

APPROVED

DUNDEE CHILDREN AND FAMILIES EXECUTIVE BOARD MEETING HELD ON THURSDAY 19 SEPTEMBER AT 2.00PM IN COMMITTEE ROOM 2, 14 CITY SQUARE

PRESENT

Evonne Boyd	Area Manager	Skills Development Scotland
Elaine Cruickshank	Lead Nurse – Named Person Service	NHS Tayside
Georgia Cruickshank	Councillor	DCC
John Cunningham	Locality Reporter Manager	SCRA
David Gardner	Senior Manager, Dundee Voluntary Action	Voluntary Sector representative
Alison Leuchars	Acting Service Manager, Strategy & Performance	Children & Families, DCC
Glyn Lloyd	Head of Service / Chief Social Work Officer (Chair)	Children & Families, DCC
Audrey May	Head of Service / Chief Education Officer	Children & Families, DCC
Angie MacDonald	Operational Director, Action for Children	Voluntary Sector representative
Peter Nield	Assistant Director, Barnardo's	Voluntary Sector representative
Norma Ritchie	Independent Chair	Child Protection Committee
Carla Clark	Admin Assistant (Minute)	Children & Families, DCC

APOLOGIES

Peter Allan	Community Planning Manager	DCC
Paul Clancy	Executive Director	Children & Families, DCC
Marie Dailly	Service Manager	Housing & Communities, DCC
Tamasin Knight	Consultant in Public Health	NHS Tayside
Christine Lowden	Chief Executive Officer	Third Sector
Nicki Matthews	Advocacy and Participation Manager	Children & Families, DCC
Cate Reid	Head of Learning (Children and Young People)	Who Cares? Scotland
Kathryn Sharp	Senior Manager	D&A College
Lorna Wiggan	Director of Acute Services (Co-Chair)	Health & Social Care Partnership representative
		NHS Tayside

ALSO IN ATTENDANCE

Lynnette Bastianelli	Snr Nurse, CAHMS	NHS Tayside
Dianne Caldwell	Service Manager, CAHMS	NHS Tayside
Kerstin Jorna	Senior Officer	Children & Families, DCC
Andy MacGregor	Education Officer	Children & Families, DCC

1 WELCOME AND APOLOGIES

As noted above.

2 PREVIOUS NOTE AND MATTERS ARISING FROM LAST MEETING HELD ON 20 JUNE 2019

Minutes were approved.

2.1 Matters Arising

Child Healthy Weight - Joyce Thompson and Audrey White will update in 6 months' time.

Structure of Meetings - Glyn Lloyd to recirculate amended diagram to Board Members.

NHS had carried out a mapping exercise on the meetings which they attend across

ACTION

GL

Tayside. Elaine Cruikshank updated that this has already been circulated but will recirculate again to Board Members.

EC

Join Inspection of Children's Services – Paul Clancy had previously suggested that it may be worthwhile organising an event at an early stage for key players to discuss what will be expected of them. Glyn will liaise with Kathryn Sharp, Protecting People Team to organise this and Kathryn will update at next meeting.

KS

3 **CAMHS UPDATE** – Lynnette Bastianelli/Diane Caldwell

Dianne and Lynette provided an update on the Extended Improvement Plan which arose from the Health Improvement Plan Scotland for CAMHS.

Dianne highlighted the 10 recommendations for improvement and updated that there is one single improvement plan that is almost completed once internal processes are addressed.

Dianne stated staffing capacity cannot meet the very high demands on the service and there has been recruitment challenges

Pathways into the service were discussed noting these are not all completed including for LAC.

Approximately 25% of referrals are currently rejected however, this does not mean individuals do not require another service.

CAMHS are currently working with an independent company Helios to explore different ways to provide the service. Helios provide an online service via interactive digital platform which is similar to Skype/Facetime.

Regarding age range (Staged Approach) Dianne explained that currently any child/young person will stay with the service up to 18 years old. However exploration of the resources that are shared with Adult Mental Health is crucial

A test of change in a GP Surgery where education and partnership working is required took place in Ayrshire and Arron and plans are to replicate this in Dundee.

A further test of change in Perth & Kinross with psychiatric nurses working alongside schools has been very beneficial as well as making savings. Opportunities to extend to Dundee Schools will be discussed out with meeting.

Elaine stated that an emotional wellbeing toolkit has been launched along with guidance which can be found on Tayside Collaborative Website.

Norma felt the problem of waiting lists/times has been longstanding and if this is comparable in other areas.

Dianne and Lynette explained that work is underway to try and understand this across different local authorities.

Role of the third sector is vital to the success of the service.

Elaine asked if there was a plan for wider a stakeholder event. Dianne updated that they are looking at this planning this working alongside partners and stakeholders.

Georgia asked about ADHD Project. Lynette undertaking work on this.

Glyn asked if this item could be kept on agenda to be updated in 6 months whilst linking in with Tayside Mental Health.

LAC pathways discussion to be taken forward with Alison Leuchars and the quality and pace of the work undertaken to date with this agenda noted and commended

AL/DC/LB

4 **ANEW PROGRAMME UPDATE** – Kerstin Jorna

Glyn praised the report stating that it was very useful piece of work. Kerstin stated that this was down to good partnership working.

Kerstin outlined key progress that has been made with a lot of work going into the Named Person Practice Profile. Kerstin to send out Named Practice Profile to members.

KJ

The format of TATC meetings, action plan recording in a collaborative way and including the child's views with support of a buddy have become standard in test sites and aim is to have a Buddy in all TATC meetings.

Kerstin discussed the ANEW observation tool and explained this helps support what a good TATC should look like.

