCOME</b>		
<b>EXPENDITURE</b>		
Holiday Diversionary Activities		12,693
<b>TOTAL EXPENDITURE</b>		<b>12,693</b>

*Norma Farnan*

Norma Farnan, Accountant  
Finance Department

All the above funds are administered through the Chief Executives Department of Dundee City Council and as such come within the remit of the Council's Internal and External Auditors.

### 2.3 Commissioning Budget

CSP Priorities	Principal Partners	Proposed Outcomes	Allocation	Lead Officer
<b>Impact of Crime/ASB</b>	Lockshop WRASAC Police	To provide reassurance and prevent break-ins to premises.	£10,000	Claire Ramsay
	Personal Safety	To provide reassurance through distribution of personal alarms.	£3,000	Claire Ramsay
<b>Youth Disorder/Alcohol/Violent</b>	The Safe Zone Bus	To provide a safe zone for vulnerable people	£3,000	Eric Knox

<b>CSP Priorities</b>	<b>Principal Partners</b>	<b>Proposed Outcomes</b>	<b>Allocation</b>	<b>Lead Officer</b>
<b>Crime/Sexual Offences</b>		through alcohol or drugs during the night time economy		
	Police Scotland	To provide SKYGUARD phones with alarms for the most vulnerable victims of domestic violence.	£3,110	Tom Leonard
	Star Awards	Toward training provision	£1,000	Morag Beattie
<b>Fire Safety</b>	Environment Department/Scottish Fire and Rescue Service	Fire risk environmental clean ups.	£5,000	Paul Raeper
	Scottish Fire and Rescue	Replacement equipment for vulnerable people	£4,390	Martin Tait
<b>Public Protection</b>	CSP Partners	Info and Education/E-Safety/HIMAP	£5,000	Claire Ramsay
	Social Work	Tayside Harmful Practises Group	£1,000	Katrina Finnan
	Safe Taysiders	Hire of containers	£1,000	Claire Ramsay
<b>Contingencies</b>	CSP	Courses, conferences, leaflets and other unexpected expenses.	£3,000	Liz Kay/Garyth Jardine

## 2.4 Community Safety Fund

<b>NO</b>	<b>GROUP APPLICATION</b>	<b>AMOUNT</b>	<b>PROJECT</b>
1	Fire and Rescue	£107.22	To produce publicity for Who Started the Fire to encourage

NO	GROUP APPLICATION	AMOUNT	PROJECT
			residents of Dundee to report secondary fires
2	Tayside Council on Alcohol	£500	To purchase winter jackets for 3 volunteers, emergency blankets, tea/coffee/sugar and fuel for the bus and generator
3	Adult Support and Protection – Financial Harm Group	£500	To purchase 12-14 call blocker devices which will be given to vulnerable people targeted by cold callers/scammers
4	Police Scotland Youth Volunteers - Dundee	£500	Money used to pilot a junior Police Academy in St Ninians PS for P7 pupils
5	Community Safety Partnership	£467	To devise and print a leaflet aimed at young people with useful safety messages
6	Scottish Fire and Rescue	£500	Purchase electric blankets which will be given out free to older/vulnerable adults whose own blanket does not pass PAT testing during 4 partnership events run in Dundee
7	East Youth Work Team	£500	Funding will be used to pay Street Art Work and materials for graffiti art project
8	WRASAC	£500	To hire and erect stage for 'Reclaim the Night' event
9	Community Safety	£500	Purchase of 8 stand alone crossing signs for use at Safe Taysiders event
10	Safe Zone	£500	Fund 30,000 beer mats to be used in local pubs to highlight the Safe Zone Bus to reduce alcohol and drug related offences and behaviour in the City Centre
11	Cair Scotland	£249.92	Fund a re-print of leaflets which were devised to reduce used drug works and encourage safe disposal and where to get help

NO	GROUP APPLICATION	AMOUNT	PROJECT
			leaflets
12	Scottish Fire and Rescue	£190	Funding will be used for a signer at 2 community safety events to be held in the Deaf Hub for the deaf community with F&R, Police, Community Safety and Environment Dept
13	Cair Scotland	£500	Voucher incentive to increase needle returns
14	Community Safety Hub	£379.78	To publish leaflets/posters highlighting the issue of off road motorbikes and encourage people to report illegal use

## 2.5 Local Action Fund

NO	GROUP APPLICATION	AMOUNT	PROJECT
1	East Youth Work Team	£950	Grant will be used for youth work support, strips, insurance etc. to run a youth football team for 50 weeks
2	Tayside Council on Alcohol	£1,000	Grant will be used towards maintenance, fuel, cleaning, dash cam and equipment for the Safe Zone Bus
3	Police Scotland Youth Volunteers - Dundee	£1,000	To purchase bike marking kits which Youth Volunteers and Community Safety Wardens will use during bike marking events throughout Dundee

## 2.6 Holiday Diversionary Fund

NO	GROUP APPLICATION	AMOUNT	PROJECT
1	Connect 5	£800	Fund activities for up to 48 Young people who attend either Connect 5 or Balerno.
2	Hot Chocolate	£1000	3 week long program of youth work in and around the city centre targeting 100-150 young people
3	St Pauls RC	£750	Transitioned work and targeted work with identified young people.
4	Castlepark Centre		Fund diversionary work with pupils

		£500	attending at the school.
5	St Johns	£680.76	work with identified young people from the school guidance and pupil support workers who have been identified and are in need of diversionary intervention during the holidays Numerous activities planned
6	Dundee and Angus ADHD Support	£500	1 week programme for 10 – 12 young people with ADHD.

<b>3.0</b>	<b>KEY PROJECTS AND INITIATIVES</b>
<b>3.1</b>	<b>Community Safety Hub</b>
	<p>The Community Safety Hub continues to see partners work collaboratively on a diverse range of community safety issues. The weekly MATAC (Multi Agency Tasking and Co-ordinating) meeting is the key vehicle by which the work is progressed. A number of difficult issues have been resolved in this way, including some relating to serious antisocial behaviour. The MATAC meeting consists of core partners who include the Community Safety Team, Police Scotland, Scottish Fire and Rescue, Anti Social Behaviour Team, Housing and Victim Support.</p> <p>In addition to these core partners others are invited to attend who may have specialist knowledge or skills to tackle particular issues. We also receive requests to attend the MATAC from other agencies both internal and external who wish to attend and raise issues they need assistance with. Previous requests have come from the Education and Communities.</p>

