

## **DUNDEE CITY COUNCIL**

**REPORT TO:** POLICY & RESOURCES COMMITTEE – POLICE, FIRE AND COMMUNITY SAFETY - 15 SEPTEMBER 2014

**REPORT ON:** Dundee Community Safety Partnership Annual Report 1 April 2013 – 31 March 2014

**REPORT BY:** DIRECTOR, LEISURE AND COMMUNITIES

**REPORT NO:** 322-2014

### **1.0 PURPOSE OF REPORT**

- 1.1 To seek approval for the Dundee Community Safety Partnership Annual Report 1 April 2013 – 31 March 2014 (see attached).

### **2.0 RECOMMENDATIONS**

- 2.1 Approve the contents of the report.
- 2.2 Note the continued positive trends in relation to crime and antisocial behaviour.

### **3.0 FINANCIAL IMPLICATIONS**

- 3.1 None.

### **4.0 BACKGROUND**

- 4.1 This report relates to the Community Safety Partnership delivery of the key priorities and reflects the work undertaken by the partners in relation to the Single Outcome Agreement, Outcome 6, "Our communities will be safe and feel safe."
- 4.2 The report demonstrates how partners have worked to ensure effective and collaborative action to continue the positive trends of the last nine years.
- 4.3 Dundee Community Safety Partnership continues to face the same stringent fiscal restraints as every other section in the public sector. The introduction of the Community Safety Hub has created a positive environment for the further collaboration and introduction of more efficient and effective working practices to allow partners to maximise the available resources.

### **5.0 POLICY IMPLICATIONS**

- 5.1 This report has been screened for any policy implications in respect of Sustainability, Strategic Environmental Assessment, Anti-Poverty, Equality Impact Assessment and Risk Management.
- 5.2 An Equality Impact Assessment is attached to this Report.

### **6.0 CONSULTATION**

- 6.1 The Chief Executive, Director of Corporate Services, Head of Democratic and Legal Services, Chief Superintendent (Police Scotland), The Dundee

Community Safety Partnership and the Leading Senior Officer (North Hub, Scottish Fire & Rescue Service), the Director of Housing, the Director of Environment have been consulted on this report and are in agreement with its contents.

## **7.0 BACKGROUND PAPERS**

7.1 None.

**STEWART MURDOCH**  
**DIRECTOR, LEISURE AND COMMUNITIES**

# DUNDEE COMMUNITY SAFETY PARTNERSHIP

## ANNUAL REPORT

1 APRIL 2013 – 31 MARCH 2014



## 1.0 CO-CHAIRPERSONS REPORT

Work in the Community Safety Sector continues to move at pace with further developments across our work areas. The Community Safety Hub, established last year, has expanded the number of partners co-located and now includes the DUNCAN Team and the Night Time Noise Team. The aim as ever, is to look at how we can operate more effectively and efficiently, looking for new ways of working to continue with our work of making Dundee a safe place in which to live, visit and work.

The Community Safety Partnership, on behalf of the Dundee Partnership, drives forward the community safety theme of the Single Outcome Agreement. Partners have been working closely over the last few months to update this and develop new actions to take forward the key priorities:

- Dundee has reduced levels of crime.
- Dundee has reduced levels of re-offending.
- Dundee has reduced fear of crime.
- We have improved safety of our local communities by reducing the risk to life, property and the environment from fire.
- We have improved road safety.
- We have improved personal safety in the home and in the community.

Over the last nine years, Dundee has continued to show improvements across our priorities to the extent that we were becoming concerned that it would be difficult to continue reducing figures. Our trend graphs for the last year, shown at the end of the report, are showing continued improvements in some areas, a levelling off in some areas and a bit of a spike in others as follows:

- Public Nuisance Calls – reduction by almost a half from last year.
- Motorcycle offences – reduction by almost a third from last year.
- Domestic house-breaking – slight reduction from last year.
- Supply and possession of Class A drugs – reduction from last year.
- Non-domestic house-breaking – similar to last year.
- Robbery – similar to last year.
- Shoplifting – similar to last year.
- Crimes of indecency – rise since last year. (In part due to increased confidence in reporting.)

Dundee Community Safety Partnership and its partners continue to face stringent financial constraints as other public sector bodies. However, due to our culture of continuous improvement and a “can do” approach we continue to work towards maximising our resources in the most efficient and effective way we can.

We commend this Annual Report to you which shows continued hard work towards making Dundee a place where “Our communities will be safe and feel safe.”

Neil Gunn  
Co-Chair

Conrad Trickett  
Co-Chair

## **2.0 NOTE OF AGM – 24 OCTOBER 2013**

**At a MEETING of the DUNDEE COMMUNITY SAFETY PARTNERSHIP held at Dundee on 24th October, 2013.**

Present:-

Neil GUNN, Leisure and Communities Department, Co-Chair  
Mark DUNCAN, Police Scotland, Co-Chair  
Hamish MACPHERSON, Police Scotland  
Liz KAY, Leisure and Communities Department  
Claire RAMSAY, Community Safety Team  
Laura McDermott, Environment Department  
Rena SMITH, Dundee Federation of Tenants' Association  
Evelyn CAIRNS, Dundee Voluntary Action  
Sandra THOMS, Dundee ASB Team  
Martin TAIT, Scottish Fire and Rescue Service  
Kevin O'DONNELL, Police Scotland  
Hazel ROBERTSON, Police Scotland  
Conrad TRICKETT, Police Scotland  
John GILRUTH, Fintry Community Safety Panel  
Steven DALTON, ADP  
Julie YOUNG, SACRO  
Amy LAWSON, SACRO  
Sarah CROMBIE, Victim Support  
Stella CARRINGTON, Dundee West Tenants & Residents  
Len JAMIESON, Dundee Community Spirit Action Group  
Glyn LLOYD, Social Work Department

Apologies:-

Lucy Rennie  
Paul Raeper  
Chris MacIntosh  
Craig Somers  
Christine Lowden  
Linda Riley  
Jane Duthie  
Tony Sayer  
Mike Inglis  
Mary Miller  
Hazel Robertson  
Colin Petrie  
Wendy Strathearn  
Alice Bovill  
Stewart Steen  
Mike Inglis

### **I MINUTE OF MEETING OF ANNUAL GENERAL MEETING OF 27TH SEPTEMBER, 2012**

The minute of the above meeting was approved.

### **II CO-CHAIRPERSON'S REPORT**

Neil Gunn, Co-Chair, welcomed everyone to the Annual General Meeting, stating that it had been another very successful year for the Partnership.

It was also noted that key areas where crime reduction was reported and that a downward trend for crime was still continuing. Despite this partners were not complacent, particularly in the areas of domestic abuse and drug related incidents. Welfare reform was likely to cause new challenges, however, steps were being taken to combat anticipated effects.

The Annual Report again highlighted positive examples of partnership working, demonstrated by results detailed within the report.

Furthermore, allocation of financial budgets showed projects supported which had helped the Partnership achieve their aims.

Members agreed that the Co-location Model at the Community Safety Hub had been extremely successful resulting in a more robust delivery of services.

Thereafter, Chief Superintendent Hamish Macpherson reported on targets in Crime Reduction, with key areas for reduction including:-

- vandalism
- supply of drugs
- shoplifting
- robbery
- fatal road accidents
- public nuisance calls
- offences
- secondary fires

It was noted that acquisitive crimes had increased, and were expected largely due to the effects of welfare reform but that partnership initiatives aimed to help both victims and perpetrators. The 'Saville' effect appeared to have increased the reporting of historic crimes of indecency, however, the growing confidence of victims to report crimes was welcomed.

### **III POLICE AND FIRE REFORM : UPDATE**

Chief Superintendence Hamish Macpherson gave a presentation to members on recent reforms within the Scottish Police Service including:-

- background for the single force
- local Police areas
- identification of local priorities
- local scrutiny and engagement arrangements
- governance arrangements

It was noted that a proactive and interventionary approach was being used, to reduce all crime within Dundee.

Thereafter, Martin Tait of Scottish Fire and Rescue gave a presentation to members, on reforms which had taken place within Scottish Fire and Rescue including:-

- timeline and context of reforms
- local areas
- reporting arrangements

It was noted that consultation of the Local Strategic Plan was ongoing, with publication of this anticipated shortly.

Members agreed that as far as services to the public from Police and Fire were concerned, no adverse effects had been experienced by the public, instead joined up working was delivering more robust services.

#### **IV SINGLE OUTCOME AGREEMENT - OUTCOME 6**

Neil Gunn outlined the terms of the 2013-2017 Single Outcome Agreement in relation to the Partnership - "Our Communities will be safe and feel safe".

Priorities within the Single Outcome Agreement included:-

- The impact of crime on individuals, communities and businesses - which were being tackled by the introduction of innovative processes such as the Repeat Caller process.
- Domestic Abuse - which was being tackled by collectively identifying and supporting victims and targeting offenders. No target has been set in this area as the Partnership were seeking to both reduce the incidence of Domestic Abuse whilst encouraging the reporting of same - accordingly the target would be to increase or decrease recorded levels according to the activity.
- Tackle re-offending through the timely provision of appropriate services to Offenders at different stages of the criminal justice system, from early and effective intervention through to diversion from prosecution, community sentences, resettlement from short-term prison sentences and statutory throughcare for prisoners serving over 4 years.
- Anti-social behaviour - which was being tackled through more effective partnership working enhanced by the co-location of partners within the new Community Safety Hub.
- Youth Disorder - which was being tackled through support for diversionary youth provision and holiday diversionary programmes.
- Violent Crime - which was being tackled through the use of intelligence led, targeted enforcement. This approach had been built on some of the methodologies from the National Violence Reduction Campaign.
- Sexual Offences - which was being tackled through a number of means, including effective partnership working under the umbrella of the Dundee Violence against Women Partnership and the Multi-Agency Public Protection Arrangements (MAPPA) process.
- Fire and Road Safety - which would be tackled through effective partnership working and the delivery of projects such as Home Fire Safety visits, Safe Taysiders and Safe Drive Stay Alive.
- Community Tensions/Counter Terrorism - which would be tackled through awareness-raising using partnership approach to embed the Contest national strategy in our processes.
- Personal Safety/Home Safety - which would be tackled by delivering targeted input on a range of issues including e-safety, scams, accident prevention and home fire safety.

