**MONTHLY TICKET TERMS AND CONDITIONS**

Please read the following notes carefully and agree to these Terms and Conditions before submitting the application form.

1. **General Information**

* All applicants will be required to create a [My account](https://permits.paysmarti.co.uk/login/DundeeCC/?wtrealm=https%3A%2F%2Fpermits.paysmarti.co.uk%2Flogin%2FDundeeCC%2F&wctx=WsFedOwinState%3DsHOPLPRjZzLXkbOtfr4mU9igOeJapmMvtDWz-yq89gHWEnSo4rhatx2mWAIjj5eBUJkLzJNY9UAvGLFG6HP1uQ57TS8-9FJLMPMNtPUWpL60aeHw2C9IHI9ICuWmiUwqWjhyJiRdf61UnSXUaIUs0NZerreACP3joLTIO5Nb5MA&wa=wsignin1.0&wreply=acct#/MyPermitApplications/New) prior to purchase.
* The monthly ticket will only permit one vehicle per application.
* You can only park your vehicle in valid car parks according to your choice of ticket (surface level/restricted/unrestricted/ business bulk buyer).
* All monthly tickets are non-refundable.
* All monthly tickets are non-transferable.

1. **Validity**

Monthly tickets are valid from either the 1st of the month the ticket is purchased for or from the date of purchase if this is later. (For example, if you purchase a March monthly ticket on 5th March it will be valid from 5th March until 31st March).

**Unrestricted monthly tickets can be used in any of the Council's four multi-storey car parks:**

* Gellatly Street, Dundee DD1 3DY
* West Bell Street, Dundee DD1 3EX (**Currently Closed**)
* Olympia, East Whale Lane, Dundee DD1 3JU
* Greenmarket, Dundee DD1 4BX

**Restricted Monthly tickets can be used in either of the two multi-storey car parks below:**

* West Bell Street, Dundee DD1 3EX (**Currently Closed**)
* Olympia, East Whale Lane, Dundee DD1 3JU

**If your vehicle details change during the month for which the ticket is valid you must login to** [**My account**](https://permits.paysmarti.co.uk/login/DundeeCC/?wtrealm=https%3A%2F%2Fpermits.paysmarti.co.uk%2Flogin%2FDundeeCC%2F&wctx=WsFedOwinState%3DsHOPLPRjZzLXkbOtfr4mU9igOeJapmMvtDWz-yq89gHWEnSo4rhatx2mWAIjj5eBUJkLzJNY9UAvGLFG6HP1uQ57TS8-9FJLMPMNtPUWpL60aeHw2C9IHI9ICuWmiUwqWjhyJiRdf61UnSXUaIUs0NZerreACP3joLTIO5Nb5MA&wa=wsignin1.0&wreply=acct#/MyPermitApplications/New) **and amend your vehicle registration details.**

**Surface Level car parks:**

* Hunter Street (North & South) car park
* East Whale Lane car park
* Queen Street Broughty Ferry car park

1. **Change of vehicle registration**

If you have the use of more than one vehicle and wish to change your vehicle registration you can do this by accessing your existing [My account](https://permits.paysmarti.co.uk/login/DundeeCC/?wtrealm=https%3A%2F%2Fpermits.paysmarti.co.uk%2Flogin%2FDundeeCC%2F&wctx=WsFedOwinState%3DsHOPLPRjZzLXkbOtfr4mU9igOeJapmMvtDWz-yq89gHWEnSo4rhatx2mWAIjj5eBUJkLzJNY9UAvGLFG6HP1uQ57TS8-9FJLMPMNtPUWpL60aeHw2C9IHI9ICuWmiUwqWjhyJiRdf61UnSXUaIUs0NZerreACP3joLTIO5Nb5MA&wa=wsignin1.0&wreply=acct#/MyPermitApplications/New). A vehicle registration can only be changed once a day. This is to prevent fraudulent use of your ticket.

1. **Bulk Buyer Monthly Tickets**

To qualify for the business bulk buyer scheme, you must have a minimum of 50 employees applying and must be administered by your employer. For more information, please have your employer email [parkingenquiries@dundeecity.gov.uk](mailto:parkingenquiries@dundeecity.gov.uk).

A business bulk buyer ticket is valid for one vehicle only.

 It can currently be used in any one of the following multi-storey car parks:

* Gellatly Street
* Olympia
* Greenmarket
* West Bell Street (currently closed)