

City Chambers
DUNDEE
DD1 3BY

24th November, 2025

Dear Colleague

I refer to the agenda of business issued in relation to the MEETING of the **NEIGHBOURHOOD, HOUSING AND COMMUNITIES COMMITTEE** to be held in the Council Chamber, City Chambers, City Square, Dundee and also to be held remotely on Monday 1st December, 2025, to follow the meeting of the Children and Families Committee called for 5.00pm, and would like to advise you that the undernoted report should be read as replacement for the version issued.

Yours faithfully

GREGORY COLGAN

Chief Executive

AGENDA OF BUSINESS

1 DECLARATION OF INTEREST

Members are reminded that, in terms of The Councillors Code, it is their responsibility to make decisions about whether to declare an interest in any item on this agenda and whether to take part in any discussions or voting.

This will include all interests, whether or not entered on your Register of Interests, which would reasonably be regarded as so significant that they are likely to prejudice your discussion or decision making.

2 FIRE AND RESCUE QUARTERLY PERFORMANCE REPORT – Page 1

(Report No 359-2025 by Area Commander Todd, copy attached).

This page is intentionally left blank

ITEM No ...2.....

**REPORT TO: DUNDEE CITY COUNCIL NEIGHBOURHOOD, HOUSING AND
COMMUNITIES COMMITTEE**

REPORT NUMBER – 359-2025

1st December 2025

**Report by Area Commander Bryan Todd, Local Senior Officer,
Scottish Fire and Rescue Service**

**SUBJECT: FIRE AND RESCUE QUARTERLY PERFORMANCE REPORT
1st July to 30th September 2025**

Abstract

The Report contains performance information relating to the second quarter (July 1st – September 30th) of 2025 - 2026 on the performance of the Scottish Fire and Rescue Service in support of Member scrutiny of local service delivery.

1 PURPOSE OF THE REPORT

To provide information for the Committee regarding the performance of the Scottish Fire and Rescue Service against the priorities, outcomes and performance measures detailed within the *Local Fire and Rescue Plan for Dundee 2020–2023, to facilitate local scrutiny.

2 RECOMMENDATIONS

It is recommended that members:

Note, scrutinise and question the content of this report.

3 FINANCIAL IMPLICATIONS

None.

4 BACKGROUND

4.1 The *Local Fire and Rescue Plan for Dundee 2020-2023 was approved by the Community Safety and Public Protection Committee on 16 November 2020. In support of delivering the priorities in this plan, twelve headline indicators are utilised as performance measures and form the basis of quarterly monitoring reports.

4.2 The priorities and outcomes contained within the *Local Fire and Rescue Plan reflect 'place' and the contribution of the Scottish Fire and Rescue Service to the City Plan for Dundee 2022 - 2032.

4.3 In summary the following priorities are detailed within the plan:

- Priority 1 – Improving Fire Safety in the Home
- Priority 2 – Improving Fire Safety and Resilience in the Business Community
- Priority 3 – Minimising the Impact of Unintentional Harm

NOT PROTECTIVELY MARKED

- Priority 4 – Reducing Unwanted Fire Alarm Signals
 - Priority 5 – Reducing Deliberate Fires
 - Priority 6 – Effective Risk Management and Operational Preparedness
- 4.4 Appendix 1 attached to this report provides a detailed breakdown and analysis of all data collected during the reporting period. In addition, further sections are included to provide Members with an overview of a range of community safety engagement events and partnership working. Furthermore, it highlights any notable trends with incident activity.

5 EQUALITY IMPACT ASSESSMENT

- 5.1 Not applicable.

6 ENVIRONMENTAL ISSUES

- 6.1 There are no environmental issues arising as a consequence of this report.

7 SUMMARY

- 7.1 The attached report updates members regarding significant community safety engagement activities and gives context to the performance of the Scottish Fire and Rescue Service in the Dundee area against headline indicators and performance measures.

Area Commander Bryan Todd
Local Senior Officer
Perth & Kinross, Angus and Dundee
Scottish Fire and Rescue Service
Blackness Road
Dundee
DD1 5PA

* The development and consultation of new Local Fire and Rescue Plans will now be delayed until spring 2026. This is to ensure the plans fully reflect the outcomes of the current Service Delivery Review public consultation, which we believe is essential to developing meaningful and informed local priorities. A formal update and revised timeline will be shared with Committee in due course.



Dundee City

Dundee City Council Neighbourhood, Housing & Communities Committee

2025-26 Q2 Scrutiny Report



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

**Working together
for a safer Scotland**

Dundee City Council
www.dundee.gov.uk **CHANGING
FOR THE FUTURE**

Dundee City
Dundee City Council
Neighbourhood, Housing & Communities Committee
2025-26 Q2
Scrutiny Report

Contents









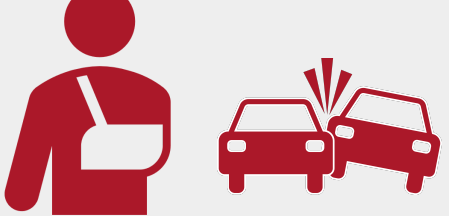



| | | |
|----|---|----------|
| 1 | Summary | Page 3 |
| 2 | Trends | Page 4-5 |
| 3 | Accidental Dwelling Fires (ADFs) | Page 6 |
| 4 | Accidental Dwelling Fire Casualties | Page 7 |
| 5 | Deliberate Fires | Page 8 |
| 6 | Non-Domestic Fires | Page 9 |
| 7 | Non-Fire Casualties | Page 10 |
| 8 | Road Traffic Collisions (RTCs) | Page 11 |
| 9 | Unwanted Fire Alarm Signals (UFAS) | Page 12 |
| 10 | Home Fire Safety Visits (HFSVs) | Page 13 |
| 11 | Fire Safety Enforcement | Page 14 |
| 12 | Community Safety Engagement & Partnership Working | Page 15 |
| 13 | Glossary of Terms | Page 16 |

About the statistics within this report

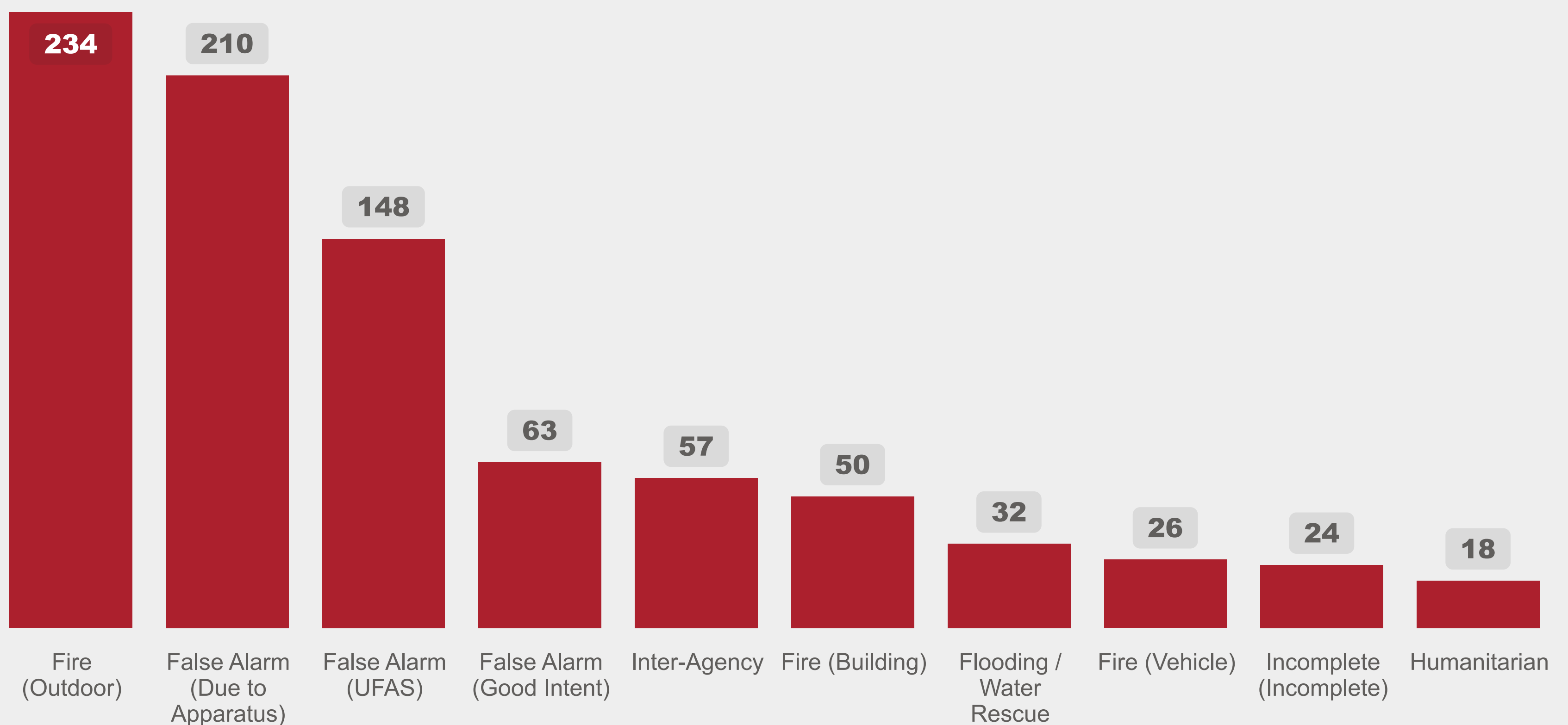
The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

1. Summary

2025-26 Q2

| | | | | |
|---|---|--|--|--|
|  909 Total Incidents (Incl. Incompletes) |  310 Fires |  142 Non-Fire Incidents |  433 False Alarms |  148 UFAS |
|  31 People Rescued by Firefighters |  5 People Receiving First Aid or Hospital Treatment (Fires) |  1 Fire Fatalities |  5 People Receiving First Aid or Hospital Treatment (Non-Fire) |  1 Non-Fire Fatalities |
|  191 Home Fire Safety Visits |  79 Fire Safety Audits | | | |

Top 10 Incident Types



During the Q2 reporting period the SFRS attended a total of 909 incidents across Dundee City.

False Alarm incident types were the most attended, totaling 433 call outs, which is 48% of all incidents attended.

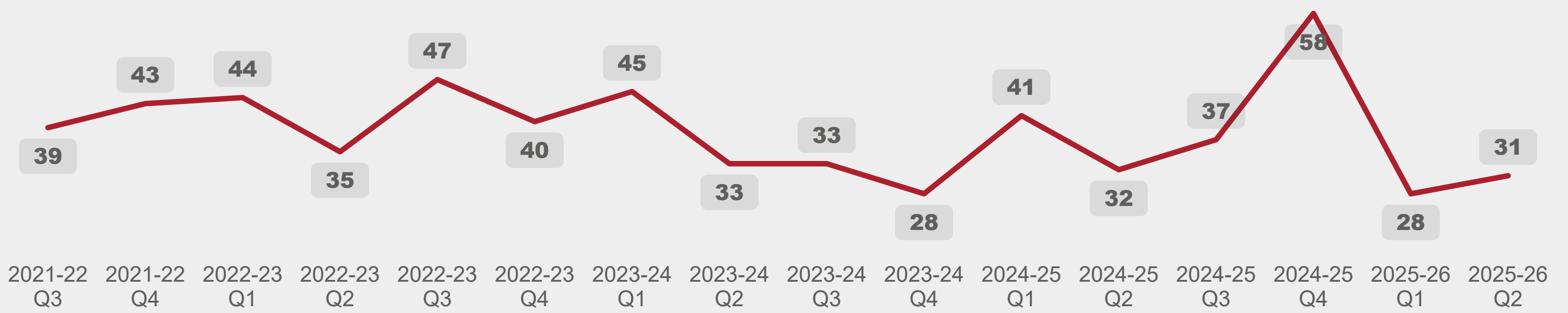
We also attended 310 Fires (34%) and 142 non-fire emergencies (16%), such as Road Traffic Collisions and Assisting Other Agencies incidents.

Trend information charts can be found on the following page for 5 of the key incident types attended to give an understanding on the direction of travel over a 4-year period. Trend information charts relating to casualties, Fire Safety Audits and Home Fire Safety Visits can be found on page 5.

2. Trends

Previous 16 quarters (4 years)

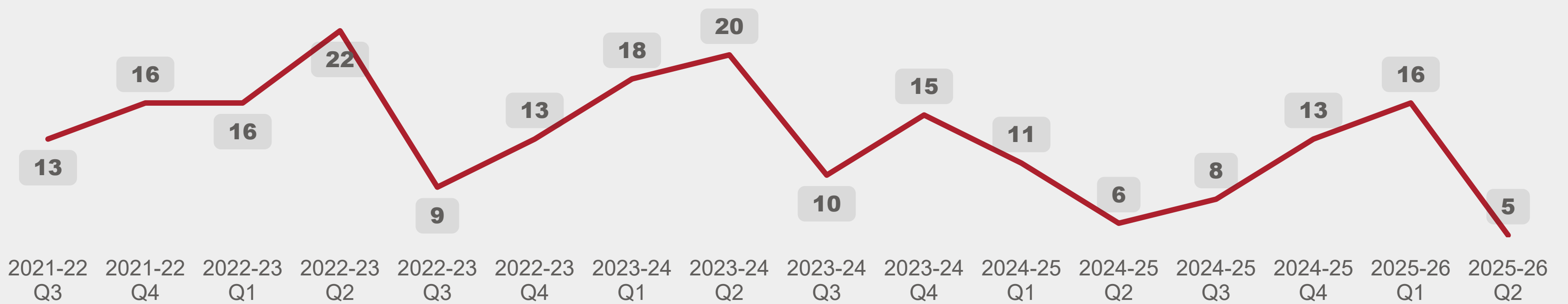
Accidental Dwelling Fires



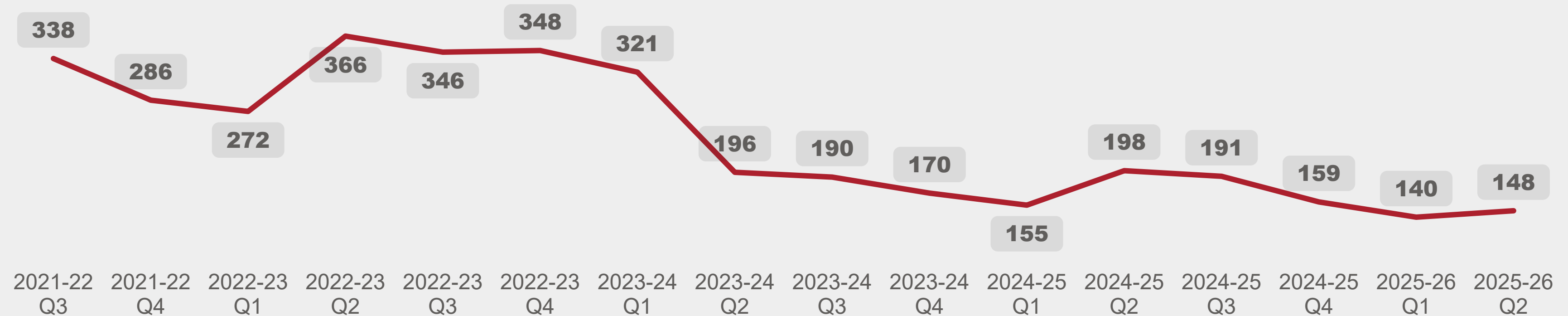
Deliberate Fires



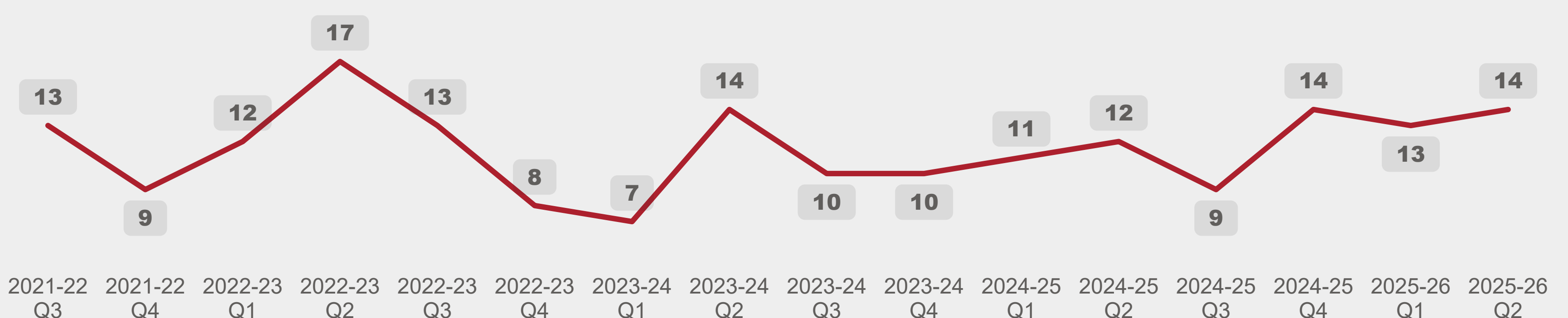
Non-Domestic Fires



Unwanted Fire Alarm Signals



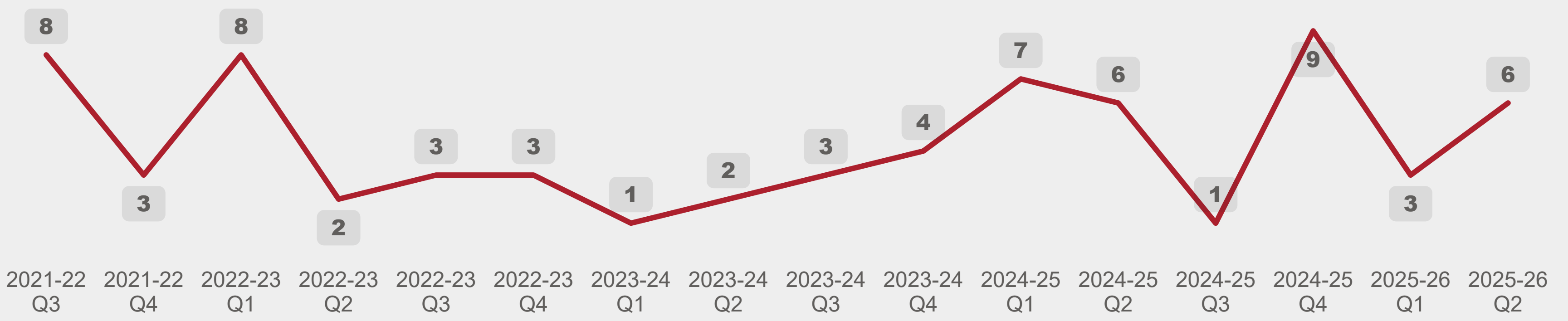
Road Traffic Collisions



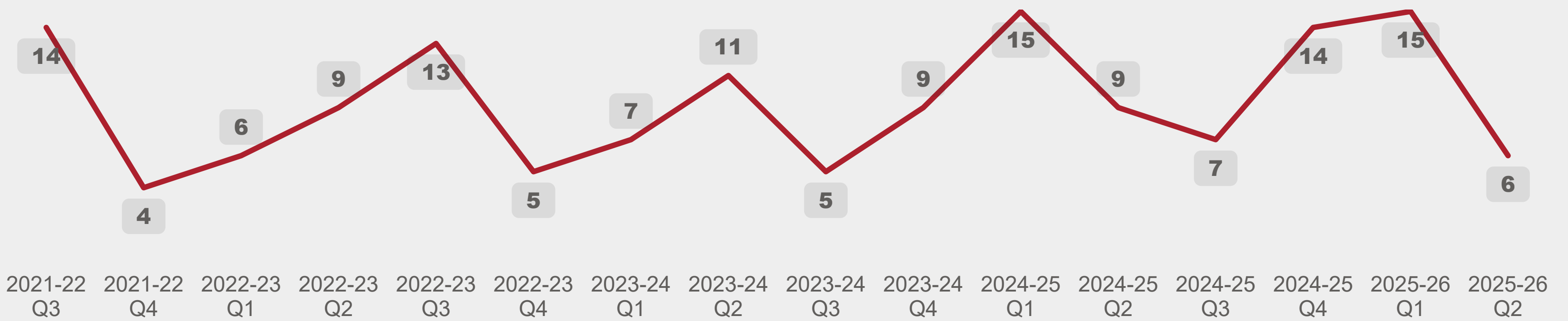
2. Trends

Previous 16 quarters (4 years)

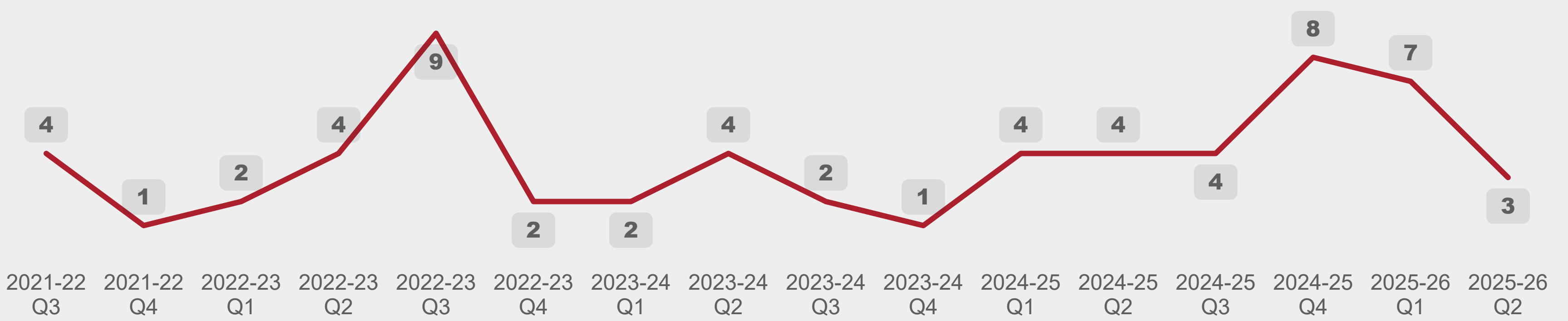
Accidental Dwelling Fire Casualties



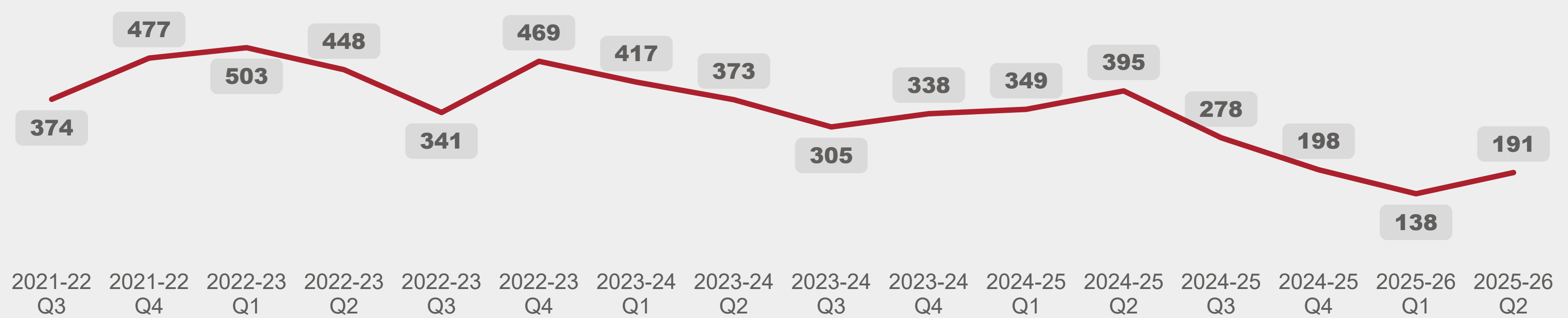
Non-Fire Casualties



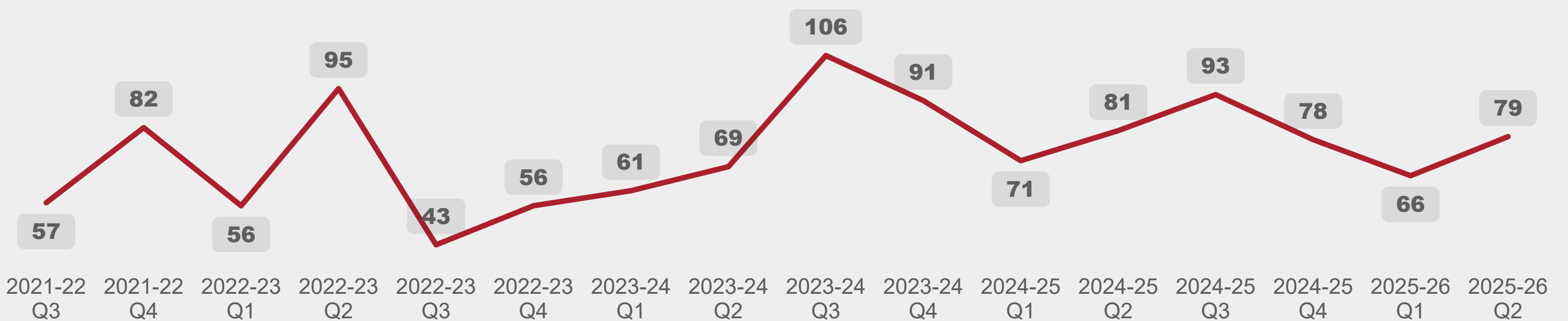
Road Traffic Collision Casualties



Home Fire Safety Visits



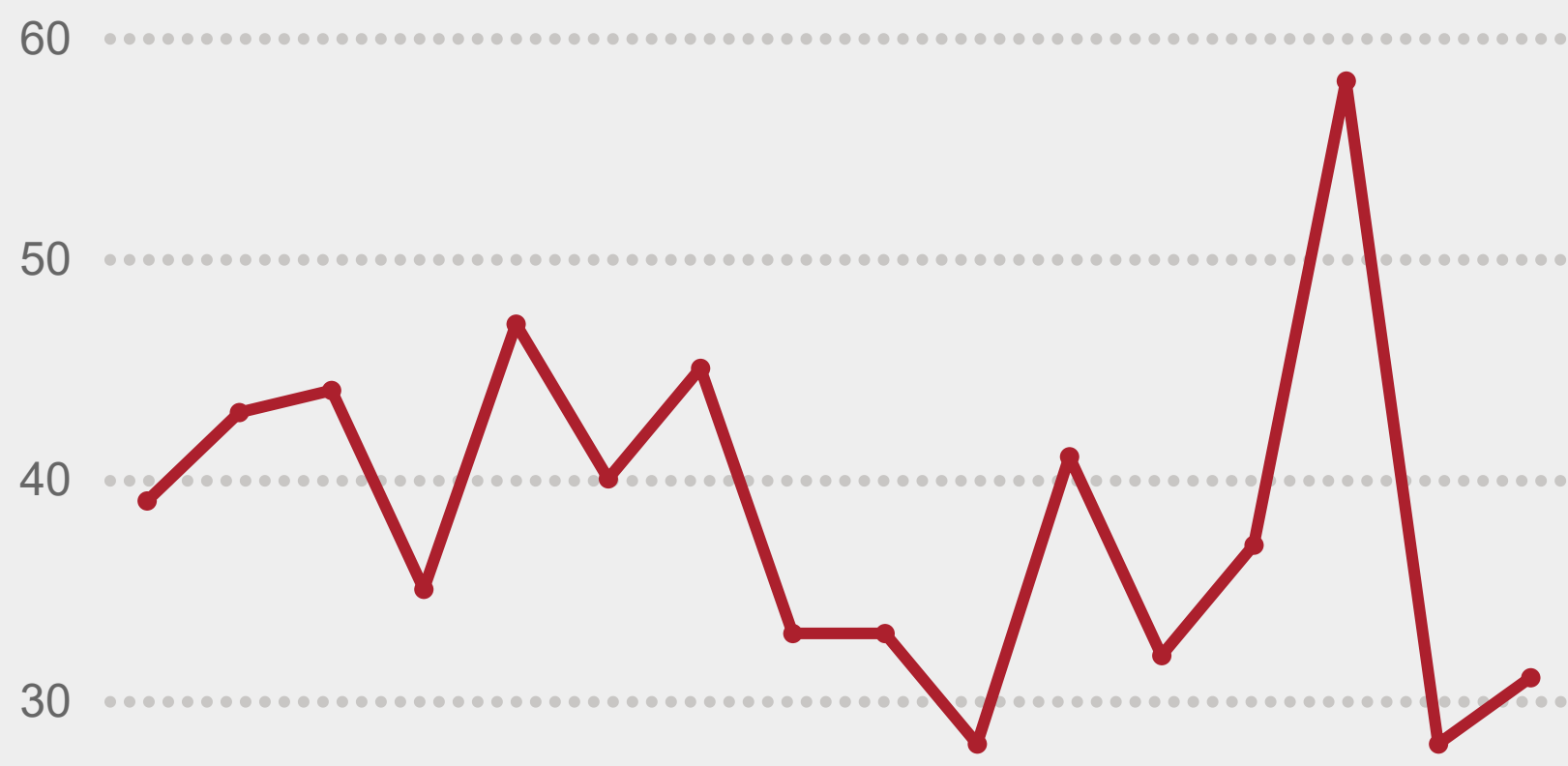
Fire Safety Audits



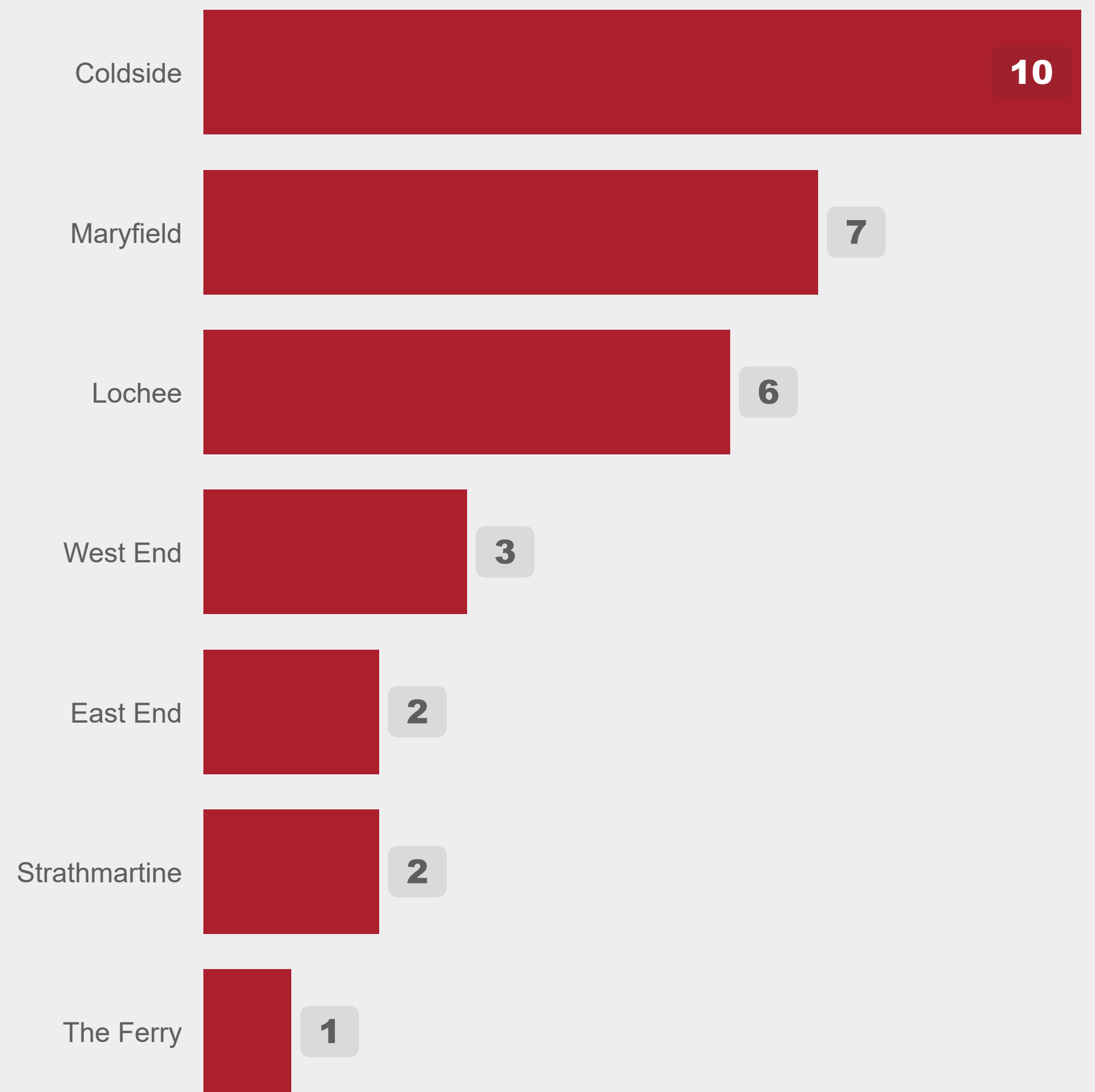
3. Accidental Dwelling Fires

2025-26 Q2

Trend by Quarter (4 years)