<b>3.1.1</b>	<b>Continued Support to Schools</b>
	<p>The Community Safety Team and partners continue to support schools on a range of topics, ranging from internet or mobile phone related issues, bullying and or anti-social behaviour in and around school areas.</p> <p>Most recently partners have worked together at MATAC to challenge the behaviour of young people at school who are behaving in an anti-social manner. These requests for assistance have come from school staff, community's officers and local residents. Action plans are brought together using the skills and expertise gathered at our weekly MATAC meetings and all partners work collaboratively to share information, provide assistance and engage with the young people. A small range of other issues have been tackled this way including environmental (litter) and vandalism.</p> <p>Qualitative and quantitative feedback from the actions of the MATAC show the support supplied both reduces and often eradicates the issues experienced. Both at the MATAC and the ongoing partnership, working by core partners demonstrates the effectiveness of Dundee's Community Safety Hub.</p>
	<b>Operation Challenge</b>
	<p>Community Safety Wardens work in partnership with Police Scotland and the Anti Social Behaviour Team within Dundee to reduce the noise, nuisance and dangers that illegal motorbikes cause for residents in communities across the city.</p> <p>Operation Challenge, as it is known, is an annual coordinated plan, primarily implemented during the summer hours when the motorbikes tend to come out in greater numbers, encouraged by lighter nights and better weather.</p> <p>Operation Challenge has now been running successfully for a number of years, firstly in response to concerns raised by local communities across the city.</p> <p>Last year the Operation began in March and by October there had been 20 illegally used motorbikes seized and sent to scrap as a result of the efforts of the Community Safety Team, Police Scotland and other partners.</p> <p>The Community Safety Wardens proactively patrol known areas where historically there have been motorcycle issues, as well as acting on information passed to them from residents and members of the public.</p>

The partnership approach includes the Anti Social Behaviour Team who can take further measures to deter the future use of illegal motorbikes.



### 3.1.2 Use of Body Worn Cameras (BWS)

Community Safety Wardens have been using BWC's for some time now and their value in terms of providing reassurance, de-escalating situations and providing high quality evidence for use in court has been noted.

All Community Safety Warden body worn cameras (BWC) have now been upgraded to the PR5 model. These newer models allow for greater clarity in images captured and better sound recording. They also allow for better use in low level light conditions which is particularly beneficial throughout the winter months.

The Community Safety Team continues to hold a small number of cameras which can be issued to other Council services, where a need has been identified.



<b>3.2</b>	<b>Diversiónary Work</b>
<b>3.2.1.</b>	The Community Safety Partnership funds a number of projects from within the Council and the Voluntary Sector to work with young people with challenging behaviour who are either engaged in, or on the cusp of, antisocial behaviour or more serious crime. The following gives an example of the type of projects funded and the results achieved.
<b>3.2.2</b>	<b>Tayside Council on Alcohol – Safe Zone</b>
	<p>The Safe Zone is a Safe place for any individual who finds themselves in any form of distress in the city centre on a Saturday and Saturday night. It is a fully adapted and equipped bus and is parked in the City centre between 10pm and 4am. The bus is staffed by Alcohol/substance Support Workers and First Aiders provided by Tayside Council on Alcohol/other local voluntary organisations and British Red Cross (BRC).</p> <p>The Partnership includes statutory, voluntary sector and private business</p> <p>The Safe Zone Bus is resourced with a minimum of 4 personnel on any operational evening, 2 from TCA/CAIR and 2 from BRC. BRC provide and maintain all first aid equipment and stock for the Safe Zone.</p> <p>Dundee Street Chaplains have utilised the Safe Zone where they are able to bring those identified as vulnerable to a place of safety.</p> <p>All visitors to the service are assessed and the any people with minor injuries can be dealt with at the bus. The Alcohol Support Workers identify the needs of the visitor</p>



	<p>and support them to sober up and help them to find a safe route home.</p> <p>Other benefits of the service include:</p> <ul style="list-style-type: none"> <li>• People who have become separated from their friends can come to the vicinity of the bus and arrange to meet up again. People can use the area as place of safety while they wait for their friends.</li> <li>• People come along to the bus on their own if they are feeling fearful or vulnerable for any reason and receive support.</li> </ul> <p><u>Case Study</u></p> <p><i>A 30 year old male was referred to the bus by the Police. He was found in the street distressed, where he approached police officers and told them he was feeling really down and was worried he'd do 'something stupid'. When he came onto the bus, his anxiety levels were clearly high and we felt it would be best suited to take him to the quieter area at the back of the bus to have a chat. He expressed that he felt as if he gave so much to everyone in his life but never got anything in return. He'd been there for his mother through a cancer diagnosis which had meant he'd put his own life on hold, he had met someone online who he supported through an emotional time and when the roles were reversed he hadn't got much in return. He mentioned he felt stuck in a rut with his job and his dream of working abroad teaching English had never taken off due to him putting everyone else first.</i></p> <p><i>He felt really low and couldn't see how he could go on in his life. We chatted to him about how things had gotten this way and through Applied Suicide Intervention we managed to identify his thoughts of suicide and come up with an action plan for him to get his life back track. We provided avenues for additional support including Samaritans, Breathing Space and we told him about the headspace app. I provided TCA's details address and contact number. I also told him we would call through the week to check-in.</i></p> <p><i>He went away from the bus feeling positive about his action plan and expressed his gratitude to the team on the bus.</i></p>
<b>3.2.3</b>	<b>Duncan Scheme (Safe Zone)</b>
	<p>This scheme helps to promote the Safe Zone Bus in conjunction with safe premises for socialising in the evenings that are accredited to the S.T.A.R. Awards. Beermats with essential night time contact phone numbers are produced and used widely throughout Dundee's licenced premises.</p> <p>At the beginning of the University year, specific work is carried out to promote keeping safe in Dundee to all students at both Universities.</p> <p>Flyers are included in both Universities Students' Starter Packs and a page is dedicated to keeping safe in the Universities booklet that is circulated around all student accommodation.</p>
<b>3.3</b>	<b>Protecting People</b>
<b>3.3.1</b>	<b>Police Scotland - Domestic Abuse Investigation Unit</b>
	Commissioning Budget funds were used to renew the lease on 14 Skyguard

