

REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD -

23 APRIL 2019

REPORT ON: PERFORMANCE AND AUDIT COMMITTEE CHAIR'S ASSURANCE

REPORT

REPORT BY: CHAIR, PERFORMANCE AND AUDIT COMMITTEE

REPORT NO: DIJB23-2019

Instructions Issued by the Committee

The committee issued the following instructions and made the following decisions in relation to the business laid before it:

- **Item IV Readmissions Performance Analysis** requested that the Unscheduled Care Board consider the findings of the analysis with a view to further informing operational decision making and improvement actions: requested that the Home and Hospital Transitions Group further considers the local variation in readmission rates with a view to developing targeted responses to reduce variation: requested that further analysis using available benchmarking information would be reported back to the PAC in July 2019.
- Item V Standardised Locality Performance Analysis instructed the Chief Finance Officer to provide an update on locality performance no later than 30th September 2019: remitted to the Chief Finance Officer to arrange for the analysis of the report to be shared with Local Community Planning Partnership's and Chairs of the Dundee Partnership Executive Boards
- Item VI Local Government Benchmarking Framework 2017/18 Performance approved the proposed targets for future rankings against Dundee's "family" grouping
- **Item VIII Governance Action Plan** remitted to the Chief Finance Officer to present an update progress report to each PAC meeting
- **Item IX Audit Scotland Annual Audit Plan 2018/19** approved the proposed Audit Plan for 2018/19 as submitted by Audit Scotland

Issues to highlight to the Board

The Committee welcomed the submission of the Readmissions Performance Analysis and Standardised Locality Performance Analysis reports which provided further in-depth analysis of areas the Committee had previously noted concerns about in relation to performance over recent periods. The additional information provided a better understanding of the factors impacting on both of these performance areas and the Committee was assured that this information will be shared and used by other groups in order to better inform responses in service delivery to meet these challenges. In particular, the Committee welcomed the sharing of this information with Local Community Planning Partnership's around the factors impacting on localities. In relation to the Standardised Locality Performance analysis, the Committee noted the difference in performance across each of the locality areas once the information had been standardised for deprivation, age and sex with 3 of the 4 most deprived localities demonstrating improved performance against the Dundee average.

- The Committee also discussed the "social care" performance indicators as set out in the Local Government Benchmarking Framework and noted the current ranking against the benchmarking family group (of 8 authority areas). This showed that Dundee had met or exceeded its target group ranking in 2017/18 in 3 of the indicators with 2 indicators target ranking not being met. This information was used to set out the target group ranking for 2018/19.
- A Governance Action Plan was presented as a follow up recommendation to the Annual Internal Audit Report 2017/18, setting out progress against each of the actions. Members of the PAC noted some concerns around some of these target actions having slipped and were given assurance that these would be closely monitored based on the action plan with an update progress report to be provided to each PAC.
 - The Committee were also presented with the proposed Audit Scotland Annual Audit Plan for 2018/19. Anne Marie Machan from Audit Scotland talked through the main focus of the plan and responded to questions from the Committee accordingly.

Councillor Ken Lynn Chair

18 April 2019