Incidents by Ward

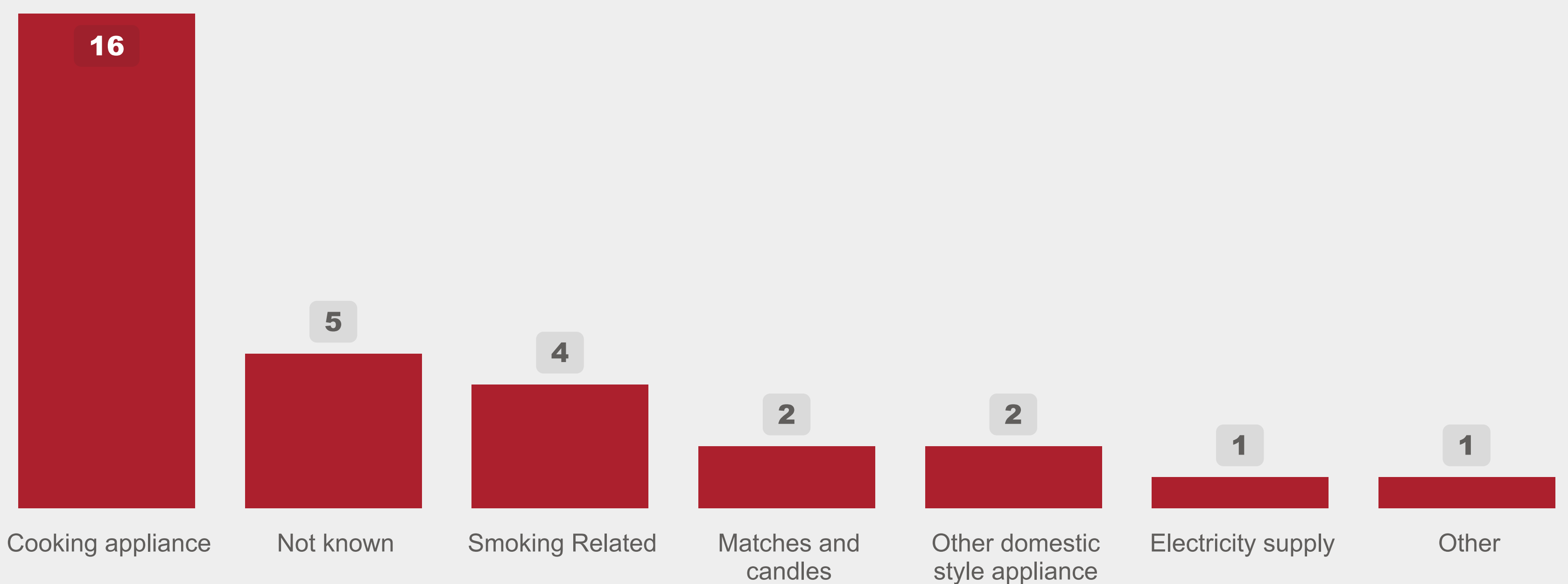


| Extent of Damage | Incidents |
|---|-----------|
| Not applicable | 10 |
| Limited to item 1st ignited | 9 |
| Limited to room of origin | 7 |
| Limited to floor of origin (not whole building) | 3 |
| Roof space and other floors(s) | 2 |

31

Accidental Dwelling Fires in this period

Source of Ignition (Top 10)



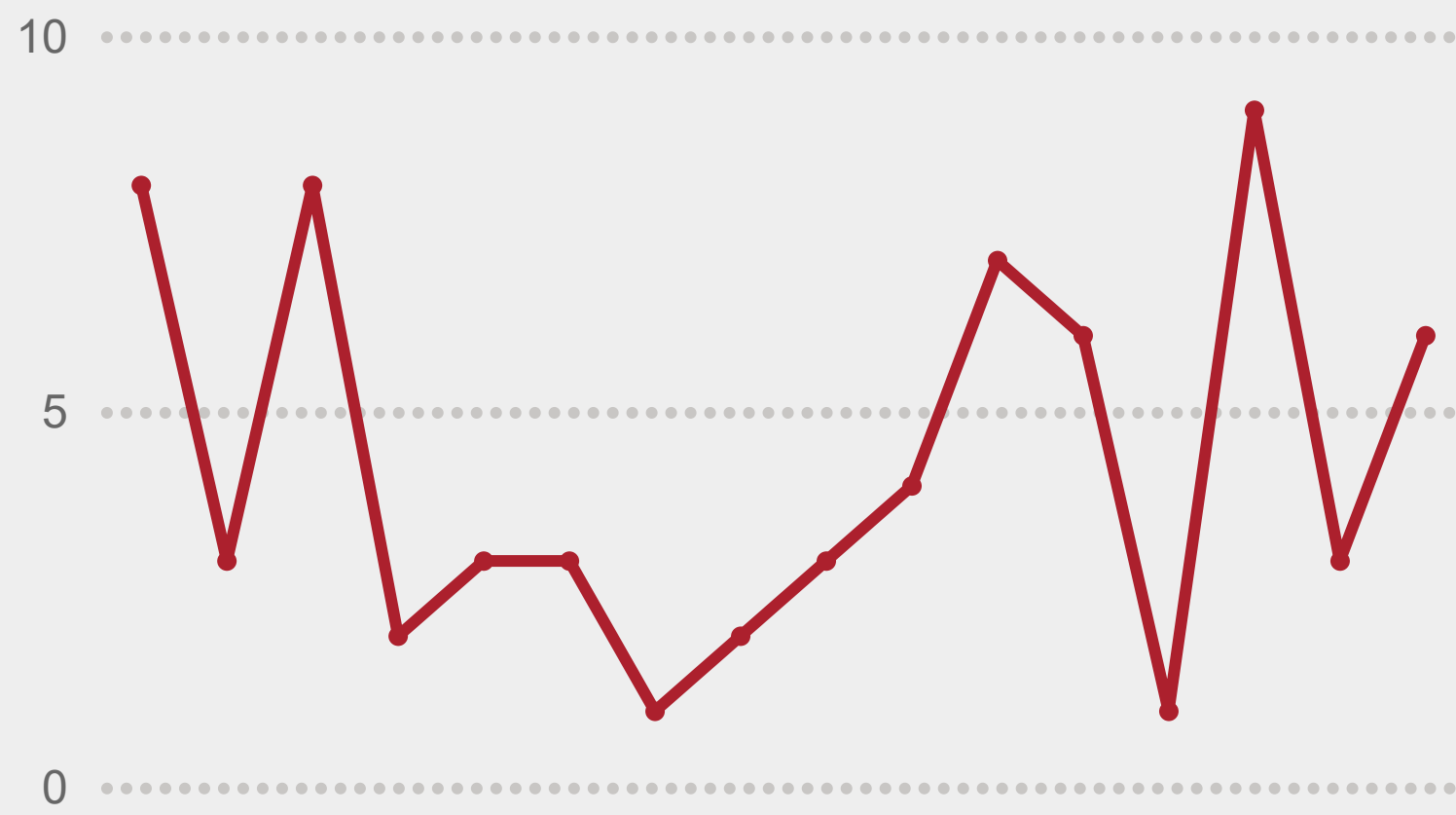
Of the 31 Accidental Dwelling Fires (ADFs), 16 incidents were due to a cooking appliance, with damage being recorded at 5 incidents as having spread from room of origin. No firefighting actions were required at 10 incidents with the main action taken by SFRS being removal from heat source at 4 incidents. 23 properties were fitted with smoke detection, 16 of which operated and gave early warning to the occupants. We continue to undertake Post Domestic Incident Response (PDIR) interventions following an ADF, which comprises of a HFSV's and advice to prevent further incidents, and where required, we ensure the relevant safeguarding or support service referrals are progressed.

The SFRS continue to work with partners to ensure we positively contribute to reducing the risk to our communities by targeting those most vulnerable, particularly around unintentional harm in the home

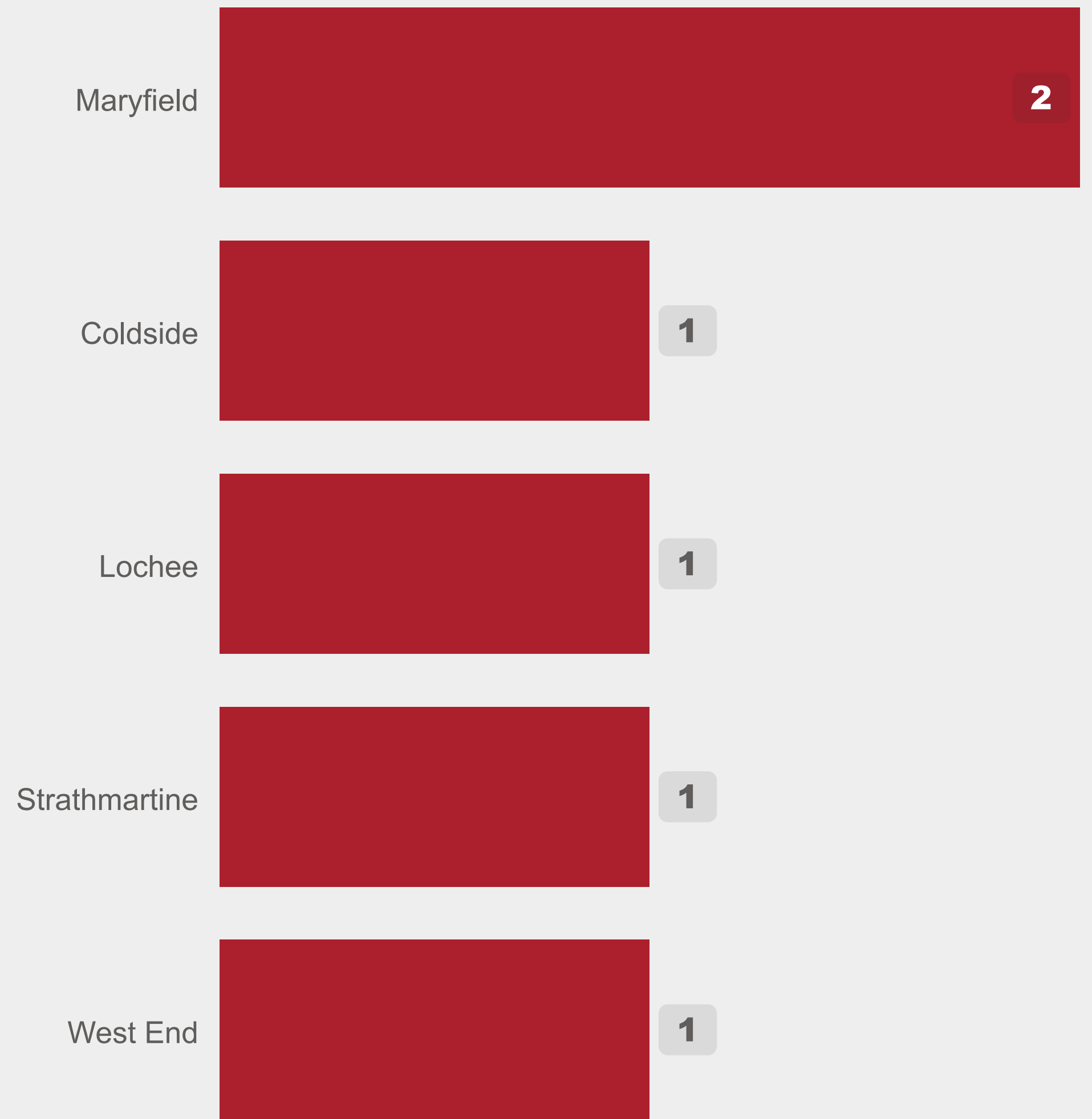
4. Accidental Dwelling Fire Casualties

2025-26 Q2

Trend by Quarter (4 years)



Casualties by Ward



| Nature of Injury/Cause of Death | Casualties |
|---|------------|
| Back / Neck injury (spinal) | 1 |
| Burns - severe | 1 |
| Combination of burns and overcome by gas/smoke | 1 |
| Fracture | 1 |
| Other | 1 |
| Overcome by gas, smoke or toxic fumes; asphyxiation | 1 |

5

Non-Fatal Casualties

1

Fatal Casualties

13

People Rescued by Firefighters

Extent of Harm (Non-Fatal)

 **2**

First Aid Given at Scene

 **0**

Hospital Slight Injuries

 **3**

Hospital Serious Injuries

In Q2, there was 1 ADF that resulted in a fatally injured casualty and a further 2 ADFs that resulted in 3 casualties being conveyed to hospital for serious injuries. In addition to that, 2 casualties required First Aid. Firefighters rescued 13 persons in total.

Our Community Action Team have been focusing on carrying out additional risk recognition training with partners to help them identify fire related risk factors more promptly and in turn, take effective prevention action. In Q2 this included delivering training to all community Police Officers across Dundee.

Where there are concerns about a person's cognitive function and the potential for accidental cooking related fires, we will liaise with the persons next of kin to support the provision of alternative and safer cooking methods.

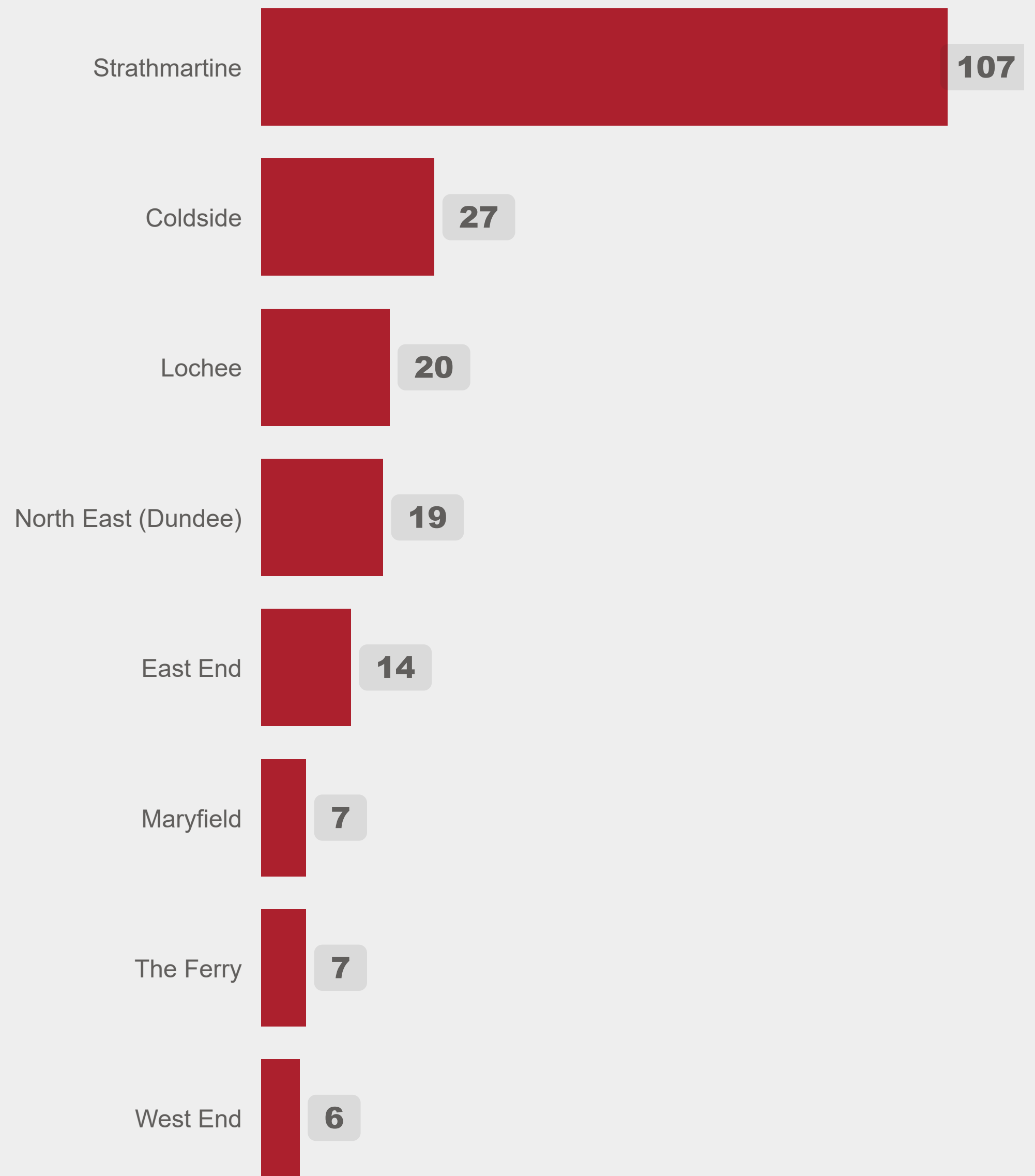
5. Deliberate Fires

2025-26 Q2

Trend by Quarter (4 years)



Incidents by Ward

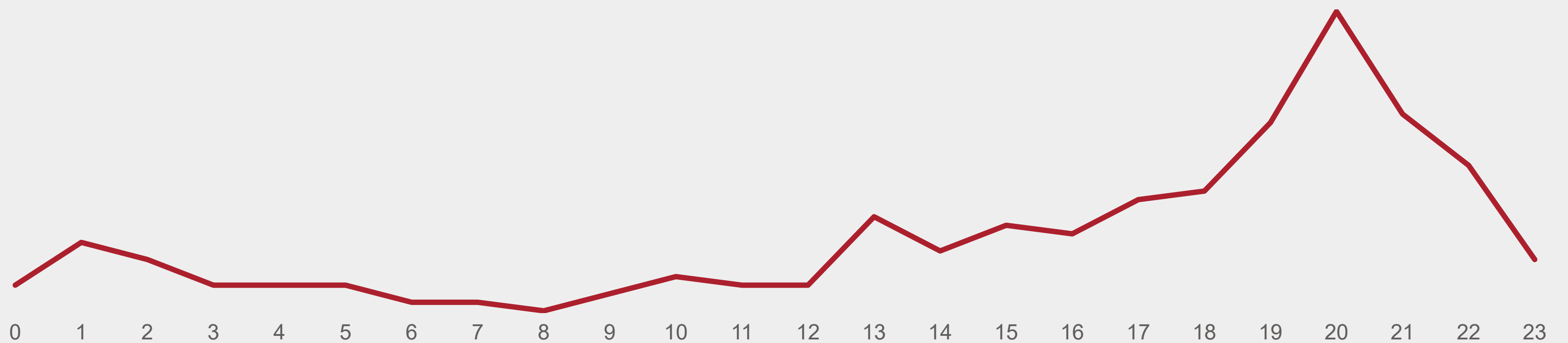


| Property Type | Incident |
|---------------------------------|----------|
| Grassland, woodland and crops | 67 |
| Refuse | 65 |
| Other outdoors (including land) | 34 |
| Road Vehicle | 17 |
| Dwelling | 11 |
| Outdoor structures | 6 |
| Non Residential | 4 |
| Outdoor equipment and machinery | 3 |

207

Deliberate Fires in this period

Hour of Day



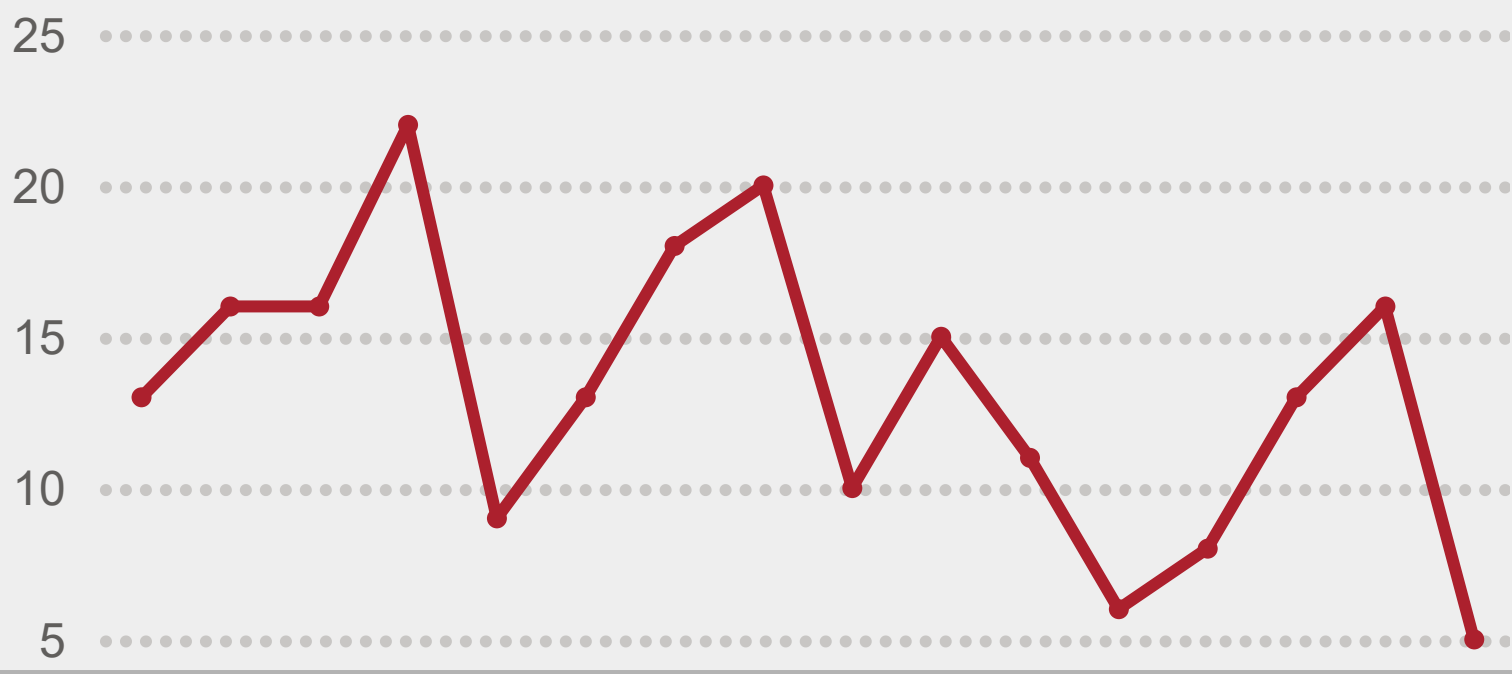
Of the 207 Deliberate Fires attended in the reporting period, 38 were categorised as primary fires and 169 were secondary fires. 10 of the primary fires were within domestic dwellings and 3 in non-domestic buildings. 17 fires involved vehicles, which included 10 cars, 3 van, 2 motorcycles and 2 caravans. The remaining 8 primary fires involved woodland, outdoor storage/structures, telephone box and a post box. In relation to the 169 secondary fires, these range from derelict buildings (2), to tree scrub, scrub land and grassland, to wheelie bins, loose refuse and refuse containers.

We continue to work with partners to try and reduce the number of deliberate fires, particularly secondary fires, as part of a wider youth awareness education initiatives. These include a targeted approach, working with local schools, along with national campaigns to reduce this unacceptable anti-social behaviour.

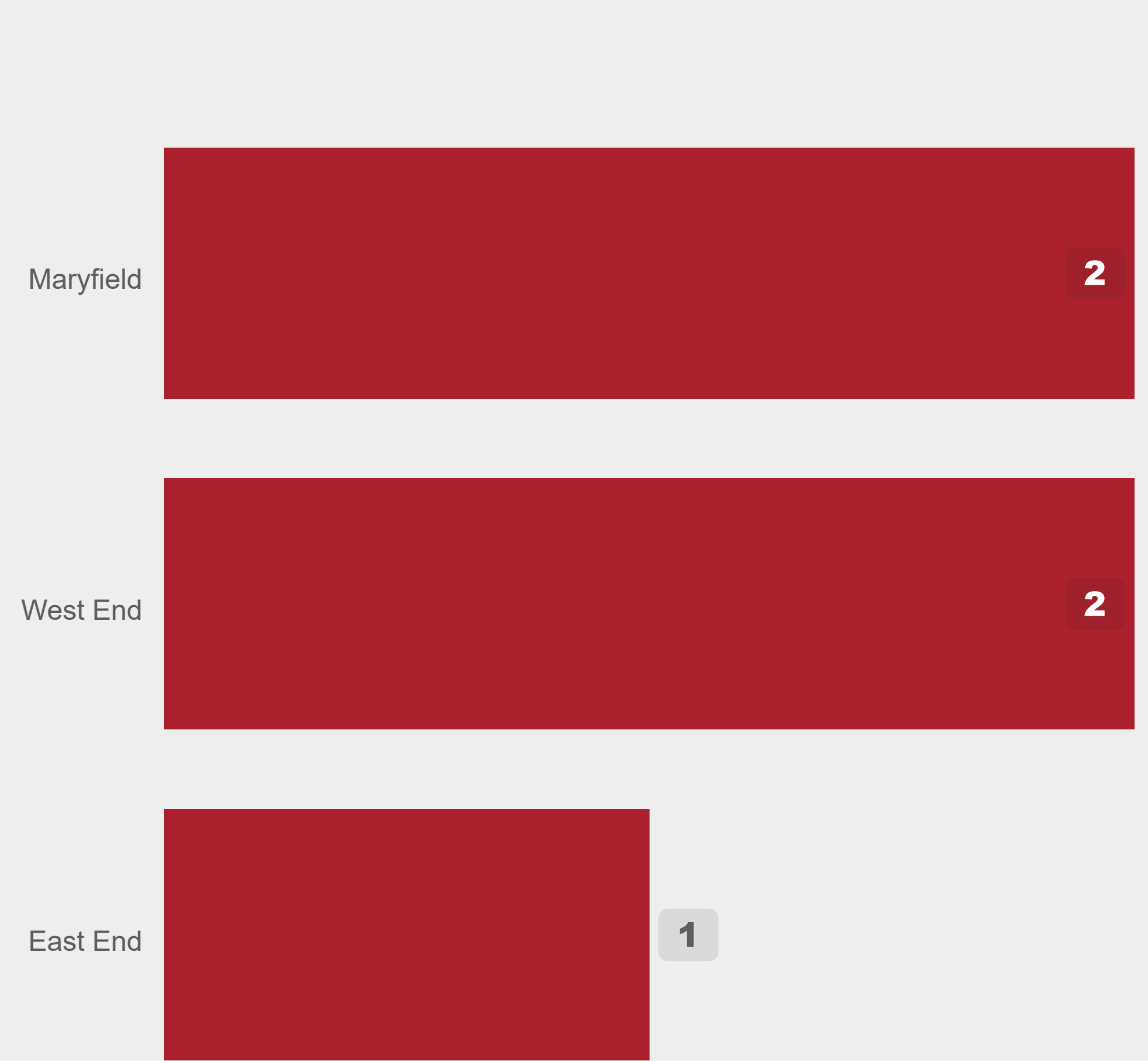
6. Non-Domestic Fires

2025-26 Q2

Trend by Quarter (4 years)

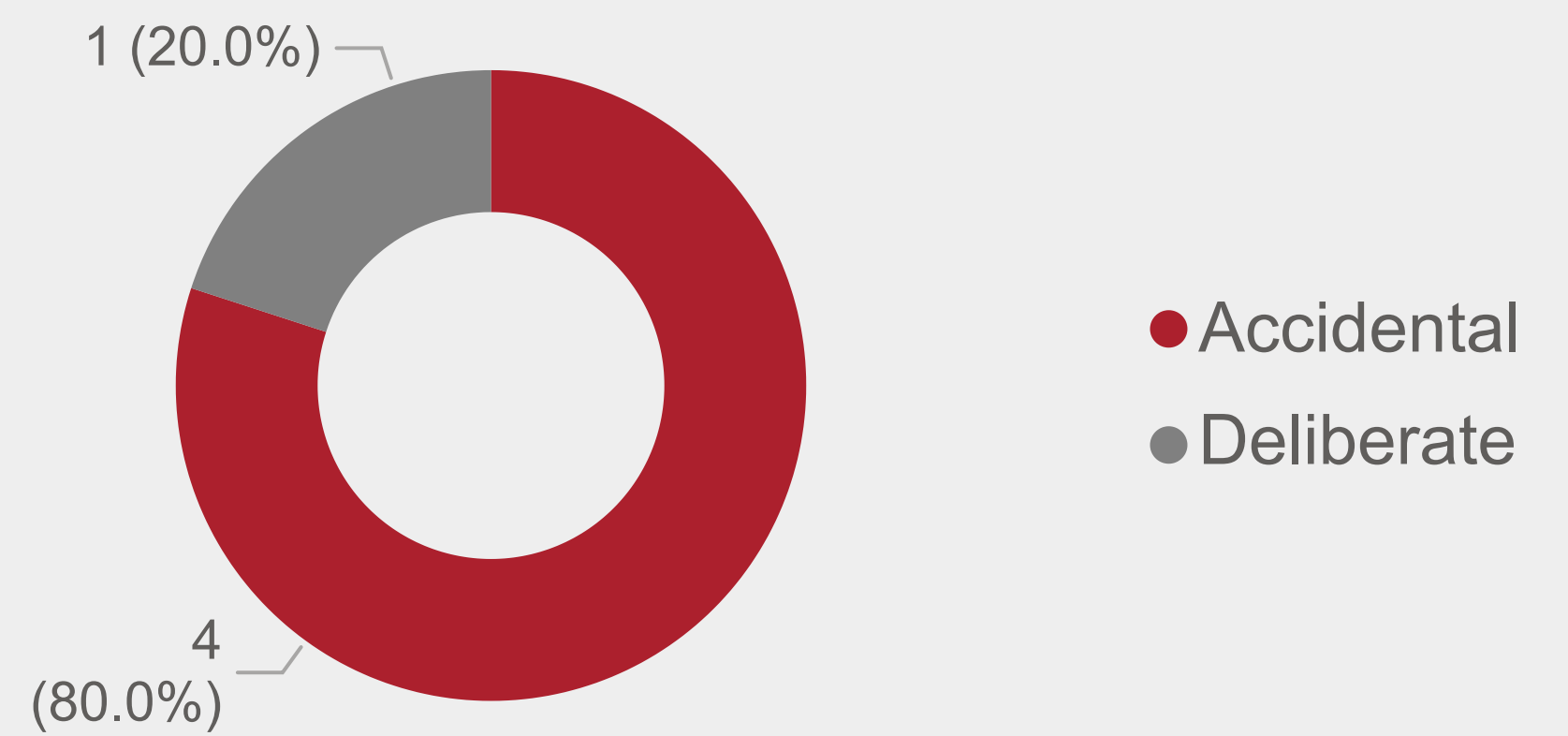


Incidents by Ward



Top 15 Property Types

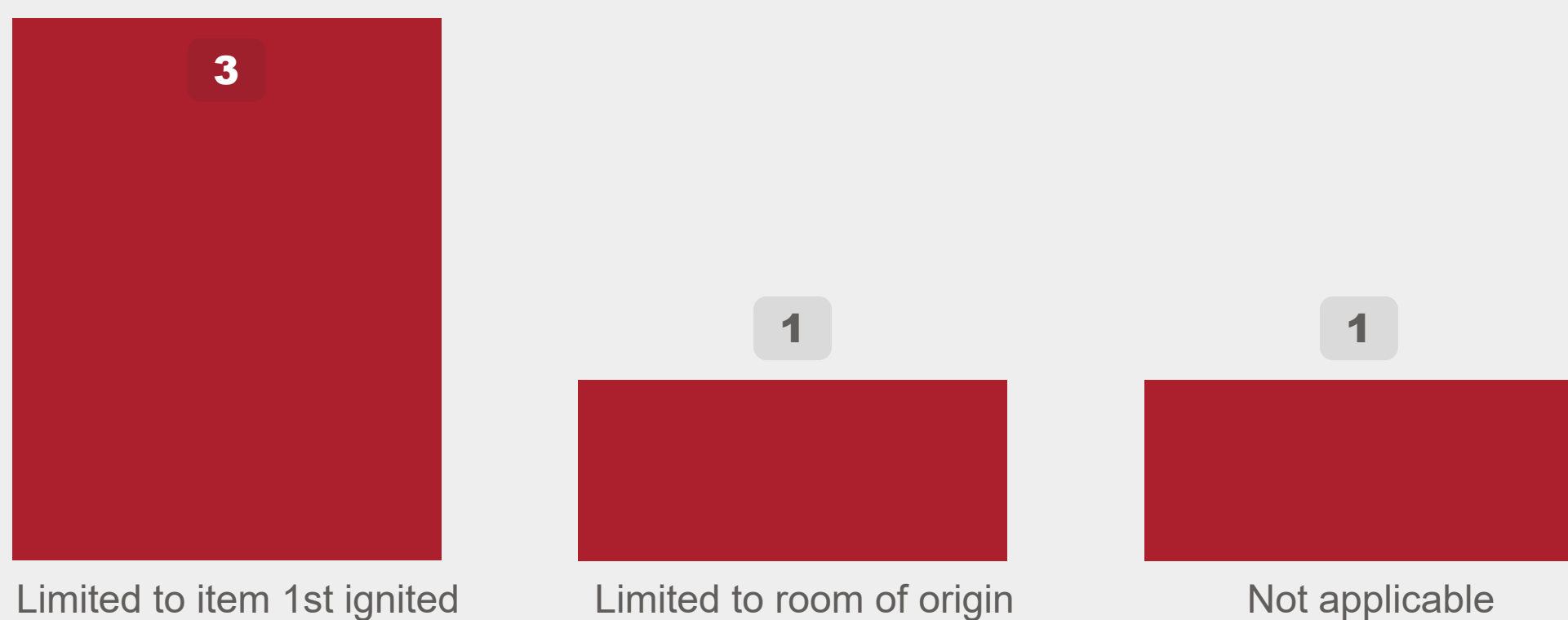
| Property Type | Incidents |
|-------------------------------|-----------|
| Food and Drink | 1 |
| Hospitals and medical care | 1 |
| Other buildings/use not known | 1 |
| Retail | 1 |
| Student Hall of Residence | 1 |