	<p>personal attacks alarms for a further 12 months. The alarms are issued to victims of Domestic Abuse at highest risk of further harm, including cases where there is a potential risk of Honour-Based Violence.</p> <p>All 14 alarms have been issued throughout the year to ensure maximum benefit to victims in Dundee. Each issue of an alarm is subject to regular review by Police Scotland and other partner agencies to ensure the alarms are allocated to individuals in greatest need.</p> <p>Although there are no examples of this in the past 12 months, there are a number of cases in recent years where vital evidence has been secured from recordings via the Skyguard unit, resulting in custodial sentences for a number of violent perpetrators.</p> <p>Skyguard alarms form part of the safety planning process to protect victims at high risk of domestic abuse. They are an effective evidence gathering tool for criminal prosecution while at the same time give victims confidence to go about their daily lives safe in the knowledge that a Skyguard activation will be given the highest priority police response.</p> <p>The alarms are subject to an annual renewal. They have been a great success over the past years and have a significantly positive effect on the wellbeing of victims of Domestic Abuse. Feedback forms completed by victims who are issued Skyguard alarms give a consistent message in terms of increased safety and the confidence to go outside their home address without being in fear of attack.</p>
<b>3.3.2</b>	<p><b>Adult Support and Protection Committee (Financial Harm sub group)</b></p> <p><u>Harmful Practices Awareness Raising - Forced Marriage, Honour Based Violence and Female Genital Mutilation</u></p> <p>A launch event on took place on 27 August 2015. The newly designed multi-agency Angus and Dundee Harmful Practices protocols and staff aide memoirs on Forced Marriage, Honour based Violence and Female Genital Mutilation (in A4 and A5 sizes) were unveiled/.</p> <p>The Harmful Practices Group has committed to review the protocols and aide memoirs annually to take account of any national work/changes/learning. This annual review would also evaluate the usefulness of the materials for staff. The planned staff training will have a built in evaluation.</p> <p>63 delegates attended the launch event including police, teachers, health and social care, and third sector workers in Angus and Dundee.</p> <p>Angus Council's equalities champion Councillor Middleton said: "Teaching staff and workers in health, social care, and other relevant arenas play a crucial role in identifying and possibly preventing this abuse.</p> <p>"The One Chance Checklists are a reminder to them that they may only have one chance to speak to a victim or potential victim and therefore only one chance to save a life."</p> <p>Colin McCashey, the Independent Convenor of the Dundee Adult Support and Protection Committee said workers should not feel worried about appearing culturally insensitive.</p>

“Female genital mutilation, forced marriage, and honour based violence are all forms of abuse and a violation of human rights. Human rights must overcome our fear of being considered racist.

Our new protocols and aide-memoirs will help raise awareness and confidence in all staff working across these difficult and emotive fields. Their attitude, understanding and response could be the difference between life and death in some cases.”

Multi-agency training in these areas will follow.

Pictured: Bruce Sutherland, Scottish Government; Gordon Milne, Police Scotland, Chair of the Violence Against Women Partnership, Angus; Katrina Fannon, Chair of Tayside Harmful Practices Group; Colin McCashey, Independent Convenor, Dundee Adult Support and Protection Committee; and Councillor Middleton, Angus Council.



### 3.3.3 HIMAP – Hate Incident Multi Agency Partnership

The HIMAP continues to meet, and the process continues to be well supported by a range of partners and is chaired by Police Scotland. Partners include : NHS, Police Scotland, Dundee City Council ASB team, Dundee City Council Social Work Department, Dundee City Council Community Safety, Advocating Together Dundee SCIO, SACRO, Victim Support, Dundee Voluntary Action, Terence Higgins Trust, University of Abertay (new attendee).

#### Current Work

There is a hate crime HIMAP outcome within the current Single Outcome Agreement outcome 6. - *Tackle hate crime through the HIMAP, developing preventative approaches and action plans to tackle identified trends, support victims, and tackle offenders*

Hate crimes continue to be an issue for the communities of Dundee. Hate Crime legislation affects Race, Religion, Sexual Orientation, Transgender status and Disability.

The current priority for the HIMAP has moved towards the issue of tackling under-reporting. Reported crime trends show that the most prevalent crime remains racial – there is little crime reported by persons for the other characteristics. There is a

wide range of well known barriers for communities to report these crimes; e.g. lack of empowerment, accepting harassment as the norm, fear of repercussion, concern the police won't be interested, fear of going to court etc.

There are three basic action plans being progressed

1. Tackle Under-reporting of Hate Crime
2. Tackle Disability hate crime
3. Tackle Hate Crime in shops

### **Be Safe Keep Safe**

The Safety Calendar – now known as the “Be Safe, Keep Safe” Programme- has been run in 6 different locations with 1 refresher course being run in Advocating Together.

Partners have included Police Scotland, Advocating Together, Fire and Rescue Service, Addaction, Home Safety officer and the Community Safety team, covering issues such as internet safety, personal safety, shopping safety, travel safety, slips and falls, cooking safety, drugs and alcohol, hate crime and road safety. Each “Be Safe Keep Safe” Programme is devised with the participants in mind and inputs organised which are relevant to them.

This year has seen some peer mentoring by the advocates from Advocating together attending other programmes and helping with the inputs.

These inputs can be held weekly or monthly depending on what suits the group best and always ends with a little quiz and presentation of certificates.

“Be Safe, Keep Safe” programmes have also been run in Kingspark school for 16 year old pupils, David Street, Gardyne College, The Help Shop and The Inclusion group

The concept is designed to keep vulnerable individuals safe and equip them with the right information to be as safe as possible within their homes and local communities. They will also have the knowledge of how to deal with particular dangers and how to get help if it is needed. Resources to ensure the inputs are as interactive as possible are also used.

### **Dundee Safe Place Initiative**

The Dundee Safe Place Initiative aims to help disabled, vulnerable, and older people in Dundee City Centre to feel confident, safe, and free from the fear of abuse, intimidation and harassment.

### **Keep Safe-I am Me**

The initiative identifies suitable premises within the community and works in partnership with them to ensure that the premises can become a safe place for someone who may feel threatened or vulnerable. Suitable premises will identify themselves by displaying the Keep Safe/ I Am Me window sticker. If you feel lost, scared or vulnerable when out in the community, you can enter a Keep Safe location in the knowledge you will be supported there.



Two keep safe places are in place at present, City Centre Management Office and The Overgate Shopping Centre and work is being undertaken to identify and bring on board additional places.

### **Safe People**

Safe People are staff or volunteers within Dundee city centre who can be approach by people in distress. They may be able to help people immediately or direct them to a Safe Place or Specialised Safe Place for more help.

### **Safezone Bus**

The static Safezone bus for the night time economy (vulnerable people can go onto the bus and receive support from trained staff) has also been funded by the integrated care Fund and other funding streams including Police Scotland. A steering group is in place for this part of the project, chaired by Eric Knox from Tayside Council on Alcohol.

### **Contest / Prevent**

Hate Crime trends are monitored to consider if world wide events are creating increased tensions. There are currently no hate crime trends which appear linked to world wide events (e.g. Syria, Gaza). A number of public service officers have been trained in Prevent and are now also able to provide training to teams. A number of useful on line training tools are available to Local Authority staff. All Community Safety Hub personnel will have undertaken this training by 31 March 2017.

**3.4**

### **Personal Safety**

A wide range of personal safety work is undertaken by partners and this provides reassurance to both the young and the elderly in our communities.

13 events were attended by the Community Safety Team this reporting year.

The Community Safety Team also delivered 22 personal safety talks to a range of groups which included friendship groups, Women's Aid and community centre groups. The Still Game group which operates from Tannadice and Dens football grounds were also included in this and they received advice on home security, travel safety, shopping safety, scams and bogus callers as well as safety whilst out and about. Personal alarms and a range off leaflets are also taken along to these events.

One to one visits with victims of crime or to individuals requiring information and re-assurance is an important element of personal safety work. Referrals for this service often come from Police Scotland Victim Support, Anti-Social Behaviour Team and Community Safety Wardens to name a few. The information delivered at these one to one personal safety visits is often in regards to home security and personal safety.