- Public Protection - which would be tackled to support the vulnerable through the use of intelligence led interventions.
- Alcohol and Drugs - which impacts, not only on the health of the individual, but causes damage to communities through its casual role in crime and disorder. This would be tackled by a range of partnership activity and in particular by supporting the work of the Alcohol and Drugs Partnership, including the work of the Focus on Alcohol strategy which includes the promotion of safe drinking levels, tackles alcohol supply to minors and the development of the Overprovision Statement on Alcohol supply for the Licensing Board.
- Reassurance - which would be tackled through the provision of high visibility patrols, giving regular feedback to communities and responding effectively to community concerns.
- Risk and Vulnerability - which would be tackled through targeting resources to ensure those most at risk of becoming victims are supported and that the continual analysis of data to identify future risks for the city.

It was noted that a delivery plan involving all partners had also been developed in conjunction with this which would ensure that all outcomes were being met within appropriate timescales. Furthermore, Dundee's unique involvement of strategic analysts and the LCPP structure ensured that local priorities were capable of being identified timeously.

All members agreed that the whole system approach benefitted Dundee citizens in achieving outcomes.

In conclusion, the Chair thanked members for their involvement in the preparation of the SON and its delivery plan, and the achievements of Dundee had been recognised nationally by the Scottish Government.

## **V WORKSHOPS**

Members had the opportunity to take part in three workshops on the following themes:-

- (i) Contest Prevent
- (ii) Community Safety Hub
- (iii) Doorstep Crime

During these workshops, members discussed the responses that they would expect from Dundee City Council, the Emergency Services and also individual citizens and community groups.

It was noted that the workshops were extremely interesting and informative and had provided much thought-provoking discussion.

Neil GUNN, Co-Chair.



### 3.0 Accounts

#### CHIEF EXECUTIVE'S DEPT – COMMUNITIES & POLICY DIVISION

### 3.1 Community Safety

#### Analysis of Income/Expenditure for Year Ended 31 March 2014

<b>COMMUNITY SAFETY PARTNERSHIP AWARD</b>	<b>£</b>	
Award 2013/14	40,031	
<b>TOTAL INCOME</b>	<b>40,031</b>	
<b>EXPENDITURE (INCLUDING COMMITMENTS)</b>		
<b>Community Safety Partnership Award</b>	18,695	
<b>Small Grant Awards</b>	1,000	
<b>Partnership - Admin, Printing and Publicity</b>	1,089	
<b>Target Hardening</b>	15,000	
<b>Initiatives</b>		
Security	3,675	
<b>TOTAL EXPENDITURE</b>	<b>39,459</b>	

***Norma Farnan***

Norma Farnan, Accountant  
Finance Department

All the above funds are administered through the Chief Executives Department of Dundee City Council and as such come within the remit of the Council's Internal and External Auditors.

### 3.2 Community Safety

#### Analysis of Income/Expenditure for Year Ended 31 March 2014

<b>LOCAL ACTION FUND</b>		
<b>INCOME</b>		<b>£</b>
Budget 2013/14		27,593
<b>TOTAL INCOME</b>		<b>27,593</b>
<b>EXPENDITURE</b>		
Holiday Diversionary Activities		26,971
<b>TOTAL EXPENDITURE</b>		<b>26,971</b>

***Norma Farnan***

Norma Farnan, Accountant  
Finance Department

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### 3.4 Community Safety

#### Analysis of Income/Expenditure for Year Ended 31 March 2013

<b>COMMUNITY SAFETY PARTNERSHIP AWARD REDUCTION IN STREET PROSTITUTION</b>	<b>£</b>	
2011/12 Surplus carried forward	20,146	
<b>TOTAL INCOME</b>	<b>20,146</b>	
<b>EXPENDITURE</b>		
SLA - Dundee Violence Against Women	20,000	
Mobile Phones	146	
<b>TOTAL</b>	<b>20,146</b>	
<b>SURPLUS FOR YEAR</b>	<b>0</b>	

*Norma Farnan*

Norma Farnan, Accountant

Finance Department

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<b>3.5</b>	<b>COMMUNITY SAFETY GRANTS – UNDER £500 COMMUNITY SAFETY FUND 2013 – 2014</b>			
	<b>No</b>	<b>Group Application</b>	<b>Amount</b>	<b>Project</b>
	1	Adult Support and Protection	£500	Awareness raising of elder abuse and raise awareness of safety and protection issues for older people in Dundee
	2	Stobswell Forum	£500	Set up a neighbourhood watch in the Stobswell area of Dundee
	3	Fire & Rescue	£500	The grant is required to fund publicity, posters and leaflets encouraging local residents to put their bins away due to an increase in bin fires. The leaflets give advice and information including phone numbers for Environment dept and Home Fire safety visit number.
<b>3.6</b>	<b>COMMUNITY SAFETY GRANTS – HOLIDAY DIVERSIONARY FUND 2013 – 2014 - Summer</b>			
	<b>No</b>	<b>Group Application</b>	<b>Amount</b>	<b>Project</b>
	1	6 <sup>th</sup> /8 <sup>th</sup> Boys' Brigade	£700	To allow young people to attend camp who have previously been excluded due to payment costs.
	2	Xplore	£1,000	Xplore peer mentors, organises and delivers programmes for peer mentor to achieve accreditation qualification. Programme to work with young people requiring support on various activities
	3	Ormiston, Inveresk & Salton Resident Association	£968	6 x 4 hrs sessions of street football in a hotspot area of the City. Expecting to attract 40-50 young people per session
	4	Dundee West Youth Team	£500	Diversiory work in Strathmartine Ward for 50 young people from the area which is a hot spot. Activities including wildlife centre, Dynamic Earth ,Carnie Farm visit for 50 people
	5	St John's High School	£984	Young people will be identified by pupil support workers/Xplore. Summer programme being organised with young people. Planned trips including Deer centre, swimming, golf, skatepark, bbq, cinema
	6	Menziesshill High School	£270	Varied activities for young people in the Menziesshill area focussing on issues raised e.g. fire setting, prank calls, drop ins, personal safety workshops. 6 workshops planned with 52 young people in total

	7	East Youth Team	£500	Summer programme being organised with young people. Planned trips including Edinburgh/Glasgow/M&D's/St Andrews... 20 – 25 young people per trip		
	8	The Shore	£942	Art and Music workshops over 9 sessions arranged by Peer Mentors who will be accredited through Dynamic Youth Awards		
	9	Kick It Kick Off	£1000.00	Young people identified by SW, Schools and CLD Staff to take 14 vulnerable young people to attend a partnership KIKO in Liverpool football camp		
	10	Hot Chocolate	£678	3 week summer programme of various activities including art, trips, film making and song writing. It is anticipated that 150 young people will be involved throughout the programme		
	11	Leisure & Culture Dundee - Sports	£1,240	1 week long programme of sport for 15 identified 10 – 15yr olds, City wide.		
	12	Baldragon Academy	£150	Hot spot area, young people identified to be in need of diversionary work, 15 young people per trip to Edinburgh, cinema and Skatepark.		
3.7	COMMUNITY SAFETY GRANTS – LOCAL ACTION FUND 2013 – 2014					
	No	Group Application	Amount	Project		
	1	Tayside Council on Alcohol	£3,000	Safe Zone is a Partnership Initiative which aims to provide a place of safety to any person whose wellbeing is threatened by the inability to get home safely due to alcohol. Grant funds will be used to contribute to staffing, materials and equipment		
	2	Fire & Rescue	£499	To produce Posters and Leaflets to inform residents of the dangers of leaving wheelie bins outside		
	3	Women's Aid/WRASAC	£500	To purchase printed t-shirts for flash mob event to be held in the City Centre. The purpose of the event is to promote creative events to increase awareness, raise money and revitalise the spirit of existing anti-violence organisations		
3.8	COMMISSIONING BUDGET 2013 – 2014					
	CSP Priorities	Allocation	Principal Partners	Proposed Outcomes	Comments	Lead Officer
	Victim Support	£3,500	Police and Antisocial	Referrals actioned	This team work closely with	Wendy Strathear

			Behaviour Team	and volunteers trained	Police and others to ensure victims are supported and that fear of crime is reduced.	n
	<b>Operation Challenge</b>	£300	Police and Community Safety Wardens	Reduction in antisocial use of motorcycles	This is a one off cost to purchase protective equipment for the cameras and lenses.	Liz Kay
	<b>Needle Exchange Harm Reduction Service</b>	£1200	CAIR Scotland	Increased %age needles returned	Other costs will be provided in kind e.g. staff. This is a pilot project to encourage drug users to return used needles.	Daniel Kelly
	<b>Vice Versa Project</b>	£300	Vice Versa and other CSP partners	Support to women engaged in prostitution	This project will supply basic hygiene packs to women living chaotic lifestyles and engaged in prostitution.	Karen Robertson
	<b>Community Safety partnership</b>	£750	CSP partners and Dundee University	More clarity on fear of crime, its causes, effect and how it may best be measured.	This is a research project with the Psychology Department of Dundee University to look at fear of crime.	Liz Kay
	<b>Body Worn Video Camera Pilot</b>	£1,500	Police, Victim Support	Reduction in crime, especially Hate Crime and increased detection.	This is a pilot project to offer shop keepers and other business owners the opportunity to trial the use of body worn cameras with a view to purchasing their own in the longer term. The cameras would be a significant outlay for small business and this allows them to "try before they buy".	Liz Kay

	<b>Community Safety partnership</b>	£2,000	CSP members	Reduced fear of crime through distribution of personal alarms and other safety products.	Income is returned through the sale of these products. However, the issue of free products is possible to vulnerable individuals/groups if agreed criteria are met.	Claire Ramsay
	<b>BIKE-IT Project</b>	£2,500	Police DCC	Reduction in youth offending/re-offending	This award will cover the cost of materials. Staff and accommodation costs are met by partners in kind.	Verity Scott
	<b>Child Safety Week</b>	£2,010	CSP partners	Reduction in child accidents and improved safety in the home	Pre school children are one of the high risk groups and this award will allow targeted intervention to reduce accidents.	Laura McDermott
	<b>Factory Skate Park Friday Free Skate</b>	£4,500	Community Safety Wardens and Police	Reduction in youth calls, vandalism and other related incidents.	Diversionary youth work has proven to reduce Youth Causing Annoyance and vandalism calls. The Factory Skate Park offer free Friday evening activity supported by youth work staff to engage with young people 52 weeks per year.	Derek Marshall
	<b>Fire Risk Environmental Clean ups</b>	£5,000	Environment Department, Fire and Rescue Service, Community Safety Wardens	Reduction in secondary malicious fires.	This award would be match funded by the Council's Risk Management section to ensure that the necessary uplifts can be made. The Fire and Rescue Service prioritise those uplifts that would most endanger life and property.	Paul Raeper

