

**REPORT TO: DUNDEE CITY COUNCIL POLICY AND RESOURCES COMMITTEE**

**REPORT NUMBER – 327-2014**

**15<sup>th</sup> SEPTEMBER 2014**

**Report by Area Manager David Stapley, Local Senior Officer, Scottish Fire and Rescue Service**

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**SUBJECT: SCOTTISH FIRE AND RESCUE SERVICE ANNUAL PERFORMANCE REVIEW 2013-2014**

**Abstract**

The Report contains performance information relating to the first year of the Scottish Fire and Rescue Service (2013 – 2014) in support of Member scrutiny of local and national service delivery.

**1 PURPOSE OF THE REPORT**

To inform the Committee of the first Scottish Fire and Rescue Service (SFRS) Annual Performance Review. This marks the end of the first year of serving the Communities of Scotland as a national service.

The report highlights the progress and achievements that the Service has undertaken in the period from 1 April 2013 to 31 March 2014.

**2 RECOMMENDATIONS**

It is recommended that members:

Note this report and the attached SFRS Annual Performance Review document attached at Appendix 1.

**3 FINANCIAL IMPLICATIONS**

There are no financial implications arising from the Annual Performance Review.

**4 PERFORMANCE**

4.1 The SFRS consulted on and published a Strategic Plan 2013-16. This was supported by an annual Operating Plan 2013/14 which focussed on merging the eight antecedent services into one national organisation.

4.2 The achievements delivered through the Operating Plan are recorded within this Annual Review document. An Operating Plan for 2014/15 is now in place to begin consolidation of our progress as a single service. This work will be the focus of our second year of business.

**5 PERFORMANCE OVERVIEW**

5.1 The SFRS has six high-level targets that were set by Scottish Ministers in the Fire and Rescue Framework for Scotland 2013.

- Reducing fire fatalities and casualties by 5% a year

- Reducing special services casualties
- Reducing accidental dwelling fires by 10% each year
- Reducing the number of non-domestic fires
- Reducing firefighter injuries
- Improving attendance

The SFRS have assessed each of the targets using a simple Red, Amber and Green indication of performance.

- 5.2 There has been a significant reduction in fire fatalities, particularly those associated with accidental dwelling fires, falling to the lowest level recorded in the last five years.
- 5.3 The total number of special service casualties for the year is 3.2% higher than the target rate, however, it is encouraging that the number of RTCs attended by the SFRS has fallen to a five year low.
- 5.4 The number of accidental dwelling fires this year is the lowest annual total on record. The reduction of 9% in the rate compared to the three year average is very close to the target of 10%.
- 5.5 The number of non-domestic building fires has reduced each year over the past 5 years. As the total for 2013-14 is lower than that for 2012-13 we have therefore met the target set.
- 5.6 The number of RIDDOR – reportable injuries recorded for 2013-14 is lower than for the previous year.
- 5.7 A target to improve attendance was set to achieve the average of the best four antecedent services. Although this has not been entirely achieved, the actual values for rider shifts lost and other staff absences are within 10% of the target.
- 5.8 The SFRS report on a number of Key Performance Indicators over a five year period. It is pleasing to note that twenty seven out of the thirty eight indicators are moving in a downward direction.

## **6 CORPORATE EXPECTATIONS**

- 6.1 The Annual Performance Review reports on the progress of the 11 corporate expectations and 58 strategic priorities that were set to the SFRS through the Fire and Rescue Framework for Scotland 2013.
- 6.2 An organisational response to the 11 corporate expectations are summarised within Annex 2 of the report.
- 6.3 The one most relevant to this Committee is CE1 – *‘Engage with community planning partners to develop, deliver and monitor progress towards local outcomes in Single Outcome Agreements (SOAs). Local leaders have opportunities to engage with Principal Officers and Board’.*

The role of the Local Senior Officer (LSO) was created with the establishment of the SFRS. These 17 Officers were tasked with forging strong bonds with local authorities, Community Planning Partnerships, partner agencies and communities

which will allow us to deliver local outcomes in the most efficient yet imaginative way. LSO guidance has been issued to help officers participate in community planning at local level. The majority of LSO areas now have Local Authority Liaison Officers in place, whose role is to be the point of contact at an operational level for local partners.

- 6.4 Resources are allocated to local areas using risk profiling information and to support the identified local priorities identified through Local Plans. With resources allocated, Local Senior Officers then have flexibility in how these are used to support local outcomes.

## **7. TRANSFORMATION PROGRAMME**

- 7.1 A Transformation Programme has been developed in support of the Fire and Rescue Framework and the SFRS Strategic Plan 2013-16. The programme includes fully developed benefits realisation profiles which are aligned to our four strategic aims. They set out both cashable and non-cashable benefits. We also use a benefits summary table to measure and track progress, captured from evidence at the close of each project, which demonstrates the tangible benefits it has delivered.
- 7.2 A full list of Transformation Programme projects can be found in Annex 4 of the Annual Performance Review.

## **8 EQUALITY IMPACT ASSESSMENT**

- 8.1 There were no equality impacts arising from this report.

## **9 ENVIRONMENTAL ISSUES**

- 9.1 There are no environmental issues arising as a consequence of this report.

## **10 SUMMARY**

- 10.1 The Annual Performance Review 2013-14 provides a snapshot of the activities across the country within the SFRS and explains how the service will continue to improve outcomes and community safety.
- 10.2 The publication covers the six high-level targets that were set by Scottish Ministers through the Fire and Rescue Framework for Scotland 2013. Additionally there are 11 corporate expectations and 58 strategic priorities reported on.
- 10.3 The document sets out the evidence and data that supports the reporting of strong levels of performance across a range of areas, frequently in partnership with colleagues across the rest of the public, private and third sector.

## **11 BACKGROUND PAPERS**

- 11.1 No background papers, as defined in Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information) were relied on to any material extent in preparing the above report.

**NOT PROTECTIVELY MARKED**

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