3.4.1

#### Personal Safety Items Pricing

<b>Safe Cans/De-icer</b>	<b>£2.00</b>
<b>Personal Alarms</b>	<b>£2.50</b>
<b>Window Shock Alarms</b>	<b>£3.50</b>
<b>Keypad PIR Alarm</b>	<b>£10.00\£6.00</b>
<b>24 hour Timer Switch</b>	<b>£2.50</b>
<b>Door Chimer</b>	<b>£3.50</b>
<b>UV Pen</b>	<b>FREE</b>
<b>Purse Dip Bells</b>	<b>£0.30</b>
<b>Purse/phone/cable</b>	<b>£0.70</b>



Alarms may be given out free of charge to victims of crime and are regularly given



	to other agencies for distribution to victims of crime and those deemed to be vulnerable. This year we have given out a total of 220 personal alarms free of charge and we have supplied alarms to Women's Aid, WRASAC, Victim Support and Police Scotland domestic abuse section who will distribute them to people they are working with. Window alarms and door chimers have also be given free during one to one visits.
<b>3.4.2</b>	<b>Safe Taysiders</b>
	<p>Safe Taysiders is an annual event which has now been running in Dundee for 23 years. The event itself sees all primary 7 pupils in Dundee attend at a local Police Station (Baluniefield) where they are put through simulated emergency or potentially harmful scenarios. This year saw 1431 pupils attending. The main outcome for the event is to educate these young people on what they can do if they are ever faced with a real life emergency situation or safety concern. It also provides the young people a realistic and immersive environment so they can get a real sense of what is involved during emergency situations.</p> <p>Most recently Safe Taysiders has been adapted to respond to merging issues around Dundee. An example of this would be anti-social behaviour on or aimed at buses. This led to work being carried out with National Express both to address issues with Police, ASBT and Community Safety Team support but which also led to National Express having their own set at Safe Taysiders</p> <p>The 2015 Safe Taysiders event consisted of 10 scenarios/sets including:-</p> <ol style="list-style-type: none"> <li>1. Anti social behaviour Team – Anti Social behaviour in communities</li> <li>2. Police Scotland – Stranger danger</li> <li>3. RNLI – Water safety</li> <li>4. Addaction Team – alcohol/drugs</li> <li>5. Scottish Fire and Rescue – First aid</li> <li>6. Scottish Fire and Rescue – Fire Safety</li> <li>7. National Express – Bus safety</li> <li>8. Police Scotland – Hate Crime</li> <li>9. O2 – Internet Safety</li> <li>10. Police Scotland Youth Volunteers – Risky behaviour</li> </ol> <p>The pupils are put into groups of 5-8 young people and spend approx. 10 mins in each scenario.</p> <p>Pupils are transported to and from the event by bus which is supported by the Education department</p> <p>A teacher's pack was also distributed to all staff attending the event with partner agencies details and useful websites for follow up work if required.</p> <p>As there is more time in the morning session we undertook a pre event evaluation, asking the pupils a series of questions before they took part in the event and asked the same questions immediately after they had taken part. A 3 month follow up evaluation is also sent out to 25% of the schools to determine the impact of the learning by the pupils.</p> <p>A teacher's evaluation was introduced this year to get their views of the event along with the partner agency evaluation.</p>

Every pupil who attended also received a certificate. The certificate gave information on each of the scenarios and the main message given at the event with useful information and websites for more information

The event could not run without the support of the organisations that provide staff and volunteers to organise, set up and deliver the scenarios.

In addition we are supported by the Education Dept who pay for the transport for the young people to attend:- C J Lang who supply bottled water for the young people, Cineworld Dundee who allow the winning school free entry to the cinema to see a film of their choice and BT Openreach who supply and fit phones and switchboards to allow the young people to make a 999 call.

We aim to make Safe Taysiders empowering for the young person and help to develop resilience as part of their overall wellbeing. It aims to be relevant to young people, but is also based on evidence of need and for effectiveness in the approach adopted.

Once again this year the event targeted issues that were thought to be important for young people of this age to learn but we also introduced new scenarios after evidence showed an increase in calls with regards antisocial behaviour on public transport (National Express) and internet safety (O2)

Allowing young people to be involved in a burning building scenario or having to make a 999 call and knowing what important information they need to give the emergency services remain important life lessons which can be learnt in a safe environment.

Evaluations before during and after the event for pupils quite clearly evidences that not only are the young people learning key safety messages whilst attending but they are also retaining that information even months after the event has finished.

#### Feedback from both young people, teachers and agencies involved.

*“Safe Taysiders is where we learnt how to keep safe in an emergency. We learnt how to keep safe online. We also learnt that we should never follow strangers and never throw stones at buses. We had an experience at a real police station which you don’t get to do every day. We got points and prizes for the groups that came first, second and third”.*

*By Lauren and Leon P7 pupils*

*“Safe Taysiders, in its current form, offers an invaluable opportunity for us to address a huge number of Dundee’s schoolchildren at once and to convey crucial messages about how to be safe on our vehicles, as well as the dangers of anti-social behaviour and the serious consequences for those who are caught”.*

*National Express*

*“Safe Taysiders has been in operation for many years and continues to receive great response from all those whom attended. Having the opportunity to engage with so many young people in such a short space of time, whilst delivering important safety messages, is a great achievement overall. Delivering effective education is key, and is an area all professionals involved do well to build upon young people’s resilience”.*

