

# Annual Parking Report 2024- 2025

## Aims and Benefits of Decriminalised Parking Enforcement

- Assist in the free flow of traffic
- Create a greener environment
- Maximise the use of spaces
- Increase trade
- Promote safety for all road users
- Free up Police Scotland resources

# New Initiatives

## Pavement Parking in Dundee: Enhancing Accessibility and Safety

In 2024, Dundee City Council began enforcing the national ban on pavement parking, double parking, and parking at dropped kerbs, as legislated under the Transport (Scotland) Act 2019. This initiative's main aim is to improve safety and accessibility for all road users, particularly vulnerable groups such as wheelchair users, people with visual impairments, and families with prams.

Parking Attendants now patrol all areas of the city, issuing Penalty Charge Notices (PCNs) of £100 (reduced to £50 if paid within 14 days) to vehicles found in contravention of the regulations. The enforcement applies even if only one wheel is on the pavement and includes grass verges and grass strips. Exceptions are limited and strictly regulated. (E.g. commercial vehicles may briefly park on pavements, but only if no reasonable alternative exists and a minimum of 1.5 metres of clear pedestrian space is maintained).

A small number of exemptions have now been approved, with designated areas identified where pavement parking may still be permitted. These plans are available for public viewing on the Council's website.

This policy reflects Dundee's commitment to creating a safer, more inclusive urban environment. By discouraging obstructive parking practices, the city is taking proactive steps to ensure that its streets remain accessible to all.

## Football Event Parking Zone

Dundee City Council introduced a Football Event Parking Zone around the areas of Tannadice Park and Dens Park to manage traffic and parking during football matches. Residents are invited to apply to the parking team for an exemption to the scheme which will allow them better access to their homes during events.

### Key Features of the Football Enforcement Zone:

- **Restricted Parking:** The zone enforces parking restrictions only during football matches.
- **New Signage:** Signs are installed at the perimeter of the zone to notify drivers when restrictions are in effect.
- **Resident Permits:** Residents can apply for an exemption to allow them to park within the zone during restricted times.
- **Purpose:** The initiative aims to reduce congestion, improve safety, and ensure better access for emergency services and residents on match days.

## Dundee Low Emission Zone (LEZ)

The Dundee Low Emission Zone (LEZ) is a key initiative introduced by Dundee City Council to improve air quality and promote sustainable urban living. Officially launched in May 2022, the LEZ covers the area within the A991 Inner Ring Road, excluding specific car parks such as Bell Street Hub, West Marketgait NCP, and Wellgate.

The LEZ restricts access to vehicles that do not meet strict emissions standards, helping to reduce harmful pollutants like nitrogen dioxide (NO<sub>2</sub>). This move supports Dundee's Climate Action Plan and aligns with national efforts to meet greenhouse gas reduction targets.

Following a two-year grace period, full enforcement began on 30 May 2024, with Automatic Number Plate Recognition (ANPR) cameras monitoring compliance. Non-compliant vehicles entering the zone are subject to penalty charges.

The LEZ is part of a broader strategy to make Dundee a cleaner, healthier, and more attractive place to live, work, and visit. It complements ongoing improvements in public transport, active travel infrastructure, and urban planning.

For more details, including maps and vehicle compliance checks, visit the Dundee City Council LEZ pages.

# SECTION 1 – PARKING INCOME

SUMMARY OF INCOME COLLECTED (all figures inclusive of VAT)

