

ITEM No ...4.....

REPORT TO: NEIGHBOURHOOD, HOUSING & COMMUNITIES COMMITTEE - 1 DECEMBER 2025

REPORT ON: POLICY – COMMUNITY SAFETY & ALARM RESPONSE TEAM

REPORT BY: EXECUTIVE DIRECTOR OF NEIGHBOURHOOD SERVICES

REPORT NO: 332-2025

1. PURPOSE OF REPORT

1.1 The purpose of this report is to seek approval from Committee on the Community Safety & Alarm Response Policy.

2. RECOMMENDATION

2.1. It is recommended that Committee notes the report and approves the Community Safety & Alarm Response policy in Appendix 1.

3. FINANCIAL IMPLICATIONS

3.1 There are no financial implications associated with this report.

4. BACKGROUND

4.1 In 2018, the Policy and Resource Committee approved the creation of a single Safety & Alarm Response Team for Dundee City Council (Article VI of the minute of meeting of 20 August 2018 refers), which would streamline resources required across the council for safety and security purposes. The Community Safety & Alarm Response Team commenced operation in April 2019. To assess the arrangements for the operation of the team an Internal Audit was conducted in June 2024 which outlined that there should be a new Policy developed as set out at Appendix 1.

4.2 This Policy has been developed in consultation with key stakeholders and aims to deliver a single point of contact for services such as multi-storey flat management, car park customer service, CCTV monitoring, alarm response, asset protection, and high visibility patrols. Key aspects include a commitment to reducing antisocial behaviour and crime in Dundee, improving community safety, and minimising risks to life, property, and the environment. The policy aligns with the Scottish Social Housing Charter, is compliant with relevant legislation and regulation, and will be monitored operationally with key performance indicators reported as part of the Neighbourhood Services Plan.

5. POLICY IMPLICATIONS

5.1 This report has been subject to an Integrated Impact Assessment to identify impacts on Equality & Diversity, Fairness & Poverty, Environment and Corporate Risk. An impact, positive or negative, on one or more of these issues was identified. An appropriate senior manager has checked and agreed with this assessment. A copy of the Integrated Impact Assessment showing the impacts and accompanying benefits of / mitigating factors for them is included as an Appendix to this report.

6. CONSULTATIONS

6.1 The Council Leadership Team were consulted on the preparation of this report and agree with its contents.

7. BACKGROUND PAPERS

7.1 None.

Tony Boyle

Executive Director of Neighbourhood Services

Louise Butchart

Head of Housing, Construction & Communities

29 October 2025



COMMUNITY SAFETY & ALARM RESPONSE POLICY

Date Issued	Frequency of Review	Revision Date	Pages
October 2025	Every Two Years	October 2027	11
REVIEWED BY:	HEAD OF HOUSING, CONSTRUCTION AND COMMUNITIES		

1. GENERAL PRINCIPLES AND AIMS

- 1.1. This policy sets out the responsibilities and obligations of Community Safety & Alarm Response Team. The Service aims to provide a single point of contact for services to Dundee's 1,004 multi storey flats, car parking customer service, CCTV monitoring and review, alarm response, asset protection and high visibility patrols.
- 1.2. The policy document provides a framework for operations conducted within the Community Safety & Alarm Response Team and refers to partner agencies and how these partners work together to achieve safer communities across Dundee.

2. STRATEGIC PRIORITY / DUNDEE OUTCOME/ PERFORMANCE STANDARDS

- 2.1. This policy aims to achieve the following Community Safety outcomes:

- Dundee has reduced levels of antisocial behaviour
- Dundee has reduced levels of crime
- Improved safety of our local communities by reducing the risk to life, property and the environment from fire.