*Teacher*





Police Scotland, Stranger Danger



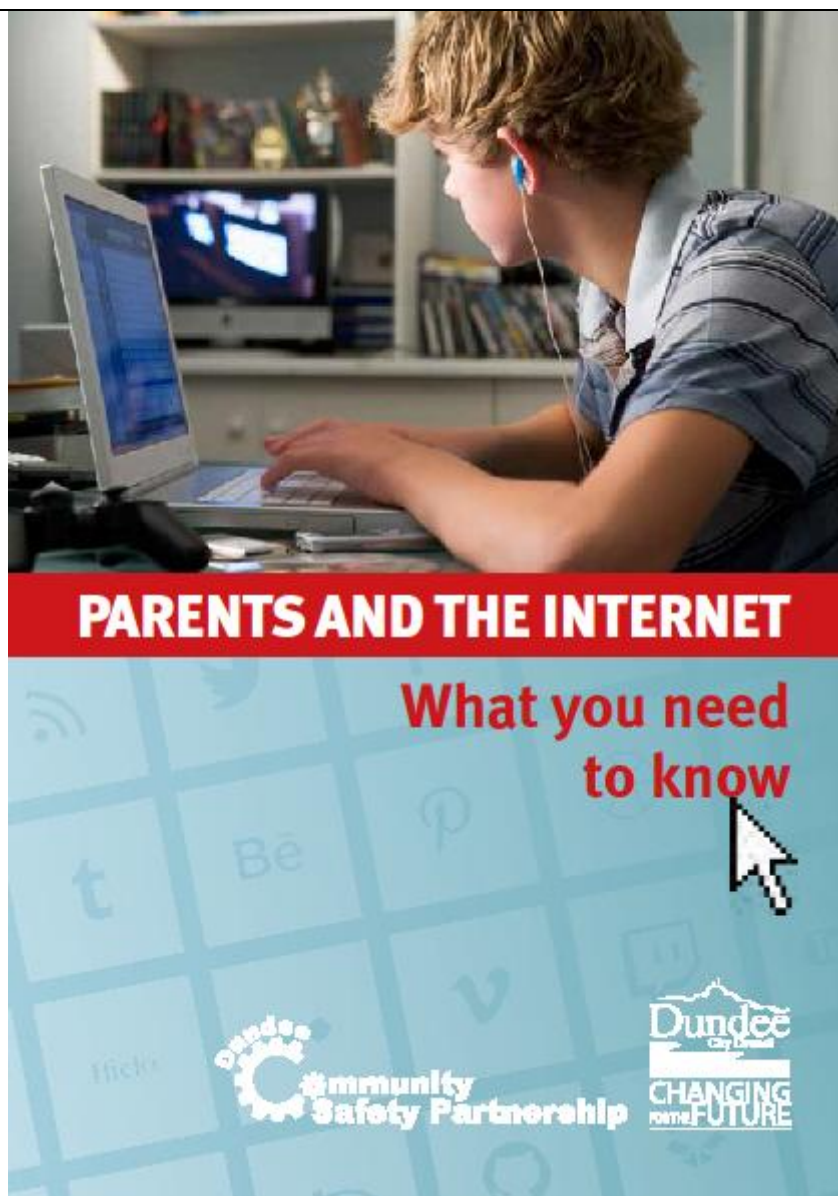
O2 Internet Safety



National Express



	Young people attending the start of Safe Taysiders
<b>3.5</b>	<b>E-Safety</b>
	<p>E-safety continues to involve a range of partners across the city and inputs to various groups including schools and vulnerable people continue.</p> <p>Along with this there have been 11 adult e-safety talks which have been supported by O2. "Gurus" supplied by O2 are specially trained in offering advice and expertise in the use of electronic hardware and can give guidance on how to make these various devices safe to use for both parents, children and other users. Advice is also given out at these events on how to keep things like social media sites safer using the various settings, including how to make sites private etc.</p> <p>New resources have been produced in this area include Facebook, Snapchat and Twitter checklist leaflets. These have been produced and purchased and are available to distribute at local events, talks and presentations. Again these provide advice and instructions on how to keep sites private and safer.</p> <p>A parental booklet has also been produced and made available to all parents from nursery through to high schools. It has also been made available in community centres and libraries. The booklet concentrates on giving up to date advice on apps and websites that young people use and how parents can ensure that these are used appropriately.</p>



As well as ongoing projects and new resources being produced the Community Safety Partnership Facebook page has now been up and running for a year. This has been followed by the new DCSP twitter page. This allows messages (not just regarding e-safety) to be sent out to the citizens of Dundee. This shows the continued evolution of strategies and the ability of the Partnership to adapt and embrace new technology. The use of Social Media is part of the Council's wider Communication strategy to use technology advances to warn and inform the public in times of emergency (eg severe weather events) and will increase the City's resilience and overall ability to recover quickly from adverse events.



### 3.6 Fire Safety

#### 3.6.1 Home Fire Safety

During the reporting period Scottish Fire and Rescue Service have undertaken a total of 4,342 Home Fire Safety Visits in Dundee, against a target of 3,800. The majority of these were carried out at premises which were identified to be either high or medium risk (3,050 visits). Disappointingly despite the amount of HFSV's undertaken, house fires in the city are higher than the previous year and are higher than the five year average. We will continue to concentrate our efforts at targeting our prevention activities in the areas of highest risk to make Dundee a safer place.

The Service applied for a £4390 grant from the Commissioning Budget as this would enable it to purchase various stock that is used to both prevent fires starting and protect vulnerable people. Part of the stock purchased was mail guards. These are issued at the request of Domestic Violence support groups and Police Scotland where there are threats of wilful fire raising made against the individual.

In order to protect individuals who smoke and have significant mobility issues the Service was able to provide fire retardant throws which are placed over seats and prevent careless disposal of smoking materials starting a fire. Fire retardant bedding is also issued where the occupier is known to smoke in bed and again this significantly reduces the risk of fire and injury occurring.

Deep fat fryers are issued to individuals who continually use the old style chip pans, the chip pan is removed from the property and they are given a deep fat fryer as a replacement.

Electrical strip adaptors were purchased through the grant and this allowed personnel remove existing block adaptors which can come away from the electrical socket and be replaced with a new strip adaptor which also allowed individuals with mobility issues to turn off various electrical appliances.

A further purchase was smoke detectors which link into a strobe light and vibrating pad. These were issued to members of the community who are deaf as this would give early warning in the event of a fire.



3.6.2	<b>Deliberate Fire Reduction</b>
	<p>As a result of an increase in deliberate bin fires in one area of the city, the local Community Safety Panel approached the Partnership to ask if work could be carried out to address help address this problem.</p> <p>As a result , an event was organised designed to engage with primary 6 and 7 pupils from the schools in the local area. 20 young people took part in a fun but educational day which included team working exercises and discussions regarding the dangers of fire raising.</p>  <p>Young people and partners at Mcalpine Road Fire Station.</p> <p>“Who started the Fire” campaign was also introduced with the Fire and Rescue Service and the Community Safety partnership. These leaflets have been used in areas where reports of fire raising have become an issue.</p> <p>The Scottish Fire and Rescue Service has also launched a new educational film in Dundee which focuses on fire related anti-social behaviour and its consequences. The project was also supported by Dundee City Council education department, Police Scotland and the Scottish Ambulance Service, with backing from Dundee City Council’s Housing/Lettings Department. The project is part of ongoing youth diversionary work and the film was put together with the help of young people from both Connect 5 and Balerno.</p> <p>The film’s storyline follows the fire service attending a wheelie bin fire. As the young people light up the bin there is an explosion resulting in one of them being badly injured. At the same time a house fire is reported in the same station turnout area and due to the appliance responding to this fire they have to dispatch a fire appliance from a further away station, resulting in a delay and as a consequence two children lose their lives in a house fire.</p> <p>The film itself has been shown at an event held in the Dundee and Angus College, Gardyne Road and delivered to a group of young people who are currently working with the fire service.</p>



To further address the issues of deliberate fire setting within Dundee a representative of the Scottish Fire and Rescue Service chairs the Fire Related Anti-Social Behaviour group which is attended by a range of different partners.

As part of the remit of this group arrangements are in place for the removal of waste items that pose a particular high risk for deliberate fire setting which has the potential to endanger lives. As such a total of 110 waste issues which had been reported, were assessed and authorised for collection as part of our preventative partnership approach. Additionally all key partners have been involved in conducting leaflet drops in areas where there are particular problems that are highlighted.