5

**Non-Domestic
Fires in this
period**

Extent of Damage



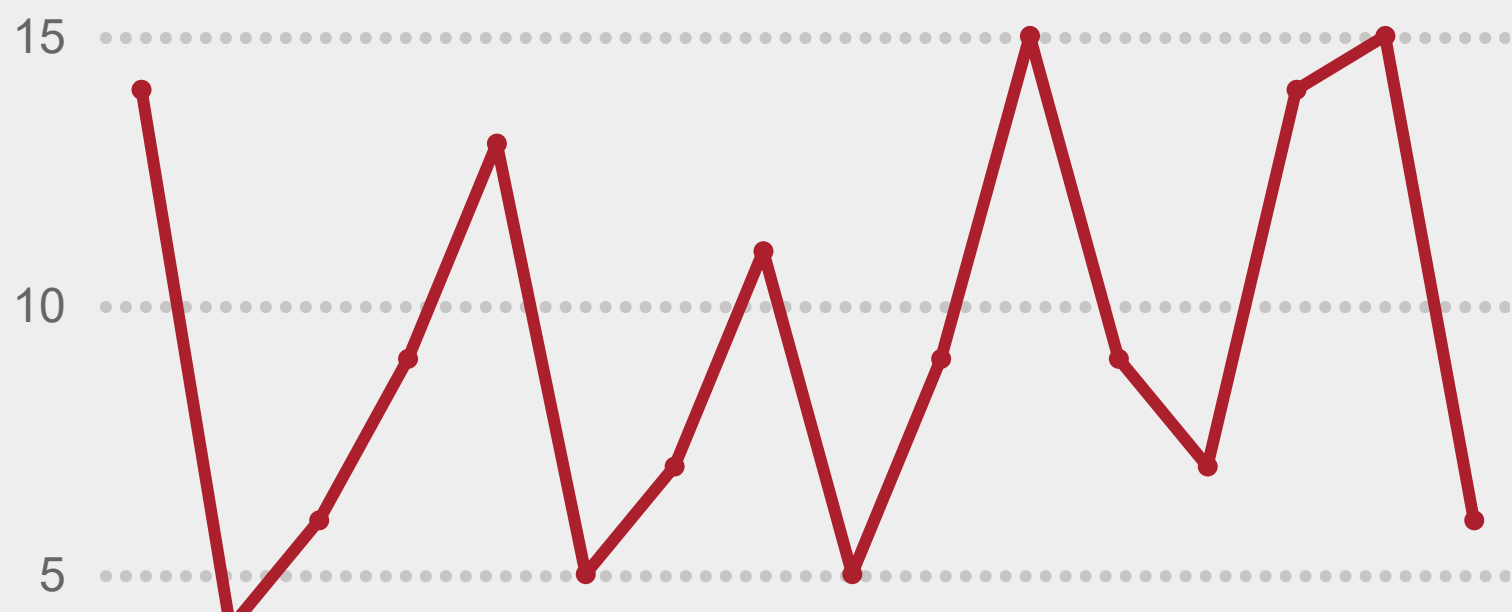
The SFRS attended 5 Non-Domestic Building Fires during the reporting period, with no fires spreading beyond the room of origin. 4 of the incidents required no firefighting or minimal fire service intervention. A fire alarm system operated on 3 occasions. No casualties were involved with any incidents and there were no repeat attendances at any premises. In relation to the ignition sources of the accidental fires, 2 were due to faulty equipment/appliance(s), 1 due to cooking and 1 due to negligent use of equipment.

Following a non-domestic building fire, our dedicated Protection Officers audit relevant premises to ensure they are complying with their statutory responsibilities and to give advice to prevent any further incidents.

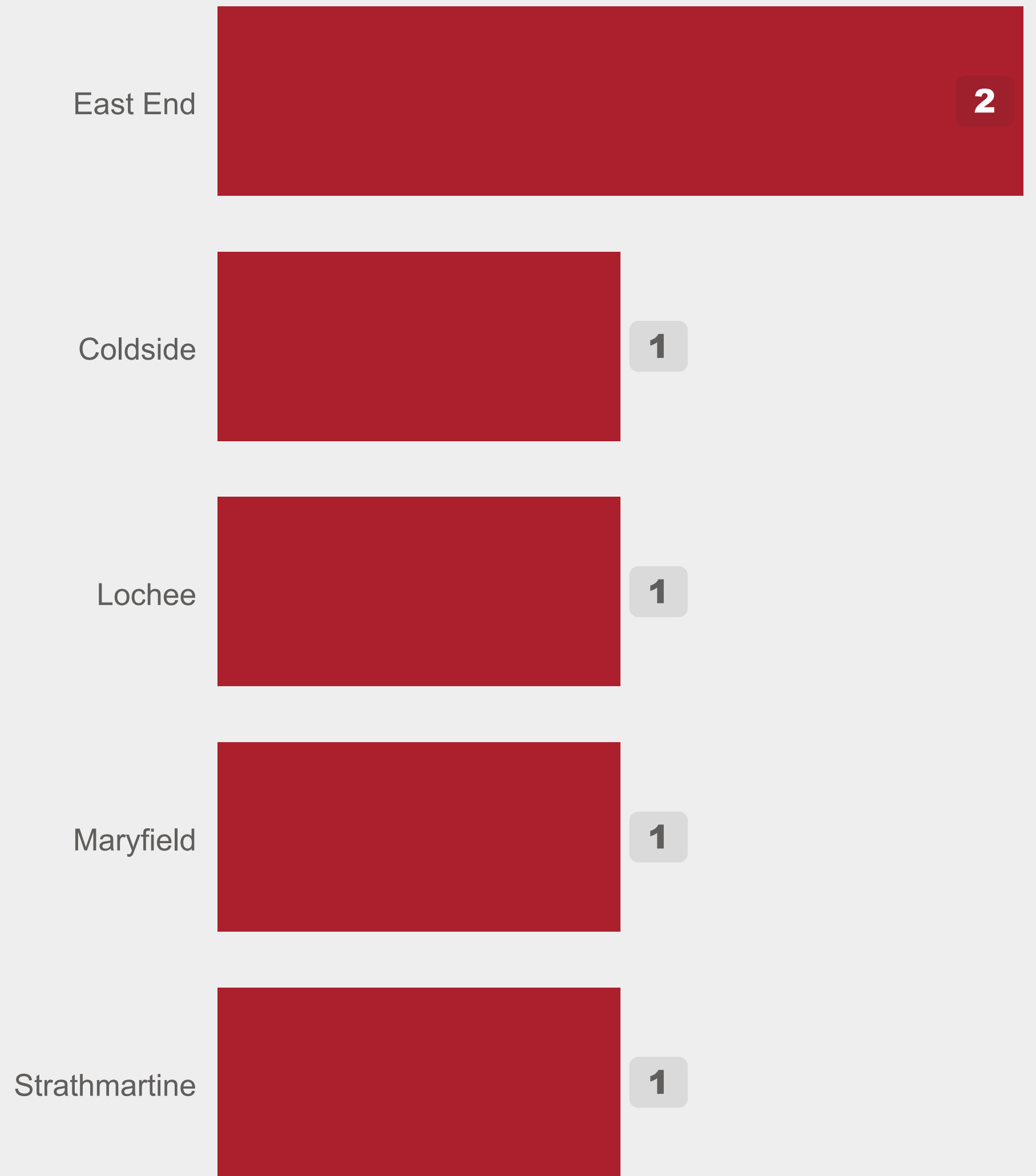
7. Non-Fire Casualties

2025-26 Q2

Trend by Quarter (4 years)



Casualties by Ward



| Nature of Injury/Cause of Death | Casualties |
|---------------------------------|------------|
| Fracture | 2 |
| Back / Neck injury (spinal) | 1 |
| Head injury | 1 |
| Not known | 1 |
| Other | 1 |

5

Non-Fatal Casualties

1

Fatal Casualties

18

People Rescued by Firefighters

Extent of Harm (Non-Fatal)

0

First Aid Given at Scene

4

Hospital Slight Injuries

1

Hospital Serious Injuries

The SFRS attended 142 non-fire emergencies over the reporting period which resulted in 1 fatal and 5 non-fatal casualties. Road Traffic Collisions (RTCs) contributed to 3 of the non-fatal casualties, with more detail provided in section 8 of this report.

The fatal casualty was from effecting entry to a premises for another agency.

In relation to the non-fatal casualties, 1 casualty required hospital treatment for serious injuries (assisting other agencies) and 4 casualties required hospital treatment for slight injuries. 3 were RTCs and 1 was the release of a person from railings.

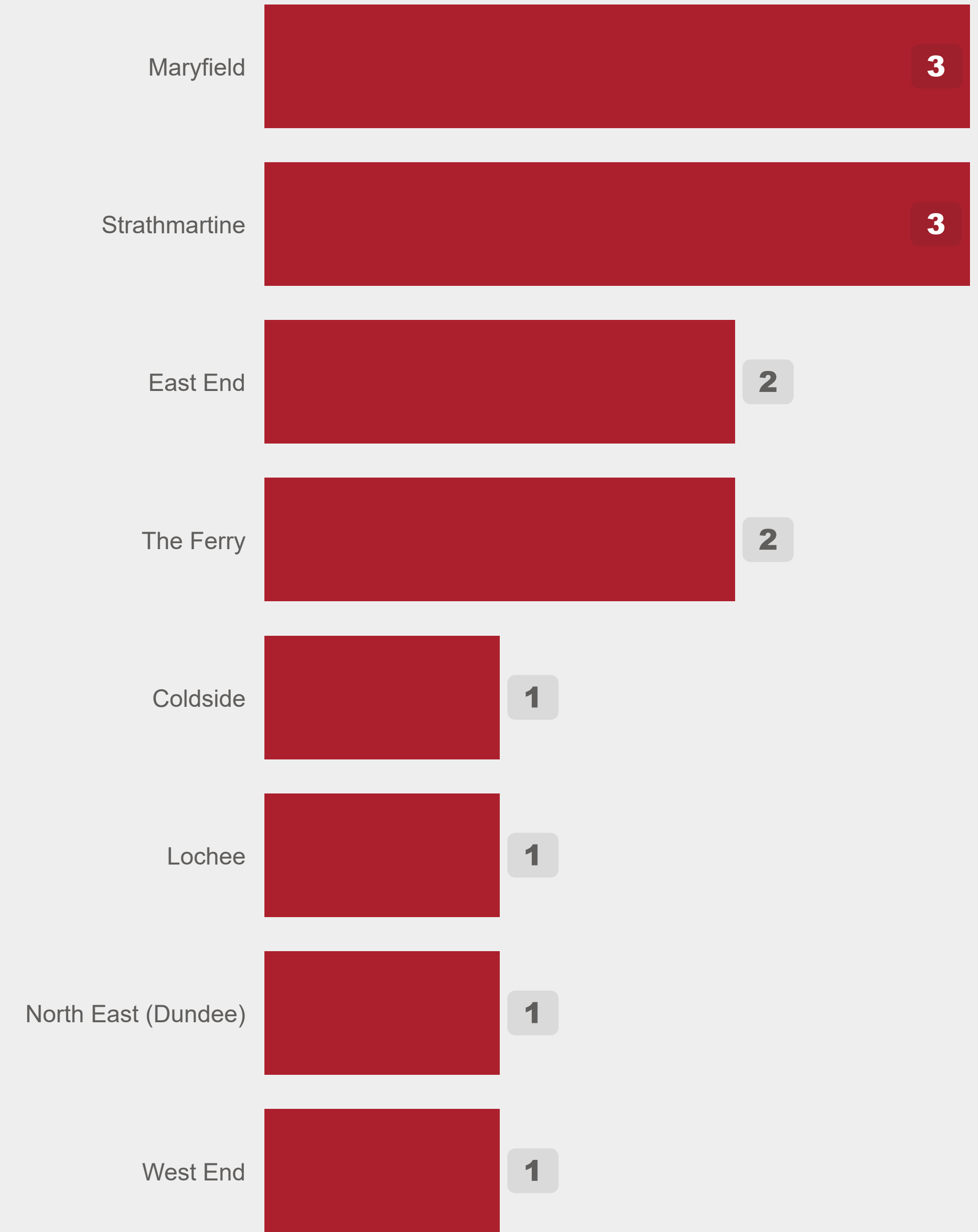
8. Road Traffic Collisions

2025-26 Q2

Trend by Quarter (4 years)



Incidents by Ward



14

Road Traffic Collisions in this period

| Property Type | Incidents |
|-------------------|-----------|
| Car | 10 |
| Bus/coach | 2 |
| Multiple Vehicles | 2 |

| Incident Type | Incidents |
|--------------------|-----------|
| Vehicle (Non-fire) | 13 |
| Fire (Vehicle) | 1 |

3

Non-Fatal Casualties

0

Fatal Casualties

4

People Rescued by Firefighters

Extent of Harm (Non-Fatal)



0

First Aid Given at Scene



3

Hospital Slight Injuries



0

Hospital Serious Injuries

There were 13 Road Traffic Collisions (RTCs) that accounted for 3 non-fatal casualties within the reporting period. One of the RTCs required a casualty to be extricated from the vehicle by SFRS crews, with a further 3 of the RTCs requiring crews to release them from the vehicle, or required SFRS equipment to assist with their release.

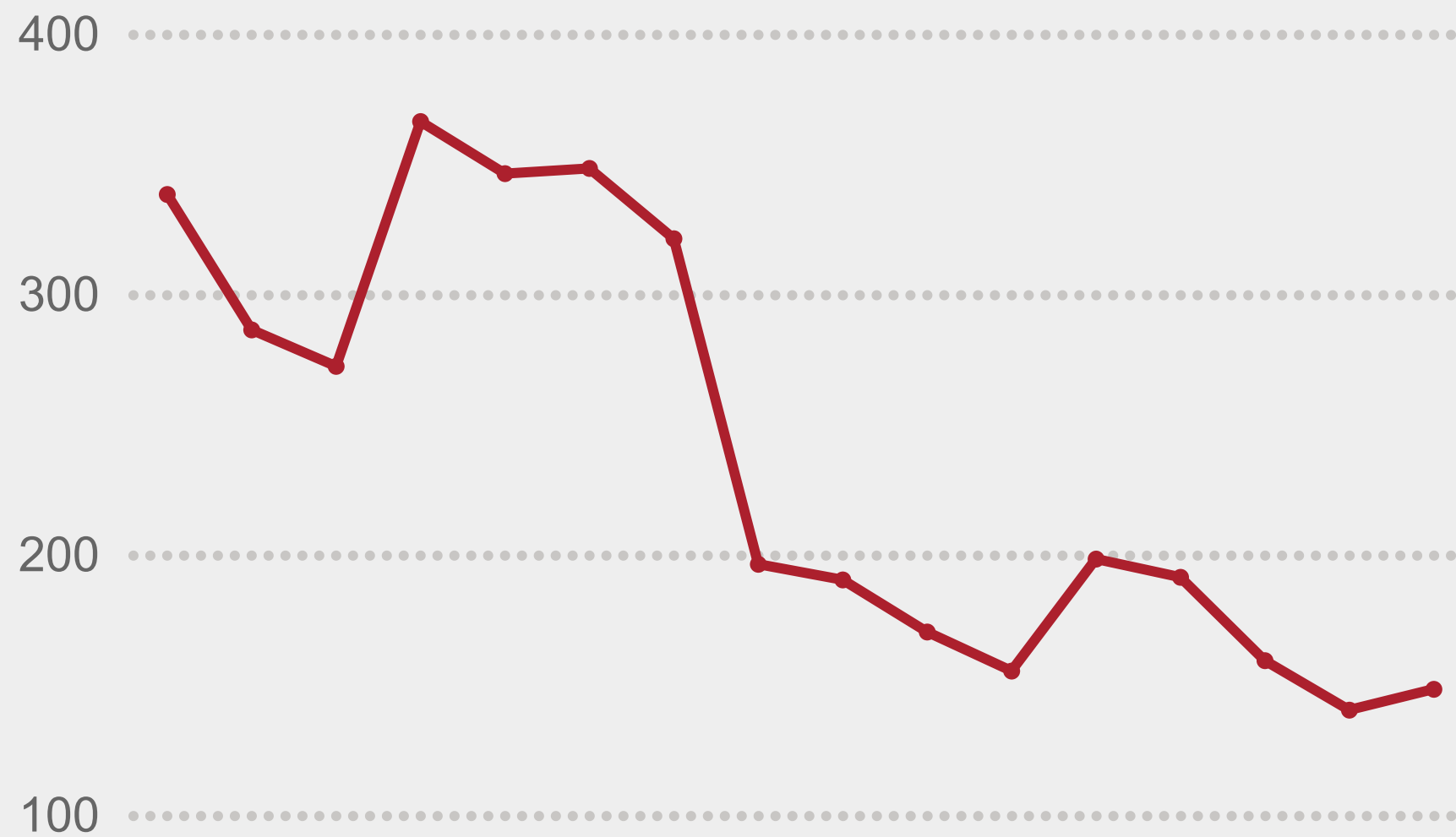
Of the non-fatal casualties, there was 1 RTC in the Maryfield ward, 1 within the Strathmartine ward and 1 within the East-End ward, which accounted for the 3 casualties being conveyed to hospital with slight injuries.

A multi-agency approach is essential to reduce RTCs and associated casualties, with the Tayside Road Safety Partnership taking a collaborative approach to identifying reduction priorities to influence and shape the prevention activity in Dundee; such as education initiatives, targeted speed enforcement campaigns and in increasing public awareness.

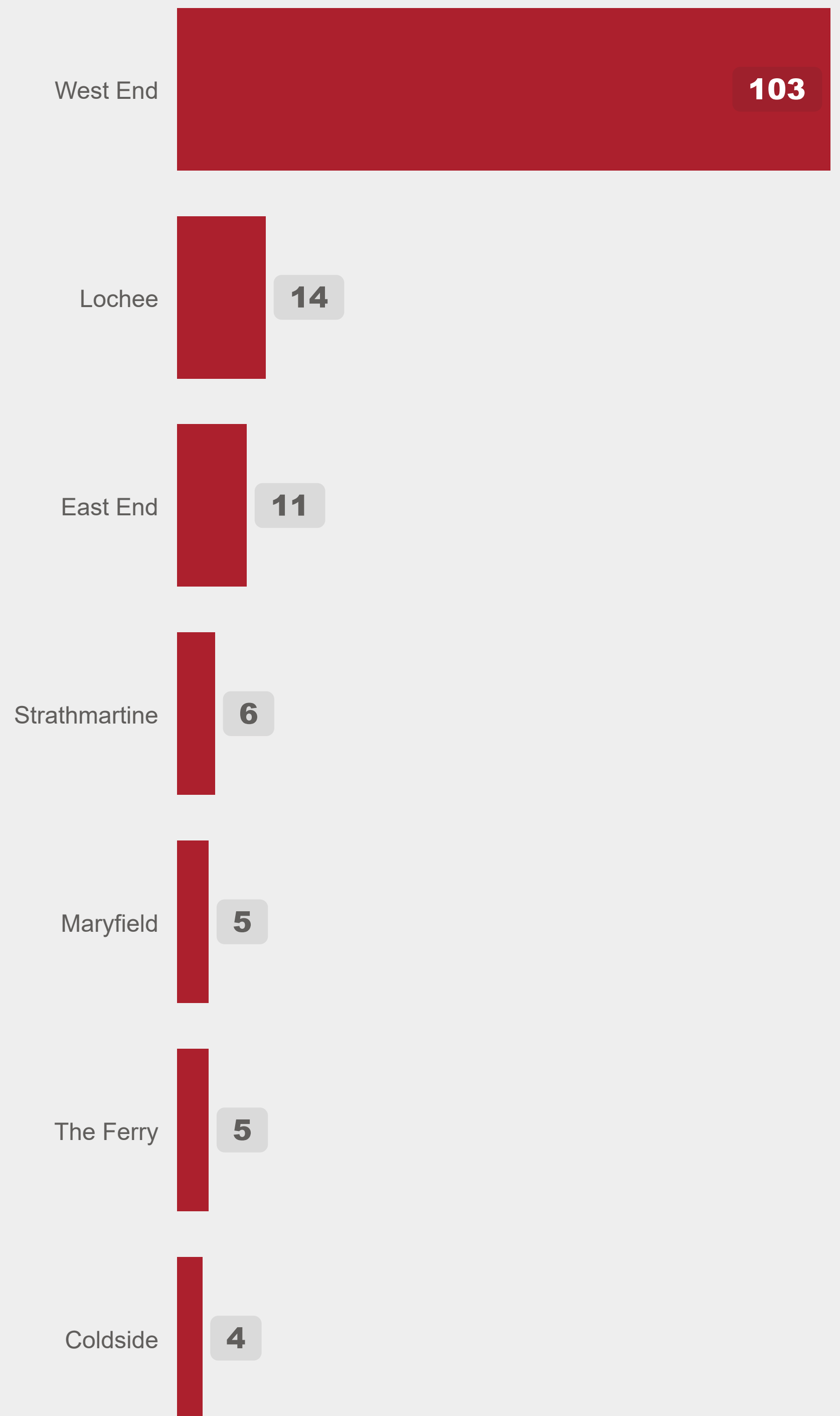
9. Unwanted Fire Alarm Signals

2025-26 Q2

Trend by Quarter (4 years)



Incidents by Ward



Top 15 Property Types

| Property Type | Incidents |
|--|-----------|
| Hospitals and medical care | 56 |
| Student Hall of Residence | 32 |
| Residential Home | 22 |
| Nurses'/Doctors' accommodation | 8 |
| Boarding House/B&B for homeless/asylum seekers | 7 |
| Hotel/motel | 6 |
| Sheltered Housing - not self contained | 5 |
| Entertainment and culture | 3 |
| Offices and call centres | 2 |
| Other Residential Home | 2 |
| Retail | 2 |
| Education | 1 |
| Food and Drink | 1 |
| Hostel (e.g. for homeless people) | 1 |

148

Unwanted Fire Alarm Signals in this period

Unwanted Fire Alarm Signals (UFAS) from Automatic Fire Alarms has an impact in terms of unnecessary blue light journeys, redirecting SFRS resources away from other activities such as community safety engagement and causing considerable disruption to businesses.

Operational crews continue to investigate the cause of every UFAS incident to ensure the appropriate level of engagement with the Dutyholder is undertaken when in attendance. Every UFAS incident that the SFRS attends is used as an opportunity to educate the Dutyholder on the impact UFAS has on their business, the community and the SFRS. The reduction in UFAS mobilisations within Dundee has continued to provide opportunities for reinvesting the released capacity into areas that would deliver greater value, such as training and further prevention work.

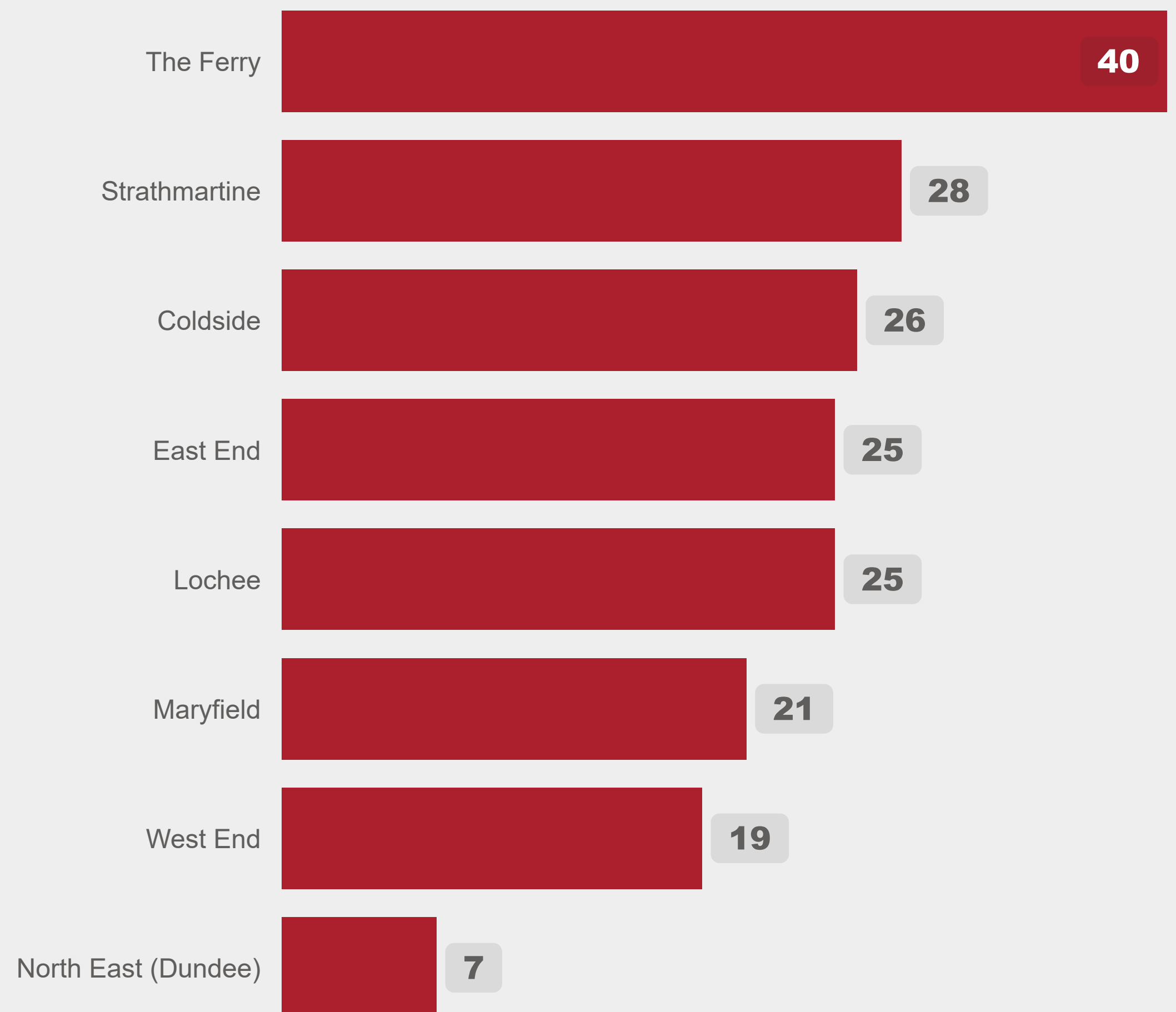
10. Home Fire Safety Visits

2025-26 Q2

191

**Home Fire
Safety Visits**

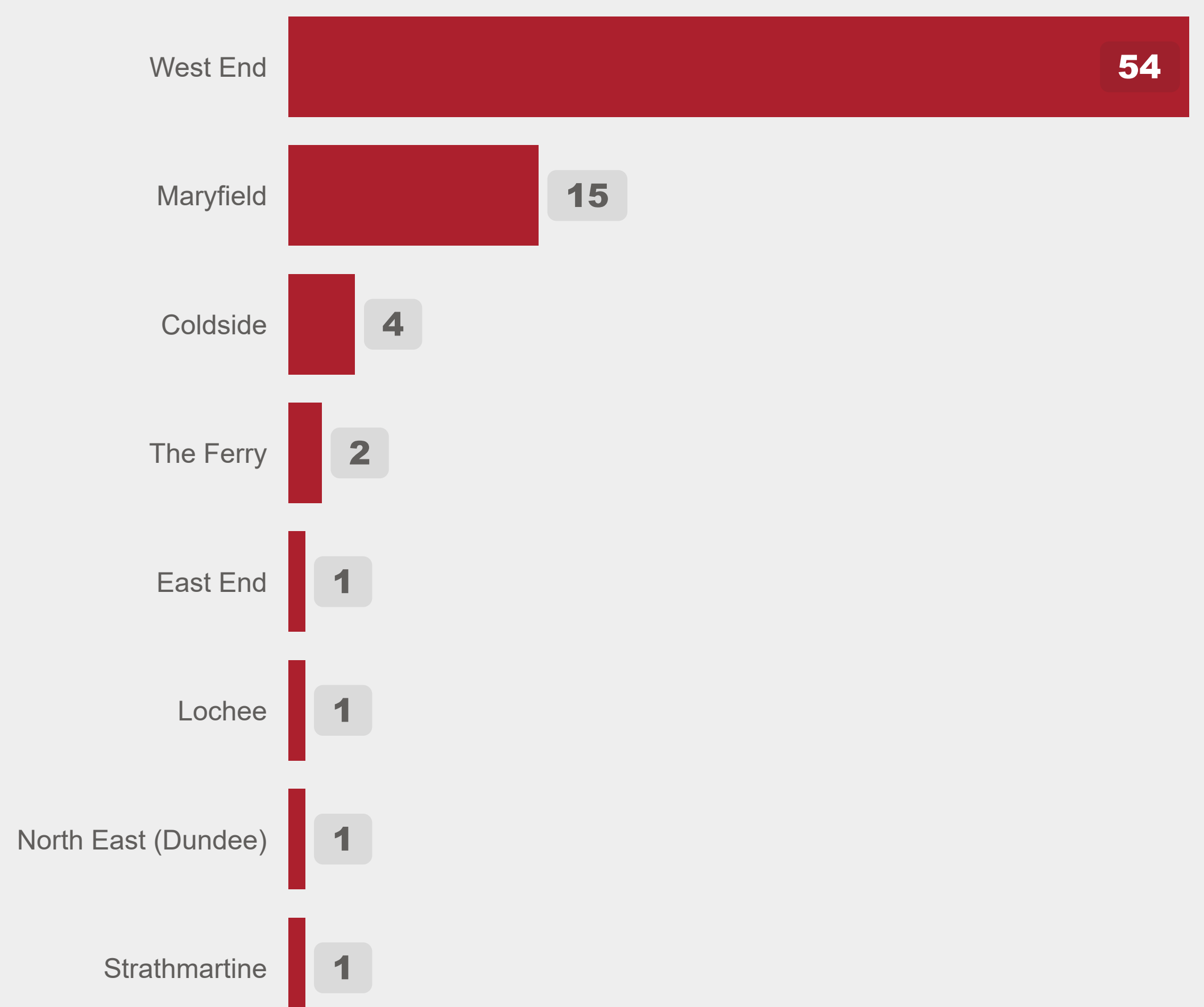
HFSVs by Ward



11. Fire Safety Enforcement

| Job Type | Count |
|-------------------------------|-------|
| Audit | 79 |
| Specific Visit | 17 |
| Consultation | 11 |
| Fire Engineering Consultation | 4 |

Audits by Ward



The SFRS are delivering a more targeted HFSV to high-risk individuals who meet a new eligibility criteria, incorporating wider health and social care issues. This is based around factors which we know increases someone's risk of fire (fire fatality research). We have also reviewed and updated our visit content and are exploring ways to strengthen onward referrals and signposting to and from partner organisations.

Our Protection Officers continue to audit relevant premises that fall within the scope of the Fire (Scotland) Act 2005 to ensure compliance with their statutory responsibilities. Several Post Fire Audits were carried out with no patterns or trends being identified. Support and guidance was given to improve fire safety management in relation to the cause of the incident.

