ITEM No ...3......



REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD – 26 MARCH

2025

REPORT ON: ACCOUNTS COMMISSION – IJB FINANCE BULLETIN 2023/24

REPORT BY: CHIEF OFFICER

REPORT NO: DIJB15-2025

1.0 PURPOSE OF REPORT

1.1 The purpose of this report is to provide a summary of the recent Accounts Commission IJB Finance Bulletin 2023/24 report to members of the IJB for information.

2.0 RECOMMENDATIONS

It is recommended that the Integration Joint Board (IJB):

- 2.1 Note the content of this report.
- 2.2 Note the recommendation actions laid out in the Accounts Commission IJB Finance Bulletin 2023/24 report and summarised in sections 4.5 and 4.6

3.0 FINANCIAL IMPLICATIONS

3.1 None

4.0 MAIN TEXT

- 4.1 On 06 March 2025 the Accounts Commission published their report "Integration Joint Boards' Finance Bulletin 2023/24". The Finance Bulletin provides a comprehensive analysis of financial performance of IJBs across Scotland for the fiscal year 2023/24, based on analysis of the 2023/24 annual accounts for 29 IJBs and annual audit reports. Despite a real term increase in funding, IJBs continue to face precarious financial conditions characterised by overspending, depletion of reserves, and reliance on one-off savings. The report highlights significant challenges, including widespread deficits, reduced reserves, and a projected funding gap of £457 million for 2024/25. Additionally, high turnover in leadership positions poses risks to effective strategic planning and decision-making. The report underscores the need for collaborative efforts among IJBs, NHS, and council partners to transform services, invest in prevention, and improve outcomes. A full copy of the report is attached as appendix 1.
- 4.2 The report sets out the changing context in which IJBs are operating, including increasing demand and complexity of health and care needs due to demographic changes, workforce difficulties, and financial strains. The 2022 Census data highlights a significant increase in the aging population. This demographic shift results in higher demand for health and social care services, as older adults typically require more medical attention and support. There is a growing percentage of the population living with long-term illnesses. This trend increases the complexity and cost of care, as individuals with chronic conditions often need ongoing treatment and management. The Census also indicates a rise in the number of people

providing unpaid care. These carers play a crucial role in supporting the health and social care system, but they also face their own challenges, including financial strain and burnout.

- 4.3 In terms of financial performance, the report recognises that IJB funding increased by 4% in real terms from 2022/23 to 2023/24. However, 24 IJBs reported a deficit, leading to the necessity of unplanned use of reserves and additional financial contributions from partner bodies. In 2023/24, IJBs achieved 79% of their planned savings targets, with a significant portion being non-recurring. This reliance on one-off savings poses a risk to long-term financial sustainability, as recurring savings are necessary to balance future budgets. In the same period total reserves reduced by 40%, with contingency reserves almost halved. This depletion was primarily due to the need to cover deficits and fund ongoing operations. Notably, nine IJBs reported having no contingency reserves left, highlighting the severity of the financial strain. This overall position led Auditors to identify risks including reliance on non-recurring income, insufficient reserves, and underdeveloped plans for recurring savings. Looking ahead, the Accounts Commission notes that the financial outlook for IJBs is concerning, with a projected funding gap of £457 million for the fiscal year 2024/25. This gap underscores the need for IJBs to identify and implement recurring savings and reduce their reliance on reserves. The report states that to address these financial challenges IJBs should focus on strategic financial management, including:
 - Collaborative Efforts: Working closely with NHS and council partners to identify opportunities for cost savings and efficiencies.
 - Investment in Prevention: Shifting focus towards preventive measures and early interventions to reduce long-term costs and improve outcomes.
 - Transformation of Services: Transforming service delivery models to be more efficient and effective, leveraging technology and innovation where possible.
- The report highlights significant turnover in key leadership positions within IJBs, which poses risks to effective strategic planning and decision-making. Over half of the IJBs experienced changes in either their Chief Officer or Chief Finance Officer roles during the year. This high turnover rate can disrupt continuity and stability, making it challenging for IJBs to maintain a consistent strategic vision and effectively address the financial and operational challenges they face. To mitigate the risks associated with leadership turnover, the report suggests that IJBs should focus on succession planning, leadership development and stability and support for new leaders within the system. By addressing these areas, IJBs can enhance their resilience and capacity to navigate the complex challenges they face, ensuring more effective governance and improved outcomes for the communities they serve.
- The Accounts Commission focuses on the importance of collaboration and transformation in addressing the significant challenges that IJBs face. The report emphasises the necessity for IJBs to work closely with their NHS and council partners. Effective collaboration is crucial for identifying opportunities for cost savings, improving service delivery, and achieving better health and social care outcomes. IJBs are encouraged to adopt integrated working practices that bring together health and social care services. This approach aims to provide more coordinated and seamless care for individuals, particularly those with complex needs. Establishing shared goals and objectives among IJBs, NHS boards, and local councils is also seen as essential for aligning efforts and resources towards common priorities.
- 4.6 To address financial challenges the Accounts Commission also recommends a focus on transformation across the health and social care system. The report highlights the need for IJBs to transform their service delivery models. This includes redesigning services to be more efficient and effective, leveraging technology and innovation where possible. The goal is to provide high-quality care while managing costs. Shifting the focus towards preventive measures and early interventions is also recommended as a key strategy for reducing long-term costs and improving health outcomes. The report includes a focus on developing a skilled and adaptable workforce is critical for supporting the transformation of services. This includes providing training and development opportunities for staff to equip them with the necessary skills and knowledge to deliver new models of care. Finally, engaging with