### **3.7 Road Safety**

During November 2015 the annual road safety event 'Safe Drive Stay Alive' was held across the Tayside area. In its 10th year, the Dundee event was held at the Caird Hall and had 1495 students and staff attending the event. The event is organised and delivered by representatives from the SFRS along with partners from NHS Tayside, the Scottish Ambulance Service, Police Scotland, Tayside's three Local Authorities and many other volunteers. This hard hitting event reinforces important safety message to future drivers before they even begin to learn to drive or become passengers in a car with their friends who have only recently passed their driving test. The message being put across to the young people is to enjoy the freedom and independence that driving gives you, but also raises their awareness of the risks and responsibilities associated with driving.



4.0

## The Good News Continues

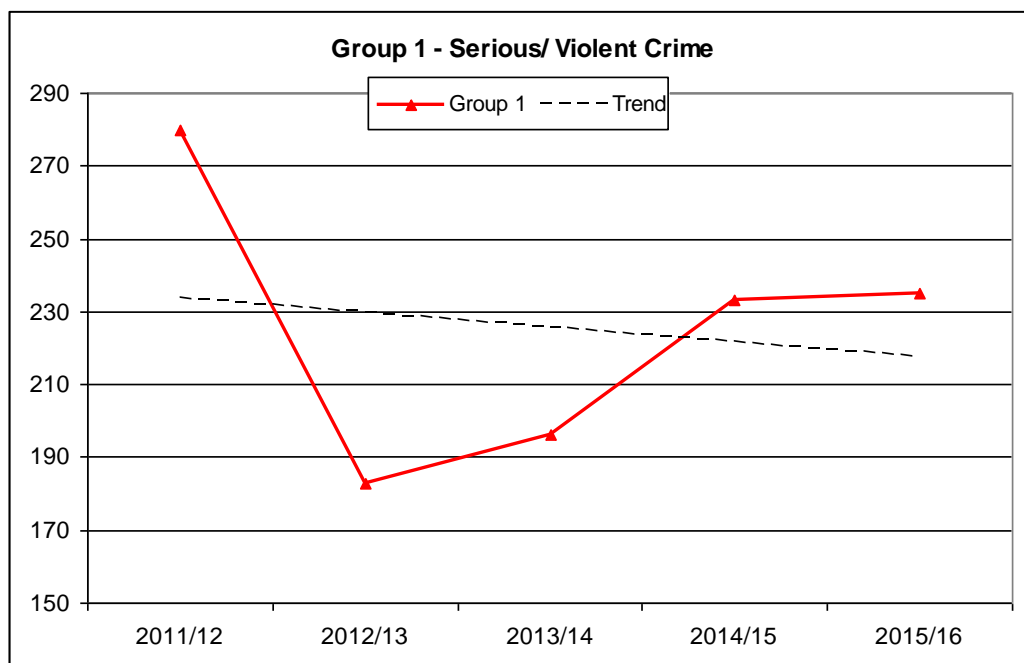
### Awards

Last years Evening Telegraph Community Safety Awards, Safer Streets Award was given to the Dundee City Council Community Safety Warden team. This award is for individuals or groups who have worked to improve safety in their community by either tackling anti-social behaviour, fighting crime or by campaigning for improved road safety. Following on from this success this years Safer Street Awards was presented to Safe Taysiders and is testament to the hard work carried out at this annual event by all partners involved.



## 5.0 Selected Statistical Information

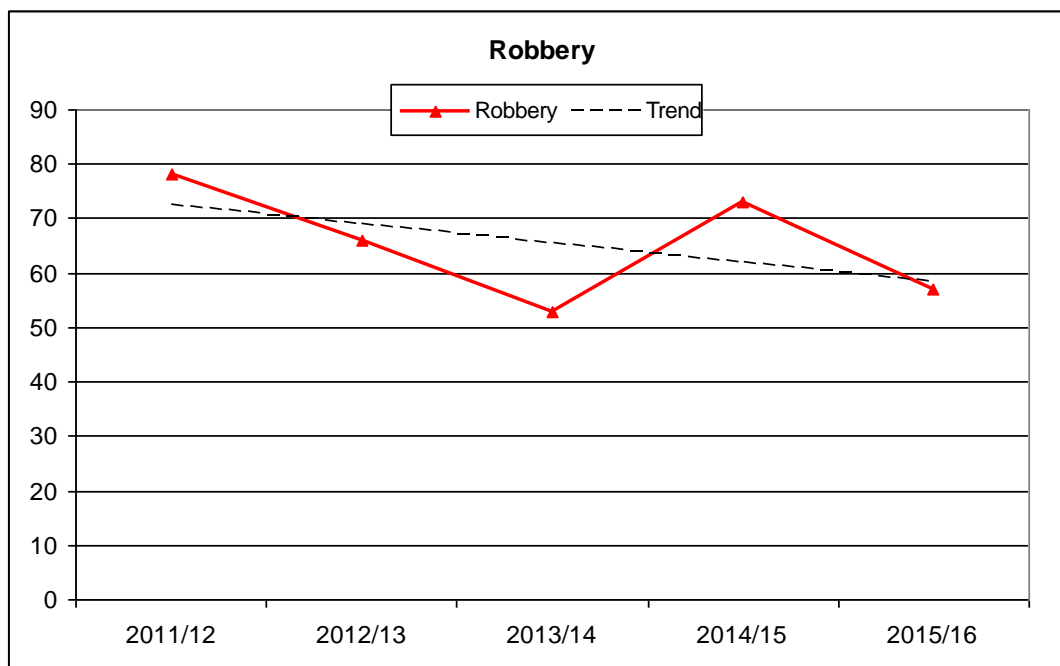
The following graphs provided by the Community Safety Analysts, show five year trends for selected crime categories relevant to the Community Safety theme of the Dundee SOA:



