



REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD –
24 JUNE 2026

REPORT ON: PERFORMANCE AND AUDIT COMMITTEE CHAIR'S ASSURANCE REPORT

REPORT BY: CHAIR, PERFORMANCE AND AUDIT COMMITTEE

REPORT NO: DIJB27-2026

This assurance report relates to the meeting of the Performance and Audit Committee (PAC) of the 20th May 2026.

Overview of Committee Business:

- The meeting reviewed the Action Tracker, signing off the completed actions. Members highlighted an outstanding action relating to an update on the roof repairs at Kingsway Care Centre wasn't included. Officers will carry this forward to the next meeting.
- The 2025/26 Quarter 3 Performance Report was noted by the Committee. Members queried use of 2 baseline years (2018/19 and 2020/21) and it was noted that it is standard to compare to 5 preceding financial years however 2020/21 was impacted by COVID-19 pandemic and therefore additional comparison to pre-COVID-19 is also provided. Officers committed to reviewing the approach to baseline year comparison moving into the 2026/27 reporting year. The Quarter 3 report continues to demonstrate significant variation in performance across Local Community Planning Partnership areas, related to underlying local population demographics, which will require differing actions and supports within the communities.
- Members accepted the reasonable level of assurance provided within the DHSCP Clinical, Care and Professional Governance Assurance Report, however requested that part of this should be qualified to limited assurance for workforce and mental health and learning disability risks. Areas of concern, including management and clinical capacity with MH&LD and workforce challenges, were highlighted by the Chair.
- An updating report on Psychological Therapies waiting times performance was presented to the Committee, detailing the improvements following the service entering into Enhanced Support in August 2024. Members noted the improvement in performance against national waiting times standards from March 2024 to December 2025, with this being achieved through targeted recruitment, digital supports and group therapies. The trajectory currently indicates the targeted standard will be met by November 2027.
- The Committee was pleased to receive the Annual Care Inspectorate Gradings report, indicating continued improvements across the Care Home and Care at Home sector in Dundee. Members noted scores of 5 (very good) for Council-run Care Homes and were particularly pleased to note scores of 6 (excellent) for some providers. The report also highlighted feedback themes and areas of continuous improvement.
- The Annual Review of 2025/26 PAC activity was presented for noting, with acknowledgement that this to be submitted to full IJB for assurance purposes at August 2026 meeting.
- The 2025/26 Quarter 4 Feedback report noted Complaints and Care Opinion feedback activity and performance. It was acknowledged that some complaints have not been responded to within targeted timescales, however it was recognised that this usually reflects the complexity of the complaints and required investigation to ensure these are robustly responded to. Care Opinion continues to provide constructive and positive feedback for service areas.
- The new format of Strategi Risk Register was presented to Members, following the approval of the revised Strategic Risk Management Framework at IJB meeting in February 2026. Members welcomed the updated content and presentation of information, noting it was useful to compare this to agreed Risk Appetite. Concerns were raised regarding red risks and those outwith appetite.
- The annual report highlighting IJB Directions that have been issued, along with updated progress, was presented to Committee for noting.

- Progress to deliver the actions contained within the Governance Action Plan was noted. The ongoing risk relating to savings and transformation was acknowledged, with service redesign being key to address this.
- Internal Audit presented the Internal Audit Plan Progress Report, highlighting progress against the IJB's own plan as well as recent reports completed by Dundee City Council and NHS Tayside (Internal Control Evaluation, Risk Management – CIA validation of self-assessment 2025/26, Multi Agency Screening Hub (MASH) Intake Process and Mosaic Payments). The Committee noted that 2 reports recently completed by NHS Tayside offered reasonable assurance while the Council reports noted substantial and limited assurance.

In summary, as Chair I am content that the range of issues presented to the Committee in relation to performance, audit and governance provides the IJB with a reasonable level of assurance that overall risks and performance are being managed effectively.

Bob Benson
Chair

28 May 2026