Early Concerns Mapping is currently being tested in test school, nurseries and health visitor services to highlight low level concerns in a typical week and help improve consistency of recording and communication between staff. For the next stage, this will be introduced in carefully selected schools. Readiness criteria are under development to guide the selection of next site.

FORT - hoping to go live with this within weeks. This platform allows one referral to all third sector partners so the most suitable and available service can respond. Details to be confirmed pending recruitment and data sharing agreement.

GIRFEC Sub-Groups will be used as check points to measure progress. Agreed governance and strategic planning has gone to SMT for approval.

Kerstin noted that there is a noticeable culture change.

Elaine has been working with Kerstin and felt this was very encouraging. Discussions over Tayside Collaborative (Perth & Kinross and Angus). Request for funding for two posts was supported and has been sent to Scottish Government.

5 **GDG** – Andy Macgregor

Action Plan

Andy Macgregor reported on the 4 work streams that have been established. Good progress is being made, and target date for completion of each workstream's Action Plan is 4th October, when the group will be taking part in an implementation workshop led by CELCIS. The overall GDG Action Plan will then be prepared and ready for the next Board meeting.

Individual sub-groups have met, identified issues and actions and started work. Derek Aitken, Snr Manager in C&F Service, is leading the chronologies work which links to other workstreams across the service. Jennifer King, Education Manager, is leading the Assessment strand which is a large piece of work which, again, encompasses many other strands of work from other areas. Kirsten Jorna's group is directly linked to the work of the ANEW Programme (above) and is now starting to look at scaling up using the existing learning.

Glyn stated it was a thorough yet simplified report.

Norma asked about terms of reference and felt it would be more helpful if function of

AMacg

group is first rather than membership. Andy agreed and will change the order of this.

Norma also asked what the role of GDG will be and how to ensure that the work aligns with other plans. Andy agreed that this is an important issue which is being considered across the service. Better integration of education and social work functions is a key aim.

Andy updated that there is a lot of work going on within the Tayside Collaborative. The key role of the group is to map and work across each area and connect these. Norma stated that not everyone attends this group and felt it was therefore everyone's responsibility to know more about what else is going on out with the group.

Glynn reported that he is drafting a report on GIRFEC/CP work for the Child Protection Committee on 01 October. This will highlight linkage across a variety of pieces of work within the Service. This report will then be brought to the Board to look over.

GL

Peter raised Serious Case Review (SCR's). Norma felt that future case reviews need to look at elements of the work undertaken and consider where this sits and with which group. Glyn stated that SCR's found constant themes of neglect. Kerstin stated that the GIG subgroups have taken recommendations from SCR's.

The Named Person service and its evolution on the light of recent national changes will remain on the agenda for next meeting.

AM

Evonne asked if there was a named person for 16-18 year olds post school. Named person sits with the Discover Opportunities service (Karen Gunn) for people not in school at the this age. There are issues with firming up who actually carries out pieces of work. Audrey stated that she sits on group but felt there was no clear process within the group for who takes on responsibility. Glyn asked about Action Plans from sub-group taking place on 14 September. Audrey will bring back to the group.

6 CORPORATE PARENTING – Alison Leuchars

Glyn updated that this was the second 12 month update relating to LAC and Corporate Parenting and referred to Appendix 1 which he felt showed positive trends but still a lot of work to do.

Alison spoke to the findings stating there was a slight reduction in LAC which is linked to more effective Through Care and Aftercare (TCAC) arrangements. Currently there are higher foster carer placements than kinship and looking to upskill and support kinship carers. Reiterated that the early teenage years can be very challenging for carers. An independent review of placement breakdowns by AFA highlighted that linking and matching process are very important. A lot of work has been undertaken to try and recruit foster carers.

Alison discussed how the residential houses had benefitted from work with Educational Psychologists in dealing with trauma informed practice.

Continuing Care has seen older younger people staying on both in residential houses and with foster carers.

The TCAC Team have produced a successful film (Grit) and there is a waiting list of venues for film to be shown.

Evonne provided update on Skills Development Scotland (SDS). SDS had meeting

EB

last week that identified care experienced young people. Discussed aged 16-19 year olds and direct work with Mosaic and looking at data sharing agreements. Evonne will update in at next meeting in November.

Peter sits on RMG and has found that the quality of social work reports are excellent and felt that the thoroughness of these is at a different quality compared to other local authorities.

Audrey stated that Fiona Low, LAC Officer, was brought in via attainment challenge to tackle intervention in schools. She linked her up with Lanarkshire, where they had pledged that all LAC young people will get apprenticeships via the Council. Audrey felt this was something that Dundee City Council could look into.

Alison stated that there had been a huge reduction in exclusions of young people in schools which shows good working practices between social work and education. Audrey felt there had been a major culture shift and this was reflected in schools being very supportive and working *with* residential houses .

Glyn stated that he had met with the Children's Commissioner and a care leaver. Discussed this meeting where he had asked care leaver what had made this different from previous experiences. Glyn stated that legislation has helped however, partnership working at been key. Care leaver felt that continuity of support was vital in having same social worker throughout the whole process. Also felt that a simple fact that someone was prepared to listen to her made a valuable difference. Audrey stated that the Children's Commissioner had also visited Craigie High and Kingspark and had very positive experiences.

Elaine discussed the GIRFEC Leadership Event that was heavily involved in listening to young people. Audrey felt it was just as important to get parents on board.

Discussion surrounding training of staff in C&F Service. Norma felt that staff were not being training correctly. Theoretically trained but also need to have strong people skills and gain experience of this. Audrey felt there was an overarching message of what are we doing to train staff to meet needs of challenging job.

8 AOCB

N/A

9 DATE OF NEXT MEETINGS

Thursday 14 November 2019

/CC