12. Community Safety Engagement & Partnership Working

Q2

Community Safety Roadshow



SFRS and partners delivered the Community Safety Roadshow over a three-week period starting from 8th September. The Roadshow was delivered to P7 classes from every primary school in Dundee. The SFRS session saw our staff deliver input on fire safety, with a focus on the impact of deliberate secondary (outdoor) fires on local communities, along with the risks associated with deliberate fires in derelict buildings. This input involved a presentation and an interactive session using synthetic smoke to simulate the risks of being trapped in that environment. The feedback from pupils that attended the event was very positive; highlighting the session was engaging and educational. This initiative aligns with both local and national SFRS outcomes aimed at reducing deliberate secondary fires, and all partners involved are keen to make this an annual event.

Fireskills Course - Enable Group

SFRS staff delivered a week long programme for the Enable Group, supporting young people with learning disabilities. Activities included pump and ladder drills, Breathing Apparatus familiarisation, and interactive sessions on the firefighter role. Participants visited all Dundee Community Fire Stations, gaining insight into specialist appliances and resources. The key objective was to build life skills such as confidence, resilience, and teamwork through practical, hands-on experiences. Feedback from Enable and participants was overwhelmingly positive, highlighting improved communication and enthusiasm for collaborative tasks. This initiative strengthened partnership working and demonstrated the value of inclusive engagement. Both Enable and SFRS staff are keen to continue collaborating, with future plans to develop tailored programmes that combine fire safety education with employability and independence skills.



NHS Occupational Therapist Placements

SFRS and NHS Tayside Occupational Therapy (OT) continues to work in partnership where our Community Action Team host an OT student twice per week for eight weeks. This allows the student to learn about the SFRS, develop their skills with working in the community, and is part of their assessed placement. Students enjoyed their time with the SFRS and finishes with an assessed presentation on adult support and protection that was delivered to NHS staff, on duty operational staff and the Community Action Team.

Some further **SFRS Community Safety Engagement and Partnership Working activity for Q2** included the SFRS delivering **fire safety input alongside Police Scotland for Mears Group** at the asylum seeker/refugee apartments at Alloway Place. This was completed due to a high number of incidents at the address. Approximately 60 individuals were engaged with.

The SFRS facilitated and chaired **Fire-Related Anti-Social Behaviour (FRASB) working group**. The purpose of this meeting is to discuss emerging trends relating to FRASB and to plan and deliver initiatives to reduce the impact this unacceptable activity has on the SFRS, partners and the local communities. In addition to this, Senior Officers from Police Scotland and SFRS met at the end of Q2 to review the deliberate fire-setting statistics/trends in Dundee and progress with criminal investigations and ongoing strategies.

SFRS staff produced **Contingency Planning** documentation and a **Community Intelligence Report for Caldrum Works** after repeat deliberate fires at this premises. These documents were produced after several meetings and site visits with partner agencies, including Police Scotland and Dundee City Council, and site visits. These have been circulated to operational crews and made available via OI tablets. The purpose of this was to enhance firefighter and public safety.

Finally, throughout Q2 local SFRS staff attended various **family fun/gala days delivering key safety messages** on fire and water safety. Events were attended at Sidlaw View PS, St Andrews PS, Craigowl PS, St Fergus PS, Rowantree PS, Craigowl Church and Brooksbank Centre.



13. Glossary of Terms

Term - What it means

ADF

Accidental Dwelling Fire.

HFSV

Home Fire Safety Visit.

PDIR

Post Domestic Incident Response, a term used to indicate actions taken following attendance at a fire or other incident in the home. PDIRs include amongst things the offer of a free follow up home fire safety visit.

RTC

Road Traffic Collision.

Special Service

Calls to incidents which are not fires or false alarms such as RTCs, rescues, flooding, incidents involving hazardous materials or the provision of assistance to other agencies.

UFAS

Unwanted Fire Alarm Signals. When an automatic fire detection and alarm system is activated as a result of anything other than an actual fire the activation is classed as a false alarm. If an attendance is made to such an event by the Scottish Fire and Rescue Service, then the event is recorded as an UFAS incident.

UFAS Policy Change

In response to COVID, on the 6th May 2020, the SFRS decided to send 1 pump to UFAS premises that did not have their own Predetermined attendance (PDA).

As of 1st July 2023, the COVID interim 1 pump response was ended and a new UFAS policy was implemented.

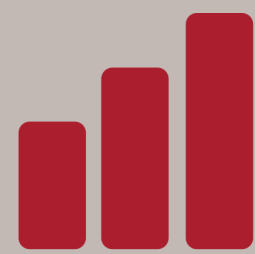
The new policy is to call challenge all UFAS incidents with the intention of non-attendance. Hospitals, care homes, and sleeping risk premises are all exempt and receive either 2 pumps or their premise specific PDA.



SCOTTISH

FIRE AND RESCUE SERVICE

Working together for a safer Scotland



**BUSINESS
INTELLIGENCE**

Design, figures and charts by the Business Intelligence team.



City Chambers
DUNDEE
DD1 3BY

21st November, 2025

Dear Colleague

You are requested to attend a MEETING of the **NEIGHBOURHOOD, HOUSING AND COMMUNITIES COMMITTEE** to be held in the Council Chamber, City Chambers, City Square, Dundee and also to be held remotely on Monday 1st December, 2025, to follow the meetings of the City Council and Children and Families Committee called for 5.00pm.

The meeting will be livestreamed to YouTube. Members of the Press or Public wishing to join the meeting as observers should follow this link www.dundee.gov.uk/live or alternatively they may attend in person.

Should you require any further information please contact Committee Services on telephone (01382) 434228 or by email at committee.services@dundee.gov.uk.

Yours faithfully

GREGORY COLGAN

Chief Executive

AGENDA OF BUSINESS

1 DECLARATION OF INTEREST

Members are reminded that, in terms of The Councillors Code, it is their responsibility to make decisions about whether to declare an interest in any item on this agenda and whether to take part in any discussions or voting.

This will include all interests, whether or not entered on your Register of Interests, which would reasonably be regarded as so significant that they are likely to prejudice your discussion or decision making.

2 FIRE AND RESCUE QUARTERLY PERFORMANCE REPORT – Page 1

(Report No 359-2025 by Area Commander Todd, copy attached).

3 DUNDEE LOCAL POLICING AREA - QUARTERLY POLICE REPORT – Page 21

(Report No 360-2025 by Chief Superintendent Russell, copy attached)

4 POLICY - COMMUNITY SAFETY & ALARM RESPONSE TEAM - Page 45

(Report No 332-2025 by the Executive Director of Neighbourhood Services, copy attached).

5 TENDERS RECEIVED BY HEAD OF DESIGN AND PROPERTY - Page 65

(Report No 342-2025 by the Executive Director of City Development, copy attached).

This page is intentionally left blank

NOT PROTECTIVELY MARKED

REPORT TO: DUNDEE CITY COUNCIL NEIGHBOURHOOD, HOUSING AND
COMMUNITIES COMMITTEE

REPORT NUMBER – 359-2025

1st December 2025

Report by Area Commander Bryan Todd, Local Senior Officer,
Scottish Fire and Rescue Service

SUBJECT: FIRE AND RESCUE QUARTERLY PERFORMANCE REPORT
1st July to 30th September 2025

Abstract

The Report contains performance information relating to the second quarter (July 1st – September 30th) of 2025 - 2026 on the performance of the Scottish Fire and Rescue Service in support of Member scrutiny of local service delivery.

1 PURPOSE OF THE REPORT

To provide information for the Committee regarding the performance of the Scottish Fire and Rescue Service against the priorities, outcomes and performance measures detailed within the *Local Fire and Rescue Plan for Dundee 2020–2023, to facilitate local scrutiny.

2 RECOMMENDATIONS

It is recommended that members:

Note, scrutinise and question the content of this report.

3 FINANCIAL IMPLICATIONS

None.

4 BACKGROUND

4.1 The *Local Fire and Rescue Plan for Dundee 2020-2023 was approved by the Community Safety and Public Protection Committee on 16 November 2020. In support of delivering the priorities in this plan, twelve headline indicators are utilised as performance measures and form the basis of quarterly monitoring reports.

4.2 The priorities and outcomes contained within the *Local Fire and Rescue Plan reflect 'place' and the contribution of the Scottish Fire and Rescue Service to the City Plan for Dundee 2022 - 2032.

4.3 In summary the following priorities are detailed within the plan:

- Priority 1 – Improving Fire Safety in the Home
- Priority 2 – Improving Fire Safety and Resilience in the Business Community
- Priority 3 – Minimising the Impact of Unintentional Harm

NOT PROTECTIVELY MARKED

- Priority 4 – Reducing Unwanted Fire Alarm Signals
 - Priority 5 – Reducing Deliberate Fires
 - Priority 6 – Effective Risk Management and Operational Preparedness
- 4.4 Appendix 1 attached to this report provides a detailed breakdown and analysis of all data collected during the reporting period. In addition, further sections are included to provide Members with an overview of a range of community safety engagement events and partnership working. Furthermore, it highlights any notable trends with incident activity.

5 EQUALITY IMPACT ASSESSMENT

- 5.1 Not applicable.

6 ENVIRONMENTAL ISSUES

- 6.1 There are no environmental issues arising as a consequence of this report.

7 SUMMARY

- 7.1 The attached report updates members regarding significant community safety engagement activities and gives context to the performance of the Scottish Fire and Rescue Service in the Dundee area against headline indicators and performance measures.

Area Commander Bryan Todd
Local Senior Officer
Perth & Kinross, Angus and Dundee
Scottish Fire and Rescue Service
Blackness Road
Dundee
DD1 5PA

* The development and consultation of new Local Fire and Rescue Plans will now be delayed until spring 2026. This is to ensure the plans fully reflect the outcomes of the current Service Delivery Review public consultation, which we believe is essential to developing meaningful and informed local priorities. A formal update and revised timeline will be shared with Committee in due course.



Dundee City

Dundee City Council Neighbourhood, Housing & Communities Committee

2025-26 Q2 Scrutiny Report



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

**Working together
for a safer Scotland**

Dundee City Council
www.dundee.gov.uk **CHANGING
FOR THE FUTURE**

This page is intentionally left blank

Dundee City
Dundee City Council
Neighbourhood, Housing & Communities Committee
2025-26 Q2
Scrutiny Report

Contents

| | | |
|----|---|----------|
| 1 | Summary | Page 3 |
| 2 | Trends | Page 4-5 |
| 3 | Accidental Dwelling Fires (ADFs) | Page 6 |
| 4 | Accidental Dwelling Fire Casualties | Page 7 |
| 5 | Deliberate Fires | Page 8 |
| 6 | Non-Domestic Fires | Page 9 |
| 7 | Non-Fire Casualties | Page 10 |
| 8 | Road Traffic Collisions (RTCs) | Page 11 |
| 9 | Unwanted Fire Alarm Signals (UFAS) | Page 12 |
| 10 | Home Fire Safety Visits (HFSVs) | Page 13 |
| 11 | Fire Safety Enforcement | Page 14 |
| 12 | Community Safety Engagement & Partnership Working | Page 15 |
| 13 | Glossary of Terms | Page 16 |





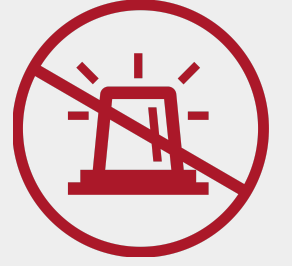



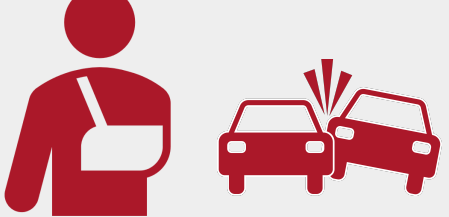



About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

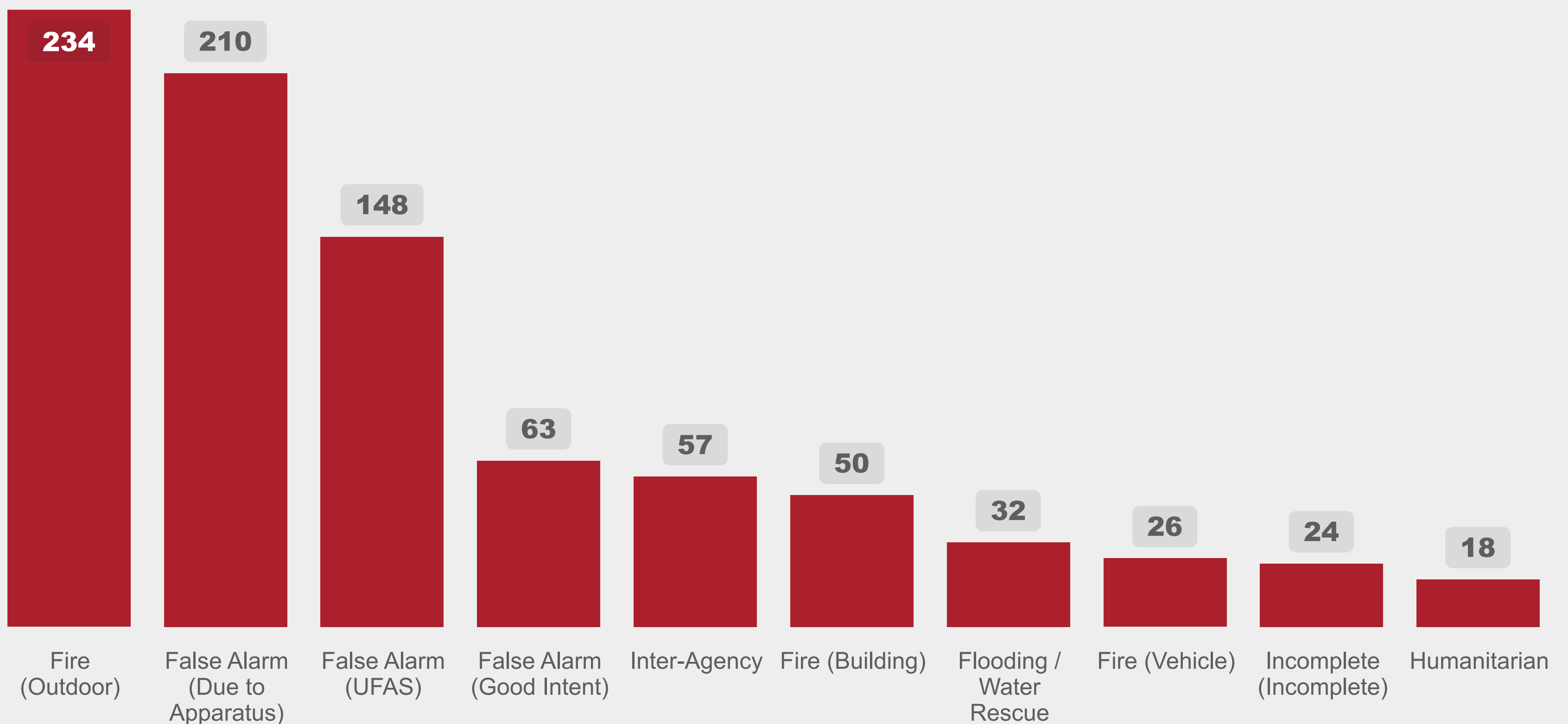
This page is intentionally left blank

1. Summary

2025-26 Q2

| | | | | |
|---|---|--|--|--|
|  909 Total Incidents (Incl. Incompletes) |  310 Fires |  142 Non-Fire Incidents |  433 False Alarms |  148 UFAS |
|  31 People Rescued by Firefighters |  5 People Receiving First Aid or Hospital Treatment (Fires) |  1 Fire Fatalities |  5 People Receiving First Aid or Hospital Treatment (Non-Fire) |  1 Non-Fire Fatalities |
|  191 Home Fire Safety Visits |  79 Fire Safety Audits | | | |

Top 10 Incident Types



During the Q2 reporting period the SFRS attended a total of 909 incidents across Dundee City.

False Alarm incident types were the most attended, totaling 433 call outs, which is 48% of all incidents attended.

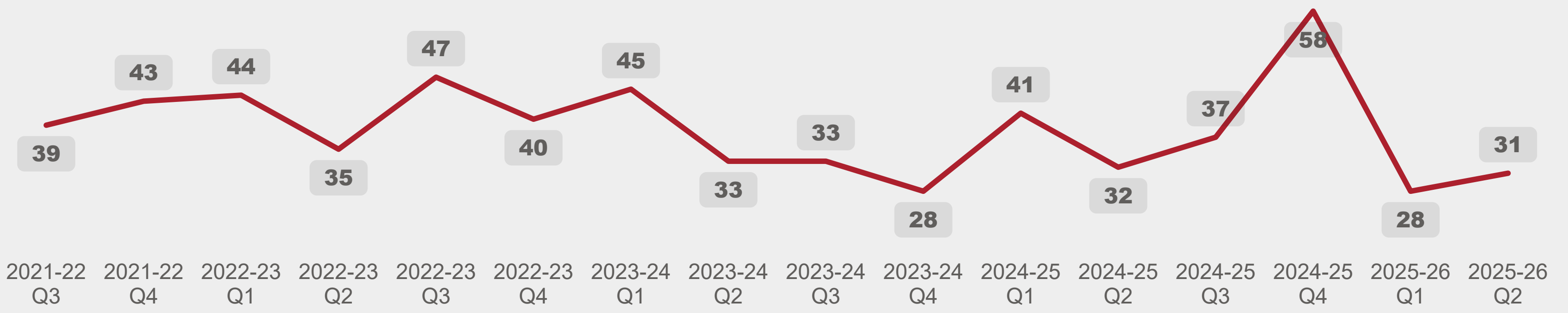
We also attended 310 Fires (34%) and 142 non-fire emergencies (16%), such as Road Traffic Collisions and Assisting Other Agencies incidents.

Trend information charts can be found on the following page for 5 of the key incident types attended to give an understanding on the direction of travel over a 4-year period. Trend information charts relating to casualties, Fire Safety Audits and Home Fire Safety Visits can be found on page 5.

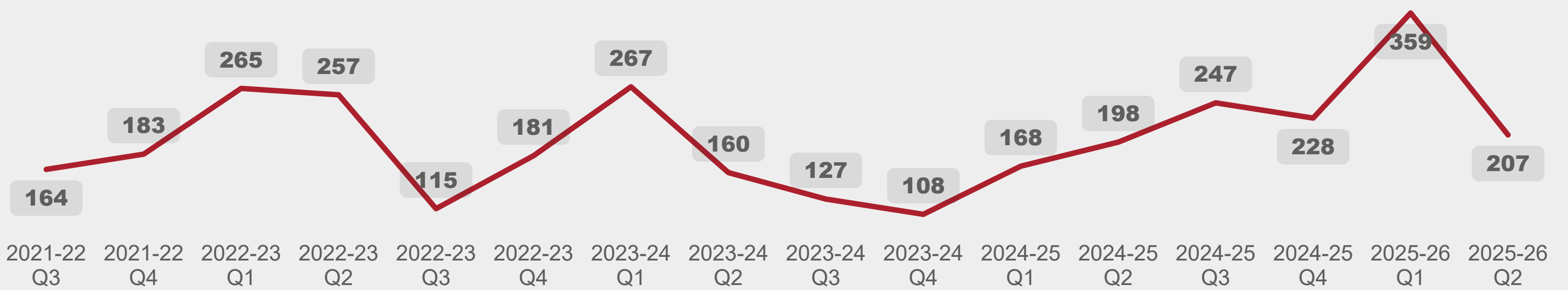
2. Trends

Previous 16 quarters (4 years)

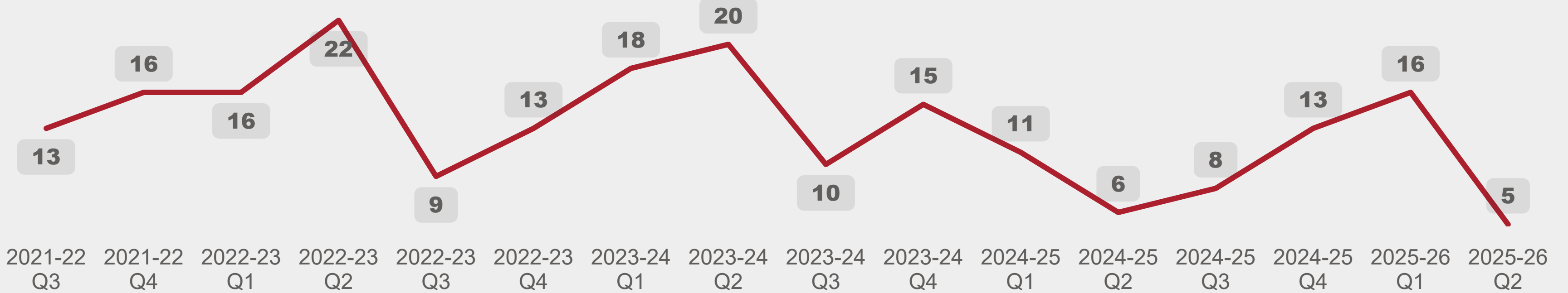
Accidental Dwelling Fires



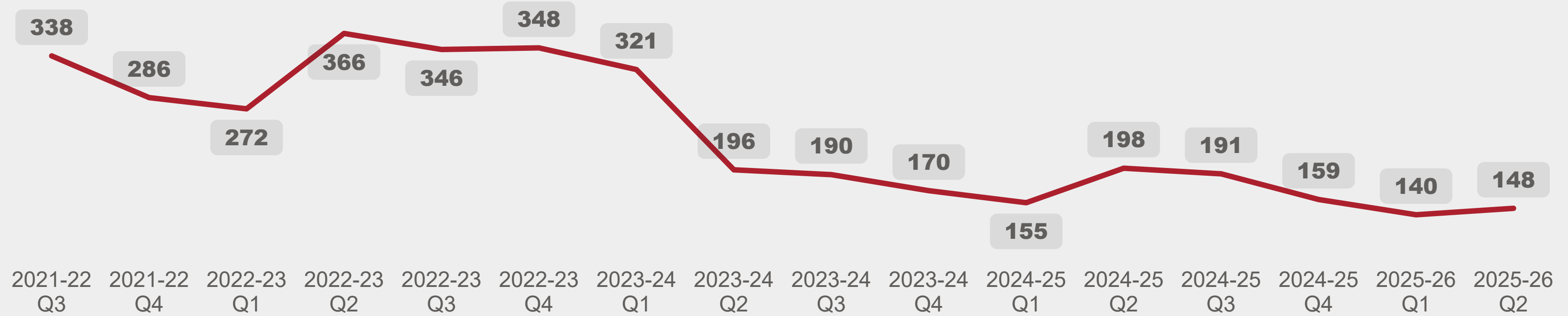
Deliberate Fires



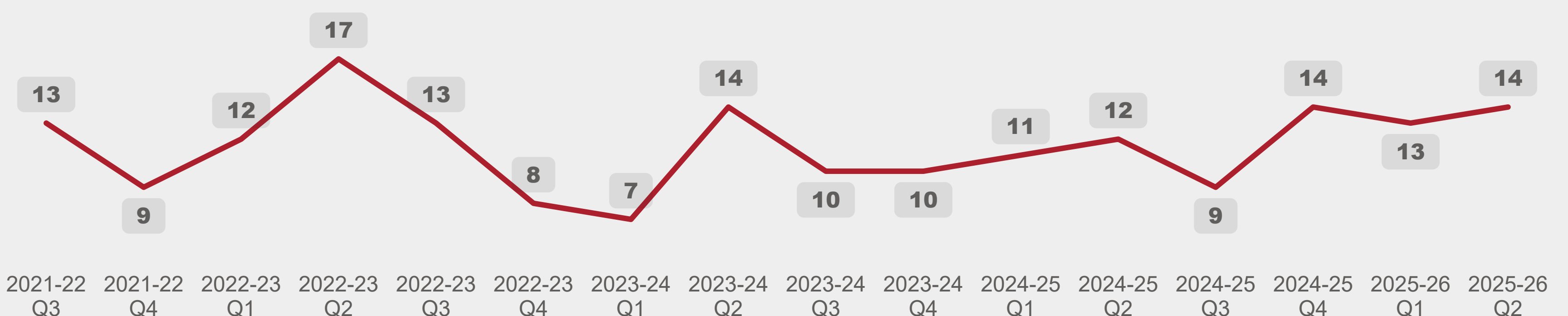
Non-Domestic Fires



Unwanted Fire Alarm Signals



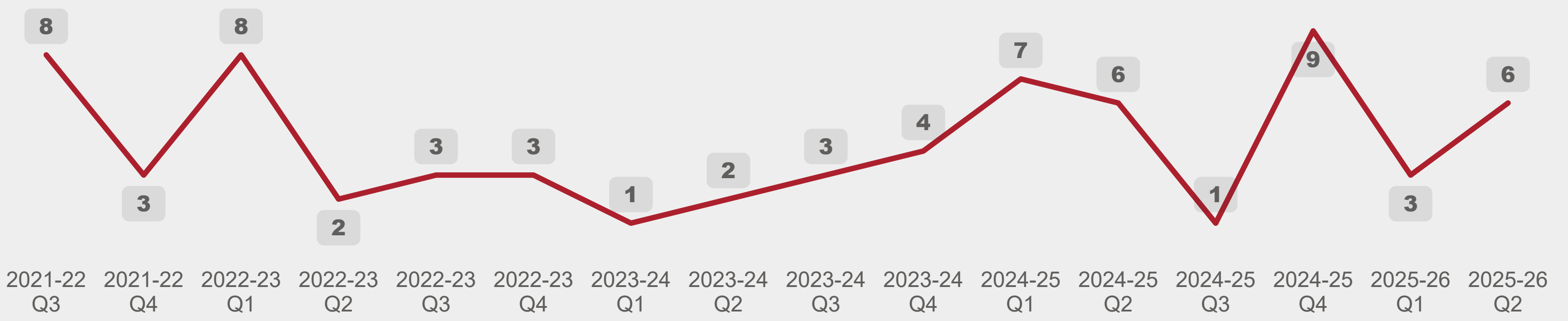
Road Traffic Collisions



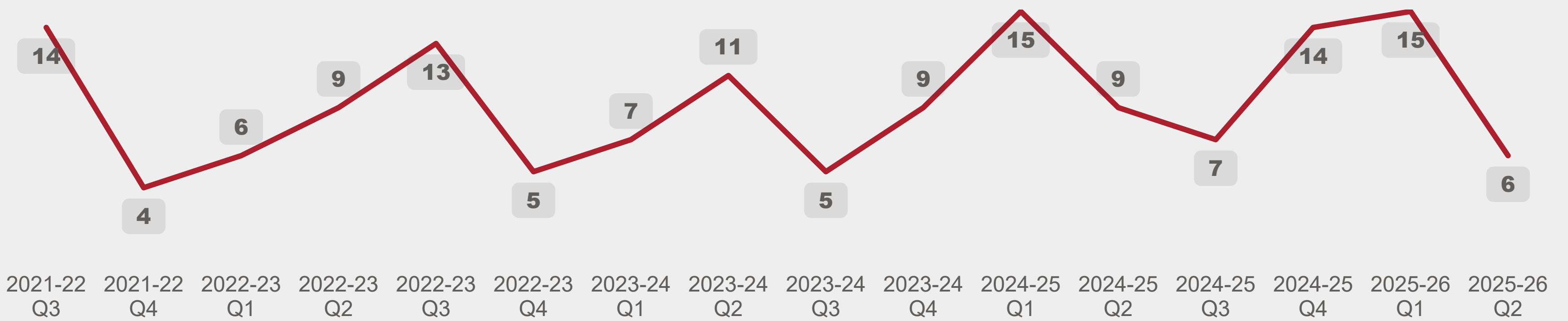
2. Trends

Previous 16 quarters (4 years)