	<b>Dundee Violence Against Women Partnership</b>	£5,000	DVAWP members including Police, DCC, Community Safety Wardens Voluntary Sector partners	Reduction in violent crime, prostitution, antisocial behaviour	This award would contribute to the core funding of the Partnership Co-ordinator post that is responsible for strategic development of responses to prostitution in the Dundee area.	Kathryn Sharp
	<b>Target Hardening</b>	£5,000	Claverhouse Training Group, Police	Reduction in fear of crime and domestic house break-ins	This project provides improved security for properties that have been broken into or are in at risk areas. Improved security includes items like door viewers, security chains, window locks etc.	Bill Copland
	<b>Youth Bus</b>	£3,000	Youth Work Community Safety Wardens Police Fire and Rescue	Reduction in antisocial behaviour, youth calls and vandalism	The youth bus provides targeted diversionary activity for young people. The award would be used to cover the garaging, service, MOT and fuelling of the vehicle.	Sharon Preston
	<b>Information and Education/E-safety/HIMAP</b>	£1,500	CSP partners	Reduction in crime, antisocial behaviour, reduced fear of crime	The award would be used to support the development of information and educational resources including short films.	Liz Kay
	<b>Police - Special Constabulary</b>	£820	Police	Reduction in fear of crime and antisocial behaviour	The award would allow purchase of individual high visibility issue cycle equipment for 10 Special Constables to provide	



					reassurance cycle patrols in antisocial behaviour hot spot areas.	
	<b>Community Safety Partnership</b>	£633	CSP partners	Allows response to emerging issues	The award would be held for CSP contingencies and reallocated later in the year if not required.	Liz Kay
	<b>Prostitution and other related activities in the City</b>	£500	CSP partners, Dundee University	Raise awareness and develop advice for agencies working to support those engaged in prostitution and other related activities in Scotland and Dundee	The award would contribute to accommodation and reprographic costs for a conference to be held in Dundee. It is anticipated that this would be held every two years and inform practice both locally and nationally.	Shaun McKillop
	<b>Total</b>	<b>£40,013</b>				
<b>3.9</b>	<b>Crimestoppers – 2013 - 2014</b>					
	<b>No</b>	<b>Group Application</b>	<b>Amount</b>	<b>Project</b>		
	<b>1</b>	Police	£266	Disqualified Driver leaflets		
	<b>2</b>	CSP	£3,135	Update CSP leaflets e.g. Want it Sorted, Ditch the Dealer		

## **4.0 KEY PROJECTS AND INITIATIVES**

### **4.1 Community Safety Hub**

Since its inception in December 2012, the Community Safety Hub has evolved significantly with the co-located partners adopting a number of innovative working practices to improve the quality of services for local people.

This has included the introduction of the MATAC (Multi Agency Tasking and Co-ordinating) Meeting. The partners meet twice weekly and bring to the table a range of issues that require a co-ordinated response to best deal with them.

The work of the MATAC is regularly reviewed to ensure our efforts are both effective and efficient.

Key to the success of this approach is that named individuals take responsibility for reporting back to the meeting on progress.

Partners now co-located within the Hub include the Community Safety Team, the Antisocial Behaviour Team, The Police, the Night Time Noise Team and DUNCAN. Work is on-going to identify other partners and agencies that would be able to contribute positively to the work of the Community Safety Hub.

More detail on the work of the Community Safety Hub is available in the Committee Report No 210-2014.

#### **4.1.1 Community Safety Hub Good News Stories**

#### **4.1.2 Financial Harm**

The Community Safety Hub received reports of harassment and financial extortion against vulnerable adults residing in sheltered accommodation in the city in August 2013.

The ASBT lead an investigation, during which it was discovered that this individual was targeting a number of elderly and vulnerable people.

Through partnership work with Police Scotland and Community Safety Wardens, an Interim Antisocial Behaviour Order was granted against this person in February this year prohibiting her from entering or attempting to enter all sheltered housing complexes in Dundee. The Interim ASBO also included an exclusion zone of an area of the city where she had been targeting other individuals.

#### **4.1.3 Repeat Caller Process**

The Repeat Caller Process is a policing model to identify and support people who repeatedly call the Police for assistance. This process was created to respond to organisational learning for Police Scotland highlighted by the Pilkington Case. The focus of this model is to identify, risk assess and problem solve for people who may be on our organisational 'radar'. The objective of the process is to provide an intervention to manage and reduce that risk. This process provides support to those in our community who need our help, for example people subjected to disability harassment.

The following principles apply:

- to reduce the number of telephone calls made to the police for assistance.
- to meet with people and provide reassurance whilst assessing risk and vulnerability.
- to tackle identified issues of threat, risk and harm within the community as identified by the Repeat Caller process.
- to problem solve utilising police tactical options and through working in partnership

All current community officers have completed training in the process

A comprehensive guide and toolkit created and disseminated to all officers involved in process.

High risk and top Repeat callers are identified to Divisional Commanders on a monthly basis to provide focus and proportionate policing response.

The Community Safety Unit plays a more active role in the repeat caller process by arranging and attending Multi-Agency Meetings and case conferences.

More streamlined process leading to less enquiries allocated to operational officers.

Improved turnaround of enquiries and signposting to relevant support agencies where relevant.

Improved assessment of risks at a much earlier stage in the process.

Repeat Caller indicator reduced to 400/8192\* from original figure of 400/10400

\* No. of calls to police by top 400 callers

## **4.2 Diversionary Youth Work**

A wide range of Diversionary Youth Work is undertaken by our Youth Work Colleagues across the City, both in the Council and the Voluntary Sector and they work closely with a range of partners. This type of Youth Work is targeted towards those young people who may become involved in, or are on the cusp of becoming involved in, low level crime and antisocial behaviour.

There are a number of approaches to this type of work but the two main approaches adopted are either to work with a large group of young people providing activity such as the Midnight Football League or targeted, smaller group activity such as the Motorbike Project.

Other projects include Street Rugby, The Bus, DISC Target Project, The Shore and Hot Chocolate.

The Community Safety partnership supports such work by providing grants from the Local Action Fund or the Holiday Diversionary Programme.

These projects contribute significantly to the Single Outcome Agreement in Dundee especially in relation to the reduction of figures relating to Youths Causing Annoyance, Vandalism, Motorcycle Nuisance and the target to reduce re-offending.

### **4.2.1 Diversionary Youth Work Good News Stories.**

#### **4.2.1.1 Rugby Programme**

The aims of the project were to use the medium of sport, specifically rugby, to increase participants' engagement in school and learning and to develop inter-personal skills.

Weekly coaching sessions were held on Tuesday mornings, comprised a mixture of indoor and outdoor sessions, and covered a range of skills and subjects including: health & fitness; skills-specific rugby coaching; nutrition; first-aid; sportsmanship qualities and team-work. Sessions were held at the school, led by the local SRU development officer and supported by a CLD youth worker. Some clothing and equipment was loaned to participants by the SRU and a supply of boots and gum shields purchased through Local Action Fund.

The aims of the project were to use the medium of sport, specifically rugby, to increase participants' engagement in school and learning and to develop inter-personal skills.

***The overall aim of the project from a CLD perspective was to eventually offer young people the opportunity to participate in physical activity (rugby) as a diversionary activity.***



The boys  
visit  
Murrayfield

The project had undoubted impact for participants and numerous obvious benefits, including:

- Participants' enthusiasm for, and engagement with, the project increased over the course of the term.
- Some participants' engagement with school increased over the course of the term.
- Some participants' attendance increased.
- There was a significant increase in pupils' technical rugby skills.
- Pupils had the experience of being part of a newly-formed team and learning how to contribute to team development. This has untold benefits for the future. They genuinely gelled together and moved from being a bunch of disparate individuals to a performing team.
- By playing in a match against another team pupils had the opportunity to represent the school. This was a first for many of them: a real opportunity for achievement.
- The visit to Murrayfield, and the opportunity to meet professional players, offered a memorable and beneficial reward for the boys. They were able to see that a high level of effort and high standards of personal conduct can lead to positive experiences and outcomes.

#### **4.2.1.2 Midnight Football League**

The Midnight Football has taken place at two different venues, Soccer World and Dawson Park Astroturf (Soccer World due to unpredictable weather).

During the January – March 2014 block at Soccer World, we registered nearly 80 young people, with a regular attendance of about 50 young people each week, aged between 12 – 17 years, all males. Young people who attend Midnight Football, attend the following secondary schools, Craigie High School, Grove Academy and St. Paul's RC Academy (Soccer World attracted a whole new group of young people), this proved interesting but successful and had an impact on the number of youth calls to the Community Safety Wardens in the Kirkton area, a reduction in calls, during the 10 week block, along with fewer calls in the Douglas

and Broughty Ferry areas too!

As well as the physical activity side to the provision, that is provided by the SFA and Leisure and Culture, where both partners encourage fair-play on and off the pitch, along with information about different pathways into football (local teams/coaching opportunities).

The other aspect of this provision; is the role of the Youth Work Team which engages with the young people and initiates relationships. This then enables the Team to provide youth information and provide support / guidance to groups of young people / individuals in relation to relevant issues such as sexual health / relationships, volunteering / accreditation opportunities, mental health and wellbeing and drug / alcohol advice, plus much more.

The Youth Team are currently supporting 1 young person to do some coaching qualifications, in order for them to become a young volunteer/mentor at Midnight Football.

The Youth Team have also identified a number of young people who are keen to form some kind of Sub Group, so that they can represent the young people accessing the provision providing an opportunity to have much more of say on how provision is delivered and where, at what times of the year etc. The young people were identified when we conducted the participant feedback survey at the end of March 2014, this gives young people their say, and lets us know if we are successfully delivering the services that young people want / need and enables us to consider new ideas / changes to provision, in the future.

#### 4.2.1.3 Off Road Motorbike Project

Following successful completion of the programme, a group of peer mentors attended a three day training programme last summer to learn how to support other young people to participate on future programmes. A recent trawl of past participants offending statistics showed a **high reduction in participant's offences, in some cases 18 and 12 offences before the project, down to none following successful completion of the course.** Two of the peer mentors are now studying at Dundee & Angus College and one is currently sitting his full

motorbike



license.