2.2 This policy also conforms to the requirements of the Scottish Social Housing Charter as follows:

Outcome 1: Equalities

Social landlords perform all aspects of their housing services so that:

- *every tenant and other customer has their individual needs recognised, is treated fairly and with respect, and receives fair access to housing and housing services.*

Outcome 2: Communication

Social landlords manage their businesses so that:

- *tenants and other customers find it easy to communicate with their landlord and get the information they need about their landlord, how and why it makes decisions and the services it provides.*

Outcome 6: Estate management, anti-social behaviour, neighbour nuisance, and tenancy disputes

Social landlords, working in partnership with other agencies, help to ensure as far as reasonably possible that:

- *tenants and other customers live in well-maintained neighbourhoods where they feel safe.*

2.3 This also meets the national strategic priorities within Scottish Government's Safer and Stronger Scotland framework:

Outcome 9: *"we live our lives safe from crime, disorder and danger".*

Outcome 11: *"we have strong resilience and supportive communities where people take responsibility for their own actions and how they affect others".*

Outcome 15: *"our public services are high quality, continually improving, efficient and responsive to local people's needs".*

3. MEASURING PERFORMANCE

To monitor performance of the SARC, the following key performance indicators have been agreed:

Performance indicator	Benchmark (annual)	Reporting frequency	Measure	Owner
% of proactive patrols completed across housing	100%	Monthly	% of tenants satisfied with quality of communal and	Community Safety & Alarm Response Team Manager

and council assets within agreed timescales.			external areas – tenant surveys. Monthly Fire Safety reports. Number of estates reports.	
% of responses to alarm activations complete within agreed timescales.	100%	Monthly	Number of incidents of vandalism/damage to DCC assets. Number of secondary fires within patrolled DCC assets.	Community Safety & Alarm Response Team Manager
% of tenants satisfied with quality of communal areas across MSD stock.	80%	Annual	Tenant surveys	Community Safety & Alarm Response Team Manager/ Tenancy & Estates Manager

4. LEGISLATION AND GUIDANCE

4.1 This policy complies with, and takes account of the following legislation and guidance:

- CCTV Strategy for Scotland (2011)
- Information Commissioners CCTV Code of Practice
- Antisocial Behaviour etc. (Scotland) Act 2004
- The Data Protection Act 2018
- The Human Rights Act 1998

The policy also protects the rights of service users by meeting the legislative requirements set out in other legislation, including:

- Human Rights Act 1998
- Data Protection Act 2018
- Children (Scotland) Act 1995
- Equality Act 2010
- Adult Support and Protection (Scotland) Act 2007

5. DATA PROTECTION AND CONFIDENTIAL INFORMATION

The Data Protection Act does not prescribe any specific minimum or maximum retention periods which apply to all systems or footage. Therefore, retention will reflect Dundee City Council's own purposes for recording images. Recorded data will be stored for a maximum period of 31 days and then overwritten.

Any footage required by Police Scotland in line with an ongoing criminal investigation will be shared in accordance with the Data Protection Act. Procedures are in place to comply with this.

Any request for the release of personal data generated by any CCTV system or Body Worn Cameras will be subject to the Data Protection Act.

Access to review footage is limited to staff at Grade 6 and above.

A visitor's log will be held within the Community Safety & Alarm Response Team with a declaration of confidentiality, to which all visitors will require to sign off.

6. PROTECTING VULNERABLE PEOPLE

6.1 Community Safety Alarm Response Team will carry out its duties in accordance with Dundee City Council's policies and procedures for:

- Child Protection, and
- Adult Support and Protection

7. BACKGROUND AND SCOPE

7.1 In 2018 the Policy and Resource Committee approved the creation of a single Safety & Alarm Response Team for Dundee City Council which would streamline resources required across the council for safety and security purposes. The Team operates 24 hours a day, 365 days a year and aims to:

- Provide an improved service to Dundee's multi storey developments, for door access, motion video surveillance, lift alarms, carry out general estate duties and regular stair checks.
- Respond quickly to alarm activations, including intruder alarms and single point fire alarm activations, reporting to the relevant emergency service as required.
- Patrol Dundee City Council assets to ensure the safety of these and mitigate against risk and loss.
- Sharing footage of incidents, in line with policies and procedures, with Police Scotland where serious criminal activity in and around council buildings is detected.
- Responding to requests for review and or download of footage from Police Scotland.
- Provide an improved service to Dundee's multi-storey car parks, responding to all customer related enquiries and assisting in the day-to-day operations.
- Timous reporting of incidents of vandalism of any Dundee City Council asset to the relevant service.
- 24 hour monitoring of CCTV images across the council estate including multi storey housing developments, multi storey car parks, schools, office buildings, community assets, and depots.
- Receive calls from emergency services in relation to major incidents or an event for timous referral to the on-call duty resilience officer.
- Fully recognise the importance of multi-agency working and work in partnership with our key agencies.
- Ensure staff are fully trained to respond to the variety of duties