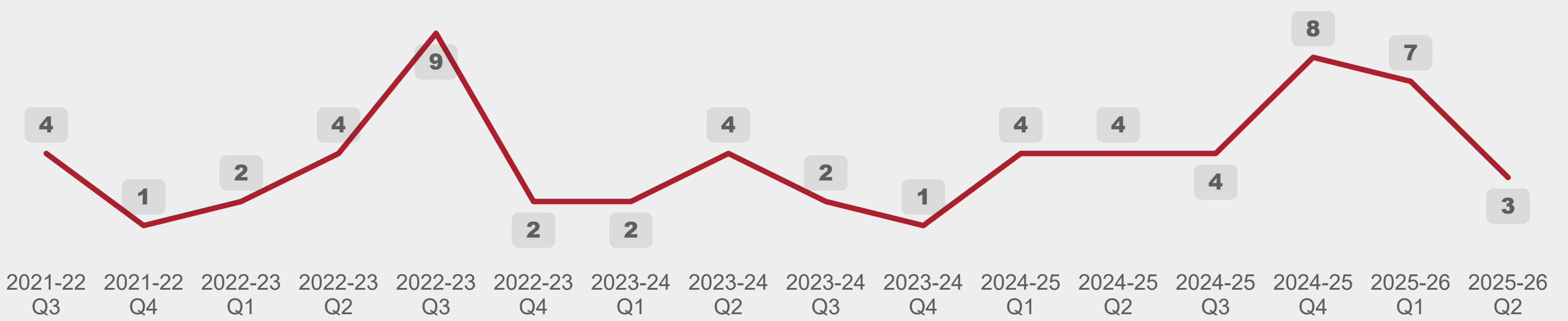
Accidental Dwelling Fire Casualties



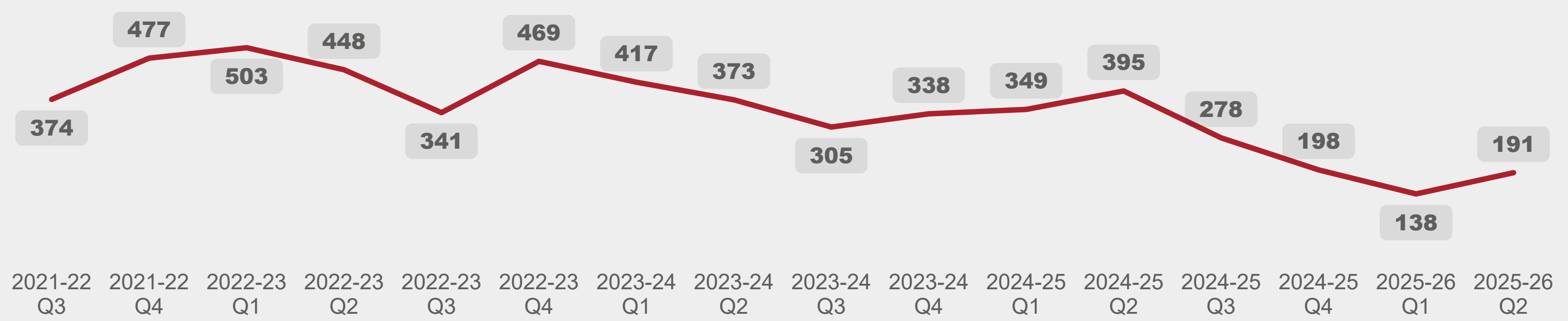
Non-Fire Casualties



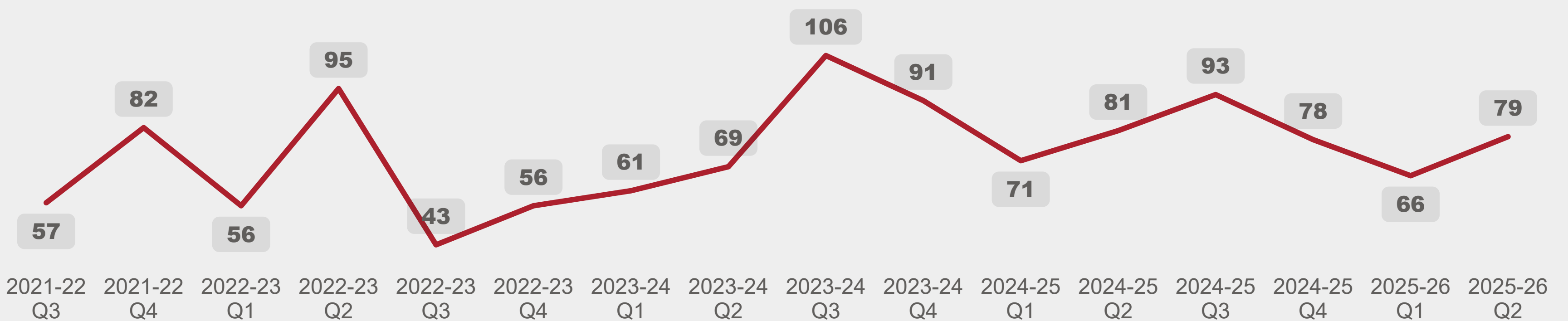
Road Traffic Collision Casualties



Home Fire Safety Visits



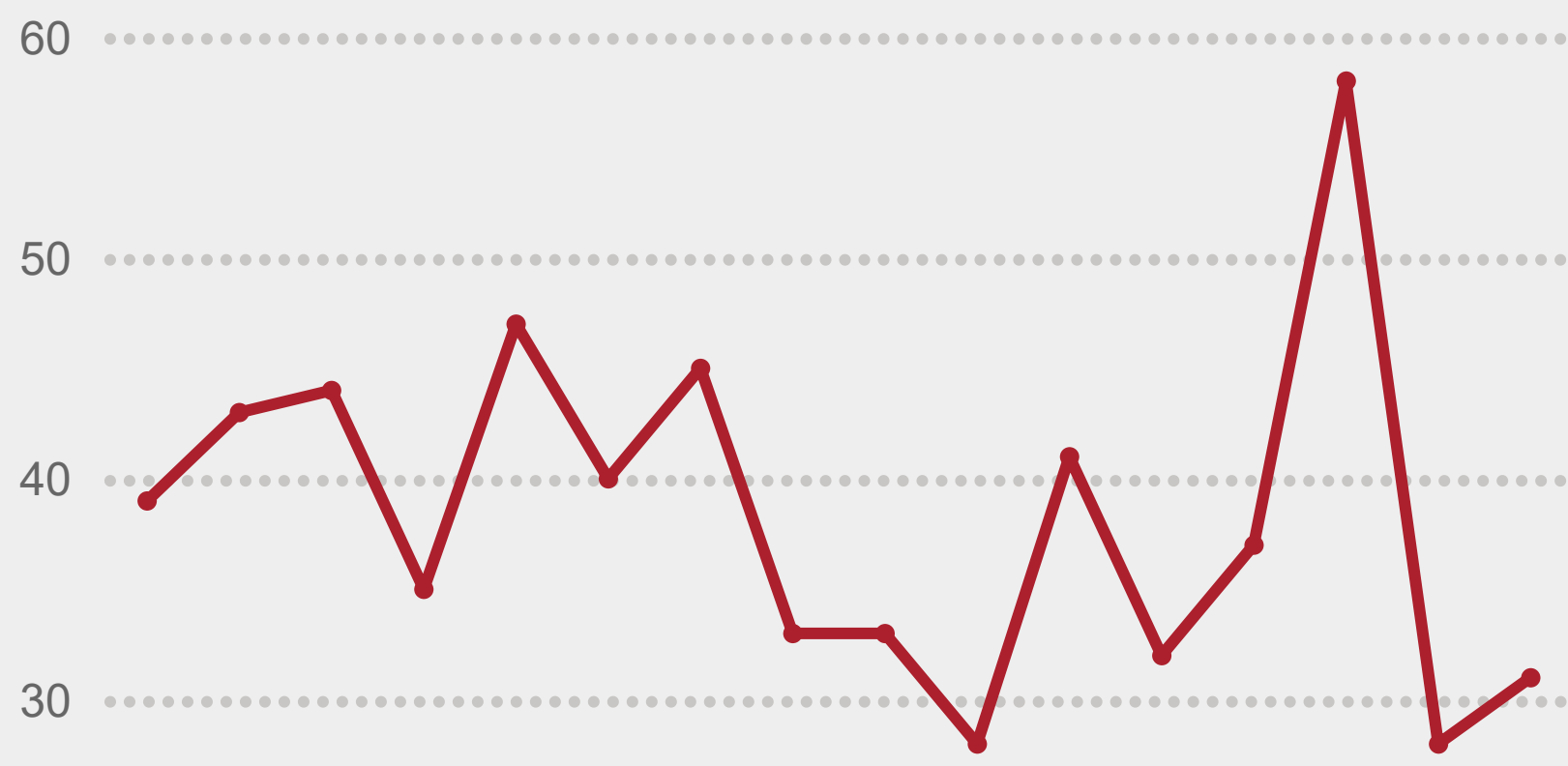
Fire Safety Audits



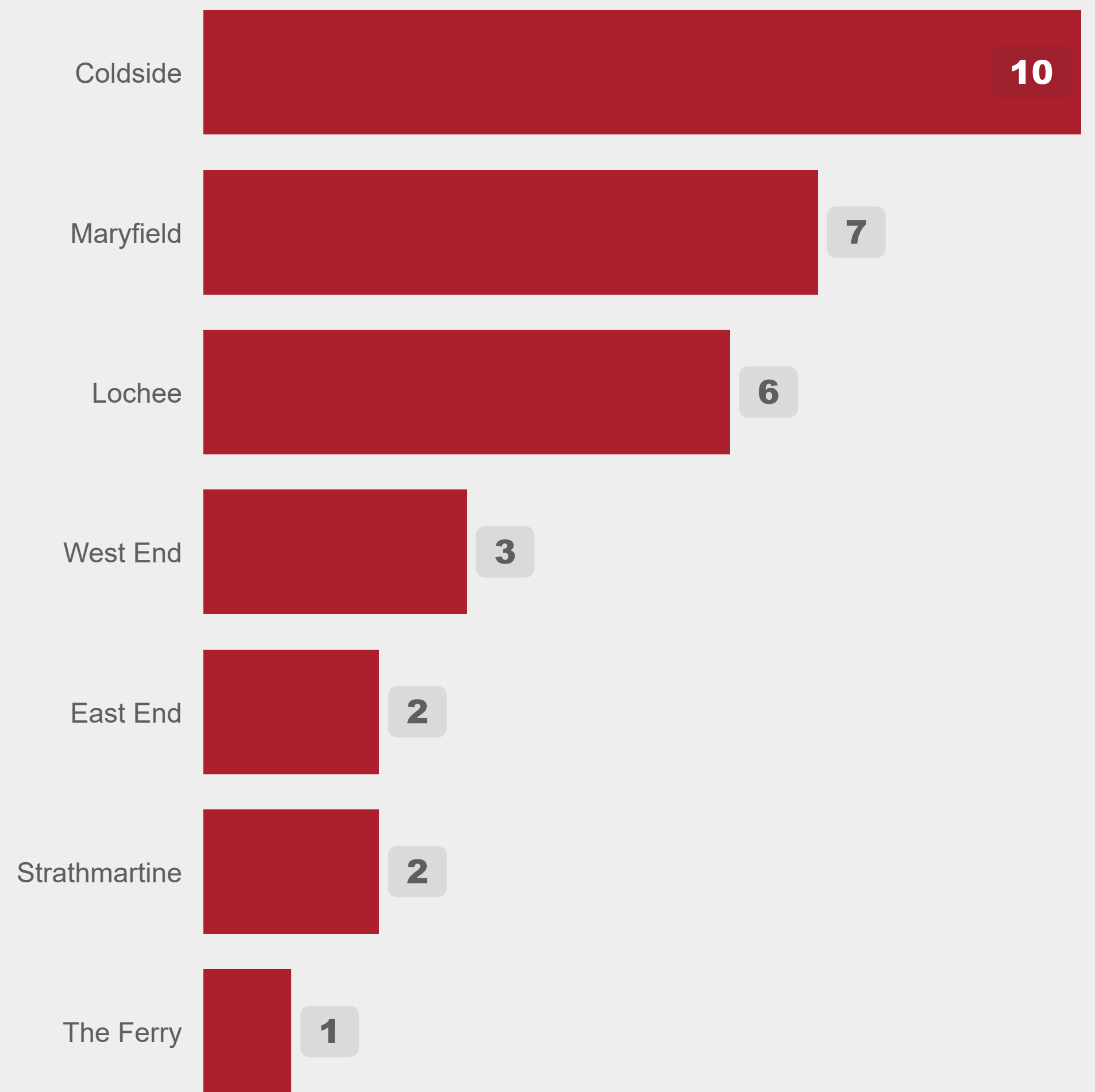
3. Accidental Dwelling Fires

2025-26 Q2

Trend by Quarter (4 years)



Incidents by Ward

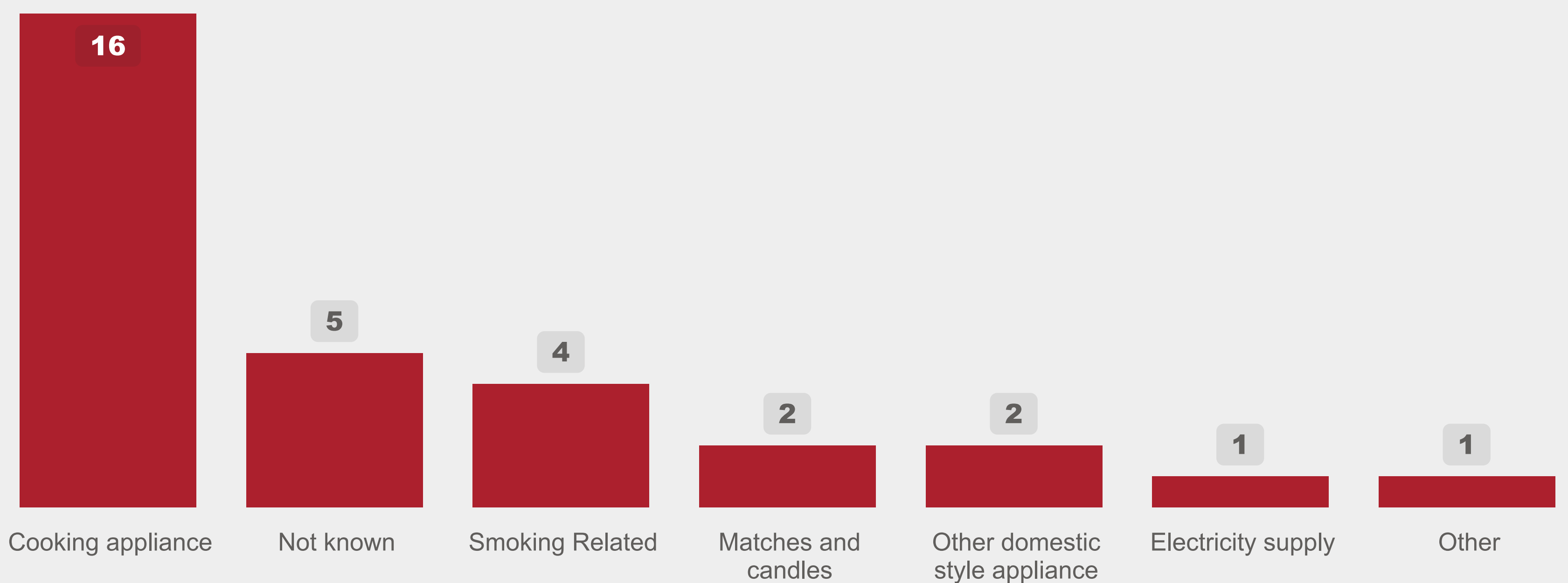


| Extent of Damage | Incidents |
|---|-----------|
| Not applicable | 10 |
| Limited to item 1st ignited | 9 |
| Limited to room of origin | 7 |
| Limited to floor of origin (not whole building) | 3 |
| Roof space and other floors(s) | 2 |

31

Accidental Dwelling Fires in this period

Source of Ignition (Top 10)



Of the 31 Accidental Dwelling Fires (ADFs), 16 incidents were due to a cooking appliance, with damage being recorded at 5 incidents as having spread from room of origin. No firefighting actions were required at 10 incidents with the main action taken by SFRS being removal from heat source at 4 incidents. 23 properties were fitted with smoke detection, 16 of which operated and gave early warning to the occupants. We continue to undertake Post Domestic Incident Response (PDIR) interventions following an ADF, which comprises of a HFSV's and advice to prevent further incidents, and where required, we ensure the relevant safeguarding or support service referrals are progressed.

The SFRS continue to work with partners to ensure we positively contribute to reducing the risk to our communities by targeting those most vulnerable, particularly around unintentional harm in the home

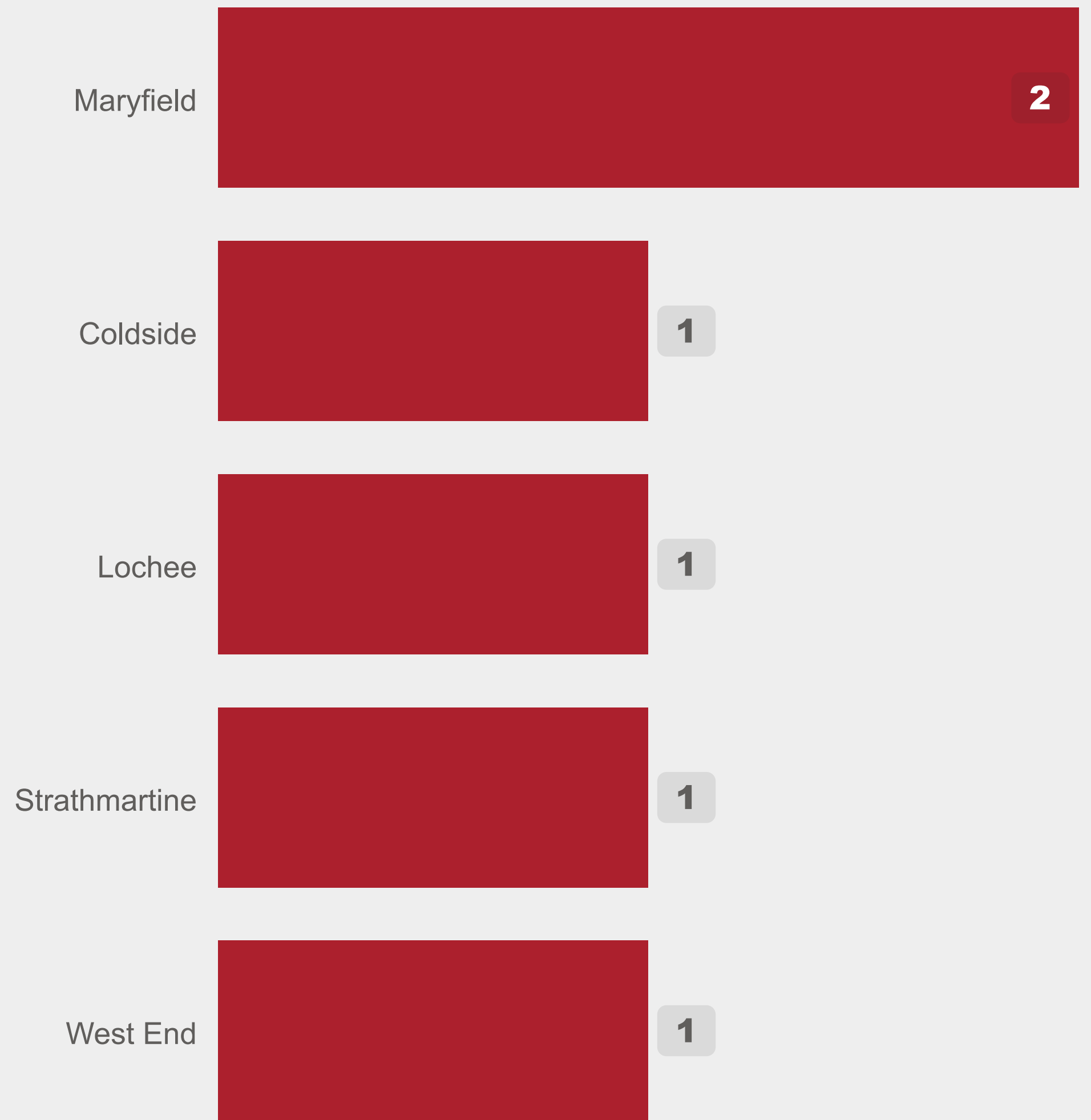
4. Accidental Dwelling Fire Casualties

2025-26 Q2

Trend by Quarter (4 years)



Casualties by Ward



| Nature of Injury/Cause of Death | Casualties |
|---|------------|
| Back / Neck injury (spinal) | 1 |
| Burns - severe | 1 |
| Combination of burns and overcome by gas/smoke | 1 |
| Fracture | 1 |
| Other | 1 |
| Overcome by gas, smoke or toxic fumes; asphyxiation | 1 |

5

Non-Fatal Casualties

1

Fatal Casualties

13

People Rescued by Firefighters

Extent of Harm (Non-Fatal)

 **2**

First Aid Given at Scene

 **0**

Hospital Slight Injuries

 **3**

Hospital Serious Injuries

In Q2, there was 1 ADF that resulted in a fatally injured casualty and a further 2 ADFs that resulted in 3 casualties being conveyed to hospital for serious injuries. In addition to that, 2 casualties required First Aid. Firefighters rescued 13 persons in total.

Our Community Action Team have been focusing on carrying out additional risk recognition training with partners to help them identify fire related risk factors more promptly and in turn, take effective prevention action. In Q2 this included delivering training to all community Police Officers across Dundee.

Where there are concerns about a person's cognitive function and the potential for accidental cooking related fires, we will liaise with the persons next of kin to support the provision of alternative and safer cooking methods.

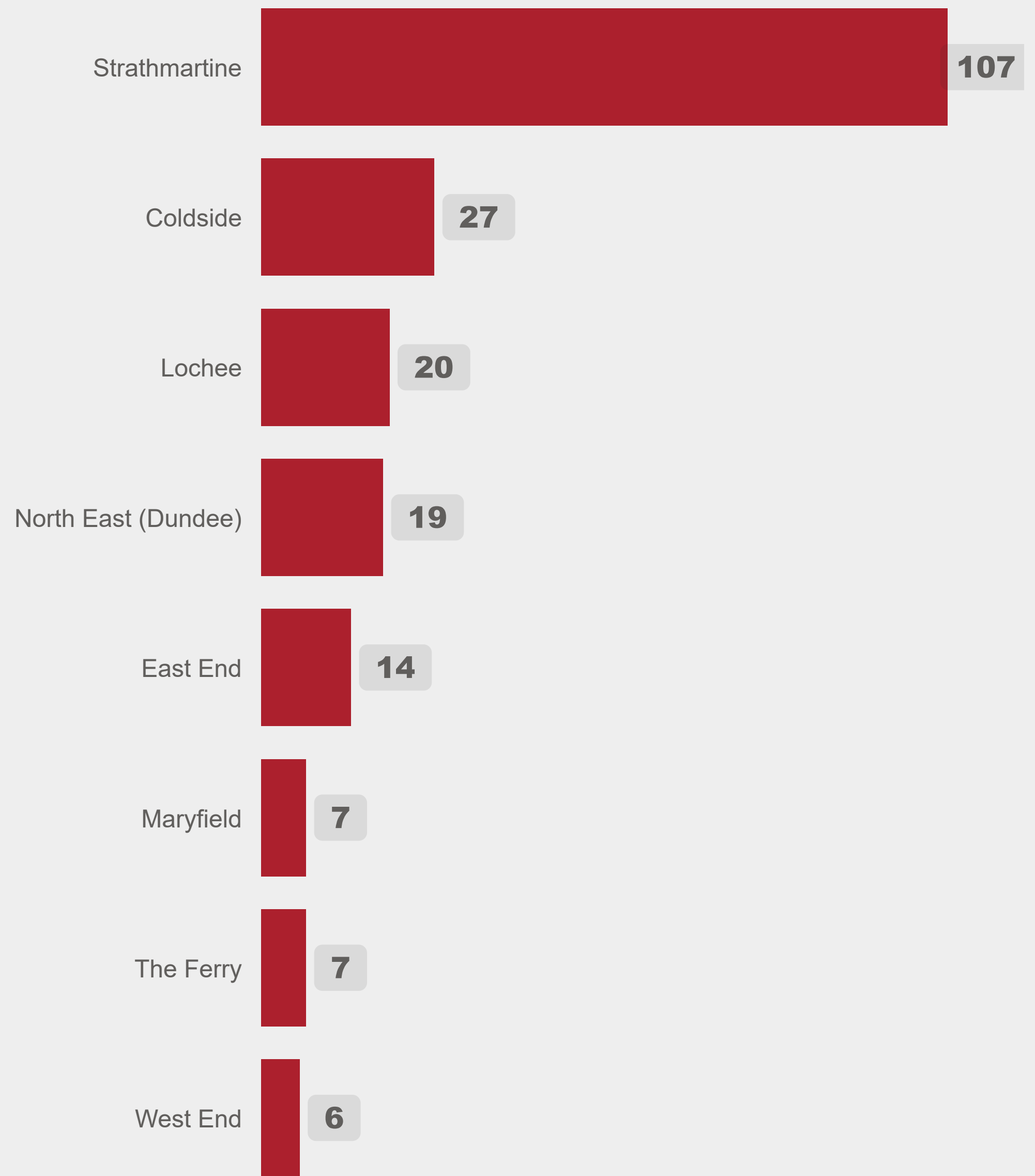
5. Deliberate Fires

2025-26 Q2

Trend by Quarter (4 years)



Incidents by Ward

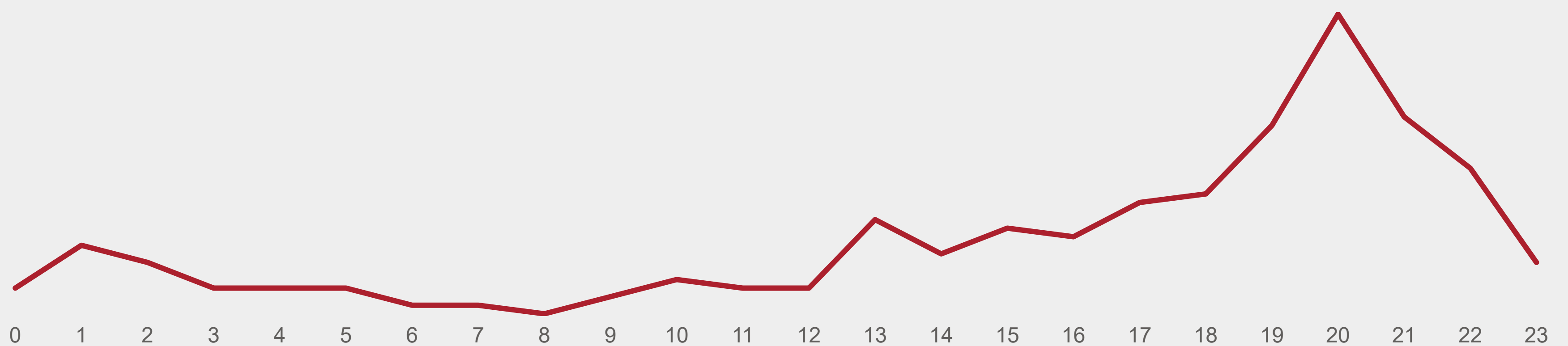


| Property Type | Incident |
|---------------------------------|----------|
| Grassland, woodland and crops | 67 |
| Refuse | 65 |
| Other outdoors (including land) | 34 |
| Road Vehicle | 17 |
| Dwelling | 11 |
| Outdoor structures | 6 |
| Non Residential | 4 |
| Outdoor equipment and machinery | 3 |

207

Deliberate Fires in this period

Hour of Day



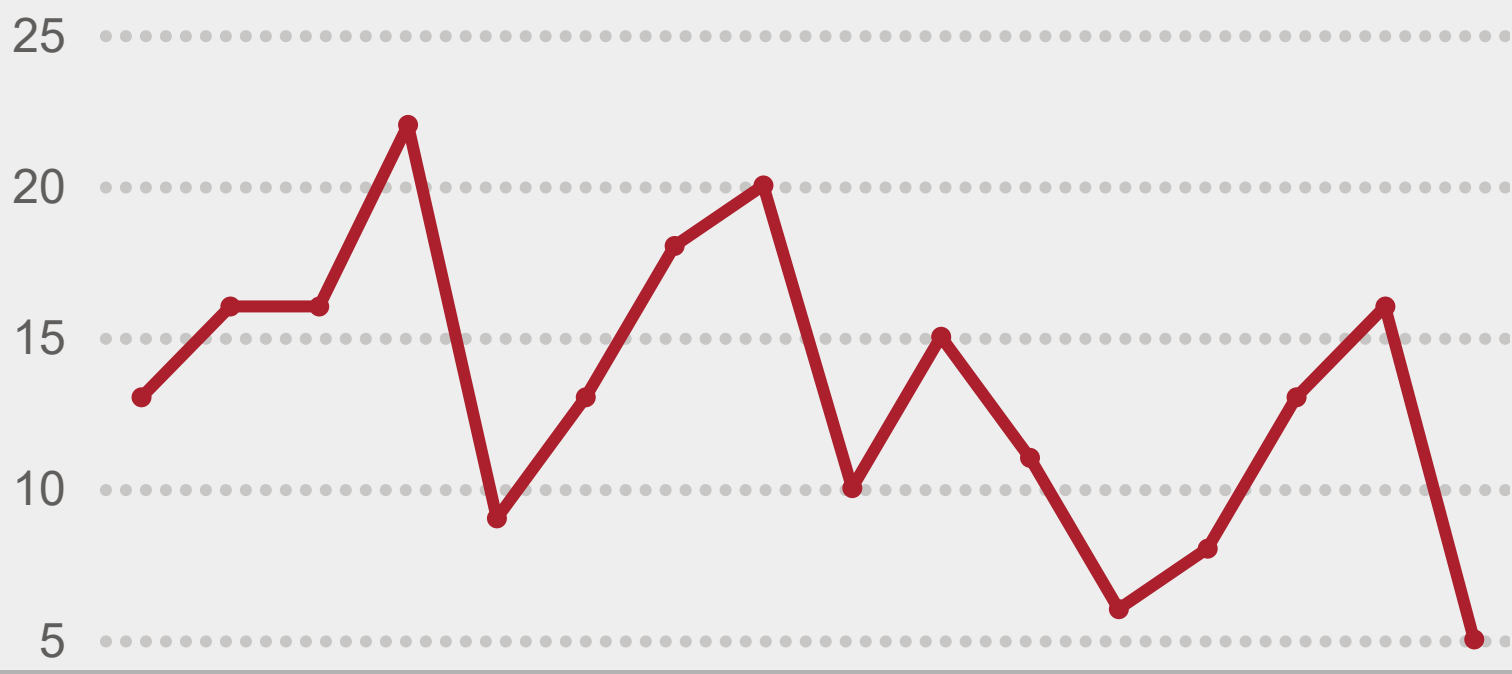
Of the 207 Deliberate Fires attended in the reporting period, 38 were categorised as primary fires and 169 were secondary fires. 10 of the primary fires were within domestic dwellings and 3 in non-domestic buildings. 17 fires involved vehicles, which included 10 cars, 3 van, 2 motorcycles and 2 caravans. The remaining 8 primary fires involved woodland, outdoor storage/structures, telephone box and a post box. In relation to the 169 secondary fires, these range from derelict buildings (2), to tree scrub, scrub land and grassland, to wheelie bins, loose refuse and refuse containers.

We continue to work with partners to try and reduce the number of deliberate fires, particularly secondary fires, as part of a wider youth awareness education initiatives. These include a targeted approach, working with local schools, along with national campaigns to reduce this unacceptable anti-social behaviour.

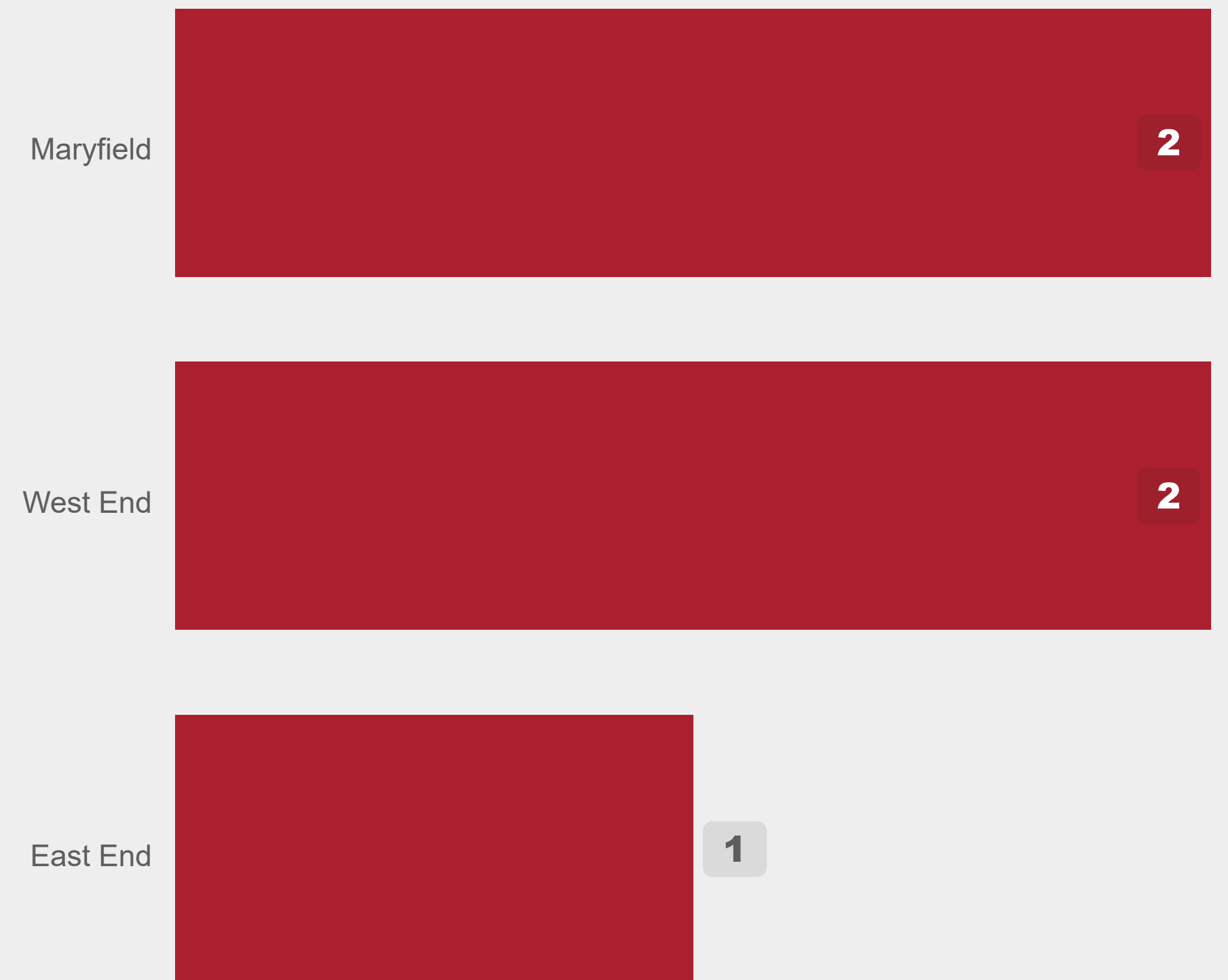
6. Non-Domestic Fires

2025-26 Q2

Trend by Quarter (4 years)

