

# DUNDEE

## PARTNERSHIP

### **Building Stronger Communities held on Thursday, 20<sup>th</sup> May 2021 Skype Video Call**

<b>Present:</b>	Alice Bovill	-	Strathmartine Forum
	Alison Anderson	-	Neighbourhood Services - Environment
	David MacDougall	-	Maryfield Forum
	Gary Knox	-	City Development
	John Wolstencroft	-	Neighbourhood Services - Housing
	Murray Webster	-	Coldside Forum
	Natalie Mackland	-	Neighbourhood Services – Communities
	Nicky Maccrimmon	-	Neighbourhood Services - Communities
	Paul Davies	-	Dundee Partnership Team
	Peter Allan	-	Chief Executive's (chair)
	Pauline Crosbie	-	
	Ruth Brown	-	Dundee Volunteer & Voluntary Action

#### **Apologies:**

Arlene Mitchell	-	Health & Social Care Partnership
Elaine Zwirlein	-	Neighbourhood Services
Joyce Barclay	-	Health & Social Care Partnership
Ron Neave	-	North East Forum

#### **Action**

#### **1. Apologies & Introductions**

Peter welcomed everyone to the meeting. Apologies received are noted above.

#### **2. Minute of Thursday 18<sup>th</sup> March 2021**

Agreed as accurate with two minor amendments (made).

#### **3. Matters Arising**

John W and Peter met with Gary regarding Area Masterplans with the consensus being that a collaborative approach would be useful going forward. More work on this will follow, and updates will come to this group.

Paul had requested an update on progress from John B, and received some additional information from him on the Spaces for People funding. This is summarised below;

- Several discrete projects were delivered across the city. Funding was not spread evenly which explains why some communities have heard more than others
- There was a very short timeframe to deliver, which precluded extensive community engagement. More engagement was hoped for in Lochee and The Ferry, but the second lockdown and time constraints meant this did not happen
- Projects are being delivered in the Hilltown and Stobswell
- In regard to the Perth Road shopping area, the UNESCO team were unable to garner any consensus and so no work has been carried out

The Fairness Commission has launched its report and recommendations. An invitation will be sent to Commissioners to attend the June BSC to cover the recommendations and discuss what this group can do. The report will be circulated to Communities Officers and can also be found [here](#).

**PAD**

Paul was to find out a lead officer regarding street waste. The contact he has been given is Blair Smart, Waste Team Leader. He has also been informed that recent

delays in bin collections was caused by higher than usual absence levels, but that these have now returned to normal.

Elaine sent an email to officers who are part of this group regarding attendance, so hopefully we will see more attending in future.

- Nicky commented that we are often missing representation from some CRAs, and will look into this with Communities Officers. Paul confirmed that the BSC representative can be any nominated member of the Forum

#### **4. Priority Updates**

##### **4.1 Health & Social Care – Improving Mental Health in Dundee**

Peter outlined that mental health is very important to the work of this group and is being reported on at various groups at present. This group is primarily interested in connections between the strategy and local communities.

Ruth gave an overview of the subject and stated that Arlene could send follow up information for circulation afterwards. The main points raised included;

**AM**

- A [strategy was prepared for 2019-24](#) by the Mental Health Strategic Planning & Commissioning Group after a lot of engagement with groups including Mental Health agencies, Third Sector groups, and people with lived experience. The enquiry into mental health services was also drawn on. Dundee Fighting For Fairness and the Making Recovery Real group were also involved. Priorities identified were; reducing health inequalities, prevention & early intervention, getting the right support at the right time, and a focus on recovery. These feed into a 'Living Life Well' approach to mental health in Tayside
- Primary Care – GPs are often the first port of call. Over the last 18-24 months a 'Patient Liaison & Engagement Service' has been in operation. Turnaround time to see someone is 2-3 days and the service is currently available in half of Dundee's GP surgeries. A GP is part of the programme one day each week to help with development
- Locality Based & Early Intervention Work – Community Mental Health Networks have been established. These provide a focal point for people with an interest in this area to get together at a community level
- Community Health Teams – provide a community development approach
- Sources of Support Link Workers – support individuals with the causes of poor mental wellbeing
- Working with local people and recognising that poor mental health can affect anyone is key. Engagement with those with mental health challenges showed that they wanted to contribute to support for others in same situation. Peer support has been developed over the past couple of years, and more recently paid peer support posts have been created in Third Sector
- Clinical Care Pathway redesign – bringing people with similar concerns together. e.g. emotionally unstable personality disorder, medicines and mental health, etc. – all fairly specific, but useful topics
- There are also opportunities for anyone to participate in changing and improving services
- Urgent & Crisis Care pathway – sits in the regional mental health strategy. This led to progressing plans for 24/7 wellbeing community hubs
- Other areas being worked on include;
  - Better accommodation & support for people w MH issues
  - Transitions from child to adult services
  - Workforce planning

People in Distress has had a lot of interest and press coverage recently.