- Have an awareness of the impact of viewing certain incidents may have on staff and ensure support is always available
- Aid staff under lone working guidance.
- Conduct high visibility community patrols

8. JOINT WORKING ARRANGEMENTS

8.1 POLICE SCOTLAND

Effective joint working arrangements between Dundee City Council and Police Scotland are fundamental to safeguarding public safety, protecting wellbeing, and preventing and detecting crime and antisocial behaviour throughout the Council area. These collaborative efforts underpin the delivery of responsive and comprehensive services to residents, visitors, and Council assets.

The Police Scotland Preventions and Interventions Hub acts as a centralised resource, facilitating the timely exchange of information and intelligence through co-located staff and the partnership intelligence portal. All intelligence and information shared as part of these arrangements must be handled in accordance with relevant data protection legislation, ensuring confidentiality, integrity, and appropriate use of data. Timely sharing of intelligence is essential to maximise the effectiveness and impact of joint operational responses.

An established information sharing protocol exists between Dundee City Council and Police Scotland, outlining the procedures and safeguards for the exchange of information. This protocol ensures that all parties understand their responsibilities, the legal framework governing information sharing, and the mechanisms for monitoring compliance.

Requests for operational response or assistance will be initiated by the Community Safety & Alarm Response Team to Police Scotland via the designated communication channels. In non-emergency situations, the team will contact Police Scotland by dialling 101. For emergencies requiring immediate police intervention, the 999 emergency number will be used. All communications and requests for assistance will be documented in line with Council and Police Scotland procedures to ensure accountability and transparency.

8.2 ANTISOCIAL BEHAVIOUR TEAM

The Antisocial Behaviour Team is committed to providing a prompt and effective response to all reports of antisocial behaviour within the Dundee City Council area. The team's approach is rooted in the principles of prevention, engagement, intervention, and enforcement, with the objective of resolving incidents at the earliest and most appropriate level to minimise disruption and harm to individuals and communities.

Upon receipt of a report, the Antisocial Behaviour Team will conduct an initial assessment to determine the nature and severity of the issue, ensuring that responses are proportionate and in line with legislative and procedural requirements. The team will actively engage with all relevant parties, including complainants, alleged perpetrators, and partner agencies where appropriate, to gather information and facilitate early resolution.

The Community Safety & Alarm Response Team will refer all incidents of concern relating to antisocial behaviour directly to the Antisocial Behaviour Team without undue delay. This ensures that the team can take timely and appropriate action, deploying resources as necessary to manage and mitigate the impact of antisocial behaviour on affected communities. All referrals and subsequent actions will be documented in accordance with Council procedures to ensure transparency and accountability.

Where required, the Antisocial Behaviour Team will work collaboratively with other Council departments, such as Housing and Community Safety & Alarm Response Team, as well as external partners including Police Scotland, to develop and implement tailored interventions.

The overarching aim is to provide a coordinated and comprehensive response that safeguards the wellbeing of residents and upholds the standards of behaviour expected within Dundee City Council communities.

8.3 COMMUNITY SAFETY WARDENS

Community Safety Wardens conduct proactive patrols throughout Dundee, operating seven days a week, 365 days a year, to maintain a consistent and visible presence across all communities. Their primary remit is to address low-level crime and antisocial behaviour, with a particular emphasis on prevention and early intervention. The wardens actively engage with residents, businesses, and visitors, fostering positive relationships to promote community cohesion and encourage diversion from antisocial behaviour. Engagement activities may include providing advice, signposting individuals to relevant support services, and participating in community initiatives designed to enhance public safety and wellbeing.

The Community Safety & Alarm Response Team will ensure information is shared in accordance with established data protection protocols, ensuring that intelligence on incidents of concern is exchanged promptly and securely. This joint approach enables coordinated and targeted patrols, particularly in identified hotspot areas where the incidence of antisocial behaviour is elevated. By pooling resources and expertise, the Community Safety & Alarm Response Teams will deliver effective and efficient interventions, monitor outcomes, and contribute to the overall objective of reducing crime and antisocial behaviour within Dundee City Council communities. All joint activities and information exchanges will be documented in line with Council procedures to ensure transparency, accountability, and continuous improvement of service delivery.