### Commentary

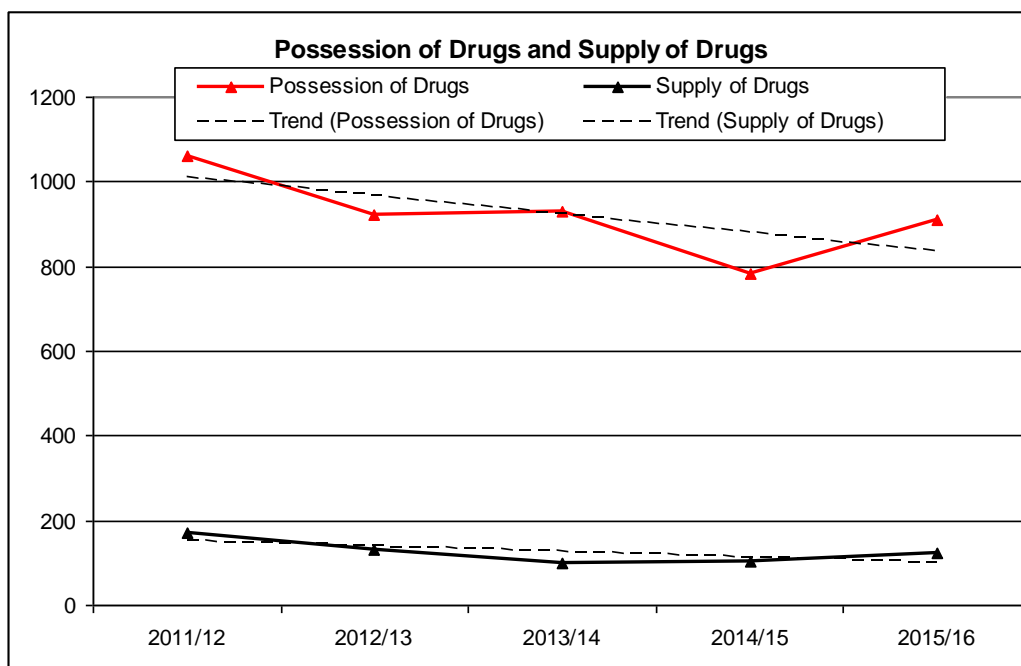
The number of crimes of violence has increased during the current period under review. This rise is largely attributable to the changes in SCRS guidance introduced on 1<sup>st</sup> April 2015 which state that assaults resulting in lacerations requiring sutures (stitches, staples, glue), or equivalent, and which may lead to permanent scarring are to be recorded as a serious assault. Such crimes would previously have been recorded as a minor assault. It should be noted that the rise in Dundee LPA is broadly similar to the National increase.





## Commentary

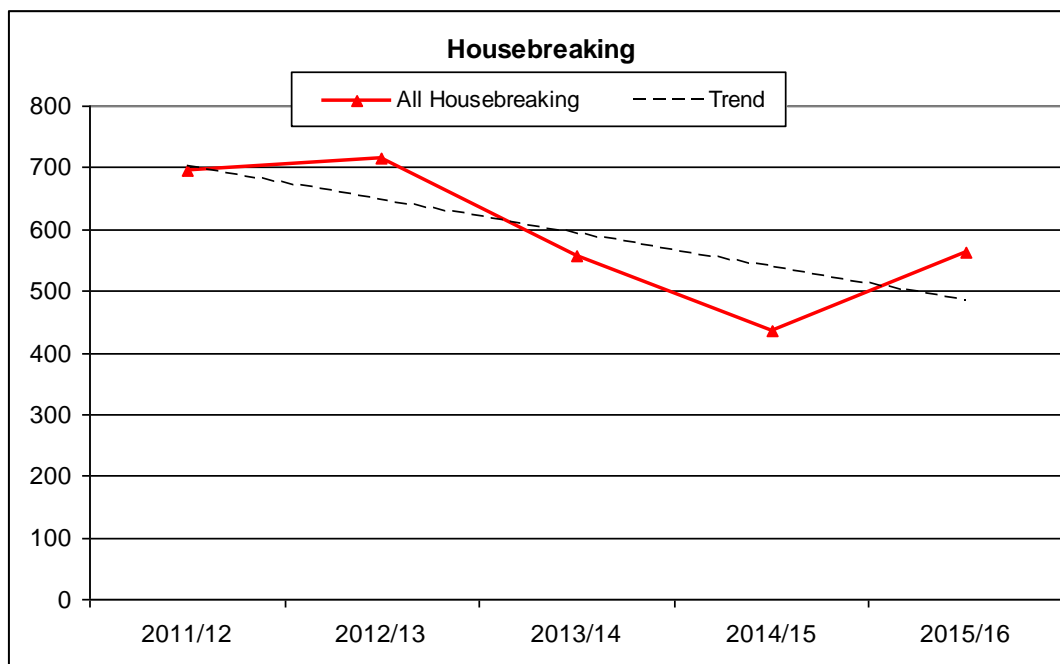
It is noted that there has been a decrease in relation to the number of recorded robberies within Dundee over the last year. Whilst there is no single cause for this reduction, the work carried out by the Alcohol & Drug Partnership and the Tayside Intensive Support Services team is likely to have contributed.



## Commentary

The period under review has seen an increase in detections for drug related offences. Tackling drug abuse and associated criminality in local communities throughout Dundee City continues and the targeting of identified groups of individuals involved in the supply of heroin and cocaine within the city has produced positive outcomes throughout the year.

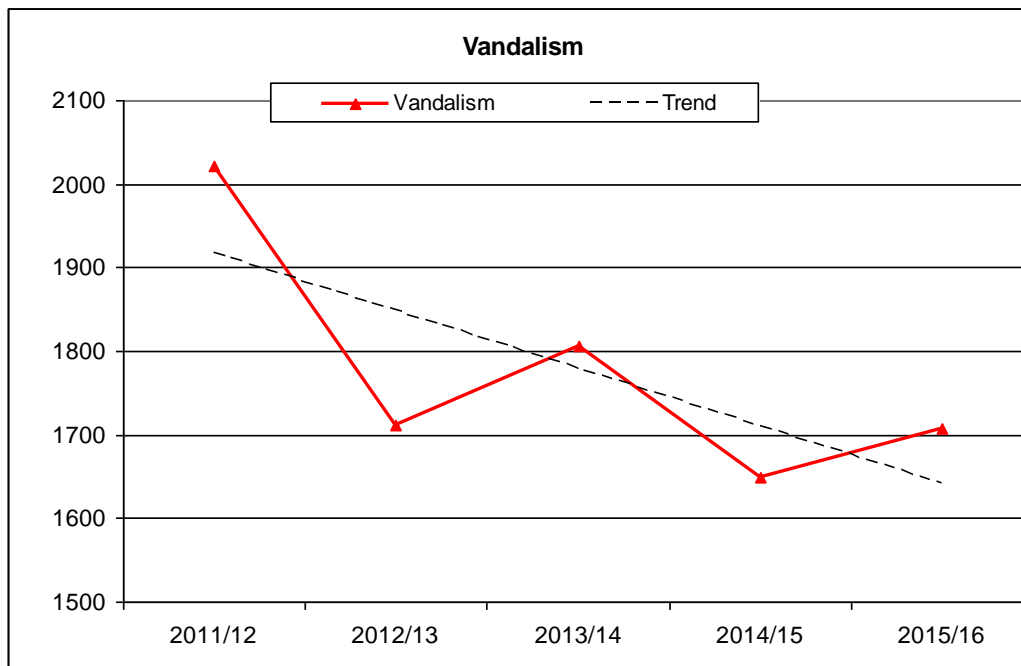
Pro-active work is carried out on a regular basis, local officers along with officers from the Divisional Violence Reduction Unit and the Operational Support Unit engage in foot patrols in identified areas and our partners including the Community Safety Wardens assist in the Ditch a Dealer leaflet initiative.