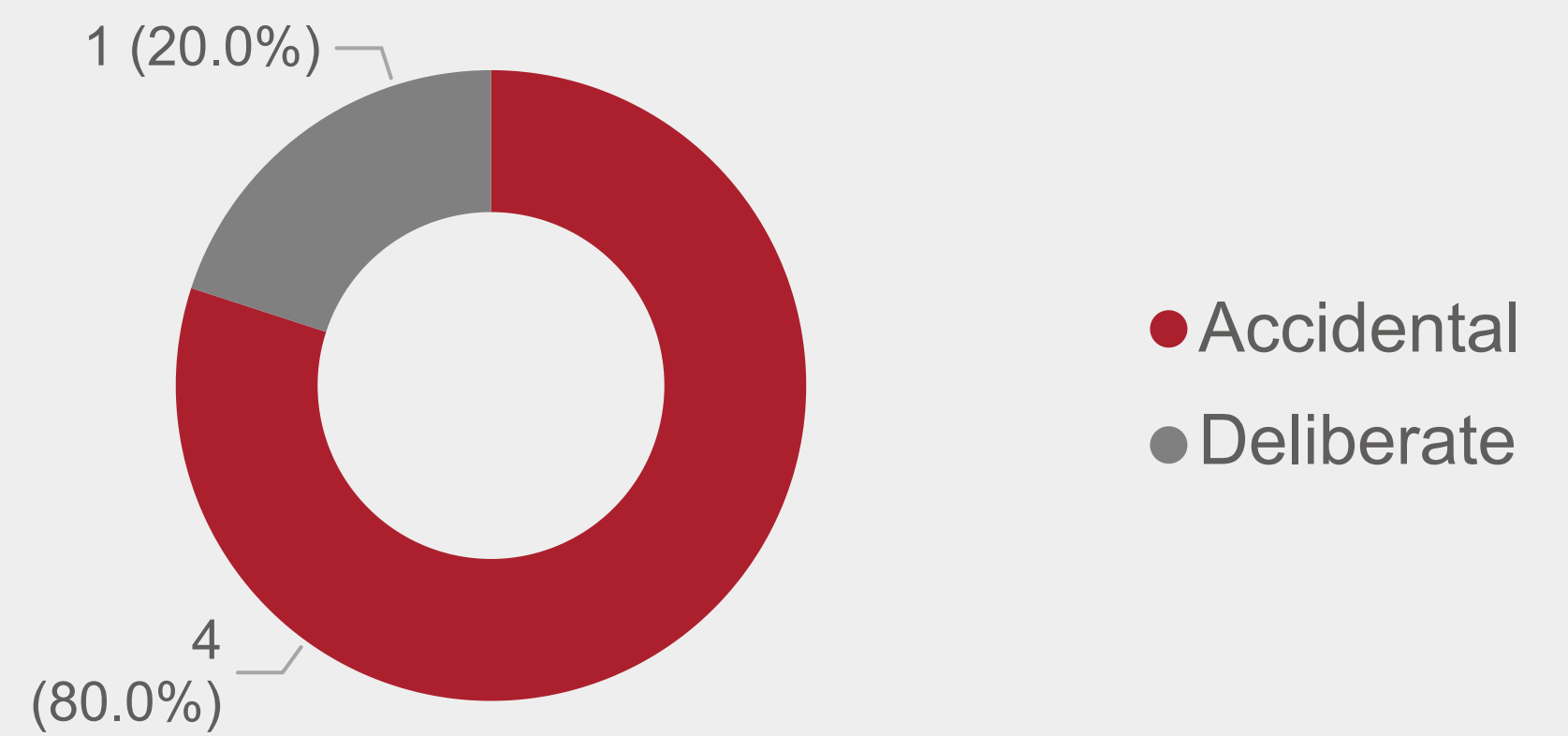


Incidents by Ward



Top 15 Property Types

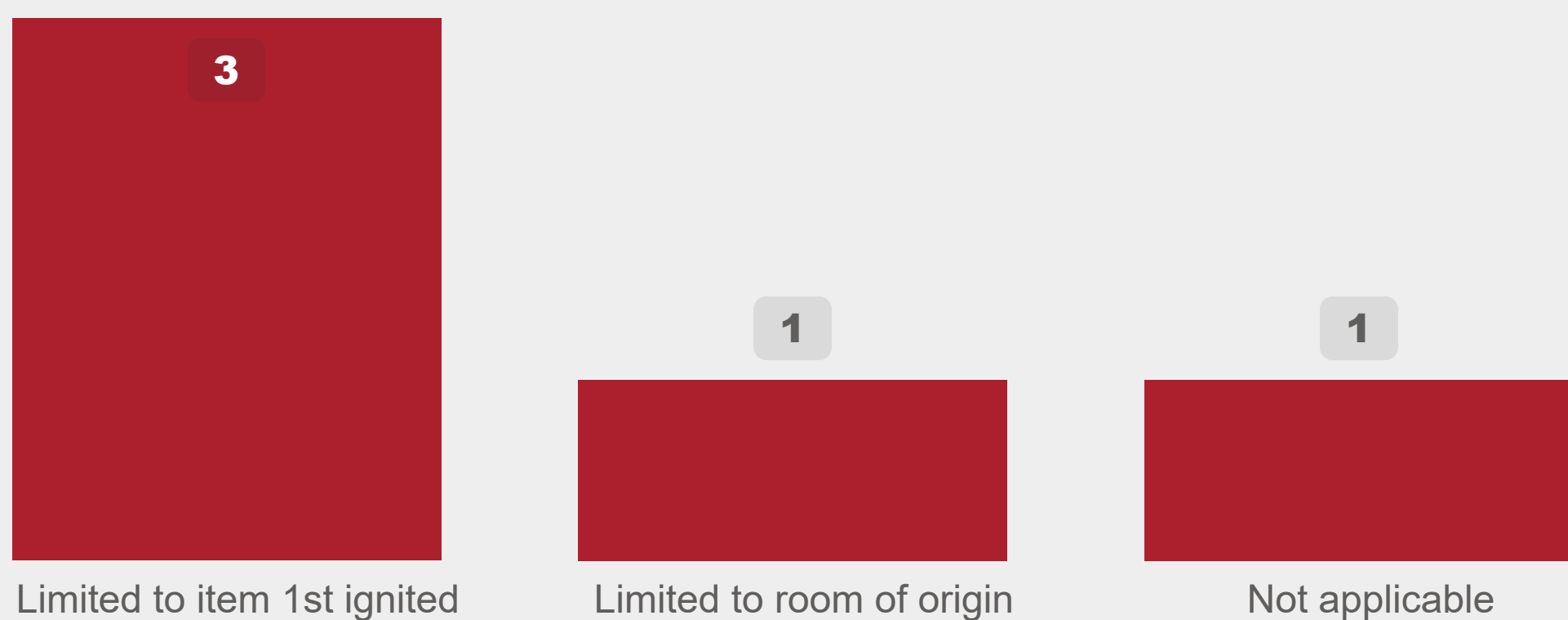
| Property Type | Incidents |
|-------------------------------|-----------|
| Food and Drink | 1 |
| Hospitals and medical care | 1 |
| Other buildings/use not known | 1 |
| Retail | 1 |
| Student Hall of Residence | 1 |



5

Non-Domestic Fires in this period

Extent of Damage



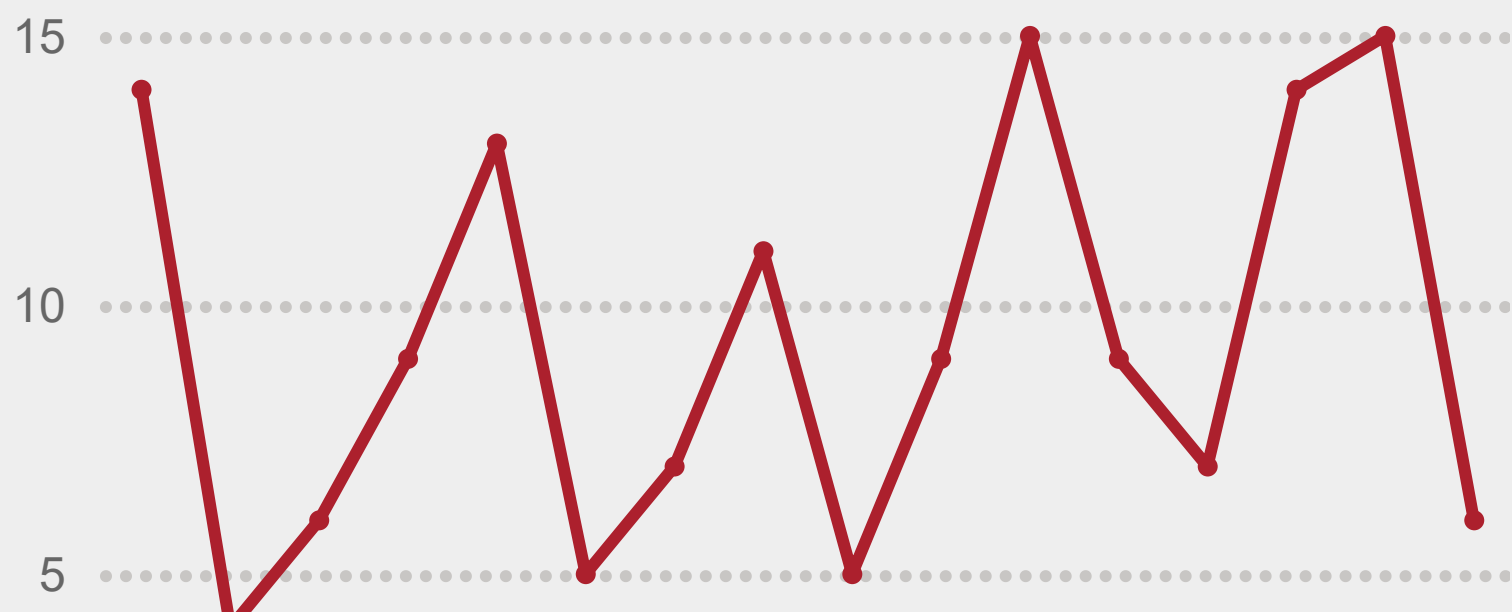
The SFRS attended 5 Non-Domestic Building Fires during the reporting period, with no fires spreading beyond the room of origin. 4 of the incidents required no firefighting or minimal fire service intervention. A fire alarm system operated on 3 occasions. No casualties were involved with any incidents and there were no repeat attendances at any premises. In relation to the ignition sources of the accidental fires, 2 were due to faulty equipment/appliance(s), 1 due to cooking and 1 due to negligent use of equipment.

Following a non-domestic building fire, our dedicated Protection Officers audit relevant premises to ensure they are complying with their statutory responsibilities and to give advice to prevent any further incidents.

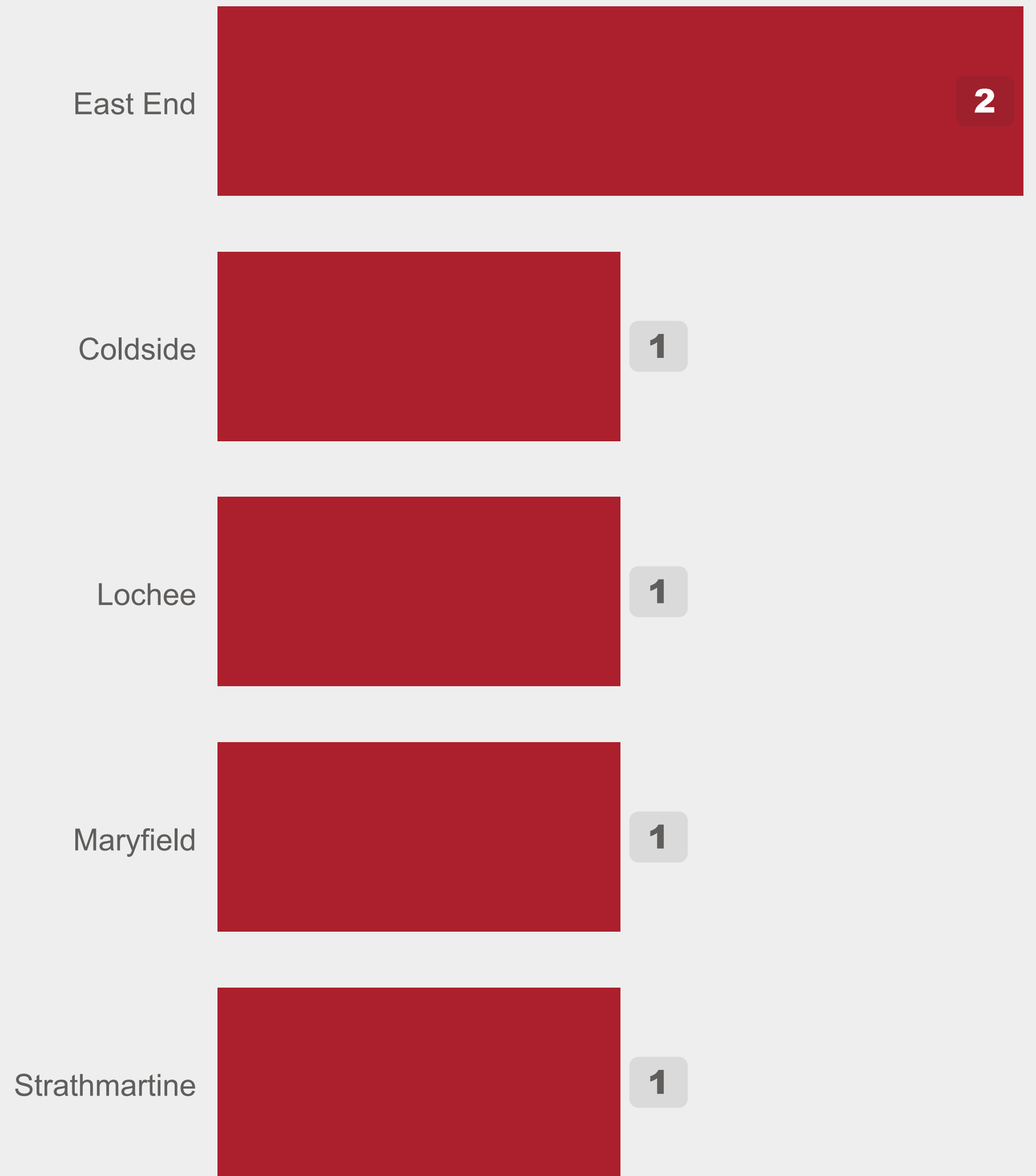
7. Non-Fire Casualties

2025-26 Q2

Trend by Quarter (4 years)



Casualties by Ward



| Nature of Injury/Cause of Death | Casualties |
|---------------------------------|------------|
| Fracture | 2 |
| Back / Neck injury (spinal) | 1 |
| Head injury | 1 |
| Not known | 1 |
| Other | 1 |

5

Non-Fatal Casualties

1

Fatal Casualties

18

People Rescued by Firefighters

Extent of Harm (Non-Fatal)

0

First Aid Given at Scene

4

Hospital Slight Injuries

1

Hospital Serious Injuries

The SFRS attended 142 non-fire emergencies over the reporting period which resulted in 1 fatal and 5 non-fatal casualties. Road Traffic Collisions (RTCs) contributed to 3 of the non-fatal casualties, with more detail provided in section 8 of this report.

The fatal casualty was from effecting entry to a premises for another agency.

In relation to the non-fatal casualties, 1 casualty required hospital treatment for serious injuries (assisting other agencies) and 4 casualties required hospital treatment for slight injuries. 3 were RTCs and 1 was the release of a person from railings.

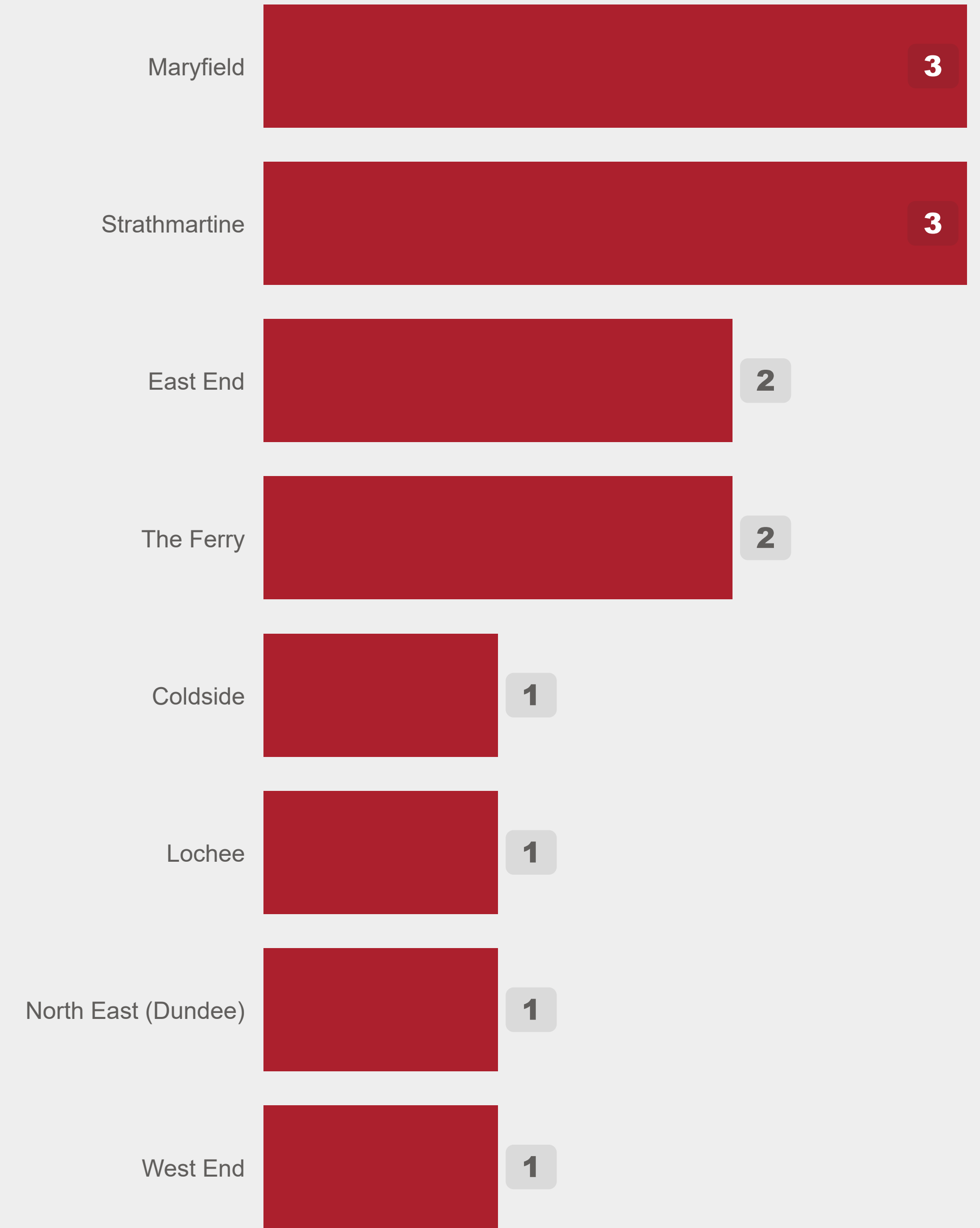
8. Road Traffic Collisions

2025-26 Q2

Trend by Quarter (4 years)



Incidents by Ward



14

Road Traffic Collisions in this period

| Property Type | Incidents |
|-------------------|-----------|
| Car | 10 |
| Bus/coach | 2 |
| Multiple Vehicles | 2 |

| Incident Type | Incidents |
|--------------------|-----------|
| Vehicle (Non-fire) | 13 |
| Fire (Vehicle) | 1 |

3 Non-Fatal Casualties **0** Fatal Casualties **4** People Rescued by Firefighters

Extent of Harm (Non-Fatal)

 **0**
First Aid Given at Scene

 **3**
Hospital Slight Injuries

 **0**
Hospital Serious Injuries

There were 13 Road Traffic Collisions (RTCs) that accounted for 3 non-fatal casualties within the reporting period. There were 2 RTCs requiring persons to be extricated from the vehicle, with the remaining 8 not requiring any significant SFRS action.

Of the non-fatal casualties, there was 1 RTC in the North East ward resulting in two casualties with slight injuries and 1 RTC in the Maryfield ward also resulting in a casualty with slight injuries.

A multi-agency approach is essential to reduce RTCs and associated casualties, with the Tayside Road Safety Partnership taking a collaborative approach to identifying reduction priorities to influence and shape the prevention activity in Dundee; such as education initiatives, targeted speed enforcement campaigns and in increasing public awareness.

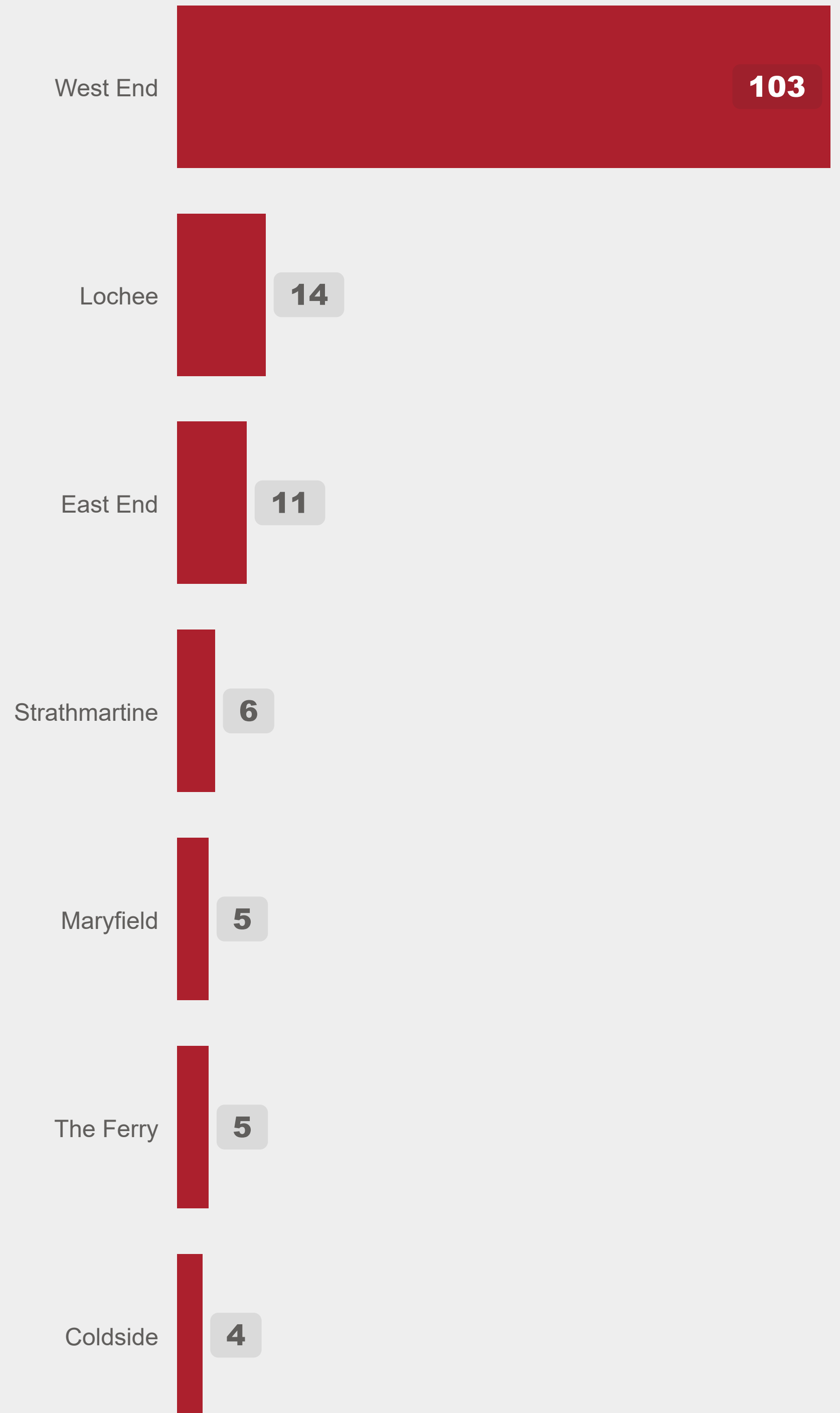
9. Unwanted Fire Alarm Signals

2025-26 Q2

Trend by Quarter (4 years)



Incidents by Ward



Top 15 Property Types

| Property Type | Incidents |
|--|-----------|
| Hospitals and medical care | 56 |
| Student Hall of Residence | 32 |
| Residential Home | 22 |
| Nurses'/Doctors' accommodation | 8 |
| Boarding House/B&B for homeless/asylum seekers | 7 |
| Hotel/motel | 6 |
| Sheltered Housing - not self contained | 5 |
| Entertainment and culture | 3 |
| Offices and call centres | 2 |
| Other Residential Home | 2 |
| Retail | 2 |
| Education | 1 |
| Food and Drink | 1 |
| Hostel (e.g. for homeless people) | 1 |

148

Unwanted Fire Alarm Signals in this period

Unwanted Fire Alarm Signals (UFAS) from Automatic Fire Alarms has an impact in terms of unnecessary blue light journeys, redirecting SFRS resources away from other activities such as community safety engagement and causing considerable disruption to businesses.

Operational crews continue to investigate the cause of every UFAS incident to ensure the appropriate level of engagement with the Dutyholder is undertaken when in attendance. Every UFAS incident that the SFRS attends is used as an opportunity to educate the Dutyholder on the impact UFAS has on their business, the community and the SFRS. The reduction in UFAS mobilisations within Dundee has continued to provide opportunities for reinvesting the released capacity into areas that would deliver greater value, such as training and further prevention work.

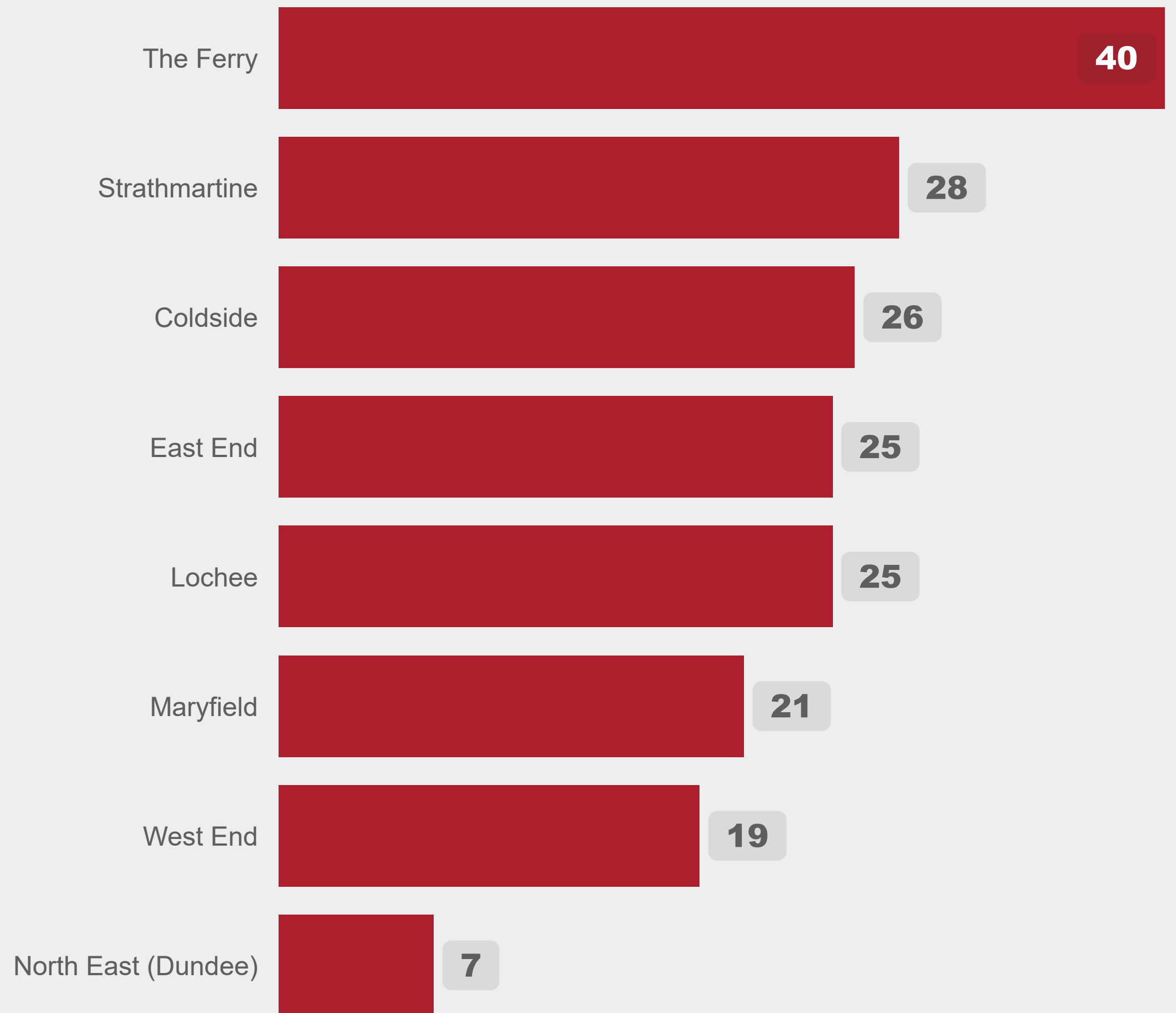
10. Home Fire Safety Visits

2025-26 Q2

191

**Home Fire
Safety Visits**

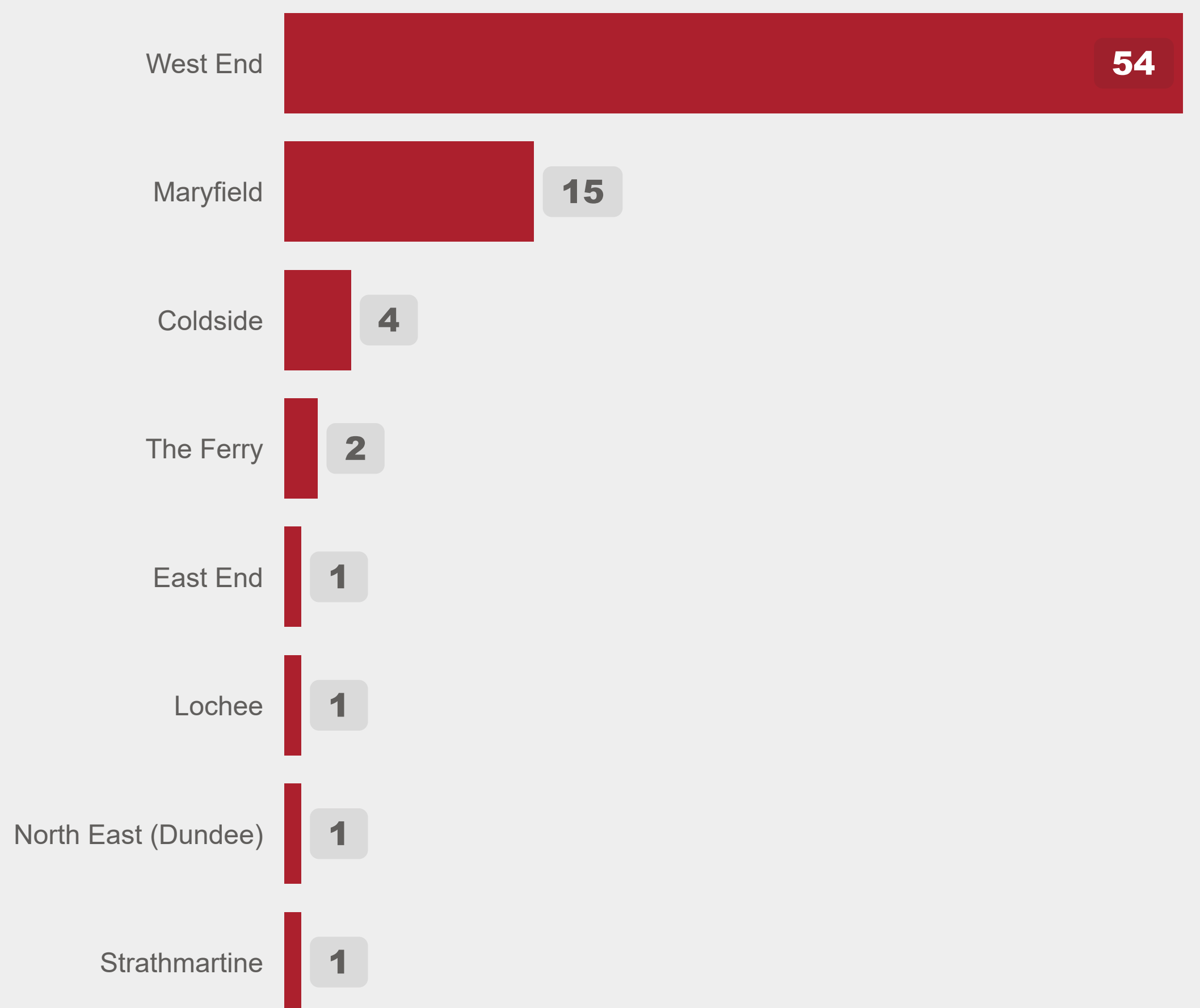
HFSVs by Ward



11. Fire Safety Enforcement

| Job Type | Count |
|-------------------------------|-------|
| Audit | 79 |
| Specific Visit | 17 |
| Consultation | 11 |
| Fire Engineering Consultation | 4 |

Audits by Ward



The SFRS are delivering a more targeted HFSV to high-risk individuals who meet a new eligibility criteria, incorporating wider health and social care issues. This is based around factors which we know increases someone's risk of fire (fire fatality research). We have also reviewed and updated our visit content and are exploring ways to strengthen onward referrals and signposting to and from partner organisations.

Our Protection Officers continue to audit relevant premises that fall within the scope of the Fire (Scotland) Act 2005 to ensure compliance with their statutory responsibilities. Several Post Fire Audits were carried out with no patterns or trends being identified. Support and guidance was given to improve fire safety management in relation to the cause of the incident.

12. Community Safety Engagement & Partnership Working

Q2

Community Safety Roadshow



SFRS and partners delivered the Community Safety Roadshow over a three-week period starting from 8th September. The Roadshow was delivered to P7 classes from every primary school in Dundee. The SFRS session saw our staff deliver input on fire safety, with a focus on the impact of deliberate secondary (outdoor) fires on local communities, along with the risks associated with deliberate fires in derelict buildings. This input involved a presentation and an interactive session using synthetic smoke to simulate the risks of being trapped in that environment. The feedback from pupils that attended the event was very positive, highlighting the session was engaging and educational. This initiative aligns with both local and national SFRS outcomes aimed at reducing deliberate secondary fires, and all partners involved are keen to make this an annual event.