8.4 HOUSING

The Community Safety & Alarm Response Team delivers a comprehensive and consistent support service to 1,004 multi-storey council tenants across Dundee City. The scope of this service includes, but is not limited to, the following core functions:

- Managing and monitoring secure door access systems to ensure only authorised individuals may enter the premises, thereby safeguarding residents and property.
- Responding to and facilitating flat handset calls to provide tenants with prompt assistance and reassurance as required.
- Utilising CCTV to monitor communal areas and detect any suspicious or unauthorised activities, contributing to the deterrence and detection of crime or antisocial behaviour.
- Responding to lift alarms swiftly and efficiently to ensure the safety and security of residents using lift facilities and coordinating with relevant maintenance teams where technical intervention is necessary.
- Undertaking general estate duties, including regular inspections and the identification of health and safety concerns, environmental issues, or maintenance requirements within common areas.
- Conducting routine stair checks to maintain cleanliness, safety, and accessibility, and to identify any concerns that may impact residents' wellbeing or the integrity of the property.

The Community Safety & Alarm Response Team is committed to fostering a safe and supportive environment for all residents within multi-storey developments. All tenants should feel secure within both their homes and the surrounding communal areas. The team will proactively engage with residents to address any safety or welfare concerns and will refer matters as appropriate to the housing teams. This ensures a coordinated approach to service delivery and supports the provision of a high-quality, responsive service to all tenants. All engagement, interventions, and referrals will be documented in accordance with Council

procedures to ensure accountability, transparency, and continuous improvement in service provision.

8.5 CITY DEVELOPMENT

The Community Safety & Alarm Response Team acts as the designated keyholder for a range of Dundee City Council assets, as detailed in Appendix A. The team are responsible for conducting comprehensive patrols of these properties within agreed timescales. These systematic patrols are undertaken to minimise the risk of damage, theft, or unauthorised access to Council property, thereby ensuring the ongoing safety, security, and integrity of Council assets. If any damage, security breach, or other concern is identified during patrols, the team will report such incidents immediately and directly to the relevant building manager or City Development Property Officer for prompt action and resolution. All patrols and incident reports will be documented in accordance with Council procedures to ensure transparency, accountability, and effective asset management.

Alongside the routine monitoring of multi-storey car parks, the team will also provide a high standard of customer service to all users of these facilities. This includes assisting with enquiries, supporting day-to-day operational requirements, and responding to any incidents or concerns raised by car park users. The team will strive to ensure that car park operations run smoothly, efficiently, and safely, contributing to a positive experience for all service users and maintaining the reputation of the Council's facilities.

To maintain effective oversight and facilitate continuous improvement of service delivery, monthly meetings will be convened between the Community Safety & Alarm Response Team and relevant City Development staff. These meetings will provide a structured forum for discussing operational issues, sharing intelligence on incidents or trends, addressing any areas of concern, and reviewing the portfolio of assets under the team's remit. Any proposals for new assets to be included within the team's patrols will be considered and agreed through this collaborative process. All decisions, action points, and outcomes from these meetings will be recorded in line with Council governance requirements.

9. LONE WORKING ARRANGEMENTS

The Community Safety & Alarm Response Team provides oversight and support where required for DCC staff undertaking lone working, ensuring safety protocols are maintained. This support is delivered either through direct on-site assistance or by remotely tracking movement using CCTV.

10. CONTRACTS/EQUIPMENT

Dundee City Council will ensure there is a contract in place to provide a maintenance service for all CCTV equipment within the Community Safety & Alarm Response Team, including:

- Single point of contact for support or maintenance issues and queries.
- 24/7 emergency telephone technical support.
- Engineer telephone response within 4 hours.
- Annual maintenance inspections on site.
- CCTV systems will be maintained in accordance with the requirements of the Data Protection Act to maximise the quality of the recorded images.

Maintenance of CCTV on site is the responsibility of the contractor and will be carried out twice yearly.

Software required to review and download footage from within the team is provided by the contractor via the software provider and relevant licences have been obtained.

Contracts will be reviewed annually in line with procurement procedures.

11. EXCHANGE OF INFORMATION

11.1 Antisocial behaviour and crime prevention and reduction depend upon pro-active and reactive information exchange between agencies who respond to incidents of this nature. The need to exchange information should not be seen as a barrier to successful intervention or action, or a reason not to tackle antisocial behaviour.

