**SQA POST CERTIFICATION REVIEW SERVICE (APPEALS) 2019/20**

Following receipt of the grade estimates for learners at National 5, Higher and Advanced Higher levels, SQA has turned its attention to pupils’ certification and a **free post-certification review (appeals) service.**

On Friday 19 June 2020, SQA published detailed information for schools and colleges on the free appeals [(post-certification review) service](https://www.sqa.org.uk/sqa/files_ccc/post-certification-review-information-for-centres.pdf). The service will provide for further, evidence-based consideration of grades if schools following discussion with parents/carers and learners do not think awarded grades fairly reflect candidate performance. Schools will only be in a position to submit an appeal where assessment evidence is available to support the review request.

**As in previous years, learners should speak to their school if they have any questions about their results.** If a young person disagrees with their result, they should contact their school who may be able to use a free appeals service. In accordance with normal practice, SQA will give priority to requests for those learners needing a result to secure a conditional place at college or university. Importantly, the school

* must have evidence to support their original grade estimate
* can only request an appeal if the grade a learner receives on 4 August is **lower** than the estimated grade that was sent to SQA

If an appeal request is **accepted**, a learner’s result will be upgraded.

If an appeal request is **rejected**, SQA will confirm either the original grade on a learner’s certificate or **a lower grade.** This information will be sent to schools.

Further information is available for parents/carers on SQA’s [parent and carer](https://www.sqa.org.uk/sqa/93825.html) web pages.