Fireskills Course - Enable Group

SFRS staff delivered a week long programme for the Enable Group, supporting young people with learning disabilities. Activities included pump and ladder drills, Breathing Apparatus familiarisation, and interactive sessions on the firefighter role. Participants visited all Dundee Community Fire Stations, gaining insight into specialist appliances and resources. The key objective was to build life skills such as confidence, resilience, and teamwork through practical, hands-on experiences. Feedback from Enable and participants was overwhelmingly positive, highlighting improved communication and enthusiasm for collaborative tasks. This initiative strengthened partnership working and demonstrated the value of inclusive engagement. Both Enable and SFRS staff are keen to continue collaborating, with future plans to develop tailored programmes that combine fire safety education with employability and independence skills.



NHS Occupational Therapist Placements



SFRS and NHS Tayside Occupational Therapy (OT) continues to work in partnership where our Community Action Team host an OT student twice per week for eight weeks. This allows the student to learn about the SFRS, develop their skills with working in the community, and is part of their assessed placement. Students enjoyed their time with the SFRS and finishes with an assessed presentation on adult support and protection that was delivered to NHS staff, on duty operational staff and the Community Action Team.

Some further **SFRS Community Safety Engagement and Partnership Working activity for Q2** included the SFRS delivering **fire safety input alongside Police Scotland for Mears Group** at the asylum seeker/refugee apartments at Alloway Place. This was completed due to a high number of incidents at the address. Approximately 60 individuals were engaged with.

The SFRS facilitated and chaired **Fire-Related Anti-Social Behaviour (FRASB) working group**. The purpose of this meeting is to discuss emerging trends relating to FRASB and to plan and deliver initiatives to reduce the impact this unacceptable activity has on the SFRS, partners and the local communities. In addition to this, Senior Officers from Police Scotland and SFRS met at the end of Q2 to review the deliberate fire-setting statistics/trends in Dundee and progress with criminal investigations and ongoing strategies.

SFRS staff produced **Contingency Planning** documentation and a **Community Intelligence Report for Caldrum Works** after repeat deliberate fires at this premises. These documents were produced after several meetings and site visits with partner agencies, including Police Scotland and Dundee City Council, and site visits. These have been circulated to operational crews and made available via OI tablets. The purpose of this was to enhance firefighter and public safety.

Finally, throughout Q2 local SFRS staff attended various **family fun/gala days delivering key safety messages** on fire and water safety. Events were attended at Sidlaw View PS, St Andrews PS, Craigowl PS, St Fergus PS, Rowantree PS, Craigowl Church and Brooksbank Centre.



13. Glossary of Terms

Term - What it means

ADF

Accidental Dwelling Fire.

HFSV

Home Fire Safety Visit.

PDIR

Post Domestic Incident Response, a term used to indicate actions taken following attendance at a fire or other incident in the home. PDIRs include amongst things the offer of a free follow up home fire safety visit.

RTC

Road Traffic Collision.

Special Service

Calls to incidents which are not fires or false alarms such as RTCs, rescues, flooding, incidents involving hazardous materials or the provision of assistance to other agencies.

UFAS

Unwanted Fire Alarm Signals. When an automatic fire detection and alarm system is activated as a result of anything other than an actual fire the activation is classed as a false alarm. If an attendance is made to such an event by the Scottish Fire and Rescue Service, then the event is recorded as an UFAS incident.

UFAS Policy Change

In response to COVID, on the 6th May 2020, the SFRS decided to send 1 pump to UFAS premises that did not have their own Predetermined attendance (PDA).

As of 1st July 2023, the COVID interim 1 pump response was ended and a new UFAS policy was implemented.

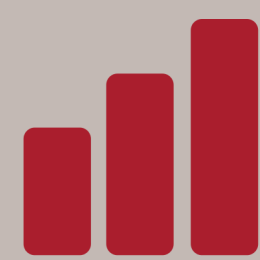
The new policy is to call challenge all UFAS incidents with the intention of non-attendance. Hospitals, care homes, and sleeping risk premises are all exempt and receive either 2 pumps or their premise specific PDA.



SCOTTISH

FIRE AND RESCUE SERVICE

Working together for a safer Scotland



**BUSINESS
INTELLIGENCE**

Design, figures and charts by the Business Intelligence team.

OFFICIAL: POLICE AND PARTNERS



Dundee City Council

**Dundee City Council Neighbourhood, Housing and Communities
Committee**

Report No 360-2025

DUNDEE LOCAL POLICING AREA

QUARTERLY POLICE REPORT

1 July 2025 – 30 September 2025

Report by Chief Superintendent Nicola Russell

Police Scotland D Division (Tayside)

1. RECOMMENDATION

1.1 It is recommended that members note and scrutinise this operational report.

2. BACKGROUND

2.1 The purpose of this report (Appendix A) is to provide information to the Committee regarding the performance of Police Scotland to facilitate local scrutiny.

2.2 The content in this report is for information purposes to allow Board Members to conduct their scrutiny responsibilities.

3. PERFORMANCE

3.1 Appendix A will provide updates on:

OFFICIAL: POLICE AND PARTNERS

OFFICIAL: POLICE AND PARTNERS

- Address violence through preventative and enforcement measures
- Deal with disorder and antisocial behaviour
- Tackle acquisitive crime and support victims
- Make our roads safer
- Enable and support effective engagement and communication with the public

4. FINANCIAL IMPLICATIONS

4.1. There are no financial implications as a result of this report.

5. STAFFING IMPLICATIONS

5.1 There are no staffing issues as a result of this report.

6. ENVIRONMENTAL ISSUES

6.1 This report does not have any impact on the environment.

7. SUMMARY

7.1 The attached report updates members regarding significant operational matters and performance of the local policing area.

8. COMPLIANCE

Is the proposal;

(a) Human Rights Act 1998 compliant? YES

(b) Equality & Diversity compliant? YES

OFFICIAL



**POLICE
SCOTLAND**
Keeping people safe
POILEAS ALBA

Dundee City Council Neighbourhood, Housing and Communities
Committee

Quarter 2 ending 30th September 2025

OFFICIAL

Contents

Introduction and Overview of Local Policing Priorities

Police Scotland's strategic objectives

Dundee City Local Policing Plan 2023-2026

Quarter 2 Performance on a Page: 2025

- Address violence through preventative and enforcement measures
- Deal with disorder and antisocial behaviour
- Tackle acquisitive crime and support victims
- Make our roads safer
- Enable and support effective engagement and communication with the public

Introduction and Overview of Local Policing Priorities

As from April 2013, the Police and Fire Reform (Scotland) Act 2012 has required Divisional Commanders to produce and publish a Local Policing Plan (LPP) for each local authority area. The Dundee LPP 2023-2026 clearly sets out the policing objectives for Dundee and will report to the Dundee Neighbourhood, Housing and Communities Committee. Quarterly Performance Reports are produced to allow scrutiny by Dundee Neighbourhood, Housing and Communities Committee however from Q3 will move to 6 monthly reporting.

This report covers the period from 1st July 2025 – 30th September 2025.

In line with the Dundee LPP, this Quarterly Performance Report provides a more holistic overview of progress across the service to meet our strategic outcomes. This approach provides a wider and more detailed picture of traditional policing performance measures, supplemented with additional insight and narrative to the many different aspects of policing and corporate support functions.

The measures are longer term focussed rather than reflecting the ongoing performance of the day-to-day operational challenges we face and aim to provide evidence of the effectiveness and impact of our service as a whole.

We have introduced several key performance measures and insights questions in support of our local police plan to focus attention on impact and outcomes. For example:

- How effective are the diversionary activities provided?
- How effective are the processes in place to prevent acquisitive crime?
- How well are we engaging with the public?
- What progress has been made in terms of collaboration and what percentage of the divisional estate is co-located with partners?

OFFICIAL

To enable a more detailed examination by the Committee of specific local priorities and strategic outcomes, a 'Spotlight' focus will be provided on one of the priority areas on a quarterly basis. The Spotlight focus will rotate each quarter in line with the expected updates outlined in the Dundee LPP.



Quarter 2 – Performance on a Page

| Recorded Crimes | %Change | Detection Rate | % point Change |
|-----------------|---------|----------------|----------------|
|-----------------|---------|----------------|----------------|

OFFICIAL

| | CYTD | LYTD | 5 Yr Av. | From LYTD | From 5 Yr Av. | CYTD | LYTD | 5 Yr Av. | From LYTD | From 5 Yr Av. |
|--------------------------|------|------|----------|-----------|---------------|--------|-------|----------|-----------|---------------|
| ASB and Disorder | | | | | | | | | | |
| Overall group 4 | 904 | 891 | 881.6 | 1.46 | 2.5 | 29.65 | 32.8 | 35.8 | -5.1 | |
| ASB Incidents | 6419 | 6268 | 5805 | 2.41 | 10.6 | | | | | |
| Violence | | | | | | | | | | |
| Robbery | 66 | 69 | 76.80 | -4.35 | -14.1 | 53.03 | 78.03 | 70.06 | -25.2 | |
| Serious Assault | 60 | 48 | 64.8 | 25 | -7.4 | 73.33 | 75.0 | 76.5 | -1.7 | |
| Common Assault (excl EW) | 1013 | 1002 | 1024 | 1.10 | -1.1 | 65.94 | 67.5 | 63.7 | -1.5 | |
| Public Protection | | | | | | | | | | |
| Overall Group 2 | 317 | 245 | 274.2 | 29.39 | 15.6 | 74.13 | 53.5 | 59.5 | 20.7 | |
| Rape | 66 | 47 | 51.8 | 40.43 | 27.4 | 84.85 | 61.7 | 64.1 | 23.1 | |
| Domestic Abuse | 59 | 72 | 57.2 | -18.06 | 3.1 | 86.44 | 68.1 | 72.7 | 18.4 | - |
| Road Safety | | | | | | | | | | |
| Speeding offences | 225 | 126 | 284 | 78.57 | --20.8 | 100.00 | 98.4 | 99.9 | 1.6 | |
| Drink / Drug Driving | 141 | 131 | 136.6 | 7.63 | 3.2 | 97.16 | 96.3 | 95.2 | 0.9 | |
| Acquisitive Crime | | | | | | | | | | |
| HBs | 125 | 206 | 211.4 | -39.32 | -40.9 | 32.00 | 41.7 | 32.6 | -9.7 | |
| Motor Vehicle Crime | 359 | 333 | 373 | 7.81 | -3.8 | 29.53 | 27.0 | 25.7 | 2.5 | |
| Fraud | 270 | 288 | 299.8 | -6.25 | -9.9 | 16.3 | 21.2 | 18.6 | -4.9 | |
| Shoplifting | 1766 | 1108 | 808.2 | 59.39 | 118.5 | 40.32 | 44.4 | 42.3 | -4.1 | |

OFFICIAL

- **Local Priority/Activity – Address violence through preventative and enforcement measures**

Tackling violent crime is part of Police Scotland's focus in ensuring the safety and wellbeing of our communities and the Tayside Violence Strategic Plan supports the delivery of prevention, disruption and detection activities under the workstreams of:

- PREVENT – Proactively stop crime before it occurs
- PREPARE – Build and sustain effective partnerships and manage violence prevention initiatives
- PURSUE – Investigation and Enforcement
- PROTECT – Safeguard individuals and communities from harm
- WORKFORCE PROTECTION – Reduce officer / staff related violence

This report provides a detailed breakdown of the levels of violent crime recorded and investigated within the Dundee local authority area during the current performance year, whilst exploring the current trends and perpetuating factors which are central to the commission of these crimes. The report will demonstrate the strategic and tactical approach adopted by Police Scotland in respect of crime prevention, investigation, and enforcement activity, highlighting the broad range of resources which are deployed daily to protect our diverse communities and deliver a sense of public safety.

Crime Categorisation and Investigative Response

Crimes of violence are categorised into Murder, Attempted Murder, Serious Assault, Robbery and Common Assault.

In terms of the investigation of those more serious and complex investigations, Domestic Violence and Child Abuse we have several specialist teams, all of which are led by Senior Investigating Officers. These teams come under the management of Tayside Division Criminal Investigation Department and our Public Protection Units. They are the Reactive CID, Domestic Abuse Investigation Unit (DAIU) and Child Protection Investigation Unit (CPIU).

Tayside Division is also fully supported by national units, which are geographically based within the Tayside geographic footprint and have a vital part to play in tackling violence in our local communities. These teams are managed by our Specialist Crime Division (SCD).

Major Investigation Team (MIT) – The North MIT lead the investigation of murder inquiries and large scale and complex criminal investigations. A unit is based in Dundee.

OFFICIAL

National Domestic Abuse Task Force (NDATF) – Investigate serious and complex instances of domestic abuse. A unit is based in Forfar.

National Child Abuse Investigation Unit (NCAIU) – Investigate serious and complex crimes committed against children. A unit is based in Dundee.

Every morning senior managers meet to discuss each incident of note and assign each case to the appropriate department to review and investigate.

Statistical Analysis and Crime Management

Tayside Division Community Analysts produce a monthly 'Violent Crime Report' which allows senior officers to analyse reported crimes of violence in Dundee and react to emerging trends, deploying both local and national resources on an 'intelligence led' basis to prevent crimes of violence from taking place. This detailed approach to Tasking is governed via monthly Tasking and Coordinating Group meetings which are chaired by the Divisional Commander and attended by the full Senior Leadership Team.

Our 'crime management' department ensures that each crime is properly recorded and that a robust professional investigation is delivered. Line managers across local policing, CID and PPU routinely assess crimes under investigation to ensure that these investigations are being progressed at pace and that vital safeguarding for victims is in place.

Through this combination of strong governance, statistical analysis, and careful tasking we can focus our resources effectively to maximise detection rates, limit repeat offending and prioritise crime prevention activity.

Murder

There has been one murder during the reporting period. This related to a death of a female who died whilst walking along the street in the South Road area of Dundee by a male unknown to her. The accused was arrested near to the scene and later charged with the offence. The family of the deceased were supported by specialist officers and accused was remanded in custody following an appearance at Dundee Sheriff Court.

Attempted Murder

There have been five attempted murders in Dundee which is a decrease from the nine reported during the previous reporting period.

OFFICIAL

CID investigated four incidents and Public Protection Unit investigated one as the victim was a child. This latter incident related to a 14 year old female who was stabbed by a 48 year old adult female within a private dwelling. None of the offences are connected. Four of the incidents have been detected with perpetrators arrested and charged. One of the offences remains undetected.

Knives were used as weapons in three of these offences and were intentional, fortunately no severe injury was caused.

A vehicle was used in the commission of one of these offences and was intentionally driven at the complainer again fortunately no serious injuries were sustained.

The undetected attempt murder resulted from a wilful fire-raising at the scene causing two occupants to jump from their premises. Both survived, however one female victim sustained serious injuries and she is still undergoing medical treatment.

Serious Assault

There have been 23 Serious Assaults recorded during Q2 in Dundee although one of these crimes has been put for a no crime review. This is a decrease from the 37 reported during the previous quarter.

So far 15 of these crimes have been detected giving a current detection rate of over 69%. A number of these investigations are ongoing with positive lines of investigation being pursued such as identified suspects and forensic examinations pending.

Serious assault and violent crime are overseen by CID. A Detective Sergeant will review circumstances and have a footprint on the crime if CID do not have ownership. The Detective Inspector responsible for the CID in the Local Policing Area will ensure undetected crimes of this nature are subject to regular scrutiny / review to ensure all investigative opportunities are identified and progressed in a timeous manner.

The definition of a serious assault ranges from any injury which requires medical closure technique i.e stitches or glue to broken bones and internal injuries. Therefore, severity of injuries within this category ranges from facial injuries requiring minimal closure techniques sustained from a single punch to broken bones or serious lacerations sustained during prolonged attacks where weapons are used.

From analysis of these recorded assaults 12 occurred within residential properties, 5 have occurred at licenced premises, 1 at a music event, and 5 within open space. Most of these incidents involved punching and kicking the victim to the head and body causing injury whilst 9 involved the use of weapons such as knives and blunt objects.

Robbery

Crimes of Robbery, Assault and Robbery, and assaults with intent to Rob are recorded within this section. These crimes include any threat of violence or inference of any kind sufficient for incidents to be recorded.

OFFICIAL

These crimes are predominately investigated by Detective Officers supervised by a Detective Inspector. Crimes of this nature are a divisional priority, and a robbery toolkit has been developed to ensure consistency of investigative practice and provision of support to victims.

Within Q2, 34 robberies were reported which is a decrease from the 37 reported during previous quarter however higher than the 28 reported during the corresponding period the previous year.

Of these 34 offences 15 were detected with a detection rate of 45%. Several investigations are ongoing with identified suspects and outstanding forensic analysis meaning it is anticipated this figure will rise.

Analysis revealed 20 of these offences occurred in open space whilst 11 occurred within residential premises and 2 within commercial properties.

Weapons such as bladed items, bottles and bats were used in 6 crimes whilst physical violence such as punching and kicking was used to obtain property were commonly used in 23 offences. In 5 crimes the threat of violence was used to obtain property from the victim.

In many cases, a review of the crime reports shows that in most cases the victim and suspect/accused were known to each other prior to the robbery and several investigations are still ongoing.

In many cases both will have addiction issues, and the crime is committed to fund addiction. This creates barriers to witness engagement which can be challenging as Police are then reliant on independent witnesses / additional sources of evidence to establish circumstances.

Over the quarter, partnerships officers have remained committed to raising awareness of County Lines and Cuckooing, holding several positive engagements across the city with different services including local taxi companies, homeless units, hotels and various partner agencies. Supporting posters and leaflets were provided with further training opportunities also signposted.

Driving awareness around recognising the signs of exploitation remains a key area of focus with County Lines and Cuckooing training delivered to DVVA (Dundee Volunteer and Voluntary Action) and further training also scheduled for Q3.

Working in conjunction with DCC Anti-Social Behaviour Team and the SARC (Safety Alarm Response Centre) hotspot areas have been targeted with preventative messaging relating to County Lines, ASB and drugs, highlighting reporting mechanisms through the respective agencies, with over 1000 leaflets distributed.

Operation Begonia continues to offer support and safeguarding in conjunction with partner agencies. Focussed deployments are planned in Q3 to ensure we continue to build safer communities and support victims involved in commercial sexual exploitation.

OFFICIAL

During quarter 2, our Community and Response Policing Teams across the city have been tackling violence through a variety of enforcement opportunities, intelligence led Policing and proactive preventative work with a key focus on targeting domestic offenders and outstanding apprehension warrants linked to violent offences.

Officers have completed pro-active additional contacts with high-risk victims and offenders of domestic abuse, maximising the safeguarding of victims by reinforcing safety plans and ensuring offenders are adhering to bail conditions.

Operation Argonite officers continue to target those offenders who pose a higher risk to victims through focussed investigation.

Tackling violence has been a priority for our CPTs, achieved through a focus on hot spot locations, domestic offenders, priority nominals and outstanding apprehension warrants linked to violent offences. Each locality across Dundee has also benefitted from the presence of Violence Prevention patrols, able to quickly respond to instances of public violence, to deter further offending and reassure the local community. These patrols can be easily flexed, depending on data driven demand or high-profile incidents.

St. Johns High School will be piloting the Fearless campaign in Dundee, actively supported by Downfield Community Policing Team within the school. This is aimed at raising awareness around knife crime and is not exclusive to schools given the reach being designed for young people across local communities, with proposed pilots being developed for local consideration.

Local Priority/Activity – Deal with disorder and antisocial behaviour

Partnerships Officers continue to support a collaborative approach to tackling anti-social behaviour, working with partner agencies across the city including Anti-Social Behaviour Team, DCC Housing, Housing Associations, DCC Building and Trading Standards, with an overarching aim of reducing the impact on local communities.

Currently there are 110 live ASBO's in place across Dundee with 12 breaches recorded across Q2 and ongoing multi-agency actions including:

- Weekly discussions with respective agencies where appropriate to ensure proportionate action is taken, with outcomes monitored and reviewed.
- Progression of joint visits where appropriate or required, ensuring a co-ordinated approach.
- Support to the monthly ASB MATAAC, focusing on emerging trends/ repeat locations and wider impacting ASB.
- Monitoring and reviewing incidents relating to ASB with relevant calls shared where appropriate in accordance with Data Protection Governance, to facilitate appropriate action such as tenancy & ASB warnings, ASBO progression and occasionally eviction proceedings.

OFFICIAL

- Working with partners to raise awareness around Equality, Diversity and Inclusion in the delivery of safer communities, Partnership Officers have delivered awareness inputs on Misinformation, Third Party Reporting and Hate Crime Training, with further engagements planned in Q3 within College and University Establishments supporting Hate Crime Awareness week and Black History Month.
- Primary 7 pupils in all Dundee Schools were delivered inputs through Safe Taysiders. Driven by Dundee City Council ASB Team and supported by Partners, the inputs covered a range of topics relative to current priorities in the local area. The process involved a series of learning activities to promote safety messages, community responsibility and raise awareness around a range of topics including violence, online safety, Fire Safety and Anti-social behaviour.
- Partnership Officers have engaged with Scotdec and Education, to discuss opportunities to deliver Hate Crime Inputs in local Secondary Schools to raise awareness and increased understanding.
- Discussions have also commenced with Legal services, COPFS Police Scotland Corporate Comms regarding the proposal of a Knife Amnesty in Dundee. Discussions have taken place with Police Forces in England, where a Knife Amnesty has been previously held and shown success. A short life working group has been set up to explore this further in Q3/4.
- A review of the weapons in school policy has been considered with a partnership approach being utilised to support delivery of awareness of knife crime through appropriate materials including "No Knives Better Lives".

Licensing

Between 1ST of July 2025 and 30th September 2025, the licensing team have processed a total of 541 licence applications for the Dundee area;

- 369 Civic licences including taxi drivers, taxi vehicles, window cleaners, second hand dealers, dog breeders and tattoo / skin piercing artists.
- 90 Occasional licences permitting the sale of alcohol.
- 38 Personal licences.
- 5 Premises licences
- 39 Premise licence variations

42 recorded ASB incidents were at or in the immediate vicinity of licensed premises. These mostly related to persons refusing to leave or being intoxicated within premises and none of the incidents relate to the running of premises.

OFFICIAL

- Inspections were carried out routinely every weekend by Centresafe Officers with no premises identified as problematic during this period or requiring action from the licensing team.
- Routine inspections and visits have been carried out at numerous premises by the Licensing Team along with Dundee City Council Officers to ensure compliance with their licence conditions and the licensing objectives.
- Enforcement has been carried out for HMO's and Short Term Let properties and nail bars within Dundee by the team in tandem with the Local Authority.

Police Scotland have been working with partners including CLD (Community Learning and Development) workers, DCC ASBT Youth Workers and SFRS to develop youth engagement and awareness raising opportunities, to divert young people from anti-social behaviour.

During this quarter, our Community Policing Teams have been focused on tackling the anti – social behaviour and disorder within hot spot areas which are having a substantial impact on the local community. Local plans have been developed centred on intelligence gathering, enforcement and prevention.

Activities to date have included –

- High visibility vertical patrols in Dundee Multi Storey developments including stairwell and landing checks, paying particular attention to persons of interest and properties where there are ongoing issues or emerging trends, helping disrupt anti-social behaviour.
- Engagement with residents to provide re-assurance, support and gather intelligence.
- Utilising stop and search powers where lawful and proportionate, taking this opportunity to sign post to support services.
- Enforcement of drugs search warrants at problematic addresses.
- Responding to reported incidents in line with expectations depending on type and severity.
- Supporting serious crime investigations in these locations.
- Supporting our partners who are operating in these locations.
- Leaflet distribution.
- Call reviews and contact with residents who have reported complaints.

Maryfield Community Policing Team have utilised cycle patrols at every opportunity to ensure visibility and efficiency in covering their ward area. Public feedback has been very well received with positive engagement.

OFFICIAL

Going into Q3, the City Centre Policing Teams hope to be in receipt of pedal cycles and will commence cycle patrols around the centre, providing increased visibility.

CCPT recognised the increase in youth congregation within the town centre and have worked alongside Partners to drive focus on positive engagement.

During this quarter, CCPT worked with DCC City Centre Management, Street Soccer Scotland and local businesses to deliver 20 weeks of activities for young people. This took place each Friday night between 6-9pm until October 3rd 2025 and as well as street soccer, included make-up tutorials with products and expertise provided by Primark and McDonalds providing a suitable venue for partners to engage with youths and for activities to take place.

The CCPT also carried out several days of action including plain clothes patrols targeting shoplifting offenders and drug abuse, not only detecting criminality by targeting those known to be involved in drugs supply and use and signposting those most vulnerable to support services. Many of the drug users who source drugs in the City Centre also rely on committing retail crime in order to easily and readily fund their habits. Again by taking this approach, we are more able to detect and prevent retail crime from occurring and thus disrupt criminality and ASB as well as providing reassurance to retailers, the public and vulnerable people.

Fire-raising

Within Q2, 42 fireraising crimes were recorded which is a significant decrease from 58 crimes recorded within the previous quarter. 19% of these offences have been detected, however the majority of these offences are still under enquiry awaiting forensic analysis of materials/items found at the scene, so further detections are possible, however 19% is an increase from 5% from the previous quarter.

Within the 42 crimes recorded in Q2, 16 of these are in relation to vehicle fireraisings. This is a small increase of 2 from the 14 recorded vehicle fireraisings in Q1 and an increase of 4 from the corresponding period last year.

Of note, a 28 year old female, a 22 year old male and a 17 year old male have been reported to the COPFS in relation to 5 wilful fire-raisings and 1 attempt fire-raising to property along with 3 vehicle fire-raisings. The majority of these occurred within Q1 however have only recently been detected. Enquiry is ongoing in relation to linking this group with further fire-raisings in Q2.

During Q2 a fire-raising investigative strategy was developed due to the increased number of fire-raisings YTD. A tiered approach was adopted to ensure consistency regarding objectives, suggested investigative strategies, considerations and ownership of investigation.

This appears to have had a positive impact with the number of fire-raisings during the months of August and September significantly decreasing from previous months.

Local Priority/Activity – Tackle acquisitive crime and support victims

Housebreaking (Domestic Dwelling)

The figure for Housebreaking includes all attempted housebreaking and instances of housebreaking with intent to steal (i.e. where the security of the property has been overcome but no property stolen). This analysis considers break-ins and attempts to dwellings only – it therefore excludes sheds and other out-buildings.

There were 41 crimes recorded during the Q2 period which is an increase from the 30 reported during the previous quarter and almost identical to the 38 crimes recorded during the corresponding period the previous year.

Approximately 32% of these crimes have been detected to date. Several enquiries are ongoing with forensic results pending and positive lines of investigation being pursued meaning this figure will rise.

Police Scotland continue to collaborate with partners sharing preventative advice.

CID and the Serious and Organised Crime team review these crimes to ensure that any crime series is identified quicker maximising intelligence / evidential opportunities in relation to stolen vehicles/property and providing a joined up investigative approach.

Fraud

142 crimes of fraud were recorded this quarter which is an increase from the 134 crimes reported the previous quarter and almost identical to the 141 recorded during the corresponding period last year.

Analysis of the crimes recorded in quarter 2 shows 56 of these crimes occurred within the complainer's home address with 53 of these having the 'cybercrime' tag indicating an 'online' element.

The challenge when dealing with online fraud is many of the perpetrators of these crimes are located out with the UK providing an additional barrier to their identification and opportunities to bring to justice.

43 of the offences were committed in retail premises several of which involved the fraudulent use of stolen bank cards.

About 24% of these offences were detected however due to the complex nature of fraud enquiries are protracted and take a significant amount of time to complete which impacts upon these figures.

OFFICIALMotor Vehicle Crime

Within Q2, 228 crimes were recorded which is an increase from 138 crimes recorded the previous quarter and from the 189 crimes recorded within the corresponding period last year.

About 29% of these offences were detected however there are several crimes still under enquiry, so further detections are possible. Although crimes have increased the detection rate has remained the same as the previous quarter.

Operation Nightwatch focusses on disrupting acquisitive crime during the hours of darkness. This is primarily an intelligence gathering operation as well as a deterrent to those intent on committing crime. A further update on the results will follow within the next period.

As well as the CID review into crime series, PIP officers carry out daily reviews of local acquisitive crime, highlighting trends or crime series and identifying opportunities to offer advice or signpost victims to support.

Partnerships officers continue to respond to ongoing and emerging trends relating to acquisitive crime including Theft HB's (domestic and commercial), frauds/scams, building site security and cybercrime releasing supporting messaging/ information and advice on all available platforms, further engaging with the community proactively as when required.

During Q2 a number of engagement opportunities with partners and the wider public relating to acquisitive crimes were actioned as detailed:

- Continued liaison with the Community Safety Wardens in Dundee around domestic housebreakings, with follow up leaflet drops arranged and several home safety visits undertaken. After Dark leaflet drop planned for Q3, supported by PSYV officers.
- Crime Prevention follow ups carried out for commercial housebreakings with advice given through a specifically trained officer where appropriate.
- Continued attendance at Vacant and Derelict building Multi-Agency group meeting with collaborative site visits undertaken to inform risk assessments, application of preventative measures and resilience planning.
- Scams and Fraud session facilitated for sensory impaired group St Aidens Hall Broughty Ferry. Further event facilitated at TSB Meadowside.

OFFICIAL

- Extensive research carried out re travelling group of Chinese deception/trust criminals. Shared nationally. Advice leaflet created in Simplified Chinese and Cantonese for local Chinese Community.
- Completed proactive and focussed interventions on the top 3 retail premises targeted by Shoplifting offenders. Design Out Crime Officer attended at Sainsbury's East, West and Co-op Premises where a Crime Prevention survey was completed, and security measures were recommended.
- Attendance at Freshers event at Dundee University where inputs on fraud and online safety were delivered.
- Public facing event at Overgate Centre with Neighbourhood Watch Scheme delivered to raise awareness of scam and fraud activity.
- During Q2, an increase in Operation Tambo (sextortion) crimes were recorded. Relevant messaging publicised via Social Media and engagement with local Universities carried out to raise awareness for students during fresher's week.
- Preparation work for Operation Moonbeam where a partnership approach will be utilised to support communities during this period. PSYV officers assisted with leaflet drops to raise awareness of the dangers of fireworks misuse.
- PSYV officers continue to attend and support various engagements across the city supporting members of the public and partners in a variety of capacities, portraying a positive image of the service and acting in a highly professional manner.

OFFICIAL

Retail Crime

Dundee LPA was successful in a bid to secure funding to tackle retail crime across the city. As such a number of days of action were carried out during September 2025 and will continue into Q3 up until December. Working in partnership with the National Retail Crime Task Force, officers are providing security advice to retailers, increasing high visibility patrols and dedicating time to tracing and dealing with high tariff offenders, ensuring that detailed reports are submitted to COPFS with a view to securing remands and robust bail requests to reduce reoffending. Whilst this has recently commenced, early indications show positive results with 20-30 shoplifting crimes being detected weekly.

All Community Policing Teams across the city are taking part in these days of action to tackle their respective problem areas.

OFFICIAL

Local Priority/Activity – Make our roads safer

During Q2, there were no fatal collisions in Dundee LPA.

14 persons were seriously injured due to road traffic collisions over the quarter.

Road safety enforcement continues to be carried out as part of routine business by the Road Policing unit (RPU). Focused patrol work is complemented using available technology and databases, intelligence target packages and specific tasking resulting from local Tasking and Coordinating processes to tackle criminality.

Local policing and RPU officers have been able to target driver behaviour which we believe will have the greatest impact on casualty reduction and address community concerns. Enforcement activity has concentrated on the Fatal 5 which are.

- Dangerous/Careless driving,
- drink/drug driving,
- speeding,
- seatbelts
- mobile phones.

all in line with National and Local objectives and initiatives. This has resulted in an increase in speeding detections in particular which is attributed to focused activity by both Roads Policing Officers and Community Officers.

Based on strategic assessment, several priority locations have been identified in Dundee which have been subject to focused operational activity, including the A90, A92 as well as main routes through the City.

Road Policing Officers assisted by Divisional Staff have carried out several Days of Action with DVSA on the A92 where both cars and commercial vehicles have been stopped and checked with various offences enforced and educated.

The New Driver Scheme continues to be rolled out across Dundee with schools and businesses being visited by RP staff and SFRS.

Rider Refinement North has now concluded with good uptake from motorcyclists from the local area. RRN looks to educate motorcyclists in enhanced road safety. This will be continued again next year working alongside the Institute of Advanced Motorists (IAM Roadsmart).

OFFICIAL

Across the city, CPT's have continued to work with the Response Teams, Roads Policing and Operational Support Division on Operation Challenge, to detect and disrupt those involved in the anti-social, reckless, and criminal use of off-road and e-motorbikes.