## Commentary

The range of housebreaking recorded in this section also includes attempts, as well as commercial properties, non dwelling houses, such as garages and sheds, along with domestic dwelling houses. The total number of housebreakings increased during the reporting period.

Regular crime prevention and home safety advice continues to be provided to individuals and businesses alike. Housebreaking remains a priority and focussed activity is regularly carried out across the city in order to tackle this type of crime. It should also be noted that the number of crimes recorded is below the 5 year average and detection rates have increased by over 5%.



### Commentary

The number of vandalism recorded has seen a slight increase however the trend is downward and the detection rate has seen an increase of 3.5% on last year. Working closely with partners, known hot spot areas continue to be targeted to deter and detect offenders.

## **6.0 FUTURE PRIORITIES**

Partners are currently engaged in the process of revisiting their Strategic Assessments of future priorities in keeping with the Community Empowerment (Scotland ) Act 2015. This work will contribute to a renewed Single Outcome Agreement for Dundee which will be published by the Dundee Partnership in 2017.

It is anticipated that Community Safety will continue to be a key element of our SOA and, although there may be changes to the governance structures for the Dundee Partnership and the strategic themes and partnerships that support its work, our priorities are still likely to maintain a focus on issues such as the reduction of crime / fear of crime, reduced re-offending, road and fire safety and personal safety.

As a partnership we are now privy to more information than ever was possible to collate before. This intelligence should continue to be used to shape service delivery to ensure that our resources are coordinated and directed to the areas of most need to deliver the best outcomes for the citizens of Dundee.

## EQUALITY IMPACT ASSESSMENT TOOL

### Part 1: Description/Consultation

<b>Is this a Rapid Equality Impact Assessment (RIAT)?</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
<b>Is this a Full Equality Impact Assessment (EQIA)?</b>		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
<b>Date of Assessment: 17 August 2016</b>	<b>Committee Report Number: 273 - 2016</b>	
<b>Title of document being assessed: Community Safety Partnership Annual Report</b>		
<b>1. This is a new policy, procedure, strategy or practice being assessed</b>  (If yes please check box) <input type="checkbox"/>	<b>This is an existing policy, procedure, strategy or practice being assessed?</b> (If yes please check box) <input checked="" type="checkbox"/>	
<b>2. Please give a brief description of the policy, procedure, strategy or practice being assessed.</b>	Dundee Community Safety Partnership Annual Report 2015 – 2016.	
<b>3. What is the intended outcome of this policy, procedure, strategy or practice?</b>	"Our Communities will be safe and feel safe."	
<b>4. Please list any existing documents which have been used to inform this Equality and Diversity Impact Assessment.</b>	Single Outcome Agreement – Outcome 6, Our communities will be safe and feel safe.	
<b>5. Has any consultation, involvement or research with protected characteristic communities informed this assessment? If yes please give details.</b>	Yes through the regular contact and evaluations undertaken by partners and as part of the Strategic Assessment and regular tactical documents.	
<b>6. Please give details of council officer involvement in this assessment.</b>  (e.g. names of officers consulted, dates of meetings etc)	Graeme Mackenzie Service Manager, Community Safety & Resilience	
<b>7. Is there a need to collect further evidence or to involve or consult protected characteristics communities on the impact of the proposed policy?</b>  (Example: if the impact on a community is not known what will you do to gather the information needed and when will you do this?)	No	

## Part 2: Protected Characteristics

Which protected characteristics communities will be positively or negatively affected by this policy, procedure or strategy?

NB Please place an X in the box which best describes the "overall" impact. It is possible for an assessment to identify that a positive policy can have some negative impacts and visa versa. When this is the case please identify both positive and negative impacts in Part 3 of this form.

If the impact on a protected characteristic communities are not known please state how you will gather evidence of any potential negative impacts in box Part 1 section 7 above.

	Positively	Negatively	No Impact	Not Known
<b>Ethnic Minority Communities including Gypsies and Travellers</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Gender</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Gender Reassignment</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Religion or Belief</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>People with a disability</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Age</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Lesbian, Gay and Bisexual</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Socio-economic</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Pregnancy &amp; Maternity</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Other (please state)</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Part 3: Impacts/Monitoring

<p><b>1. Have any positive impacts been identified?</b></p> <p>(We must ensure at this stage that we are not achieving equality for one strand of equality at the expense of another)</p>	<p>Communities are safer and crime and antisocial behaviour has reduced.</p>
<p><b>2. Have any negative impacts been identified?</b></p> <p>(Based on direct knowledge, published research, community involvement, customer feedback etc. If unsure seek advice from your departmental Equality Champion.)</p>	<p>None</p>
<p><b>3. What action is proposed to overcome any negative impacts?</b></p> <p>(e.g. involving community groups in the development or delivery of the policy or practice, providing information in community languages etc. See Good Practice on DCC equalities web page)</p>	<p>N/A</p>
<p><b>4. Is there a justification for continuing with this policy even if it cannot be amended or changed to end or reduce inequality without compromising its intended outcome?</b></p> <p>(If the policy that shows actual or potential unlawful discrimination you must stop and seek legal advice)</p>	<p>N/A</p>
<p><b>5. Has a 'Full' Equality Impact Assessment been recommended?</b></p> <p>(If the policy is a major one or is likely to have a major impact on protected characteristics communities a Full Equality Impact Assessment may be required. Seek advice from your departmental Equality lead.)</p>	<p>No</p>
<p><b>6. How will the policy be monitored?</b></p> <p>(How will you know it is doing what it is intended to do? e.g. data collection, customer survey etc.)</p>	<p>By the Community Safety Partnership Strategic Group and regular reporting to the Community Safety and Public Protection Committee</p>

**Part 4: Contact Information**

<b>Name of Department or Partnership</b>	Dundee Community Safety Partnership
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<b>Type of Document</b>	
Human Resource Policy	<input type="checkbox"/>
General Policy	<input checked="" type="checkbox"/>
Strategy/Service	<input type="checkbox"/>
Change Papers/Local Procedure	<input type="checkbox"/>
Guidelines and Protocols	<input type="checkbox"/>
Other	<input type="checkbox"/>

<b>Manager Responsible</b>		<b>Author Responsible</b>	
<b>Name:</b>	Tom Stirling	<b>Name:</b>	Graeme Mackenzie
<b>Designation:</b>	Head of Service	<b>Designation:</b>	Service Manager
<b>Base:</b>	City Square	<b>Base:</b>	Community Safety Hub
<b>Telephone:</b>	01382 433203	<b>Telephone:</b>	01382 433301
<b>Email:</b>		<b>Email:</b>	

<b>Signature of author of the policy:</b>	Graeme Mackenzie	<b>Date:</b> 17.08.16
<b>Signature of Director/Head of Service:</b>	Tom Stirling	<b>Date:</b> 17.08.16
<b>Name of Director/Head of Service:</b>	Tom Stirling	
<b>Date of Next Policy Review:</b>	N/A	