communities and service users is seen as an important aspect of transformation. The report recommends that candid conversations with communities about the impact of savings required to balance the budget must be an integral part of budget setting processes in the future.

4.7 The issues and challenges highlighted in this national report are broadly reflective of the range of issues and challenges specifically being faced by Dundee IJB. Many of the recommended actions are incorporated into the IJB's Strategic Delivery Plan and HSCP's Operational plans, with work ongoing to continue to explore further opportunities where possible. Further analysis from the Audit Scotland interactive online tool (as referenced in sections 2 and 3 of the Appendix) will be shared with Performance and Audit Committee to enhance understanding of financial performance and risk management.

5.0 POLICY IMPLICATIONS

5.1 This report has been subject to the Pre-IIA Screening Tool and does not make any recommendations for change to strategy, policy, procedures, services or funding and so has not been subject to an Integrated Impact Assessment. An appropriate senior manager has reviewed and agreed with this assessment.

6.0 RISK ASSESSMENT

6.1 This report has not been subject to a risk assessment as it does not require any policy or financial decisions at this time.

7.0 CONSULTATIONS

7.1 The Chief Finance Officer, Heads of Service, Health and Community Care and the Clerk were consulted in the preparation of this report.

8.0 DIRECTIONS

The Integration Joint Board requires a mechanism to action its strategic commissioning plans and this is provided for in sections 26 to 28 of the Public Bodies (Joint Working)(Scotland) Act 2014. This mechanism takes the form of binding directions from the Integration Joint Board to one or both of Dundee City Council and NHS Tayside.

Direction Required to Dundee City Council, NHS Tayside or Both	Direction to:	
	No Direction Required	Х
	2. Dundee City Council	
	3. NHS Tayside	
	Dundee City Council and NHS Tayside	