## Parking Meter Transactions

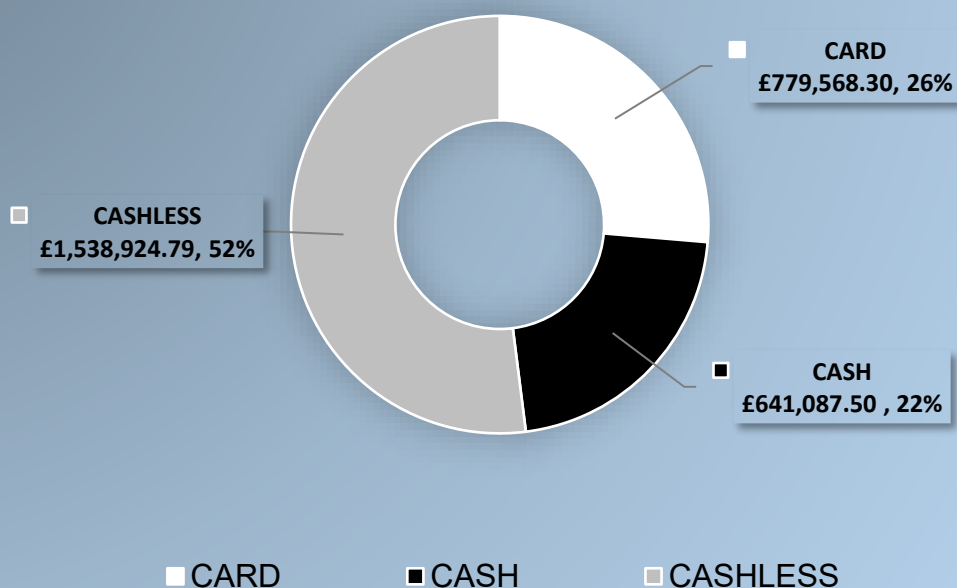
MONTH	CASH TRANSACTIONS	CASH AMOUNT (£)	CARD TRANSACTIONS	CARD AMOUNT (£)	TOTAL AMOUNT (£)
APRIL	29,184	£57,678.20	13,858	£61,213.60	£118,891.80
MAY	33,843	£59,062.75	15,248	£65,630.60	£124,693.35
JUNE	29,145	£54,402.80	13,752	£60,776.10	£115,178.90
JULY	28,996	£59,036.65	15,160	£64,021.10	£123,057.75
AUGUST	29,773	£59,058.55	16,388	£71,576.90	£130,635.45
SEPTEMBER	29,869	£55,859.15	15,200	£66,968.00	£122,827.15
OCTOBER	29,395	£52,935.35	16,955	£74,840.80	£127,776.15
NOVEMBER	27,966	£50,237.25	16,329	£71,523.70	£121,760.95
DECEMBER	27,997	£54,418.95	16,358	£68,218.90	£122,637.85
JANUARY	26,937	£43,945.35	13,286	£55,969.00	£99,914.35
FEBRUARY	27,008	£44,721.10	13,813	£57,513.90	£102,235.00
MARCH	28,328	£49,731.40	14,707	£61,315.70	£111,047.10
TOTALS	348,441	£641,087.5	181,054	£779,568.30	£1,420,655.80

## Cashless Parking Transactions- Just Park (Inclusive of VAT)

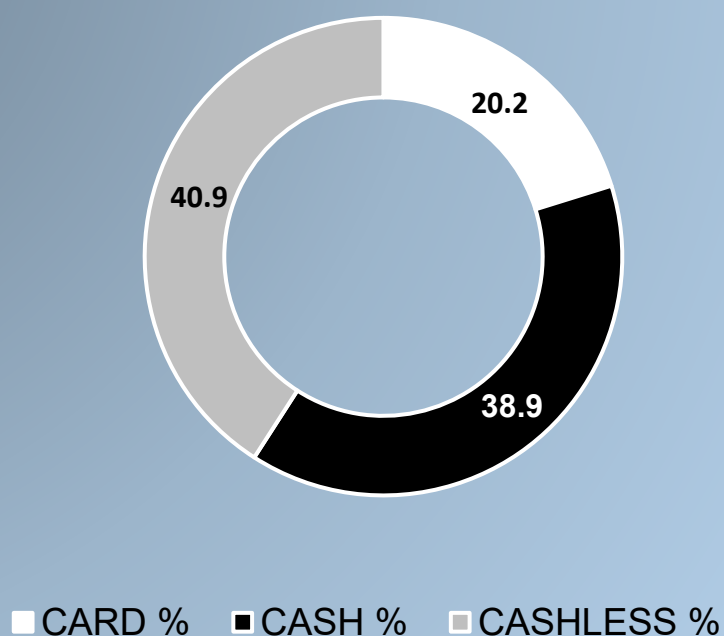
MONTH	TOTAL PAID (£)	DCC GROSS INCOME (£)	SESSIONS
APRIL	£133,566.44	£125,075.61	29,577
MAY	£135,074.76	£126,404.55	30,650
JUNE	£130,262.98	£121,981.44	28,864
JULY	£120,833.72	£113,139.91	27,317
AUGUST	£133,274.72	£124,788.22	29,925
SEPTEMBER	£145,912.74	£136,626.37	32,048
OCTOBER	£150,781.82	£141,187.70	33,661
NOVEMBER	£149,620.60	£140,113.36	33,225
DECEMBER	£127,481.46	£119,320.64	28,415
JANUARY	£130,142.24	£121,823.23	29,016
FEBRUARY	£137,919.06	£129,143.75	30,821
MARCH	£148,807.24	£139,320.01	32,352
TOTAL	£1,643,677.78	£1,538,924.79	365,871