Section 139 of the Antisocial Behaviour etc. (Scotland) Act 2004 provides a legal protection for those who disclose information where the disclosure is necessary or expedient for the purposes of any provision of the Act, or any other enactment the purpose of which is in connection with antisocial behaviour or its effects.

11.2 Additionally, Section 29 of the Data Protection Act 1998 provides exceptions to the general principles of non-disclosure in respect of personal data processed for the prevention or detection of crime, or the apprehension or prosecution of offenders. Schedules 2 and 3 of the Act provides further relevant exceptions to the general principle of non-disclosure.

12. BUSINESS CONTINUITY

In the event of a system failure, power outage, or any other incident that renders the primary Community Safety & Alarm Response Centre location at West District Housing Office inoperable, robust business continuity arrangements are in place to ensure the ongoing delivery of critical services. Olympia Car Park has been designated as the official back-up site for operations. In such circumstances, the team will promptly relocate to the Olympia Car Park facility, where they will have access to a limited but functional CCTV system. This enables the continued monitoring of key Council assets and the maintenance of essential services for tenants residing in multi-storey developments.

To ensure the efficacy and readiness of this contingency arrangement, routine tests of the Olympia Car Park back-up site will be undertaken on a quarterly basis, in line with the Service Business Continuity Plan. These tests will verify the operational status of the CCTV system, communications infrastructure, and other critical resources required for service continuity. All staff will be trained and briefed on the procedures for enacting the relocation to the back-up site, and detailed records of each test will be maintained for audit and review purposes.

This reflects the Council's commitment to minimising service disruption, safeguarding the welfare of tenants, and upholding the integrity of Council assets under all circumstances. The business continuity arrangements will be reviewed regularly and updated as necessary to reflect changes in operational requirements, technology, or risk profile.

13. LINKED POLICY & STRATEGY

Antisocial Behaviour Strategy

Community Safety Outcome and Improvement Plan 2024-2027

Local Housing Strategy

Housing Service Level Agreement

Business Continuity Policy Statement

14. USEFUL NUMBERS

Community Safety & Alarm Response Team 01382 432424

Antisocial Behaviour Team 01382 307366

Community Safety Wardens 01382 436333

Police Scotland (non-emergency) 101

Scottish Fire and Rescue
(non-emergency) 01382 322222

Crimestoppers 0800 555 111

Rapid Response Team 01382 432731

15. APPEALS & COMPLAINTS

15.1 Service recipients who feel that they have been treated unfairly or are unhappy with the level of service they have received, can complain using the Corporate Complaints procedure. We will assist service recipients wherever necessary to complete complaints forms and associated documentation. We will monitor the number of complaints we receive, analyse the data and use our findings to improve our future performance.

15.2 Service recipients who are unhappy with the decision we have made in their case can appeal against the decision using the Appeals Form. We will assist service recipients wherever necessary to complete appeals forms and associated documentation. We will monitor the number of appeals we receive, analyse the data and use our findings to improve our future performance.

APPENDIX A

Council Assets

Menzieshill Community Centre

Charleston Community Centre

Finmill Community Centre

Ardler Community Centre

Douglas Community Centre

Kirkton Community Centre

Mitchell Street Community Centre

Linlathen Resource Centre

Regional Performance Centre

Caird Park Workshops

Registrars Office (Commercial Street)

Rockwell

Belmont Castle/Carehome

East District Housing Office

Camperdown Park including Mansion House, Crows Nest, Kiddies Bike Portakabin's, Ranger's Office, Sterilising Shed, Bothy Yard, Dairy Cottage and Starters Box.

Caird Hall East Entrance.

Claverhouse Ind Units

Europhins Gemini Crescent

Gray Street Broughty Ferry

Duthope Castle

Tweed Crescent Bothy

Greenmarket Car Park

Gellatly Street Car Park

Olympia Car Park

Bell Street Car Park

All MSD Plant Rooms

Market Mews

Urban Beach

Wellgate Day Centre

7-21 Castle Street

City Square/Shore Terrace

McManus Galleries
Riverside Sports Pavillion
Ancrum Outdoor Complex
Ice Arena
Clatto Park including Barns and Reservoir
The Crescent and North East Campus
Baldovie Industrial Estate
West Pitkerro Industrial Estate
Marchbanks Fleet and Environment Departments
Douglas Sports Centre
McTaggart Sports Centre

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Integrated Impact Assessment

Committee Report Number: 332-2025

Document Title: Community Safety & Alarm Response Team Policy

Document Type: Policy

Description:

This policy sets out the responsibilities and obligations of Community Safety & Alarm Response Team.