DATE: 10 March 2025

9.0 BACKGROUND PAPERS

9.1 None

Dave Berry Acting Chief Officer this pae is intentionally left blank

Integration Joint Boards

Finance bulletin 2023/24





Prepared by Audit Scotland March 2025 this pae is intentionally left blank

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Accessibility

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Key messages

- 1 Integration Joint Boards' (IJBs) finances continue to be precarious. IJBs 2023/24 funding has increased in real terms compared to 2022/23 but there is a concerning picture of continued overspending, depletion of reserves and required savings being met through one-off rather than recurring savings.
- 2 The majority of IJBs reported a deficit on the cost of providing services requiring unplanned use of reserves and additional contributions from partner bodies:
 - Total reserves held by IJBs have reduced by 40 per cent in 2023/24. Contingency reserves have almost halved, limiting IJBs ability to address future deficits. Nine IJBs now do not hold any contingency reserves reducing their financial flexibility and increasing the risk to their financial sustainability.
 - NHS boards and councils face significant financial challenges themselves and IJBs cannot continue to rely on their partners being able to find additional money to support them during the year. IJBs need to agree budgets that are realistic and transparent and to have strategies in place to manage in-year risks.
- 3 The majority of the total planned savings were achieved, but a substantial proportion were achieved on a one-off basis meaning these non-recurring savings need to be carried forward and covered each year to balance future budgets.
- 4 The financial position is set to worsen with a projected funding gap of £457 million in 2024/25. The budget process needs collaboration with partners and candid conversations with communities about the impact of the savings needed to set a balanced budget. The budgets and proposed savings need to be realistic and achievable.
- 5 A continued high turnover of chief officers and chief finance officers adds to the risks around effective strategic planning and decision-making.

IJBs need to be working collaboratively with each other and with their NHS and council partners to find ways to transform services so that they are affordable. Investment in prevention and early intervention is needed to help slow the ever-increasing demand for services, the cost of more complex care and, improve the experience and outcomes for people.

Introduction

- 1. Integration Joint Boards (IJBs) are responsible for the governance, planning and resourcing of social care, primary and community healthcare and unscheduled hospital care for adults in their local area. The Public Bodies (Joint Working) (Scotland) Act 2014 (the Act) requires the 32 Scottish councils and 14 territorial NHS boards to work together in partnerships to integrate how social care and community healthcare services are provided. IJBs were created as part of the Act. More information about the role of IJBs is set out in a short video available on our website What are Integration Joint Boards?
- 2. On behalf of the Accounts Commission, Audit Scotland has undertaken an analysis of the IJB annual accounts for 2023/24 and the annual audit reports produced by local auditors. The data and analysis is published on the Audit Scotland website as an interactive online tool – The IJB Finance bulletin 2023/24.
- 3. The interactive online tool allows users to explore the financial performance of their local IJB, as well as compare individual IJBs. We anticipate this will be a useful resource for IJBs, their stakeholders and members of the public. It includes data on the funding and income and reserves position, outturn budget position, savings performance and financial outlook. The tool also includes local and national contextual data from the 2022 census that illustrates the increasing population pressures nationally and the significant variation across Scotland. Accompanying quidance on how to use the online tool is also available on the Audit Scotland website.
- **4.** This document provides a summary of the national level messages from the online Finance bulletin.
- 5. Our findings are based on the 2023/24 annual accounts for 29 IJBs (27 audited and two unaudited), 2023/24 annual audit reports, as well as IJB budget documentation. The accounts for East Dunbartonshire IJB were unavailable at the time of publication.
- **6.** We have published the Finance bulletin as early as possible to help inform budget-setting discussions. Further information will be added to the data tool as it becomes available. By Autumn 2025, it will also include performance and outcome data.

Context

Demographic shifts are driving an increase in the demand and complexity of health and care needs

- **7.** The pressures on Scotland's social care and healthcare services are escalating, with higher demand, workforce difficulties, and financial strains, further aggravated by inflationary cost pressures.
- **8.** Scotland's wide-ranging population density also presents different logistical and workforce challenges, along with associated cost pressures, to providing services.
- **9.** The 2022 Census sets out how the underlying factors impacting on the demand for social care and healthcare services have changed since 2011.

2022 Census data		Movement since 2011 census/range
Population	5.4 million	2.7% increase
Proportion of population aged over 65	20%	Increasing from 17%
Population density (residents per km²)	70	Varying from 9 (Eilean Siar) to 3,555 (Glasgow)
Percentage of people who reported having bad or very bad health	7%	27% increase
Percentage of people with a long-term illness, disease or condition	21%	Increasing from 19%
Percentage of population that provide unpaid care	12%	28% increase

Source: Scotland's Census 2022

10. These societal changes result in an increased resource demand for social care and healthcare services and impact on the financial sustainability of these services as we set out later in this report.