#### 4.2.1.4 Boost Boys Group

This group supported by staff at Tayside Council on Alcohol began to look at issues around safety and fear of crime in the community. The boys undertook a survey around the issues and their findings were compiled and published in a small book. The survey concluded that there were similar findings across the age



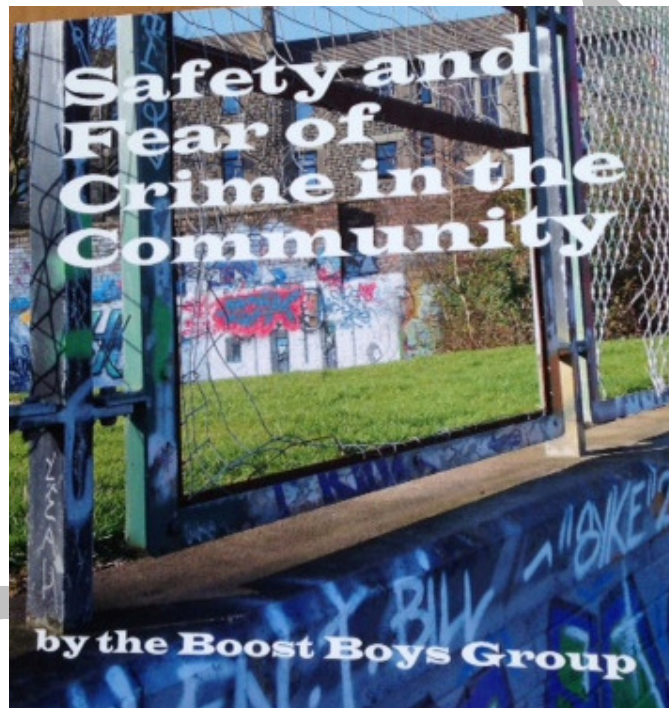
ranges and although the survey was small the group believed that there were three main areas of concern for people:

- Their areas were run down
- Young people
- Crime and ASB associated with alcohol or drug use

The young people recount a number of experiences they have encountered showing how ordinary, law abiding young people can feel threatened and actually be attacked.

The book concludes with the final thoughts of the young people:

“We recognise that there are many positive things about the communities within Dundee as well as across Scotland but it is important to highlight the issues that people encounter relating to safety and crime if there are to be improvements to make our communities even better places in which to live.



## **4.3 Reducing Offending**

### **4.3.1 Community Payback Orders**

In October 2013, Criminal Justice Social Work submitted its second Annual Report on Community Payback Orders to the Scottish Government. The report showed that over 40,000 hours of unpaid work were completed by offenders at locations across the city, a 7,000 hour increase on the year before. It also showed that over 70% of offenders completed a CPO successfully.

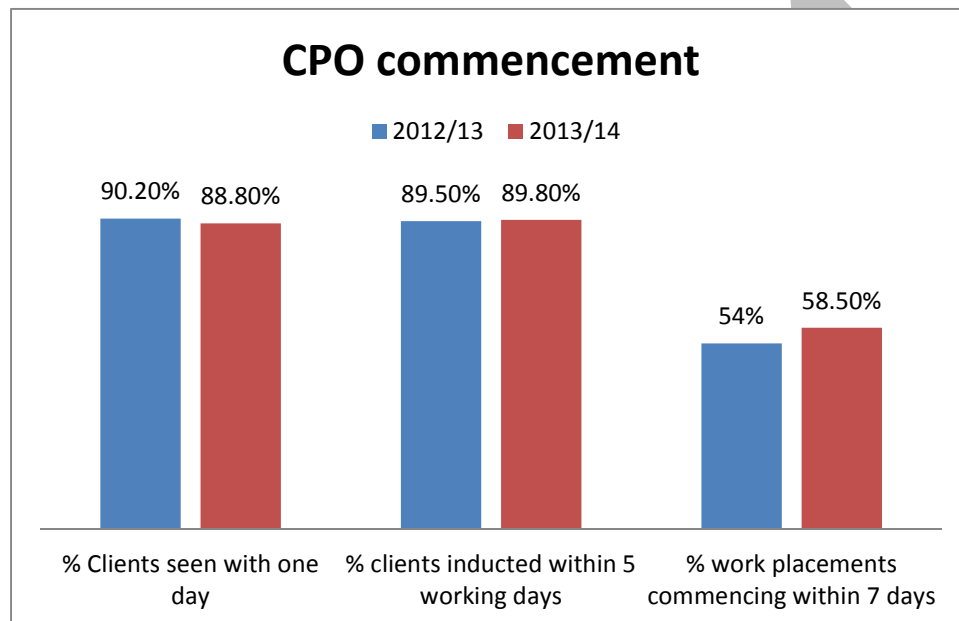
An Intensive Support Programme, delivered in partnership between CJSW, Police Scotland, Tayside NHS, Action for Children and Tayside Council on Alcohol, is targeting acquisitive offenders with a related substance misuse problem. The programme is showing some anecdotal evidence of success and a full evaluation report will be produced in early 2015.

A Community Reintegration Programme for short-term prisoners, delivered in partnership by CJSW, HMP Perth and the Scottish Court Service, has resulted in more prisoners engaging with voluntary services whilst in custody and participating in preparations for their release. This group is responsible for a disproportionate amount of crime and their engagement should help to end the 'revolving door syndrome'.

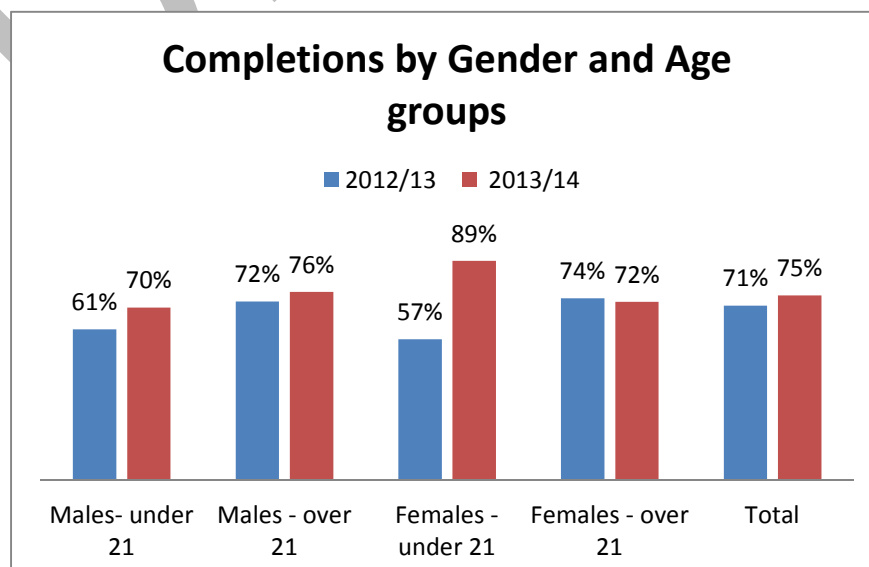
A pilot Community Justice Centre, delivered in partnership between CJSW, Tayside NHS, Welfare Rights and Tayside Council on Alcohol, has developed a whole systems approach for women in the criminal justice system. The pilot delivers interventions from prevention through to release from prison and an evaluation report will be published in early 2015.

The Scottish Government has recently published data on re-conviction rates relating to the 2011-12 cohort of offenders. This is the first data on offenders subject to a CPO since the new Order was introduced in February 2011. It shows significant reductions in offender re-conviction rates across the city.

Improvement in performance for Community Payback Orders. Increase in performance in getting clients to start on unpaid work in comparison to the previous year.



There has also been a 4% increase in Community Payback Order completing successfully. Young offenders are more likely to complete their orders than in past years.



Offenders sentenced to community payback orders in Dundee carried out more than 6000 hours more work than they did last year. Many of the offenders who had completed their orders have been positive about the supervision they have received while carrying out the work. They also had good things to say about the benefits of a routine and the opportunities that being on the order gave them to learn and develop new skills.

The first two years of community payback orders have seen a reduction in the number of short term prison sentences being imposed. In year one there were 401 prison sentences handed down and 269 in year two.

#### **4.3.2 Tayside Intensive Support Service**

Tayside Intensive Support Service (TISS) is a multi-agency approach to tackling persistent offenders and domestic abuse. The criteria for referral for persistent offenders is as follows:

##### **Eligibility Criteria**

- Over 16
- Living in Dundee
- Substance and/or alcohol misuse apparent
- 3 or more crimes in the previous 6 months. (This should include presence of Police Intelligence to suggest that the person is committing crimes / abusing illegal substances)

##### **Suitability Criteria**

- Lack of stable accommodation
- Not in education or employment
- Not currently in receipt of benefits
- Not currently open to Social Work
- Not in treatment to address substance and/or alcohol issues

The Team comprises of 1 CJS Team Manager, 1 Police Sergeant, 2 Police Officers, 2 CJS Social Workers, 1 CJS Support Worker, 3 Action For Children Support Workers and Mentor resources through Tayside Council on Alcohol.

Referrals are made through the Police Officers speaking to individuals held in the Police Cells prior to a Court appearance. If the person is released on Bail, then a further assessment is carried out allowing the team to work on addressing priority needs. If the person receives a custodial sentence, then contact is made in prison, offering an assessment and subsequent action plan for the person on release back to the community where the team will continue to work with the individual.

TISS is currently working with 16 individuals in the community, with a further 19 in Prison who will be supported on release.

The purpose of the service is to adopt a partnership approach to working with a cohort of offenders, either known as persistent or on a trajectory to becoming known as persistent.

Case Study. Below is an extract from a recent Court Report highlighting the support TISS are providing and the outcomes achieved thus far.

“Mr A was released from prison in March 2014 and has worked with TISS. He has demonstrated an excellent level of commitment to engage with support to make



positive changes to his circumstances. Mr H has received a high level of support from the TISS and he has built up good relationships with the support staff from this project, seeing them at least twice a week.

Since his release Mr A has taken steps to address his rent arrears and to resolve issues with his benefits. It should be recognised that to actually take steps to deal with issues like these is quite out of character for him and it is reflective of his positive attitude and engagement with services since his release. In the past he would not attend to issues such as these and they would cause him such anxiety he would use diazepam to excess and commit offences, in the knowledge that this behaviour would lead to his imprisonment.

Mr A presents in a much improved physical and mental state in comparison to previous occasions I have encountered him. He has a positive state of mind and stated that for the first time in years he does not want to go back to prison because he feels he has the chance of making a life for himself in the community”.

The TISS team also plays a role in addressing domestic abuse. The 2 social workers are taking over lead roles in facilitating the Change Programme – a 26 week group work programme for men convicted of domestic abuse required to undertake as part of their Court Order.

There have been marked increases in the number of arrests and as such Court Reports relating to domestic abuse. Therefore there has been further increase in the numbers of domestic abuse perpetrators being managed in the community by CJS staff. The higher numbers have resulted in further developments incorporating the development of a further shorter-term Healthy Relationships Programme and the development of focused 1:1 work too alongside the Change Programme.

These are important developments, with TISS staff playing lead roles in pushing the agenda forward.

