



**REPORT TO: HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD –
10 DECEMBER 2025**

REPORT ON: PERFORMANCE AND AUDIT COMMITTEE CHAIR’S ASSURANCE REPORT

REPORT BY: CHAIR, PERFORMANCE AND AUDIT COMMITTEE

REPORT NO: DIJB92-2025

This assurance report relates to the meeting of the Performance and Audit Committee (PAC) of the 26th November 2025.

Overview of Committee Business:

- It was noted that the previous meeting scheduled for 19th November 2025 had been adjourned due to not having quorate membership in attendance. This additional meeting had been arranged to progress with urgent business that could not be deferred to a future meeting date.
- The Audited Annual Accounts 2024/25 were presented for approval, along with Annual Audit Report from Audit Scotland. Committee were pleased to note an unmodified audit opinion with no material changes to the Unaudited Accounts that were approved by IJB in June. Committee also noted the report contained 1 Recommendation in relation to financial sustainability risk and the need to progress transformation plans. The Accounts were approved and thanks were given to Audit Scotland team, finance team and wider HSCP staff for their support in completing the work.
- The 2025/26 Q1 Performance Report was presented and the ongoing varying performance against baseline years (2018/19 and 2020/21) were noted, highlighting the ongoing challenges being faced in the city and the impact on performance and against national indicators. Committee recognised the impact of demographics and deprivation, and that continued emphasis on Population Health strategies and collaborative working within community planning would be required to address the underlying performance issues.
- The latest Clinical, Care and Professional Governance Assurance report (to 30 September 2025) was presented for Reasonable assurance. The report recognised a sound system of governance and risk identification and reporting throughout Dundee HSCP. Ongoing risks relating to workforce and leadership challenges, including absence and vacancies, were highlighted, along with key service risks, adverse events management and significant adverse event reviews. A 700% increase in referrals to Nutrition and Dietetics from pre-covid levels was noted, with a variety of underlying reasons being the cause. And ongoing roof repairs at Kingsway Care Centre also highlighted, with Committee requesting a further update on this aspect at a future meeting.
- Quarterly Feedback for quarters 1 & 2 2025/26 was presented. Recent trends show a reasonably stable trend for health complaints but an increasing trend for social work complaints. Teams continue to respond to complaints within timescales as much as possible, but it was recognised that due to the complexity of some cases, this was not always possible. The wide range of outcomes was highlighted, indicating a thorough investigation process being undertaken. Service improvement plans were implemented where upheld complaints identified a cause that needed addressed. Care Opinion continues to be rolled out to HSCP services and compliments and positive feedback received through this route were highlighted.

In summary, as Chair I am content that the range of issues presented to the Committee in relation to performance, audit and governance provides the IJB with a reasonable level of assurance that overall risks and performance are being managed effectively.

Bob Benson
Chair

26 November 2025