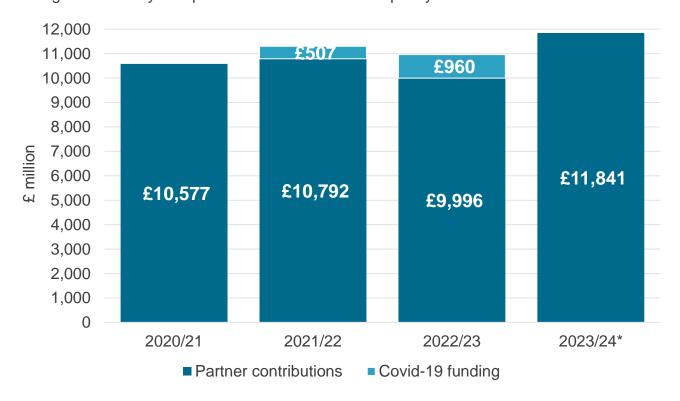
Financial performance

The financial health of IJBs continues to weaken and there are indications of more challenging times ahead

IJB funding has increased in real terms compared to 2022/23

- 11. IJBs receive their funding as annually agreed contributions from their council and NHS board partners. Funding is largely received to cover inyear expenditure on providing services but can also be received for specific services and national initiatives to be funded in future years. The funding split between NHS and council partners remains around 70 per cent from NHS boards and 30 per cent from councils.
- 12. There has been a four per cent real-terms increase in IJB funding between 2022/23 to 2023/24 (Exhibit 1).

Exhibit 1 IJB Funding and income 2020/21 - 2023/24 Funding increased by four per cent in real terms in the past year



Note: * Position/movement excluding East Dunbartonshire IJB as accounts are unavailable. Source: Audited accounts

The majority of IJBs reported a deficit on the cost of providing services requiring additional contributions from partner bodies and the unplanned use of reserves

- **13.** Twenty-four IJBs reported a deficit on the cost of providing services with the majority (18) reporting a deficit between zero and three per cent (Exhibit 2, page 9).
- 14. Of the 24 IJBs reporting an operating deficit, 11 received additional contributions from partner bodies to cover the year end overspend and 16 made an unplanned drawdown from reserves. A number of IJBs will have received additional partner contributions during the year that will not be captured by this analysis. These additional in-year contributions can arise for a variety of reasons, including specific one-off cost pressures not anticipated during budget-setting.
- **15.** Five IJBs reported an operational surplus, down from 19 in 2022/23. Reasons reported for surplus' included delays in the launch of some transformation and improvement projects and challenges in health and social care recruitment.
- **16.** Recruitment and retention issues facing the sector persist, but the related savings from holding vacancies, that contributed to the majority of operational surpluses in 2022/23, are being outstripped by inflationary cost pressures and, reflecting the workforce pressures, a higher spend on agency/locum/bank staff. Other financial pressures driving the increase in the costs of providing services include increasing demand for services, prescribing costs and pay inflation.

Exhibit 2

Operational surplus/deficit as a proportion of the 2023/24 net cost of service

The majority of IJBs reported a deficit on the cost of providing services in 2023/24 requiring additional contributions from partner bodies and the unplanned use of reserves.



Note: * Comparable data for 2022/23 was not available for these IJBs. ** East Dunbartonshire IJB accounts unavailable.

Source: Audited accounts, auditor returns

The majority of the total planned savings were achieved, but a substantial proportion was achieved only on a one-off basis

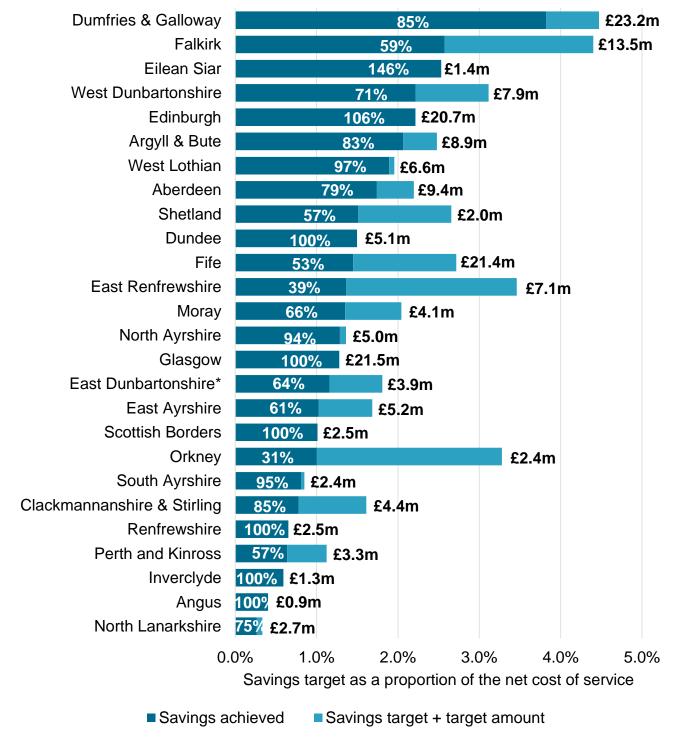
17. There was a 154 per cent increase in the savings target between 2022/23 and 2023/24, increasing to £214 million. Overall, IJBs achieved 79 per cent of their planned savings targets in 2023/24. This was down