#### **4.4 Fire Safety**

##### **4.4.1 Fire Related Antisocial Behaviour Group**

**Lead Partners** - Environmental Protection Division, Environment Department/ Scottish Fire and Rescue Service

**Other Partners** - Police Scotland, Anti-social Behaviour team/Private Sector Services Unit & East/West District Housing - Housing Department, Community Safety Wardens/Community Safety team - Chief Executives Department, Finance/ Insurance Risk Management – Corporate Services

The key aims are:

- Effectively monitor and manage secondary fire setting activity within community fire station areas, problematic council wards and/or neighbourhoods
- Highlight to the public through partnership working where and when levels are escalating and who may be involved
- Promote rapid and effective interventions in partnership with other agencies or organisations

#### **The Results**

The Fire Related Anti Social Behaviour group have over a number of years collectively worked together to tackle the issue of discarded materials that present a potential fire risk in common closes. Targeting hotspots and awareness raising of this issue through leafleting and poster campaigns has helped highlight the dangers to the Dundee public. Reducing significantly over a number of years both the number of secondary fires and the incivility of dumping of waste in common closes and back areas.

#### 4.4.2 Bin Fires

This is a difficult area to tackle as there are so many variables including bins being left out on the street rather than being returned to a secure area; bins being taken by people and set on fire in parks and other open areas as well as in the vicinity of premises with the resulting danger to life and property. One of the ways to try and tackle this issue is to look at ways of encouraging people to store their bins securely and not leave them on the street. A leaflet has been designed and is distributed in problem areas to encourage and educate with regards to the bins.



## Fire Advice

- Do not place your wheelie bin beside windows/doors- if the bin is set on fire it could spread to your Property
- Storing your bin in a common close could lead to your escape route being blocked in an emergency
- Ensure that there is no waste materials in your common stairwell- this is a potential fire risk and will stop you escaping in the event of a fire
- Do not put out any waste materials close to the property. This is a potential fire risk and if set on fire will spread to the property.
- Wheelie bin fires gives off fumes that can give severe headaches and breathing problems
- **Store all bins away from your property but please do not block pedestrian walkways or access to buildings**

Bulky refuse is household waste that is too large to fit in a standard rubbish bin. Dundee City Council provides households with a Special Collection Service to allow larger items to be uplifted. You can request a special uplift for up to 6 bulky items from outside your property at ground floor level for which a charge applies. Alternatively you can take the items to your local Recycling Centre free of charge.

For more information contact 436238 or visit  
<http://www.dundee.gov.uk/environment/specialcollections/>

To order a replacement or damaged bin please contact  
433710/433677 or visit:  
[https://www.dundee.gov.uk/forms/wastemgt\\_bins.php](https://www.dundee.gov.uk/forms/wastemgt_bins.php)

**Help prevent a tragedy from happening by taking the advice**

Get your FREE Home Fire Safety Visit - Contact 0800 0731 999  
[www.firescotland.gov.uk](http://www.firescotland.gov.uk)

## 4.5 E-Safety

### 4.5.1 Strategic Assessment – Action Plan

As part of the Child Protection inspection of 2012, it was determined that E-Safety needed to have a higher profile and it was agreed to appoint an E-Safety Lead Officer to undertake a review of issues within Dundee and to look at how these might be addressed.

Starting from a position of believing that there was much happening based on anecdotal evidence but not having anything positive to back this up, much work went into identifying what the issues were, who was doing what and how best could this be co-ordinated.

In April 2012, Dundee Community Safety Partnership produced an E-Safety Strategic Assessment which outlined the position in relation to the on-line threats facing the City.

The strategic assessment highlighted the then current picture covering those who use the internet, terrorism, schools, vulnerable children and young people, public access, internet service providers and the changing ways in which people connect. It looked at smart phones and how these could be used and misused; gaming devices; fraud and internet scams and the dangers of social networking.

The strategic assessment gave a list of useful websites and resources as well as making eight recommendations which formed the basis of a two year action plan.

Highlights of the action plan implementation included:

- Establishing a SPOC Group to have strategic oversight.
- Staff “How to Set Your Facebook Privacy Settings” guide.
- Identifying key DATA collection for Single Outcome Agreement monitoring.
- Grove Academy pilot to identify e-safety messages for parents and young

- people.
- Corner Sexting Campaign to raise awareness of the dangers with young people.
- Work with 16/17 year old young people at Dundee College with learning difficulties so that they would have better understanding of the consequences of their on-line behaviour.
- SCAM Busters campaign in relation to e-safety.
- Establishing that all staff delivering e-safety through their respective organisations are also trained in Child Protection procedures.

In addition, Menzieshill H.S. has piloted the E-Safety Self Assessment Toolkit and the Education Department plan to implement the roll out of this across all schools.

Barnardo's have agreed to pilot the non-education version of this. They are hoping to have discussions with Xplore and include them in this also. Once this pilot has been completed, I would hope we can roll this out as appropriate with other partners.

The Stay Safe Pack used by those who work with young people has been updated to reflect current issues and is now at the design stage. This includes work in relation to e-safety as well as other safety issues affecting young people. It is anticipated that this will be available both as a hard print version and on a USB by September.

### **Next Steps**

The E-Safety Strategic Assessment is currently being updated to reflect the current trends and threats and should be completed by late August /early September. This will include a new and updated set of recommendations which will form the basis of a new two year action plan.

## **4.5.2 Advocating Together**

Advocating Together (Dundee) is an independent member based self-advocacy organisation for people with learning disabilities (LD) and/or autistic spectrum disorders (ASD). The Community Safety team delivered a personal safety talk to the Advocating Together group and it became obvious that this was too much information for this group all at once.

Following a discussion it was agreed to break down the messages into individual issues and to cover these over the course of a year with different partners delivering as appropriate. Topics included shopping safety, personal safety, phone/mobile phones, home security and protecting people.

One individual was just about to get her own home and live independently but did not have the confidence to go out and about without a support worker, especially in the evening. Over the course of the year her confidence increased and she started to go out independently using the information she had learned such as sitting near the driver and keeping her bag close.

Safety



Family  
and  
Relationships

## Facebook



Facebook is a great way for people to keep in touch and socialize online with their friends. This should be no different for people with learning disabilities and/or ASD, however as the internet can be a dangerous place it is important that people know how to do this safely.

One of the topics covered at the Safety Calendar was use of the internet including Facebook. Jimmy, one of the self-advocates attending, said what he enjoyed about the safety calendar was "Just finding out about safety and being careful, learning about being safe on Facebook/Twitter as any stranger could be anybody online."



The SAY Reps and self-advocates have had I-pad training and many hope to put this training and the safety calendar knowledge to use and maybe set up a Facebook page to keep in contact with friends.



Bobby & Linda (SAY Reps) are members of ARC National Involvement Network – they have been working on updating the Charter of Involvement.



New charter statements include:

1. We must be at the HEART of any plans about OUR lives.



"I've learned to take my mobile phone with me, you learn a lot about being safe"  
**Bobby**

"It's useful and interesting, you get to learn about things. I've learned to not let people annoy me and I know to ignore people asking for money" **Donna**

"Being a wee bit safer, I got bells for my wallet to keep me safe"  
**Angus**

"I found it really good like safety on the streets and travelling on buses"  
**Ashley**



9
Advocating Together (Dundee)



# Shifting the Culture

In 'The keys to life' shifting the culture is "about helping people with learning disabilities to make friends and have relationships. It is also about being supported and protected".

## Linsey's night out

Linsey has started to make friends with her neighbours. She has developed a friendship with Claire who lives next door. Linsey said they had the idea to go out for a couple of drinks at Lloyds bar and Claire's sister joined them. They went to the Casino and for a dance at De Ja Vu and finished the night off with a trip to the chip shop. Linsey had a sleepover at Claire's house. She knew she was safe because she was with her friends. Linsey had also attended Advocating Together's safety calendar and so she knew to keep her bag with her at all times and be aware of her phone and her drinks. Linsey hopes this is the first of many nights out!

Linsey said 'it was a great night and it made me feel good to get out and about'.



## Safety Calendar

Advocating Together (Dundee) has formed a partnership arrangement with Dundee Community Safety Partnership to provide a safety calendar which will help self-advocates stay safe both at home and in their local community. Topics have included safety at home, mobile safety, personal safety, internet safety, adult support and protection, fire safety and protecting people. At the end of the calendar they will all take part in a quiz to find out how much they have learned and will receive certificates.



"I liked when she said to keep safe with your purse and looking after your bag in case anyone pinches it"

**Heather**



### 4.5.3 E-Safety Week Event



As part of our campaign to ensure we reached both young people and parents an event was organised during E-Safety Week in the City Centre on a day that coincided with a school in-service day.

In conjunction with this we set up a survey for young people using the Lime Survey tool. The survey has given us additional information which is being incorporated into the 2014

Strategic Assessment.

In addition, a number of events were held for young people by youth work staff and in schools across the city to further our work of informing and educating people about the dangers and difficulties of being on-line.

These events were well attended and feedback was exceptionally positive. The Abertay Ethical Hackers attended and gave some valuable insights into how easy it was to set up a website that looked official but in reality wasn't. This emphasised to people just how important it was to take the necessary precaution of arming themselves with as much information as possible.

**How to Stay Safe Online**

**Come along to our event!**

**Young people, adults/parents welcome!**

- advice
- guidance on privacy settings
- learn what young people are doing on the internet
- using social media safely
- quizzes & games
- freebies!

Members of the police, Barnardos, community safety team, the youth bus and youth team, education dept will be on hand to offer help and advice.

**Thursday 13th February**  
**11.00am - 3.00pm**  
**The Steeple Church Centre,**  
**Nethergate, Dundee**

Dundee City Council  
CHANGING FOR THE FUTURE

## 4.6 Reduction in Crime

### 4.6.1 Risk Management – Bus Shelters

A variety of measures have been implemented over a number of years to reduce the value and frequency of malicious damage to Bus Shelters throughout the City.

These have included cameras in bus shelters, Community Safety Wardens travelling on buses, ASB Protocol with the local bus company among others.

This has resulted in the following comparative data:

2008/9 274 Incidents costing £99,000

2013/14 80 Incidents costing £30,000

#### 4.6.2 Car Crime

Car crime is an issue that can have far reaching implications and is being tackled robustly by partners locally. One of the approaches is to encourage people to report those who may be driving illegally.

