

CLOSURE OF BIN CHUTES AND CHANGES TO WASTE AND RECYCLING SERVICES

FREQUENTLY ASKED QUESTIONS

Why we are introducing this service?

Currently all eleven of the Council's multi storey blocks have an internal bin chute for the disposal of household waste. Each chute empties into a bin room containing multiple bins that staff on site have to rotate on a daily basis so that they do not overflow. Bins are emptied by Waste Management staff two or three times a week.

All household waste is disposed of down the same chute and there are no recycling facilities within the blocks to separate the waste. Some recycling facilities are available externally to the buildings, at some locations.

The existing chutes were not designed to meet the needs of modern household refuse disposal and the chutes are blocking on a regular basis due to the bulky nature of bin bags and items deposited.

Approval has been granted for complete closure of the existing bin chutes and replacement with alternative waste disposal provision in line with the waste management strategy for the city.

This will involve fully decommissioning the chutes and closing them at each location, on a phased basis, and providing alternative waste disposal facilities external to the building.

Closing the chutes will improve safety across the multi storeys and installing external waste disposal facilities will allow recycling opportunities to be significantly expanded in line with the current waste management strategy.

What external waste disposal facilities are being provided?

Each multi storey block will be provided with communal containers. The details of arrangements for each multi storey will be communicated directly with residents.

When are we introducing this service?

The changes will be introduced into the multi storey blocks across the city, on a phased basis, starting with Burnside Court on **Monday 16 August 2021**.

The remaining blocks will follow, in due course, and you will be contacted in advance:

- Ancrum Court
- Bonnethill Court
- Dallfield Court
- Hilltown Court
- Tulloch Court
- Lansdowne Court
- Pitalpin Court
- Dudhope Court
- Adamson Court
- Elders Court

What if I am unable to carry my waste and recycling to the communal containers?

If you feel you are unable to carry waste and recycling to the communal containers please contact your Tenancy Assistant on Tel: 01382 307305

Where can I find out more information?

An information leaflet will be delivered before the new service starts which will provide you with information on how to use all the communal containers. The refuse collectors will collect, empty and return all communal containers following collection.

You can view the leaflet here: www.dundee.gov.uk/recyclefordundee