- Distress can require emergency mental health treatment. This includes people in severe emotional distress due to life events
- A Community Wellbeing Hub will be available to both these groups, with Dundee, Angus & Perth bases planned. These will be open 24/7, 365 days a year
- Info on them will be widely promoted
- Each will have a mobile paramedic vehicle, staff to support people in distress and who are able to provide a referral route to clinical services

- They will be established on an incremental basis starting in next few months. A Dundee site is being looked at at present
- Part of response is to provide a Distress Brief Intervention (SBI), In these, the distressed individual gets 1:1 support to unpack their situation, de-escalate it and look at next steps. SBI is at stage of going out to contract in Dundee, although there is a service for this available in Dundee (accessed by calling 111 and saying distress is mental health related. Support should be made available within 24 hours)

Navigators at Ninewells – a programme that works in A&E. Help people who have suffered injuries due to violence, drug / alcohol related, etc. They work with people over a few weeks to connect them with sources of support and address the issues in their lives that caused their injuries.

Discussion followed, the main points of which included;

- The 24/7 Hub will be in the City Centre. 'Spoke' sites are also being looked at to provide beds for one to two days if people need them. At present there isn't a definitive timescale for opening
- SBI - looks like what people have been looking for for years to prevent people ending up in hospital / custody
  - They are short and focus around de-escalation and supporting immediate comfort
  - They set the groundwork for addressing issues, focussed on individual's needs. There may be personal and/or community issues involved
- Peer Recovery seems like a good win-win; opportunities for development for those affected, up to and including paid work for some. It also seems to connect well with localities – is there a geographic basis to this work? If yes, can we promote this?
  - Ruth informed the group that pre-lockdown taking this into communities was being looked at. It is a win-win, as people involved in it grow and progress. Work is being done on pathways for this to give boundaries and governance
  - It can take place at very different levels – friendly neighbour, volunteering, etc. Training is available, 'Living Emotions', which helps people reflect on mental health challenges and to separate thoughts and emotions. This leads on to a programme for delivering peer recovery. Feeling Strong – recently got SQA status to deliver awards on peer recovery and their delivery will be able to be out in communities
  - Nicky commented that there is an opportunity here as we develop new Local Community Plans. They cover a range of topics and it would be good to get people with lived experience involved. Community Centres and Community Cafes have space to host this sort of activity, and it would be useful to explore in further conversation.
    - Ruth – we would normally start with a conversation café. Recovery Story training is also available and gets across message of hope

The Patient Liaison & Engagement Service only available in 50% GP surgeries at present due to the need for a gradual roll-out and to give time to determine whether it was effective. The process is still identifying the best sorts of mental health support staff to involve. Longer term it will be available in all surgeries, and will not be impacted by the opening of the 24/7 Hub as it deals with non-crisis cases (the Hub being for crisis cases)

#### **4.2 The Ferry LCPP / Local Community Plan**

Natalie presented an update on LCPP and other activity in The Ferry (attached with this minute). The main points included;

- The immediate covid response centred around emergency food provision, identification of vulnerable families and dissemination of information
  - A foodbank came into existence for the short term to help with provision
- The LCPP itself has been less well attended, but has worked to share a lot of information locally, including that in the DP E-Bulletins
- Capacity Building and Community Engagement has continued where possible

- Several local groups have remained active, though some have not met due to covid restrictions
- 'Friends of' and environmental groups have been particularly busy
- Locality funding has increased
  - The increase of DPCRf to £20,000 has been welcomed
  - Additional funding has come to the area through the District Shopping Centres Fund and ADP's Locality Funding
- Post-covid and moving towards recovery
  - Consultation and the People's Assembly both identified youth mental health and loneliness as issues
  - Development of a Community Fridge is underway, with possible locations being looked at
  - A 'summer of play' could help with youth diversionary activity. It has been noted that many of the youth issues relate to young people travelling to The Ferry from other parts of the city

Discussion centred on the Community Fridge development, the main points of which were;

- The development is linked with the citywide discussions on food insecurity
- A DPCRf application for this would be appropriate
- To attract additional funding, it may highlight the environmental benefits over the tackling poverty benefits. The group acknowledged that both areas apply to this sort of work

## 5. Forum Representatives – Issues & Information Sharing

No items raised for discussion.

## 6. Community Empowerment

Nicky provided an update on two key areas of work.