**Disqualified Drivers = Danger on our roads. Don't let them ruin lives!**

**Do you know someone who is a...**  
Disqualified Driver? Drink or Drug Driver?  
Has NO Licence? NO Insurance?  
NO MOT? No Excise Licence

**Tell us their Name, Address,  
Vehicle Registration Mark,  
Make/Model and Colour.**

**Ring Crimestoppers  
0800 555 111**

**Your information could save lives!**



### Why ring Crimestoppers?

- It's easy and it's anonymous
- No one will know who gave the Police the tip off
- It will help Police Scotland solve crime
- You won't have to go to court
- You may get a cash reward if your information results in an arrest and charge

 **Dundee Community Safety Partnership**  
supported by Dundee Community Safety Partnership

**Fight crime without revealing your identity**

 **Scotland CRIMESTOPPERS**  
**0800 555 111**  
Call anonymously with information about crime

You can also contact Police Scotland directly (and if you prefer anonymously) on 101 (Non emergency number).



This has been acknowledged in the local press.

4 Monday, December 2, 2013 LOCAL NEWS www.thecourier.co.uk

# Neighbours urged to give police tip-offs on drivers

**BANNED DRIVER CRACKDOWN:**  
Continued from page 1

"WE WILL be distributing these cards in road checks in the run-up to Christmas and will also be delivering them to addresses in areas where we think this problem may exist.

"A driver who has been disqualified by the courts through taking alcohol or drugs or suchlike will have no licence, no insurance or MoT on their car as these are all invalidated by the ban.

"These people should not be driving because of the danger they pose to the public.

"A disqualified driver causing a crash will have no insurance, for example, and this could leave a law-abiding motorist with a very expensive bill to get their car repaired.

"We are appealing to the public to help us by providing the intelligence we need about disqualified drivers to make the roads safer for everyone."

Justice Secretary Kenny MacAskill said: "We fully support Crimestoppers' crackdown on selfish drivers who have no right to be behind the wheel and are a danger to themselves and other road users.

"We also urge the public to play their part by reporting anyone who continually flouts the law in this way. By using Crimestoppers they can do so in the knowledge that their information remains anonymous, and they are making the roads safer for everyone."

The Dundee initiative follows a national campaign by Crimestoppers to invite anonymous tip-offs about all categories of illegal driving.

In the first week it led to the detection of 784 drivers throughout Scotland for



**Posting the information leaflet that encourages members of the public to anonymously report illegal drivers is PC Pat Nicoll of the Road Policing Unit based in Dundee. Picture: Kim Gessford.**

offences including driving without a licence, without insurance, without an MoT certificate and driving while unfit due to drink or drugs.

Crimestoppers, which celebrates its 25th anniversary this year, is being seen as an increasingly valuable weapon in the battle against crime.

People can anonymously call 0800 555 111 to pass on details of crimes or suspicious activity, safe in the knowledge that their identities will not be revealed.

That information is then sent to the police to act on. A tip-off from Crimestoppers is often the vital missing link in a chain of evidence needed to catch criminals and bring them to justice.

Kate Jackson, national manager of Crimestoppers Scotland, said: "These illegal drivers affect all law-abiding motorists and the response by the public shows that they want to help do something about it.

"If you call or have called the charity with information, you can be safe in the knowledge that no one will know it was you.

"I would urge any others with information to call us in confidence and help keep our roads safer and crime free."

**RISE IN CALLS**

CRIMESTOPPERS received an astonishing 49% increase in calls from members of the public in Tayside last year.

The rise in anonymous tip-offs with useful information about suspected illegal activity was by far the largest in Scotland.

It was hailed by Kate Jackson, manager of Crimestoppers in Scotland, as evidence that the public want to help tackle criminal behaviour in their community.

Crimestoppers received 917 calls from people in Tayside in 2012-13, an increase of 301 from the previous year.

Fife had the smallest proportionate rise at 8%, with calls going up by 66 to 853.

In Central the rise of 125 to 501 was up 33%.

Across Scotland there was an increase of 24.2% (2,249 calls) to 11,530.

The figures, especially for Tayside, come as a boost for the organisation which this year celebrates its 25th anniversary.

aargo@thecourier.co.uk

## 4.7

### Hate Crime

### 4.7.1

#### Retail Incident

The Antisocial Behaviour Team and Police Scotland are two of the partners from the Hub that are represented at the Hate Incident Multi-Agency Partnership (HIMAP). HIMAP looks at hate incidents and trends of these incidents and identifies a partnership approach to help tackle them. Recently, HIMAP discussed a racial incident that occurred at a grocer in the North West of the City.

Interestingly, the incident was not reported by the shopkeeper, but by two local young people who were in the store at the time of the incident. Police Scotland attended and dealt with this at the time, then brought the incident to the HIMAP meeting.

The ASBT took this as a case and carried out enquiries. The enquiries showed that the perpetrator had been acting like this regularly and had been causing alarm and distress to the shopkeeper, other staff and customers. Unfortunately, the shopkeeper did not want to get the authorities involved, however, on approach was happy to give a statement. The officer collated all available evidence and after evaluating this it was assessed there was enough evidence to apply for an Antisocial Behaviour Order (ASBO). The application progressed and an ASBO was granted against the offender for 3 years. The ASBO prohibits the offender from entering the shop for the next 3 years, giving all involved respite from his antisocial behaviour.

#### **4.7.2 Police Engagement with the Polish Community**

The project emanated from an idea to build a positive relationship with the Polish community to prevent isolation and the formation of ghettos. The project will gain insight into the community by learning its vulnerabilities and criminal activities.

There are concerns regarding a reluctance to report Domestic Abuse within the Polish Community, 27 calls were received between June 2013 -14, 90% of the calls were marked as High Risk. Collaborative work with Dundee Women's' Aid and Violence Against Women Partnership was initiated to provide information and a contact line for the victims in Polish language

The Polish Community is well established within Scotland and continues to be one of the fastest growing communities across the country, yet we have a very limited relationship and knowledge of the community dynamics. As a result there is a sizable gap in the intelligence. It is known that elements of the community are involved in Serious and Organised Crime, Human Trafficking and Domestic Abuse. From the progress established to date, it is apparent that this project will provide a great insight into the community. Utilising a multi-agency approach will provide an effective way of information sharing and control of the elements of interest fulfilling joint local and national outcomes of keeping our communities safe from crime, disorder and danger.

#### **4.8 Personal Safety**

##### **4.8.1 Bogus Callers**

The Community Safety Partnership has tackled this issue for a number of years now and it is one which recurs in different formats requiring vigilance and constant attention from partners. A number of campaigns are held and the following article from the local press highlights one of our recent campaigns:

# Bogus callers targeted in crackdown

by Grant Smith

CITY RESIDENTS are being urged to be vigilant against bogus callers and rogue traders.

Police and the city council teamed up yesterday to launch a campaign against doorstep crime in all its forms.

Their aim is to increase people's awareness of the risks, especially to the elderly and other vulnerable members of the community.

They also want to give residents the confidence to deal with cold callers who try to take advantage of their trust and goodwill by tricking their way inside to steal or seek payment for work that is shoddy or never done.

Sergeant Allana Lewek of Police Scotland said: "We are here today, but also available through the year, to offer advice, support and assistance to residents in relation to what is a wicked crime that very often leaves the victim shattered.

"But we also want to listen. We want to hear if anyone has information that can support our targeting of such offenders.

"It's not unheard of that victims wrongly believe they have been caught out by their own gullibility and won't report a crime.

"We would urge them to report any and every incident. The more information we

have, the better action we can take. The people responsible for this type of crime are very well practised in their approach and their patter. Their victims aren't gullible, but sadly just too trusting."

To assist the campaign, Police Scotland has launched the Nominated Neighbour Scheme, which aims to foster local support for those who choose not to answer their door to cold callers.

*"The people responsible for this type of crime are very well practised in their approach and their patter."*

Sergeant Allana Lewek

This sees a neighbour offering to help ensure that a visitor is genuine by checking their ID.

More information on this can be found on the Police Scotland website or by calling the local community policing team on 101.

City councillor Craig Melville said: "We work closely with our partners in the police to crack down on doorstep bogus callers.

"Our advice for people is to not deal with unknown tradesmen at your door and to use the council-backed Trusted Trader scheme instead."

Police advice is for people to be on their guard against doorstep crime.

A force spokesperson said: "Criminals of this type often operate in small teams of two or three.

"Be suspicious of anyone cold calling at your door offering to do work, or to fix a



Jack and Ben Davidson help launch Police Scotland's initiative to help beat doorstep crime. Picture: Kim Cessford

problem you have no prior knowledge of.

"Equally, do not trust anyone who calls asking for a drink of water or use of your bathroom, for example.

"Do not let yourself become a victim.

"People tend to ensure that their home is secure when they're out. It should be the same when at home — keep doors closed to prevent people from simply walking in.

"If the door has a chain, use it."

The spokesperson said that if someone calls claiming to be a workman of any description, householders should demand to see their identification.

Genuine workmen would not object

and should have appropriate circumstances, it may make them wait outside and company or organisation they call with for verification.

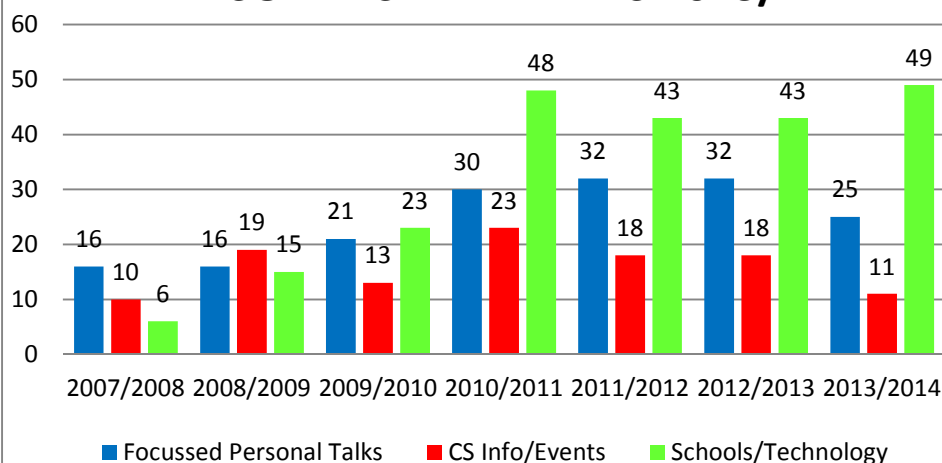
"If, for whatever reason, you are not satisfied, do not let them shut the door and call the police spokesperson said.

Anyone with information assist police inquiries into door should call 101. Information can be provided anonymously via 11 CrimeStoppers on 0800 555 111 [gsmith@thecourier.co.uk](mailto:gsmith@thecourier.co.uk)

## 4.8.2 Personal Safety Talks

This has been a tried and tested way of getting over the range of personal safety messages and the talks have continued to show significant benefit to participants with evaluation feedback showing that people genuinely felt safer after the talks and that they have learned a great deal.