Intended Outcome:

For the committee to note and approve the policy

Period Covered: 28/10/2025 to 28/10/2027

Monitoring:

This policy will be reviewed every two years or earlier if necessitated by service changes.

Lead Author:

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Equality, Diversity and Human Rights

Impacts & Implications

Age: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Disability: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Gender Reassignment: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Marriage & Civil Partnership: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Pregnancy & Maternity: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Race / Ethnicity: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Religion or Belief: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Sex: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Sexual Orientation: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Are any Human Rights not covered by the Equalities questions above impacted by this report?

No

Fairness & Poverty

Geographic Impacts & Implications

Strathmartine:	Positive
Lochee:	Positive
Coldside:	Positive
Maryfield:	Positive
North East:	Positive
East End:	Positive
The Ferry:	Positive
West End:	Positive

Positive Implications: Attention to Community Safety issues across the city will have a positive impact on all citizens

Household Group Impacts and Implications

Looked After Children & Care Leavers: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Carers: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Lone Parent Families: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Single Female Households with Children: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Greater number of children and/or young children: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Pensioners - single / couple: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Unskilled workers or unemployed: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Serious & enduring mental health problems: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Homeless: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Drug and/or alcohol problems: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Offenders & Ex-offenders: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Socio Economic Disadvantage Impacts & Implications

Employment Status: No Impact

Education & Skills: No Impact

Income: No Impact

Caring Responsibilities (including Childcare): No Impact

Affordability and accessibility of services: No Impact

Fuel Poverty: No Impact

Cost of Living / Poverty Premium: No Impact

Connectivity / Internet Access: No Impact

Income / Benefit Advice / Income Maximisation: No Impact

Employment Opportunities: No Impact

Education: No Impact

Health: No Impact

Life Expectancy: No Impact

Mental Health: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Overweight / Obesity: No Impact

Child Health: No Impact

Neighbourhood Satisfaction: Positive

Responding to community safety concerns will have a positive impact across neighbourhoods

Transport: No Impact

Environment

Climate Change Impacts

Mitigating Greenhouse Gases: No Impact

Adapting to the effects of climate change: No Impact

Resource Use Impacts

Energy efficiency & consumption: No Impact

Prevention, reduction, re-use, recovery or recycling of waste: No Impact

Sustainable Procurement: No Impact

Transport Impacts

Accessible transport provision: No Impact

Sustainable modes of transport: No Impact

Natural Environment Impacts

Air, land & water quality: No Impact

Biodiversity: No Impact

Open & green spaces: No Impact

Built Environment Impacts

Built Heritage: No Impact

Housing: Positive

Providing services to residents in multi-storey developments will positively impact the area and enhance the quality of tenancies within these buildings.

Is the proposal subject to a Strategic Environmental Assessment (SEA)? No further action is required as it does not qualify as a Plan, Programme or Strategy as defined by the Environment Assessment (Scotland) Act 2005.

Corporate Risk

Corporate Risk Impacts

Political Reputational Risk: No Impact

Economic/Financial Sustainability / Security & Equipment: Positive

Active monitoring of Council assets via CCTV and patrols will enhance safety of these properties.

Social Impact / Safety of Staff & Clients: Positive

Active monitoring of CCTV will quickly identify community safety issues or antisocial behaviour increasing safety for staff and customers.

Technological / Business or Service Interruption: No Impact

Environmental: No Impact

Legal / Statutory Obligations: No Impact

Organisational / Staffing & Competence: No Impact

Corporate Risk Implications & Mitigation:

The risk implications associated with the subject matter of this report are "business as normal" risks and any increase to the level of risk to the Council is minimal. This is due either to the risk being inherently low or as a result of the risk being transferred in full or in part to another party on a fair and equitable basis. The subject matter is routine and has happened many times before without significant impact.

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