Community Centres

- As we move into level 1 on June 1<sup>st</sup> we can begin to expand activity. Currently centres are open for DCC and LMG activities, but from 1/6/21 will be able to open up for third sector activities too
- By end of June at level 0 they can open up more for social events again
- A new centre booking system is in place, via customer services. Nicky will share information on this
- Prices for local groups have reduced by ~70% for this year to make them more affordable e.g. £6-7 for a small room for an hour. It is hoped that overall use will increase and maintain income levels

NM

Community Empowerment Act

- A paper has gone to the Council Management Team (CMT) agreeing our Engage Dundee 2021 process to inform Local Community Plans, etc. going forward. The aim is for Engage Dundee to run during June and get as broad a reach as possible
- Participation Requests – Dundee's first one has now been signed off with Friends of Clatto and is available on the DCC website
  - Participation Requests are for where local people have a good idea for how to progress something locally, and formalises the relationship with DCC to take things forward. For more information on these, people should speak to their local Communities Officer
- Participatory Budgeting (PB) – A paper went to the to CMT earlier in May about this. We have a target of 1% of the DCC Revenue spend being decided in a PB fashion. Core Budgets need to have Community input into how it is spent. Examples include;
  - £250k needs to be spent this year on Climate Change, especially biodiversity. A framework is being worked up to see how it can be spent. Local people will get to decide on which of the priorities will be progressed first and have the spending power to do that
  - Drug & Alcohol - £10k/Ward has been devolved down to LCPPs. A framework on decision making is under development, with how to generate ideas and

decide on spend. The funding can be used for supporting affected families as well

- District Shopping Centre funding (for the next 2-3 years) – A PB approach is planned. Natalie is working on a framework for how local people can get involved in this
- The PB approach is about making sure communities have a say in what 'our day job is' i.e. decision making and budgetary processes

Discussion followed, the main points of which included;

- A one page summary of details of the Community Centre openings, including which groups can make use of them from when, was requested. Nicky to compile and arrange circulation **NM**
- The £250k Climate Change Fund will draw on the council's Biodiversity Action Plan which has several priorities in place. A list of projects will be pulled together for people to be able to decide on in a citywide fashion
- Nicky clarified that in Community Centres, external groups are paying the normal price and local groups getting a discount. There is also commercial rate for darts tournaments, wrestling events, etc.
- District Shopping Centres funding – How it will be allocated should be decided soon. It is likely that each area will be allocated their share of the total pot to spend over the next three years. Overall, spend does need to be spread out somewhat as a city over the 3 years but doesn't need to be evenly spread in any given area
- The 1% for PB can include money in District Shopping funds, DPCRf and other funds / budgets on which communities have / will have influence. By end of 2022-23, 1% of all funds on our ledgers should involve PB
- Alice raised some queries sent to her by a local community member
  - When will the Engagement & Participation Framework be published? Final sign off lies with Dundee Partnership and it will then be in public domain. The next DPMG meeting is in September, but the Framework will be agreed with group electronically before then if possible
  - Biodiversity – 27 areas were identified as potential spaces and 550 responses received. When will the consultation results be made public? Alison indicated that the results should be up on DCC website in a couple of weeks
- The Fairness Commission report includes items on social isolation & loneliness with a range of groups named. As services reopen, there is a need to target these groups. Do the lower prices help them, and can we give priority to them?
  - Nicky indicated that 30% of community Centre running costs needs to be generated. Local groups can make use of e.g. DPCRf to cover costs. We do need to get people using Community Centres for things that will benefit local communities – for whatever it is they want to do
  - People can set up group and book rooms themselves (with officer support). LMGs are also in place to set up groups that will aid their local communities (and they get free lets). There are also vacancies on LMGs across the city, so people could join their LMG
  - There is also a budget from the Adult HSCP for activity in summer / autumn to tackle isolation and fear over returning to social activities. (A few thousand pounds per Community centre). Work is being done with LMGs on this at present and a programme will be publicised for July
  - It would be good to have some of these actions in the Fairness Action Plan. Nicky to provide a list of these sorts of activities to Peter for inclusion **NM**
- One of our MSPs now has a role in Social Justice, Housing, and Local Government
- In relation to places like Dundonald Street and private landlord issues, new legislation is on its way through parliament to bring in actions to address them. It would be good if local groups could ask to be involved in consultation process on this. David offered to keep the group up to date on this. Peter indicated that he and JW have had discussions around this too **DMacD**
- The Private Rented Sector Team and Elaine Pratt have been consulting with Generation Rent, in Coldside. What comes out of this will be useful across the city. Nicky to look into when a report is due and feedback to this group **NM**

## **7. Dundee Partnership Community Regeneration Fund**

### **7.1 Grant Applications**

All grant applications were agreed.

Paul indicated that there are currently twelve late reports from last year and that they were due to get reminder letters today. Local Community Workers are aware of who is on this list and also chasing up the reports. Any that are still outstanding will be reported at next month's meeting and become ineligible for DPCRF funding until a full report is received.

### **8. AOCB**

Alice requested that this group send a card to the family of Christine Humphries as she passed away last week. Christine was an active community member and vice-chair of the Strathmartine Forum. Alice to pass on contact details to Peter so a card can be sent.

**AB /  
PA**

### **9. Date of Next Meeting**

Thursday 17<sup>th</sup> June 2021. Online via Skype

### **Attachments**

Ferry LCPP presentation