### PERSONAL SAFETY TALKS 2013/14





## **4.9 Vulnerable People**

### **4.9.1 Vulnerable Person Support**

This is a major work area for partners co-located at the CS Hub in particular and the following example gives an indication of the type of work on-going.

Following a number of sneak in thefts at the homes of elderly people, both Police and CS Wardens increased reassurance patrols. This was supported by input from the CS Worker and Day CS Wardens to sheltered housing complexes in the area on personal safety and bogus callers.

In addition, the intelligence collected was used by the Antisocial Behaviour Team to take action against those responsible and the Antisocial Behaviour Legislation was used to obtain an ASBO.

## **4.10 Home Safety**

### **4.10.1 Older People's Summit**

As a result of the findings of the Older Peoples` Summit held in Dundee, it was decided to form a drama group involving local older people going out into their communities "performing" scenarios which included safety messages re safety in the homes, financial harm and scams.

Three local older people from Brooksbank Services and five older people from Grey Lodge Settlement trained with a local drama teacher and went out into their communities to "perform".

Both the performers and the audiences alike, thoroughly enjoyed the performances and agree that it is a unique and enjoyable way of getting the message of safety across.

The two groups were so well received that they were nominated for a Dundee City Council award, namely an OSCAs award in which they reached the finals.

### **4.10.2 Financial Harm**

Early work in the area of Financial Harm included an initiative on 'See Off Scams' linked to the Community Safety Partnership, and an older people's drama production (described above) launched in Mid Craigie, Dundee which included a scenario on financial harm. The drama group has presented the drama to others in local sheltered housing, lunch clubs and other facilities. A DVD has also been developed from the production which can be used with older people on a one-to-one basis.

Staff focus groups were held in 2013 within the Dundee Social Work Department. The findings were reflected more broadly in a Scottish Government event held on 20th September 2013 which brought together public and private sector managers, and from which a national strategy is being developed.

Locally in Dundee, an awareness raising workshop was run for staff in the Ward Road Post Office and additionally there have been two meetings with The Independent Convenor and banking representatives in 2014. From the initial meeting with banks in January 2014, it was clear that there was a low level of understanding of Adult Support and Protection legislation (in terms of their statutory requirement to share information as requested) and also the actions to be taken where banking workers have a concern about possible financial harm. The banks have agreed to meet again at a later date.

The Financial Harm Adult Support and Protection Strategy Group was set up in November 2013, with the Strategy developed and approved by Adult Support and

Protection Committee in April 2014. The Group, which includes Police, Trading Standards, Communities, Social Work, Citizen's Advice Bureau and the Lead officer for the Adult Support and Protection Committee, has produced an action plan for 2014 which pulls together all existing and new strands of financial harm work across the city. Activities for awareness raising, plus regular media information are a clear part of the strategy and therefore there is a strong link with the Protecting People Communication Group.

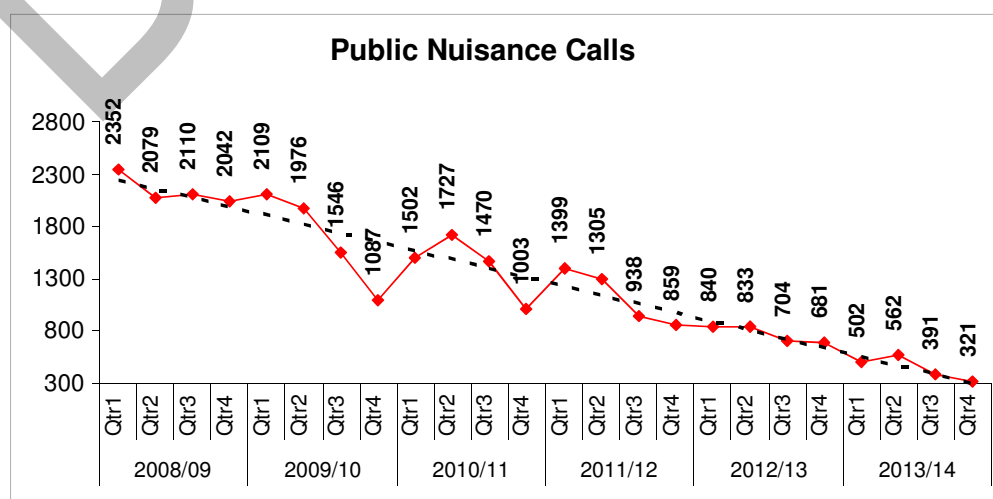
Recommendations from the National Financial Harm Group, which reported in April 2014, include the development of a national strategy to protect vulnerable adults from financial harm which recognises the unique challenges and nature of this type of harm, encourages a shared responsibility across the public, private and third sectors in tackling this harm and places victims needs at the centre of all considerations. The Group also recommends the introduction of a national multi-agency 'Financial Harm Co-ordination Group', responsible for the achievement of defined targets or long term goals specified within the proposed national strategy and with a membership appropriate to ensure an effective and efficient response to the complex and diverse nature of financial harm. It is clear that the local Financial Harm Strategy Group will need effective links with the National group.

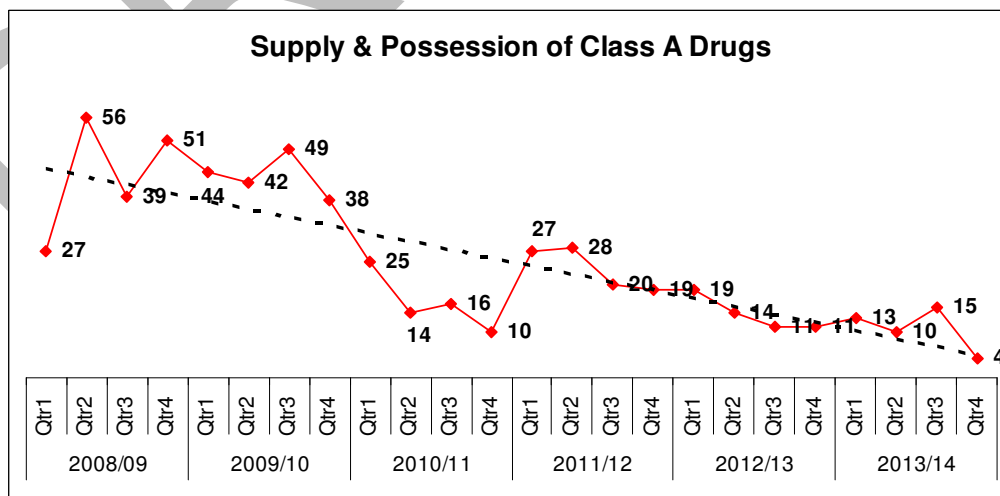
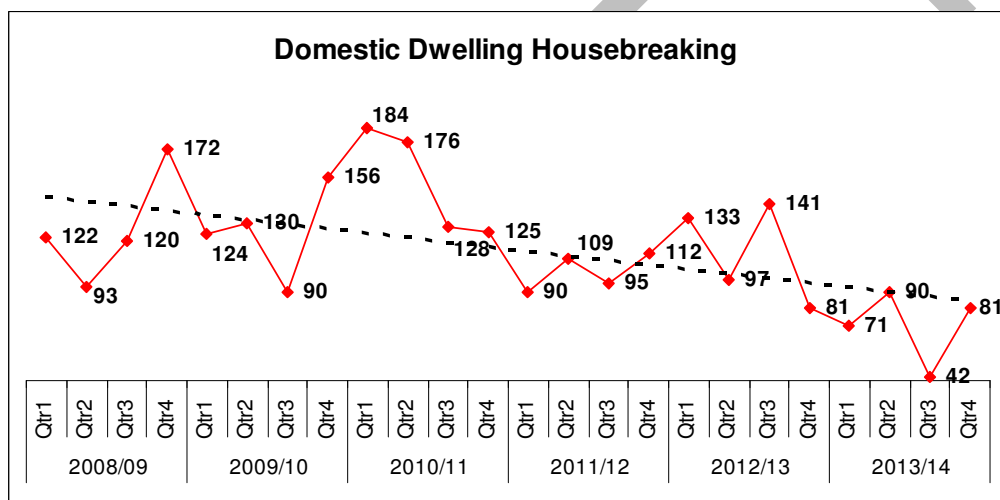
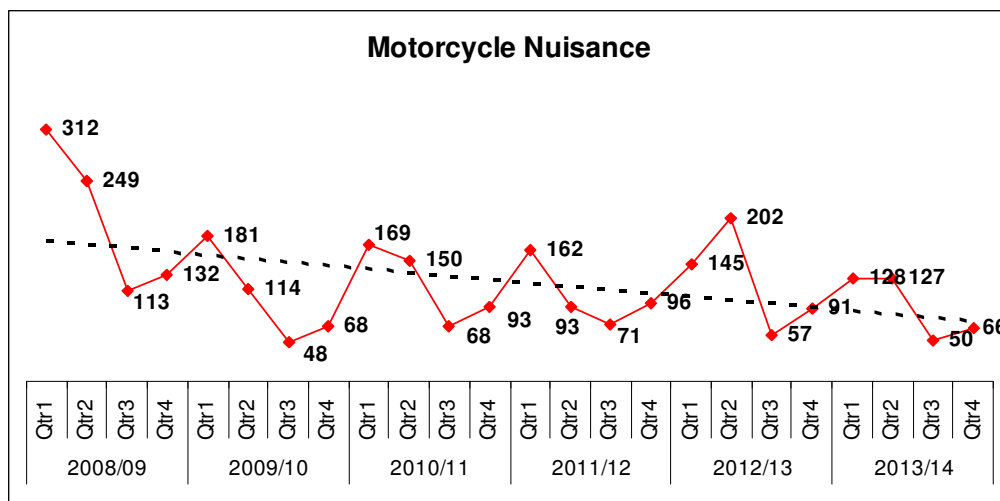
Following information received from the National Scam Hub, Dundee was given an initial list of names of people who may be vulnerable to exploitation often referred to as scamming. All of the people on the list (225) were contacted by letter and visits will be undertaken as a follow up. This work is still ongoing and appropriate interventions will be put in place to reduce harm from further financial exploitation