from 84 per cent in 2022/23. Only seven IJBs achieved all of their savings target with three IJBs achieving less than half their target (Exhibit 3, page <u>11</u>).

18. Fifty-seven per cent of savings were achieved on a recurring basis with the remaining 43 per cent being achieved on a non-recurring basis. The non-recurring savings will be carried forward to be found again in future years.

Exhibit 3 2023/24 Savings performance

79 per cent of total planned savings were achieved in 2023/24, compared to 84 per cent in 2022/23.



Note: * In the absence of the 2023/24 East Dunbartonshire IJB accounts, the 2022/23 Net Cost of Service was used.

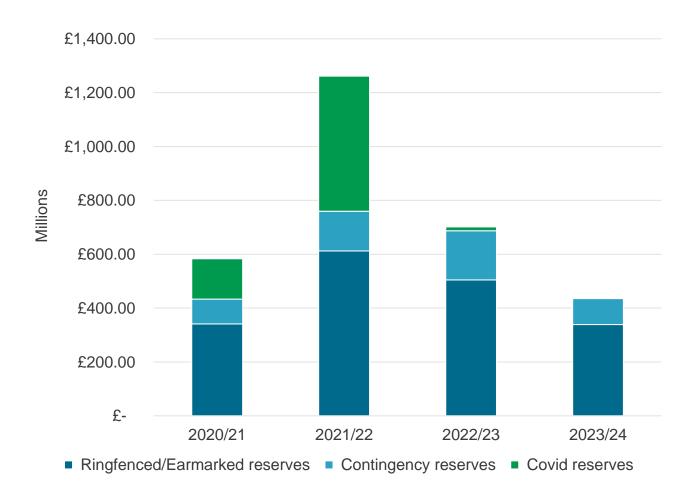
Source: 2023/24 Audited accounts, auditor returns

19. IJBs achieved 79 per cent of their planned savings target in 2023/24. Over two-fifths of this were achieved on a non-recurring basis. This means that these savings will be carried forward to be found again in future years. Identifying and achieving savings every year on a recurring basis, and moving away from relying on one-off savings, is essential for IJBs to maintain financial sustainability.

Total reserves held by IJBs have reduced by 40 per cent in 2023/24.

20. By the end of 2023/24, IJBs reported a reduction in their total level of reserves, decreasing by 36 per cent between 2022/23 and 2023/24 (40 per cent real-terms reduction). Part of the reduction relates to the use of ringfenced reserves to support Scottish Government national policy objectives (Exhibit 4).

Exhibit 4 Total reserves by year Total reserves held by IJBs have reduced by 40 per cent in real terms in 2023/24.