This issue presents a complex challenge that requires a multi-faceted response, and work has been ongoing to deliver positive results, including

- Liaising with C3 and Response Supervisors to ensure these calls are reviewed and there is intrusive supervision around the response to improve recording, evidence and intelligence gathering.
- SPOCs have been appointed for each Locality to bring consistency of approach across Dundee LPA.
- Liaising with partners in Education, CSW and ASBT, ensuring intelligence is shared through the appropriate information sharing protocol.
- Officers patrol known hotspots and make full use of their powers to prevent and detect offenders, and problem profiles have been requested to inform patrol strategies and enable a more effective response.
- There have been several pro-active days of actions undertaken over the course of the year with positive results and there are a further two operations planned with specialist resources from Road Policing Unit and Drone Unit during the next quarter, which will involve a co-ordinated approach by CPTs, CCPTs and specialist resources.
- Ongoing engagement with those who report these matters to police to ensure intelligence is captured.

Over the course of Q2, 12 offenders have been reported to YJA, SCRA or COPFS for road traffic offences related to off-road motorbikes and e-motorbikes, and 6 of these vehicles have been seized.

As part of our commitment to improving performance in this area, we are liaising with other divisions to explore best practices and successful operational strategies, and to strengthen these efforts. We are investing in new equipment which will be used to support proactive operations.

Community Policing Teams across Dundee have worked in partnership with Dundee City Council Parking Wardens to patrol and enforce School Exclusion Zones at prohibited times. This joint approach enforces Primary Scheme in relation to AM and PM prohibition Zones. Compliance within certain areas has improved however planned days of action will continue into Q3 to reinforce the importance of the zones and road safety. CPTs continue to monitor and respond to concerns at schools without exclusion zones in place.

Local Priority/Activity – Enable and support effective engagement and communication with the public.

Our officers continue to carry out various engagement events, including Police Surgeries within local community space, attending multi-agency support sessions, affording members of the community the opportunity to attend and speak to a police officer to seek advice, re-assurance or ask questions. Whilst preventative advice is always offered, we also signpost to other relevant support agencies.

These include the popular “Coffee with a Cop” sessions, PIP stalls regularly located within the Overgate Centre offering advice in relation to crime prevention and educational activity in relation to hate crime to name just a few.

We make use of our social media platform to showcase our good work, partnership collaboration and updates on live incidents, road closures and missing persons amongst other information.

Operation Leste

We continue to monitor and facilitate protests which have predominantly taken place at Alloway Halls over this quarter. We work closely with Mears, DCC and other partners to ensure the safety of those taking part and affected communities as well as sharing intelligence and learning from other areas across the country to inform our local and national response under Operation Leste.

Police Scotland is a rights-based organisation, and our role is to ensure public safety while balancing the rights of protesters who wish to peacefully demonstrate.

We understand that certain demonstrations can cause concern for communities, and we continue to provide reassurance through close monitoring of the situation and engagement, as well as providing a high-visibility police presence at protests.

We remain committed to ensuring the safety and wellbeing of all communities.

OFFICIAL

END

OFFICIAL

REPORT TO: NEIGHBOURHOOD, HOUSING & COMMUNITIES COMMITTEE - 1 DECEMBER 2025

REPORT ON: POLICY – COMMUNITY SAFETY & ALARM RESPONSE TEAM

REPORT BY: EXECUTIVE DIRECTOR OF NEIGHBOURHOOD SERVICES

REPORT NO: 332-2025

1. PURPOSE OF REPORT

1.1 The purpose of this report is to seek approval from Committee on the Community Safety & Alarm Response Policy.

2. RECOMMENDATION

2.1. It is recommended that Committee notes the report and approves the Community Safety & Alarm Response policy in Appendix 1.

3. FINANCIAL IMPLICATIONS

3.1 There are no financial implications associated with this report.

4. BACKGROUND

4.1 In 2018, the Policy and Resource Committee approved the creation of a single Safety & Alarm Response Team for Dundee City Council (Article VI of the minute of meeting of 20 August 2018 refers), which would streamline resources required across the council for safety and security purposes. The Community Safety & Alarm Response Team commenced operation in April 2019. To assess the arrangements for the operation of the team an Internal Audit was conducted in June 2024 which outlined that there should be a new Policy developed as set out at Appendix 1.

4.2 This Policy has been developed in consultation with key stakeholders and aims to deliver a single point of contact for services such as multi-storey flat management, car park customer service, CCTV monitoring, alarm response, asset protection, and high visibility patrols. Key aspects include a commitment to reducing antisocial behaviour and crime in Dundee, improving community safety, and minimising risks to life, property, and the environment. The policy aligns with the Scottish Social Housing Charter, is compliant with relevant legislation and regulation, and will be monitored operationally with key performance indicators reported as part of the Neighbourhood Services Plan.

5. POLICY IMPLICATIONS

5.1 This report has been subject to an Integrated Impact Assessment to identify impacts on Equality & Diversity, Fairness & Poverty, Environment and Corporate Risk. An impact, positive or negative, on one or more of these issues was identified. An appropriate senior manager has checked and agreed with this assessment. A copy of the Integrated Impact Assessment showing the impacts and accompanying benefits of / mitigating factors for them is included as an Appendix to this report.

6. CONSULTATIONS

6.1 The Council Leadership Team were consulted on the preparation of this report and agree with its contents.

7. BACKGROUND PAPERS

7.1 None.

Tony Boyle
Executive Director of Neighbourhood Services

Louise Butchart
Head of Housing, Construction & Communities

29 October 2025



COMMUNITY SAFETY & ALARM RESPONSE POLICY

| Date Issued | Frequency of Review | Revision Date | Pages |
|---------------------|---|---------------|-------|
| October 2025 | Every Two Years | October 2027 | 11 |
| REVIEWED BY: | HEAD OF HOUSING, CONSTRUCTION AND COMMUNITIES | | |

1. GENERAL PRINCIPLES AND AIMS

- 1.1. This policy sets out the responsibilities and obligations of Community Safety & Alarm Response Team. The Service aims to provide a single point of contact for services to Dundee's 1,004 multi storey flats, car parking customer service, CCTV monitoring and review, alarm response, asset protection and high visibility patrols.
- 1.2. The policy document provides a framework for operations conducted within the Community Safety & Alarm Response Team and refers to partner agencies and how these partners work together to achieve safer communities across Dundee.

2. STRATEGIC PRIORITY / DUNDEE OUTCOME/ PERFORMANCE STANDARDS

- 2.1 This policy aims to achieve the following Community Safety outcomes:

- Dundee has reduced levels of antisocial behaviour
- Dundee has reduced levels of crime
- Improved safety of our local communities by reducing the risk to life, property and the environment from fire.

- 2.2 This policy also conforms to the requirements of the Scottish Social Housing Charter as follows:

Outcome 1: Equalities

Social landlords perform all aspects of their housing services so that:

- *every tenant and other customer has their individual needs recognised, is treated fairly and with respect, and receives fair access to housing and housing services.*

Outcome 2: Communication

Social landlords manage their businesses so that:

- *tenants and other customers find it easy to communicate with their landlord and get the information they need about their landlord, how and why it makes decisions and the services it provides.*

Outcome 6: Estate management, anti-social behaviour, neighbour nuisance, and tenancy disputes

Social landlords, working in partnership with other agencies, help to ensure as far as reasonably possible that:

- *tenants and other customers live in well-maintained neighbourhoods where they feel safe.*

- 2.3 This also meets the national strategic priorities within Scottish Government's Safer and Stronger Scotland framework:

Outcome 9: *"we live our lives safe from crime, disorder and danger".*

Outcome 11: *"we have strong resilience and supportive communities where people take responsibility for their own actions and how they affect others".*

Outcome 15: *"our public services are high quality, continually improving, efficient and responsive to local people's needs".*

3. **MEASURING PERFORMANCE**

To monitor performance of the SARC, the following key performance indicators have been agreed:

| Performance indicator | Benchmark (annual) | Reporting frequency | Measure | Owner |
|---|--------------------|---------------------|---|--|
| % of proactive patrols completed across housing | 100% | Monthly | % of tenants satisfied with quality of communal and | Community Safety & Alarm Response Team Manager |

| | | | | |
|---|------|---------|--|--|
| and council assets within agreed timescales. | | | external areas – tenant surveys. Monthly Fire Safety reports. Number of estates reports. | |
| % of responses to alarm activations complete within agreed timescales. | 100% | Monthly | Number of incidents of vandalism/damage to DCC assets. Number of secondary fires within patrolled DCC assets. | Community Safety & Alarm Response Team Manager |
| % of tenants satisfied with quality of communal areas across MSD stock. | 80% | Annual | Tenant surveys | Community Safety & Alarm Response Team Manager/ Tenancy & Estates Manager |

4. LEGISLATION AND GUIDANCE

4.1 This policy complies with, and takes account of the following legislation and guidance:

- CCTV Strategy for Scotland (2011)
- Information Commissioners CCTV Code of Practice
- Antisocial Behaviour etc. (Scotland) Act 2004
- The Data Protection Act 2018
- The Human Rights Act 1998

The policy also protects the rights of service users by meeting the legislative requirements set out in other legislation, including:

- Human Rights Act 1998
- Data Protection Act 2018
- Children (Scotland) Act 1995
- Equality Act 2010
- Adult Support and Protection (Scotland) Act 2007

5. DATA PROTECTION AND CONFIDENTIAL INFORMATION

The Data Protection Act does not prescribe any specific minimum or maximum retention periods which apply to all systems or footage. Therefore, retention will reflect Dundee City Council's own purposes for recording images. Recorded data will be stored for a maximum period of 31 days and then overwritten.

Any footage required by Police Scotland in line with an ongoing criminal investigation will be shared in accordance with the Data Protection Act. Procedures are in place to comply with this.

Any request for the release of personal data generated by any CCTV system or Body Worn Cameras will be subject to the Data Protection Act.

Access to review footage is limited to staff at Grade 6 and above.

A visitor's log will be held within the Community Safety & Alarm Response Team with a declaration of confidentiality, to which all visitors will require to sign off.

6. PROTECTING VULNERABLE PEOPLE

6.1 Community Safety Alarm Response Team will carry out its duties in accordance with Dundee City Councils policies and procedures for:

- Child Protection, and
- Adult Support and Protection

7. BACKGROUND AND SCOPE

7.1 In 2018 the Policy and Resource Committee approved the creation of a single Safety & Alarm Response Team for Dundee City Council which would streamline resources required across the council for safety and security purposes. The Team operates 24 hours a day, 365 days a year and aims to:

- Provide an improved service to Dundee's multi storey developments, for door access, motion video surveillance, lift alarms, carry out general estate duties and regular stair checks.
- Respond quickly to alarm activations, including intruder alarms and single point fire alarm activations, reporting to the relevant emergency service as required.
- Patrol Dundee City Council assets to ensure the safety of these and mitigate against risk and loss.
- Sharing footage of incidents, in line with policies and procedures, with Police Scotland where serious criminal activity in and around council buildings is detected.
- Responding to requests for review and or download of footage from Police Scotland.
- Provide an improved service to Dundee's multi-storey car parks, responding to all customer related enquiries and assisting in the day-to-day operations.
- Timeous reporting of incidents of vandalism of any Dundee City Council asset to the relevant service.
- 24 hour monitoring of CCTV images across the council estate including multi storey housing developments, multi storey car parks, schools, office buildings, community assets, and depots.
- Receive calls from emergency services in relation to major incidents or an event for timeous referral to the on-call duty resilience officer.
- Fully recognise the importance of multi-agency working and work in partnership with our key agencies.
- Ensure staff are fully trained to respond to the variety of duties

- Have an awareness of the impact of viewing certain incidents may have on staff and ensure support is always available
- Aid staff under lone working guidance.
- Conduct high visibility community patrols

8. JOINT WORKING ARRANGEMENTS

8.1 POLICE SCOTLAND

Effective joint working arrangements between Dundee City Council and Police Scotland are fundamental to safeguarding public safety, protecting wellbeing, and preventing and detecting crime and antisocial behaviour throughout the Council area. These collaborative efforts underpin the delivery of responsive and comprehensive services to residents, visitors, and Council assets.

The Police Scotland Preventions and Interventions Hub acts as a centralised resource, facilitating the timely exchange of information and intelligence through co-located staff and the partnership intelligence portal. All intelligence and information shared as part of these arrangements must be handled in accordance with relevant data protection legislation, ensuring confidentiality, integrity, and appropriate use of data. Timely sharing of intelligence is essential to maximise the effectiveness and impact of joint operational responses.

An established information sharing protocol exists between Dundee City Council and Police Scotland, outlining the procedures and safeguards for the exchange of information. This protocol ensures that all parties understand their responsibilities, the legal framework governing information sharing, and the mechanisms for monitoring compliance.

Requests for operational response or assistance will be initiated by the Community Safety & Alarm Response Team to Police Scotland via the designated communication channels. In non-emergency situations, the team will contact Police Scotland by dialling 101. For emergencies requiring immediate police intervention, the 999 emergency number will be used. All communications and requests for assistance will be documented in line with Council and Police Scotland procedures to ensure accountability and transparency.

8.2 ANTISOCIAL BEHAVIOUR TEAM

The Antisocial Behaviour Team is committed to providing a prompt and effective response to all reports of antisocial behaviour within the Dundee City Council area. The team's approach is rooted in the principles of prevention, engagement, intervention, and enforcement, with the objective of resolving incidents at the earliest and most appropriate level to minimise disruption and harm to individuals and communities.

Upon receipt of a report, the Antisocial Behaviour Team will conduct an initial assessment to determine the nature and severity of the issue, ensuring that responses are proportionate and in line with legislative and procedural requirements. The team will actively engage with all relevant parties, including complainants, alleged perpetrators, and partner agencies where appropriate, to gather information and facilitate early resolution.

The Community Safety & Alarm Response Team will refer all incidents of concern relating to antisocial behaviour directly to the Antisocial Behaviour Team without undue delay. This ensures that the team can take timely and appropriate action, deploying resources as necessary to manage and mitigate the impact of antisocial behaviour on affected communities. All referrals and subsequent actions will be documented in accordance with Council procedures to ensure transparency and accountability.

Where required, the Antisocial Behaviour Team will work collaboratively with other Council departments, such as Housing and Community Safety & Alarm Response Team, as well as external partners including Police Scotland, to develop and implement tailored interventions.

The overarching aim is to provide a coordinated and comprehensive response that safeguards the wellbeing of residents and upholds the standards of behaviour expected within Dundee City Council communities.

8.3 COMMUNITY SAFETY WARDENS

Community Safety Wardens conduct proactive patrols throughout Dundee, operating seven days a week, 365 days a year, to maintain a consistent and visible presence across all communities. Their primary remit is to address low-level crime and antisocial behaviour, with a particular emphasis on prevention and early intervention. The wardens actively engage with residents, businesses, and visitors, fostering positive relationships to promote community cohesion and encourage diversion from antisocial behaviour. Engagement activities may include providing advice, signposting individuals to relevant support services, and participating in community initiatives designed to enhance public safety and wellbeing.

The Community Safety & Alarm Response Team will ensure information is shared in accordance with established data protection protocols, ensuring that intelligence on incidents of concern is exchanged promptly and securely. This joint approach enables coordinated and targeted patrols, particularly in identified hotspot areas where the incidence of antisocial behaviour is elevated. By pooling resources and expertise, the Community Safety & Alarm Response Teams will deliver effective and efficient interventions, monitor outcomes, and contribute to the overall objective of reducing crime and antisocial behaviour within Dundee City Council communities. All joint activities and information exchanges will be documented in line with Council procedures to ensure transparency, accountability, and continuous improvement of service delivery.

8.4 HOUSING

The Community Safety & Alarm Response Team delivers a comprehensive and consistent support service to 1,004 multi-storey council tenants across Dundee City. The scope of this service includes, but is not limited to, the following core functions:

- Managing and monitoring secure door access systems to ensure only authorised individuals may enter the premises, thereby safeguarding residents and property.
- Responding to and facilitating flat handset calls to provide tenants with prompt assistance and reassurance as required.
- Utilising CCTV to monitor communal areas and detect any suspicious or unauthorised activities, contributing to the deterrence and detection of crime or antisocial behaviour.
- Responding to lift alarms swiftly and efficiently to ensure the safety and security of residents using lift facilities and coordinating with relevant maintenance teams where technical intervention is necessary.
- Undertaking general estate duties, including regular inspections and the identification of health and safety concerns, environmental issues, or maintenance requirements within common areas.
- Conducting routine stair checks to maintain cleanliness, safety, and accessibility, and to identify any concerns that may impact residents' wellbeing or the integrity of the property.

The Community Safety & Alarm Response Team is committed to fostering a safe and supportive environment for all residents within multi-storey developments. All tenants should feel secure within both their homes and the surrounding communal areas. The team will proactively engage with residents to address any safety or welfare concerns and will refer matters as appropriate to the housing teams. This ensures a coordinated approach to service delivery and supports the provision of a high-quality, responsive service to all tenants. All engagement, interventions, and referrals will be documented in accordance with Council

procedures to ensure accountability, transparency, and continuous improvement in service provision.

8.5 CITY DEVELOPMENT

The Community Safety & Alarm Response Team acts as the designated keyholder for a range of Dundee City Council assets, as detailed in Appendix A. The team are responsible for conducting comprehensive patrols of these properties within agreed timescales. These systematic patrols are undertaken to minimise the risk of damage, theft, or unauthorised access to Council property, thereby ensuring the ongoing safety, security, and integrity of Council assets. If any damage, security breach, or other concern is identified during patrols, the team will report such incidents immediately and directly to the relevant building manager or City Development Property Officer for prompt action and resolution. All patrols and incident reports will be documented in accordance with Council procedures to ensure transparency, accountability, and effective asset management.

Alongside the routine monitoring of multi-storey car parks, the team will also provide a high standard of customer service to all users of these facilities. This includes assisting with enquiries, supporting day-to-day operational requirements, and responding to any incidents or concerns raised by car park users. The team will strive to ensure that car park operations run smoothly, efficiently, and safely, contributing to a positive experience for all service users and maintaining the reputation of the Council's facilities.

To maintain effective oversight and facilitate continuous improvement of service delivery, monthly meetings will be convened between the Community Safety & Alarm Response Team and relevant City Development staff. These meetings will provide a structured forum for discussing operational issues, sharing intelligence on incidents or trends, addressing any areas of concern, and reviewing the portfolio of assets under the team's remit. Any proposals for new assets to be included within the team's patrols will be considered and agreed through this collaborative process. All decisions, action points, and outcomes from these meetings will be recorded in line with Council governance requirements.

9. LONE WORKING ARRANGEMENTS

The Community Safety & Alarm Response Team provides oversight and support where required for DCC staff undertaking lone working, ensuring safety protocols are maintained. This support is delivered either through direct on-site assistance or by remotely tracking movement using CCTV.

10. CONTRACTS/EQUIPMENT

Dundee City Council will ensure there is a contract in place to provide a maintenance service for all CCTV equipment within the Community Safety & Alarm Response Team, including:

- Single point of contact for support or maintenance issues and queries.
- 24/7 emergency telephone technical support.
- Engineer telephone response within 4 hours.
- Annual maintenance inspections on site.
- CCTV systems will be maintained in accordance with the requirements of the Data Protection Act to maximise the quality of the recorded images.

Maintenance of CCTV on site is the responsibility of the contractor and will be carried out twice yearly.

Software required to review and download footage from within the team is provided by the contractor via the software provider and relevant licences have been obtained.

Contracts will be reviewed annually in line with procurement procedures.

11. EXCHANGE OF INFORMATION

- 11.1 Antisocial behaviour and crime prevention and reduction depend upon pro-active and reactive information exchange between agencies who respond to incidents of this nature. The need to exchange information should not be seen as a barrier to successful intervention or action, or a reason not to tackle antisocial behaviour.

Section 139 of the Antisocial Behaviour etc. (Scotland) Act 2004 provides a legal protection for those who disclose information where the disclosure is necessary or expedient for the purposes of any provision of the Act, or any other enactment the purpose of which is in connection with antisocial behaviour or its effects.

- 11.2 Additionally, Section 29 of the Data Protection Act 1998 provides exceptions to the general principles of non-disclosure in respect of personal data processed for the prevention or detection of crime, or the apprehension or prosecution of offenders. Schedules 2 and 3 of the Act provides further relevant exceptions to the general principle of non-disclosure.

12. BUSINESS CONTINITY

In the event of a system failure, power outage, or any other incident that renders the primary Community Safety & Alarm Response Centre location at West District Housing Office inoperable, robust business continuity arrangements are in place to ensure the ongoing delivery of critical services. Olympia Car Park has been designated as the official back-up site for operations. In such circumstances, the team will promptly relocate to the Olympia Car Park facility, where they will have access to a limited but functional CCTV system. This enables the continued monitoring of key Council assets and the maintenance of essential services for tenants residing in multi-storey developments.

To ensure the efficacy and readiness of this contingency arrangement, routine tests of the Olympia Car Park back-up site will be undertaken on a quarterly basis, in line with the Service Business Continuity Plan. These tests will verify the operational status of the CCTV system, communications infrastructure, and other critical resources required for service continuity. All staff will be trained and briefed on the procedures for enacting the relocation to the back-up site, and detailed records of each test will be maintained for audit and review purposes.

This reflects the Council's commitment to minimising service disruption, safeguarding the welfare of tenants, and upholding the integrity of Council assets under all circumstances. The business continuity arrangements will be reviewed regularly and updated as necessary to reflect changes in operational requirements, technology, or risk profile.

13. LINKED POLICY & STRATEGY

Antisocial Behaviour Strategy

Community Safety Outcome and Improvement Plan 2024-2027

Local Housing Strategy

Housing Service Level Agreement

Business Continuity Policy Statement

14. USEFUL NUMBERS

| | |
|---|--------------|
| Community Safety & Alarm Response Team | 01382 432424 |
| Antisocial Behaviour Team | 01382 307366 |
| Community Safety Wardens | 01382 436333 |
| Police Scotland (non-emergency) | 101 |
| Scottish Fire and Rescue (non-emergency) | 01382 322222 |
| Crimestoppers | 0800 555 111 |
| Rapid Response Team | 01382 432731 |

15. APPEALS & COMPLAINTS

- 15.1 Service recipients who feel that they have been treated unfairly or are unhappy with the level of service they have received, can complain using the Corporate Complaints procedure. We will assist service recipients wherever necessary to complete complaints forms and associated documentation. We will monitor the number of complaints we receive, analyse the data and use our findings to improve our future performance.
- 15.2 Service recipients who are unhappy with the decision we have made in their case can appeal against the decision using the Appeals Form. We will assist service recipients wherever necessary to complete appeals forms and associated documentation. We will monitor the number of appeals we receive, analyse the data and use our findings to improve our future performance.

APPENDIX A

Council Assets

Menziesshill Community Centre

Charleston Community Centre

Finmill Community Centre

Ardler Community Centre

Douglas Community Centre

Kirkton Community Centre

Mitchell Street Community Centre

Linlathen Resource Centre

Regional Performance Centre

Caird Park Workshops

Registrars Office (Commercial Street)

Rockwell

Belmont Castle/Carehome

East District Housing Office

Camperdown Park including Mansion House, Crows Nest, Kiddies Bike Portakabin's, Ranger's Office, Sterilising Shed, Bothy Yard, Dairy Cottage and Starters Box.

Caird Hall East Entrance.

Claverhouse Ind Units

Europhins Gemini Crescent

Gray Street Broughty Ferry

Dudhope Castle

Tweed Crescent Bothy

Greenmarket Car Park

Gellatly Street Car Park

Olympia Car Park

Bell Street Car Park

All MSD Plant Rooms

Market Mews

Urban Beach

Wellgate Day Centre

7-21 Castle Street

City Square/Shore Terrace

McManus Galleries

Riverside Sports Pavillion

Ancrum Outdoor Complex

Ice Arena

Clatto Park including Barns and Reservoir

The Crescent and North East Campus

Baldovie Industrial Estate

West Pitkerro Industrial Estate

Marchbanks Fleet and Environment Departments

Douglas Sports Centre

McTaggart Sports Centre

This page is intentionally left blank

Integrated Impact Assessment

Committee Report Number: 332-2025

Document Title: Community Safety & Alarm Response Team Policy

Document Type: Policy

Description:

This policy sets out the responsibilities and obligations of Community Safety & Alarm Response Team.

Intended Outcome:

For the committee to note and approve the policy

Period Covered: 28/10/2025 to 28/10/2027

Monitoring:

This policy will be reviewed every two years or earlier if necessitated by service changes.

Lead Author:

Gillian Lamb, Policy - Community Safety & Alarm Response Team, Neighbourhood Services,
gillian.lamb@dundee.gov.uk , 07552269768,

Gillian Lamb

Director Responsible:

Tony Boyle, Executive Director of Neighbourhood Services, Neighbourhood Services

tony.boyle@dundee.gov.uk, 07919 522449

Floor 1, 5 City Square, Dundee DD1 3BA

Equality, Diversity and Human Rights

Impacts & Implications

Age: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Disability: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Gender Reassignment: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Marriage & Civil Partnership: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Pregency & Maternity: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Race / Ethnicity: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Religion or Belief: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Sex: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Sexual Orientation: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Are any Human Rights not covered by the Equalities questions above impacted by this report?

No

Fairness & Poverty

Geographic Impacts & Implications

Strathmartine: Positive

Lochee: Positive

Coldside: Positive

Maryfield: Positive

North East: Positive

East End: Positive

The Ferry: Positive

West End: Positive

Positive Implications: Attention to Community Safety issues across the city will have a positive impact on all citizens

Household Group Impacts and Implications

Looked After Children & Care Leavers: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Carers: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Lone Parent Families: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Single Female Households with Children: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Greater number of children and/or young children: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Pensioners - single / couple: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Unskilled workers or unemployed: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Serious & enduring mental health problems: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Homeless: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Drug and/or alcohol problems: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Offenders & Ex-offenders: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Socio Economic Disadvantage Impacts & Implications

Employment Status: No Impact

Education & Skills: No Impact

Income: No Impact

Caring Responsibilities (including Childcare): No Impact

Affordability and accessibility of services: No Impact

Fuel Poverty: No Impact

Cost of Living / Poverty Premium: No Impact

Connectivity / Internet Access: No Impact

Income / Benefit Advice / Income Maximisation: No Impact

Employment Opportunities: No Impact

Education: No Impact

Health: No Impact

Life Expectancy: No Impact

Mental Health: Positive

Attention to Community Safety issues across the city will have a positive impact on all citizens

Overweight / Obesity: No Impact

Child Health: No Impact

Neighbourhood Satisfaction: Positive

Responding to community safety concerns will have a positive impact across neighbourhoods

Transport: No Impact

Environment

Climate Change Impacts

Mitigating Greenhouse Gases: No Impact

Adapting to the effects of climate change: No Impact

Resource Use Impacts

Energy efficiency & consumption: No Impact

Prevention, reduction, re-use, recovery or recycling of waste: No Impact

Sustainable Procurement: No Impact

Transport Impacts

Accessible transport provision: No Impact

Sustainable modes of transport: No Impact

Natural Environment Impacts

Air, land & water quality: No Impact

Biodiversity: No Impact

Open & green spaces: No Impact

Built Environment Impacts

Built Heritage: No Impact

Housing: Positive

Providing services to residents in multi-storey developments will positively impact the area and enhance the quality of tenancies within these buildings.

Is the proposal subject to a Strategic Environmental Assessment (SEA)?

No further action is required as it does not qualify as a Plan, Programme or Strategy as defined by the Environment Assessment (Scotland) Act 2005.

Corporate Risk

Corporate Risk Impacts

Political Reputational Risk: No Impact

Economic/Financial Sustainability / Security & Equipment: Positive

Active monitoring of Council assets via CCTV and patrols will enhance safety of these properties.

Social Impact / Safety of Staff & Clients: Positive

Active monitoring of CCTV will quickly identify community safety issues or antisocial behaviour increasing safety for staff and customers.

Technological / Business or Service Interruption: No Impact

Environmental: No Impact

Legal / Statutory Obligations: No Impact

Organisational / Staffing & Competence: No Impact

Corporate Risk Implications & Mitigation:

The risk implications associated with the subject matter of this report are "business as normal" risks and any increase to the level of risk to the Council is minimal. This is due either to the risk being inherently low or as a result of the risk being transferred in full or in part to another party on a fair and equitable basis. The subject matter is routine and has happened many times before without significant impact.

This page is intentionally left blank

ITEM No ...5.....

REPORT TO: NEIGHBOURHOOD, HOUSING AND COMMUNITIES COMMITTEE – 1 DECEMBER 2025

REPORT ON: TENDERS RECEIVED BY HEAD OF DESIGN AND PROPERTY

REPORT BY: EXECUTIVE DIRECTOR OF CITY DEVELOPMENT

REPORT NO: 342-2025

1 PURPOSE OF REPORT

1.1 This report details tenders received and seeks approval on acceptance thereof.

2 RECOMMENDATION

2.1 It is recommended that Committee approve the acceptance of the tenders submitted by the undernoted contractors as set out in the report, with the total amount, including allowances detailed in Appendix 1.

3 SUMMARY OF PROJECTS TENDERED

3.1 Tenders have been received by the Design and Property Division in relation to the projects detailed below.

| Architects Project - Reference and Description | Contractor |
|---|-----------------------|
| 22-500 – Individual Window Replacements – Batch 4 | Construction Services |

4 FINANCIAL IMPLICATIONS

4.1 The Executive Director of Corporate Services has confirmed that funding for the above projects is available as detailed on the attached sheet.

4.2 Where the Council utilise a national or local framework to procure construction and engineering works, all tenderers that have been assigned to the relevant framework have previously been assessed on a qualitative and cost basis, ensuring a highly competitive benchmark is set for the framework supply chain.

5 POLICY IMPLICATIONS

5.1 This report has been subject to the Pre-IIA Screening Tool and does not make any recommendations for change to strategy, policy, procedures, services or funding and so has not been subject to an Integrated Impact Assessment. An appropriate Senior Manager has reviewed and agreed with this assessment.

6 CONSULTATIONS

6.1 The Council Leadership Team were consulted in the preparation of this report.

7 BACKGROUND PAPERS

7.1 None.

Neil Martin
Head of Design and Property

Michael McLaughlin

Robin Presswood
Executive Director of City Development

NM/MM/KM

10 November 2025

Dundee City Council
Dundee House
Dundee

APPENDIX 1

| | | |
|--------------------------------------|--|--|
| PROJECT | Individual Windows – Batch 4 | |
| PROJECT NUMBER | 22-500 | |
| PROJECT INFORMATION | Individuals Windows Replacement to Various Addresses in Dundee. Window Replacements to 53 number properties (see list on Pages 4 and 5). | |
| ESTIMATED START AND COMPLETION DATES | Start Date – April 2026 Completion Date – October 2026 | |
| TOTAL COST | Contract | £533,415.80 |
| | Non-Contract Allowances | £26,670.79 |
| | Fees | <u>£53,341.58</u> |
| | Total | <u>£613,428.17</u> |
| FUNDING SOURCE | Capital Plan 2025-2030, Build Resilient and Empowered Communities, Housing HRA Element, Free from Serious Disrepair | |
| BUDGET PROVISION & PHASING | 2026/2027 | £613,428.17 |
| ADDITIONAL FUNDING | None. | |
| REVENUE IMPLICATIONS | None. | |
| POLICY IMPLICATIONS | There are no major issues. | |
| TENDERS | Contractor Construction Services | Submitted Tender £533,415.80 |
| RECOMMENDATION | To accept the offer from Construction Services. | |
| SUB-CONTRACTORS | Supply of windows by Sovereign Group Limited. Materials purchase value of £134,072.00 | |
| BACKGROUND PAPERS | None. | |

22-500 - INDIVIDUAL WINDOWS BATCH 4**ADDRESS LIST**Area 1

Corso Street
Abbotsford Place
Blackness Avenue
Pentland Crescent

Area 2

Thurso Crescent
Leith Walk
Dee Gardens
Dighty Gardens
Luther Place
Spey Drive
Tweed Crescent
Cart Place
Dochart Terrace

Area 3

Charleston Road
Balgarthno Road
Balgarthno Terrace
Brownhill Street
Brownhill Place
Dunholm Road
Lansdowne Square

Area 4

Brantwood Avenue
Lawton Terrace
Kilberry Street

Area 5

Arklay Place
Fleming Gardens North
Caird Avenue
Marryat Terrace
Wedderburn Street
Hastings Place
Wolesley Street

Area 6

Kinneff Crescent
St Dennis Terrace
St Clements Place
Helmsdale Avenue
Helmsdale Place
Balgowan Avenue

Area 7

Ballantrae Road
Ballantrae Gardens
Balerno Place
Ballindean Road
Kemnay Gardens
Craigie Drive