## Summary Of Transactions (P&D Meter And Cashless Parking)

Transaction Income Amount (£)



Number of Transactions (%)



Value of Average Transaction by Payment Method

Cash	£1.84
Cashless (JustPark)	£4.49
Card	£4.30

### Total Income from all Monthly tickets VAT inclusive

Date	Parking Scheme	Restricted Monthly	Regular Monthly	Total Amount
APRIL	£2,320.00	£500	£7,260	£10,080.00
MAY	£2,480.00	£600	£7,590	£10,670.00
JUNE	£2,480.00	£800	£7,260	£10,540.00
JULY	£2,080.00	£500	£6,820	£9,400.00
AUGUST	£2,240.00	£700	£7,040	£9,980.00
SEPTEMBER	£2,000.00	£400	£8,030	£10,430.00
OCTOBER	£1,920.00	£300	£7,920	£10,140.00
NOVEMBER	£1,840.00	£500	£8,360	£10,700.00
DECEMBER	£1,840.00	£200	£7,700	£9,740.00
JANUARY	£1,760.00	£300	£7,920	£9,980.00
FEBRUARY	£1,840.00	£200	£9,350	£11,390.00
MARCH	£1,840.00	£300	£9,460	£11,600.00
Totals (£)	£24,640	£5,300	£94,510	£124,650

### Total (Card Payment) Income from Multi Storey Car Park (Pay on Foot) (Gross)

Month	Gellatly St	*W Bell St	Olympia	Greenmarket	Total (£)
APRIL	£33,530.50	0.00	£12,040.40	£53,094.90	£98,665.80
MAY	£37,404.40	0.00	£12,249.30	£51,967.70	£101,621.40
JUNE	£35,496.80	0.00	£15,129.80	£51,118.40	£101,745.00
JULY	£32,965.30	0.00	£19,979.70	£46,476.50	£99,421.50
AUGUST	£32,607.10	0.00	£25,001.00	£59,476.90	£117,085.00
SEPTEMBER	£31,441.60	0.00	£18,896.20	£55,365.40	£105,703.20
OCTOBER	£34,286.10	0.00	£24,175.10	£63,781.80	£122,243.00
NOVEMBER	£34,184.50	0.00	£18,467.90	£65,664.90	£118,317.30
DECEMBER	£33,439.10	0.00	£19,875.50	£58,242.80	£111,557.40
JANUARY	£29,233.70	0.00	£17,859.40	£62,723.60	£109,816.70
FEBRUARY	£28,189.10	0.00	£20,504.60	£64,865.10	£113,558.80
MARCH	£29,907.40	0.00	£20,748.50	£65,892.60	£116,548.50
Total (£)	£392,685.60	£0.00	£224,927.40	£698,670.60	£1,316,284.00

