

REPORT TO: POLICY & RESOURCES COMMITTEE - 11th JUNE 2001

REPORT ON: TAXI CONTRACT

REPORT BY: DIRECTOR OF SUPPORT SERVICES

REPORT NO 345-2001

1 PURPOSE OF REPORT

- 1.1 To enable the Council to review its taxi transport arrangements and to appoint a firm for an initial period of 12 months.

2 RECOMMENDATIONS

- 2.1 That the contract be awarded to Handy Taxis on the terms and conditions outlined in this report.

3 FINANCIAL IMPLICATIONS

- 3.1 Taxi costs are met from user departments' own existing revenue budgets and these costs will be contained within the 2001/02 Revenue Budgets.

4 LOCAL AGENDA 21 IMPLICATIONS

- 4.1 This review was undertaken from a perspective of Local Agenda 21. In particular, that resources are used efficiently and waste is minimised.

5 EQUAL OPPORTUNITIES IMPLICATIONS

- 5.1 The City Council will continue to encourage all taxi operators within the City to provide facilities for disabled passengers.

6 REPORT

- 6.1 The existing contract has been in operation since 1st June 1998 when the former District Council taxi services contract was combined with that of Social Work to allow Social Work to benefit from the discounted meter rate contract.
- 6.2 Local taxi firms were invited to submit details of services they provided and charges involved.
- 6.3 Three firms submitted details as outlined in the attached appendix.
- 6.4 All firms bidding indicated they had codes in place for dress, conduct and fleet cleanliness. Users will be asked to report to the Director of Support Services any instances of failure to meet acceptable standards in relation to dress, conduct and vehicle cleanliness as well as timeousness. This will allow the Council to take any shortfalls in standards to the firm's management.
- 6.5 Having regard to all the factors involved it is recommended that the contract be awarded to Handy Taxis.

7 CONSULTATIONS

This report has been the subject of consultation with the Chief Executive, Director of Finance and Director of Social Work.

Director of Support Services

Date

**SUMMARY OF TENDERS FOR COUNCIL TAXI CONTRACT
ADMINISTERED BY SUPPORT SERVICES**

Company Name	No of Cars	No of Cars for Disabled Passenger s	Dress Code	Code of Conduct	Fleet Cleanliness Code	No of Drivers who have attended Disability Awareness Course	Discount off metered rate within City boundary	Discount off metered rate outwith City boundary
Dundee Taxi Cab Company	45	9	Yes	Yes	Yes	All drivers	Nil	Nil
Handy Taxis	140	1	Yes	Yes	Yes	Nil (Interested in any courses available)	26%	26%
Tele Taxis	115	Nil	Yes	Yes	Yes	Nil (Awaiting Council course)	20%	20%