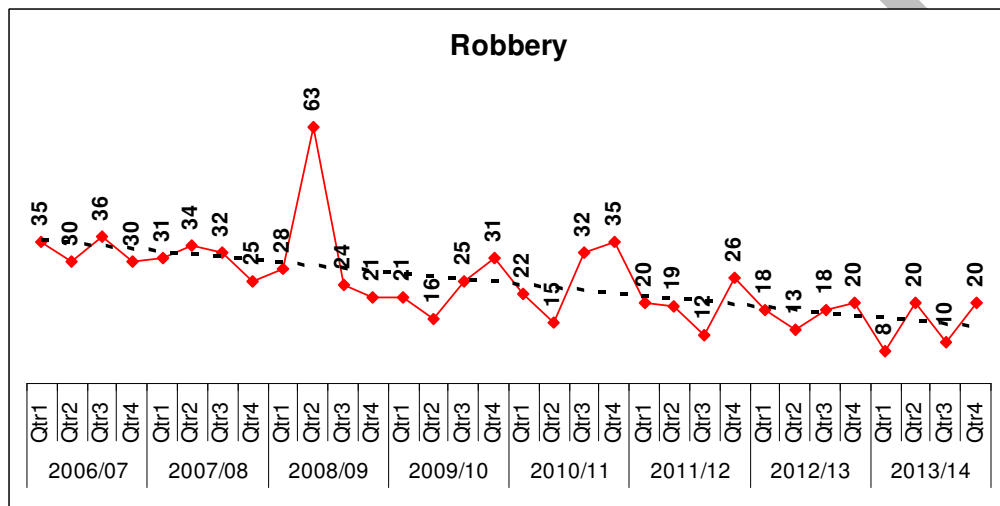
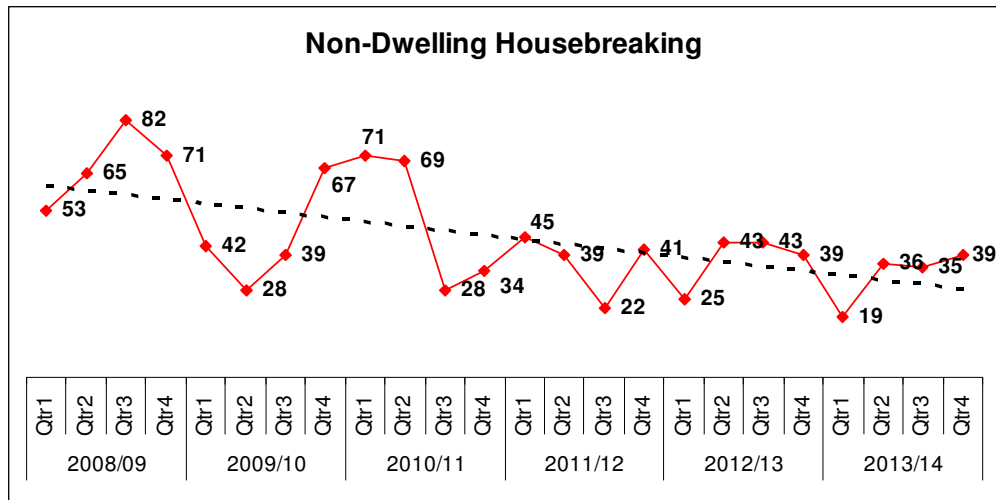
## 5.0 The Good News Continues

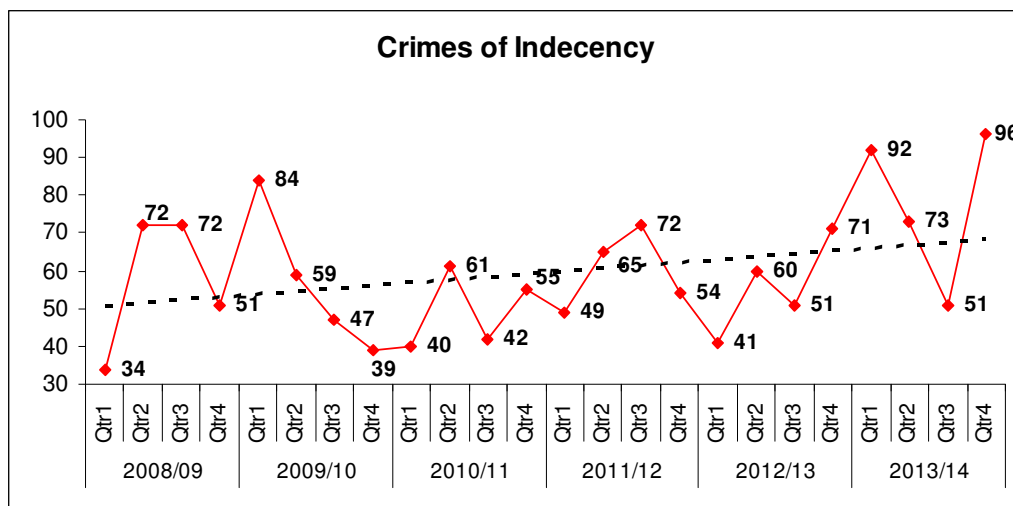
The last six years has shown a decline in the level of crime and antisocial behaviour across the City which has made a significant difference to the people of Dundee.

In the last year, we have seen continued decline in the numbers for Youths Causing Annoyance – almost half last years figures; Motor Cycle nuisance – almost a third down on last years figures; slight reductions in domestic housebreaking and the supply and possession of class A drugs; stability in the figures for non-domestic housebreaking – sheds etc., robbery and shoplifting; and an increase in crimes of indecency which may, in part, be attributed to the increasing confidence of people to report such crimes.











## EQUALITY IMPACT ASSESSMENT TOOL

### Part 1: Description/Consultation

Is this a Rapid Equality Impact Assessment (RIAT)?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Is this a Full Equality Impact Assessment (EQIA)?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Date of Assessment: 1 September 2014	Committee Report Number: 322-2014	
Title of document being assessed: Dundee Community Safety Partnership Annual Report		
1. This is a new policy, procedure, strategy or practice being assessed (If yes please check box) <input type="checkbox"/>	This is an existing policy, procedure, strategy or practice being assessed? (If yes please check box) <input checked="" type="checkbox"/>	
2. Please give a brief description of the policy, procedure, strategy or practice being assessed.	Dundee Community Safety Partnership Annual Report 2013 - 2014	
3. What is the intended outcome of this policy, procedure, strategy or practice?	"Our Communities will be safe and feel safe."	
4. Please list any existing documents which have been used to inform this Equality and Diversity Impact Assessment.	Single Outcome Agreement – Outcome 6, Our communities will be safe and feel safe.	
5. Has any consultation, involvement or research with protected characteristic communities informed this assessment? If yes please give details.	Yes through the regular contact and evaluations undertaken by partners and as part of the Strategic Assessment and regular tactical documents.	
6. Please give details of council officer involvement in this assessment.  (e.g. names of officers consulted, dates of meetings etc)	Liz Kay, Community Safety Manager	
7. Is there a need to collect further evidence or to involve or consult protected characteristics communities on the impact of the proposed policy?  (Example: if the impact on a community is not known what will you do to gather the information needed and when will you do this?)	No	

### Part 2: Protected Characteristics

Which protected characteristics communities will be positively or negatively affected by this policy, procedure or strategy?

**NB** Please place an X in the box which best describes the "overall" impact. It is possible for an assessment to identify that a positive policy can have some negative impacts and visa versa. When this is the case please identify both positive and negative impacts in Part 3 of this form.

If the impact on a protected characteristic communities are not known please state how you will gather evidence of any potential negative impacts in box Part 1 section 7 above.

	Positively	Negatively	No Impact	Not Known
Ethnic Minority Communities including Gypsies and Travellers	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gender	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gender Reassignment	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Religion or Belief	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People with a disability	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Age	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lesbian, Gay and Bisexual	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Socio-economic	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pregnancy & Maternity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Other (please state)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Part 3: Impacts/Monitoring

<p><b>1. Have any positive impacts been identified?</b></p> <p>(We must ensure at this stage that we are not achieving equality for one strand of equality at the expense of another)</p>	<p>Communities are safer and crime and antisocial behaviour has reduced.</p>
<p><b>2. Have any negative impacts been identified?</b></p> <p>(Based on direct knowledge, published research, community involvement, customer feedback etc. If unsure seek advice from your departmental Equality Champion.)</p>	<p>None</p>
<p><b>3. What action is proposed to overcome any negative impacts?</b></p> <p>(e.g. involving community groups in the development or delivery of the policy or practice, providing information in community languages etc. See Good Practice on DCC equalities web page)</p>	<p>N/A</p>
<p><b>4. Is there a justification for continuing with this policy even if it cannot be amended or changed to end or reduce inequality without compromising its intended outcome?</b></p> <p>(If the policy that shows actual or potential unlawful discrimination you must stop and seek legal advice)</p>	<p>N/A</p>
<p><b>5. Has a 'Full' Equality Impact Assessment been recommended?</b></p> <p>(If the policy is a major one or is likely to have a major impact on protected characteristics communities a Full Equality Impact Assessment may be required. Seek advice from your departmental Equality lead.)</p>	<p>No</p>
<p><b>6. How will the policy be monitored?</b></p> <p>(How will you know it is doing what it is intended to do? e.g. data collection, customer survey etc.)</p>	<p>By the Community Safety partnership Strategic Group and regular reporting to the Police, Fire and Community Safety Committee.</p>

## Part 4: Contact Information

<b>Name of Department or Partnership</b>	<a href="#">Click here to enter text.</a>
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<b>Type of Document</b>	
Human Resource Policy	<input type="checkbox"/>
General Policy	<input checked="" type="checkbox"/>
Strategy/Service	<input type="checkbox"/>
Change Papers/Local Procedure	<input type="checkbox"/>
Guidelines and Protocols	<input type="checkbox"/>
Other	<input type="checkbox"/>

<b>Manager Responsible</b>	<b>Author Responsible</b>
<b>Name:</b> Neil Gunn	<b>Name:</b> Liz Kay
<b>Designation:</b> Head of Service	<b>Designation:</b> Community Safety Manager
<b>Base:</b> City Square	<b>Base:</b> Community Safety Hub
<b>Telephone:</b> 01382 437464	<b>Telephone:</b> 01382 436421
<b>Email:</b> neil.gunn@dundeecity.gov.uk	<b>Email:</b> liz.kay@dundeecity.gov.uk

<b>Signature of author of the policy:</b>	<a href="#">Click here to enter text.</a>	<b>Date:</b>	<a href="#">Click here to enter text.</a>
<b>Signature of Director/Head of Service:</b>	<a href="#">Click here to enter text.</a>	<b>Date:</b>	<a href="#">Click here to enter text.</a>
<b>Name of Director/Head of Service:</b>	<a href="#">Click here to enter text.</a>		
<b>Date of Next Policy Review:</b>	<a href="#">Click here to enter text.</a>		