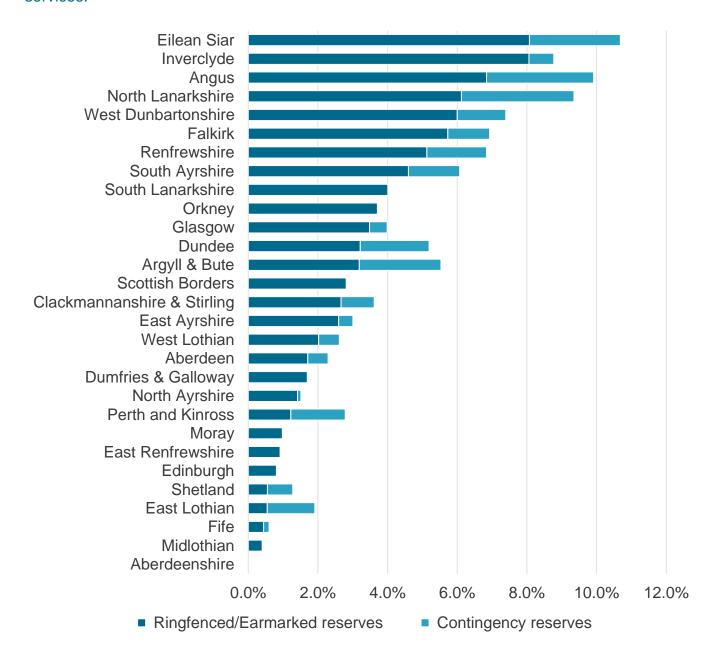
Note: * 2023/24 position/movement excludes the East Dunbartonshire IJB position.

Source: Audited accounts

Contingency reserves have almost halved, limiting IJBs ability to address future deficits

21. Contingency reserves have almost halved (49 per cent real-terms reduction) and now represent 0.8 per cent of the total Net Cost of Services (down from 1.6 per cent). These are reserves that are held but have not been earmarked for a specific purpose and are often used to mitigate the financial impact of unforeseen circumstances (Exhibit 5).

Exhibit 5 2023/24 year end IJB reserves as a proportion of the net cost of services Over half of all IJBs had contingency reserve levels of less than one per cent of net cost of services.



Source: Audited and unaudited accounts

- 22. One IJB (Aberdeenshire) utilised all their reserves in year, meaning that any future overspend position would require additional funding from partner bodies.
- 23. Four IJBs utilised all their contingency reserve in year, bringing the total number of IJBs without any contingency reserves, at the end of 2023/24, to nine.

Financial sustainability risks have been identified by auditors in the vast majority of IJBs

24. The majority of auditors raised financial sustainability risks as part of their annual audits of IJBs. The risks identified included the reliance on non-recurring sources of income, such as reserves and one-off savings, to meet overspends.

2023/24 Audit	
Financial management risks identified*	22%
Financial sustainability risks identified*	96%
Medium-term financial plan in place**	90%
Accounts presented within agreed timetable**	83%
Unmodified opinion*	100%
IJBs reporting turnover in senior officer roles (CO/CFO)**	57%
IJBs who agreed their 2024/25 budget prior to the start of the financial year**	87%

Note: * Based on 27 IJBs, where Annual Audit Reports were available. ** Based on all IJBs. Turnover figures include IJBs with interim Chief Officers (CO)/Chief Finance Officers (CFO) in place.

Source: Annual Audit Reports, IJB budget papers, Medium-term financial plans

- **25.** Other financial sustainability risks highlighted by auditors included:
 - Reserves level falling below minimum required as per their individual reserves policies. In one case, the general reserve has been depleted in full.
 - Undeveloped/underdeveloped plans for the achievement of recurring savings to allow IJBs to reach a balanced financial position.

- Additional contributions being required from IJB partners to meet cost pressure.
- Inability to reduce reliance on agency and locum staff due to ongoing recruitment challenges.
- **26.** Financial management risks identified included:
 - Inaccurate information provided or not presented in line with regulations.
 - Insufficient detail provided to allow the reader to fully assess the board's overall performance.
 - Financial forecasting requiring more accuracy.
 - Requirement to enhance the reporting to provide greater clarity regarding the underlying IJB budget and performance against the budget during the year.