**Total (Cash) Income from Multi Storey Car Park (Pay on Foot) (Gross)**

Month	Gellatly St	*W Bell St	Olympia	Greenmarket	Total
APRIL	£5,944.20	<u>£0.00</u>	£0.00	£1,380.00	£7,324.20
MAY	£1,270.00	<u>£0.00</u>	£2,717.40	£1,270.00	£5,257.40
JUNE	£3,409.80	<u>£0.00</u>	£784.40	£2,223.40	£6,417.60
JULY	£4,077.00	<u>£0.00</u>	£694.50	£540.00	£5,311.50
AUGUST	£3,115.70	<u>£0.00</u>	£1,906.50	£1,971.50	£6,993.70
SEPTEMBER	£2,683.00	<u>£0.00</u>	£345.00	£810.00	£3,838.00
OCTOBER	£3,634.30	<u>£0.00</u>	£489.30	£1,680.10	£5,803.70
NOVEMBER	£3,222.35	<u>£0.00</u>	£1,275.00	£1,640.00	£6,137.35
DECEMBER	£4,729.20	<u>£0.00</u>	£0.00	£1,997.80	£6,727.00
JANUARY	£1,835.40	<u>£0.00</u>	£2,093.95	£1,305.00	£5,234.35
FEBRUARY	£2,670.40	<u>£0.00</u>	£1,395.20	£1,080.00	£5,145.60
MARCH	£1,820.00	<u>£0.00</u>	£0.00	£1,758.60	£3,578.60
Total	£41,013.71	<u>£0.00</u>	£11,701.25	£17,656.40	£70,371.36

**TOTAL PAYMENTS FROM MULTI STOREY CAR PARKS**

CASH/CARD	GELLATLY ST	*W BELL ST	OLYMPIA	GREENMARKET	TOTAL
CARD	£392,685.60	£0.00	£224,927.40	£698,670.60	£1,316,284.00
CASH	£41,013.71	£0.00	£11,701.25	£17,656.40	£70,371.36
Total	£433,699.31	£0.00	£236,628.65	£716,327.00	£1,386,655.36

*\*West Bell Street MSCP was closed to the public in 2024/25 for major refurbishment works.*

## SECTION 2 – RESIDENT PERMIT SCHEME

### Resident Permit Schemes

**Permit Status:** April 2024 - March 2025

**Permit Zone:** Broughty Ferry (£90)

**Permit Zone:** City Centre (£130)

**Permit Zone:** Menzieshill (£22)

<b>Total Income from Resident Permit Schemes</b>	<b>£40,749.00</b>
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# SECTION 3 – ENFORCEMENT

## SUMMARY OF PENALTY CHARGE NOTICE INCOME

### Number of PCNs Issued

ROAD TRAFFIC ACT 1991	25,489
TRANSPORT (SCOTLAND) ACT 2019	3,178
TOTAL PENALTY CHARGE NOTICES ISSUED	28,667
TOTAL INCOME	£1,239,100.00