Instability of leadership continues to be a challenge for **IJBs**

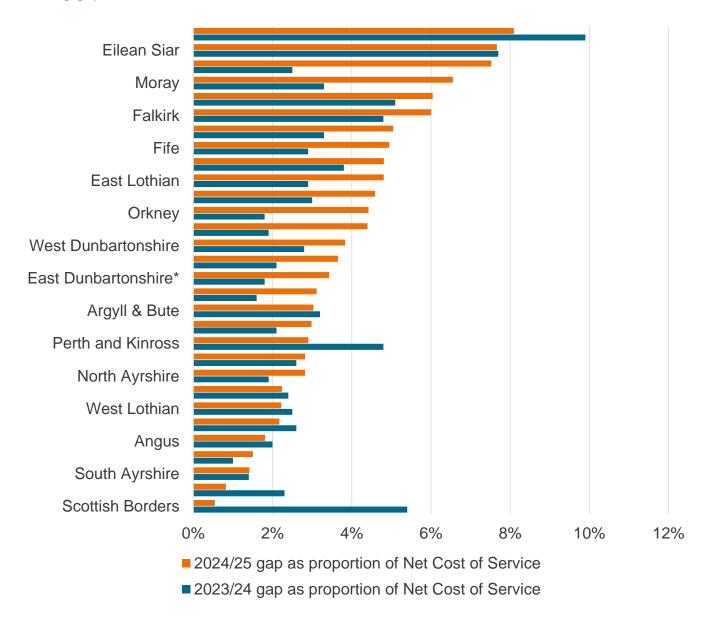
- 27. Over half of IJBs reported a change of Chief Officer or Chief Finance Officer in 2023/24. We previously reported that half of IJBs reported a change in senior leadership across 2021/22 and 2022/23.
- 28. The leadership and strategic vision of senior officers is crucial in the strategic planning and decision making required to drive much needed transformation change. Instability in leadership teams has the potential to disrupt strategic planning and the leadership capacity to bring about the fundamental change required to address the growing scale of challenges facing IJBs.

The projected financial position is set to worsen

- **29.** 2024/25 budget-setting revealed that the projected funding gap for IJBs has increased again to £457 million (£357 million for 2023/24) (Exhibit 6, page 16).
- 30. For 2024/25, 16 of the 30 IJBs agreed a balanced budget before the start of the financial year. Delays in the agreement of savings plans and NHS partner funding were the most common reasons for balanced budgets not being agreed at the start of the financial year.

Exhibit 6 IJB funding gaps as a proportion of 2023/24 net cost of services

IJB annual accounts and budget papers identify a 28 per cent increase in the overall projected funding gap between 2023/24 and 2024/25.



Note: * In the absence of the 2023/24 East Dunbartonshire IJB accounts, the 2022/23 Net Cost of Service was used.

Source: IJB budget papers, auditor returns

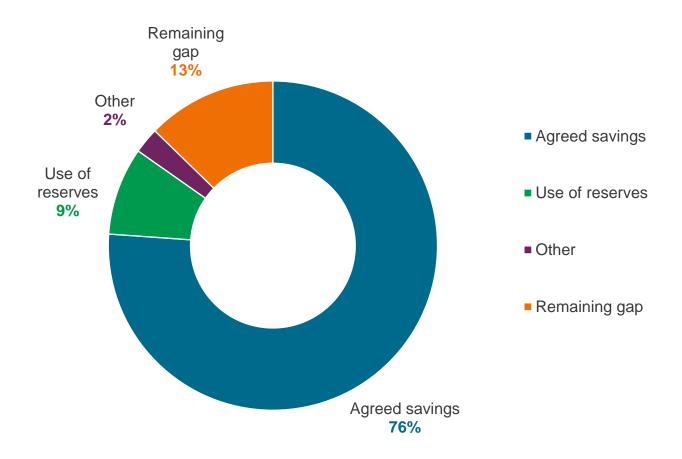
Reliance on non-recurring sources of income is not sustainable

31. At the time of the 2024/25 budget-setting, nine per cent of the projected funding gap was planned to be bridged using non-recurring reserves (Exhibit 7, page 17).

32. A proportion of the funding gap did not have planned savings agreed against it at the time of budget-setting. These unidentified savings made up 13 per cent of the total projected funding gap and were the result of 12 IJBs starting the 2023/24 financial year with an unbalanced budget.

Exhibit 7 2024/25 IJB funding gap planed action

The use of non-recurring reserves makes up nine per cent of plans to bridge the funding gap.



Source: IJB budget papers, auditor returns

33. The proposed savings contain both recurring and non-recurring savings. The reliance on non-recurring sources of income to fund recurring budget pressures is unsustainable in the medium to long term. The identification and delivery of recurring savings and a reduced reliance on drawing from reserves to fund revenue expenditure will be key to ensuring long-term financial sustainability.

Integration Joint Boards

Finance bulletin 2023/24



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