\*Income collected as of 10/06/2025

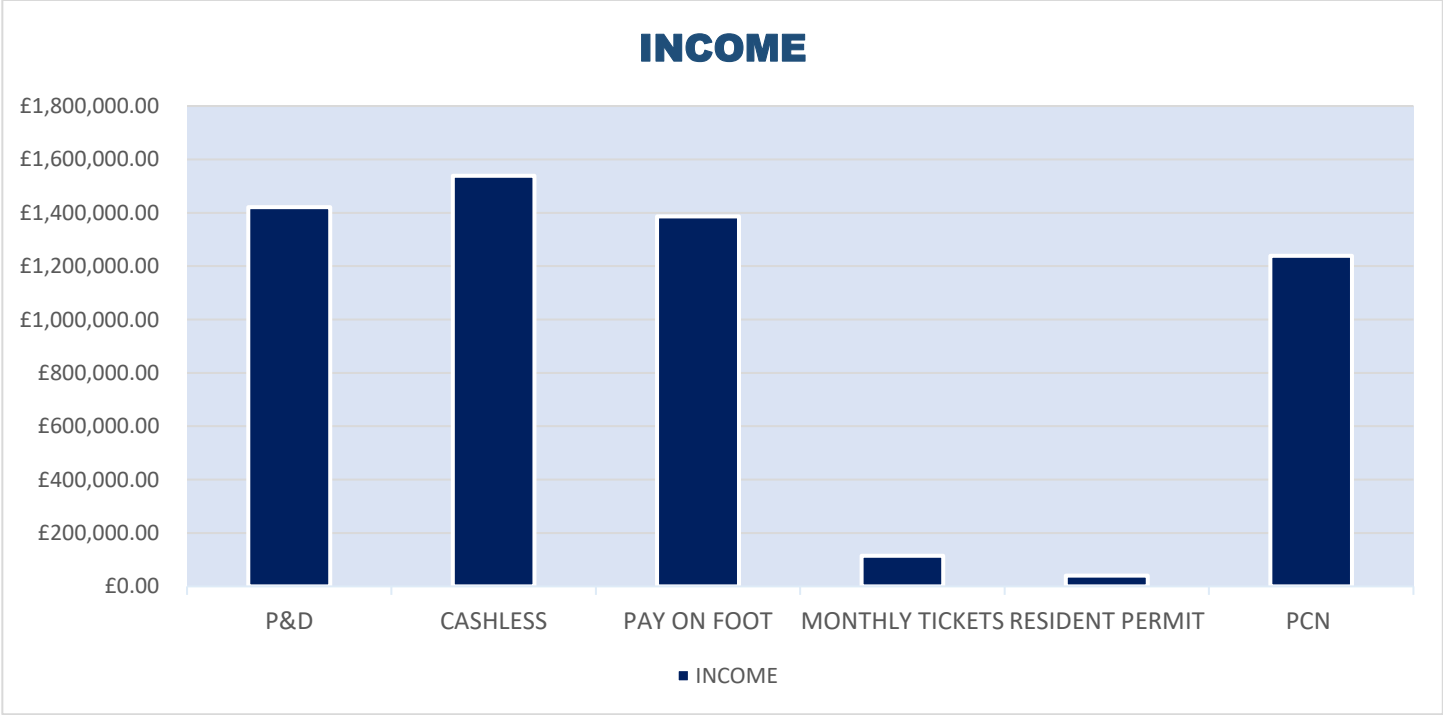
ROAD TRAFFIC ACT 1991	
Off- Street	7,831
On-Street	17,658
Total PCNs	25,489
TOTAL INCOME	£1,026,750.00

TRANSPORT (SCOTLAND) ACT 2019	
Pavement Parking	2,437
Dropped Kerb	364
Double Parking	377
TOTAL INCOME	£212,350.00

# SECTION 4 – TOTAL PARKING INCOME

## Total Parking Income 2024-25 Inclusive of VAT

Pay & Display Meter (card and cash)	£1,420,655.80
Cashless Parking (Just Park)	£1,538,924.99
MSCP-Pay On Foot (card and cash)	£1,386,655.36
Monthly Tickets	£115,040.00
Resident Permit Scheme	£40,749.00
Penalty Charge Notice Received	£1,239,100.00
Total Parking Income	£5,741,125.15



# OPERATIONAL STATISTICS

## APPEALS AND ADJUDICATION

NUMBER OF PCNs	28,667
NUMBER OF PCNs APPEALED	6,205
SUCCESSFUL APPEALS	3,252
PERCENTAGE OF PCNs APPEALED	21.6%
PERCENTAGE OF PCNs SUCCESSFULLY APPEALED	11.3%

## STREETS WITH HIGHEST NUMBER OF PCNs ISSUED

South Tay Street	782
Reform Street	727
Whitehall Crescent	725
Commercial Street	638
Bank Street	582
Crichton Street	555
Bell Street	546
Castle Street	514
Greenmarket	436
Brook Street (BF)	412

## CAR PARKS WITH THE HIGHEST NUMBER OF PCNs ISSUED

Yeaman Shore	1,932
Shore Terrace	1,750
Hunter Street North	564
East Port	464
Discovery	373
South Tay Street	354
Hunter Street South	287
Science Centre East	196
Science Centre West	185
Hilltown West	167