

# ENGAGE DUNDEE

LOCAL PEOPLE LEADING

## Engage Dundee Findings from Consultation

June 2017





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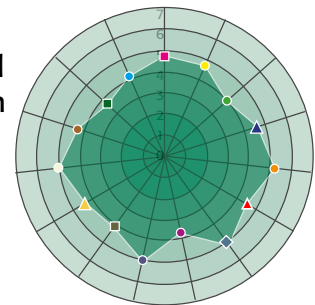
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# ENGAGE DUNDEE SUMMARY

The **Place Standard** is used to evaluate the quality of a “place”. It can evaluate places that are well-established, undergoing change, or still being planned. The tool can also help users to identify their priorities. This was one of the main methods used by Community Regeneration staff and partner organisations to inform the Engage Dundee consultation which was undertaken between June 2016 and March 2017.

Findings from the Engage Dundee consultation will directly inform the key priorities in Local Community Plans currently being developed in each multi-member Ward. The consultation was also used to identify priorities to inform the Local Outcome Improvement Plan and potentially how the new Community Infrastructure Fund is allocated.

The survey consisted of questions which cover both the physical and social elements of a “place.” The results are shown in a simple diagram as shown in the content of this summary report.



The diagram shows at a glance the areas where a place is performing well and where there is room for improvement. Where a place has been assessed as good, the shape will be fuller, reaching towards the edge of the circle. Where it is viewed as performing less well the shape will be smaller, remaining towards the centre.

The Place Standard Tool is part of a process, not the end of a process. Wider community engagement exercises took place and these gave additional broader answers and opinions of residents and these are outlined in the tables and charts in this report.

## Summary of responses

**6,000** Responses were received through the Engage Dundee consultation process.

**41** Focus Groups were held across the city involving a total of 431 people.

**2,817** Engage Dundee Freepost postcards were returned. 16,000 had been distributed across the city (2,000 per Ward).

**17** Community Call Back Events were held to convey the findings from the Engage Dundee consultation involving 325 people.

**504** Online returns based on the Place Standard questionnaire were received between July and September 2016.

**631** Responses through social media, plus large numbers of miscellaneous returns were received through door-knocking, street consultation, Open Days, Public Meetings, community events and festivals.

**771** Hard copy questionnaires were completed.

**John Hosie**  
Community Regeneration Manager  
June 2017

## Common priorities identified across all Wards

### 1. Transport:

Traffic calming, improved bus shelters, cycle routes, dropped kerbs and improvements to bus services.

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### 2. Environment:

Improvements to pavements, potholes, pedestrian crossings, litter, recycling.

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### 3. Community and Participation:

Community facilities improved, increase publicity about services and activities, increasing community spirit. Need to create more opportunities to connect with people who are isolated.

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### 4. Amenities:

More equipment in parks, exercise trails, outdoor gyms, public toilets.

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### 5. Parking:

More parking spaces, stop cars parking on pavement and grass verges, cycle parking, safer parks and schools.

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### 6. Green Space:

Improved play areas, improved maintenance of green spaces, more green gyms, landscaping, pitch and tennis court improvements.

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### 7. Community Safety:

Low level or lack of lighting, area management – e.g. removal of bushes and shrubs,

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### 8. Antisocial Behaviour:

Drug and alcohol related issues, noise reduction, littering.

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### 9. Poverty and Inequality:

Community Growing, fuel poverty, energy efficiency.

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### 10. Work and Income:

Job opportunities, training, Job Shop infrastructure.

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### 11. Housing:

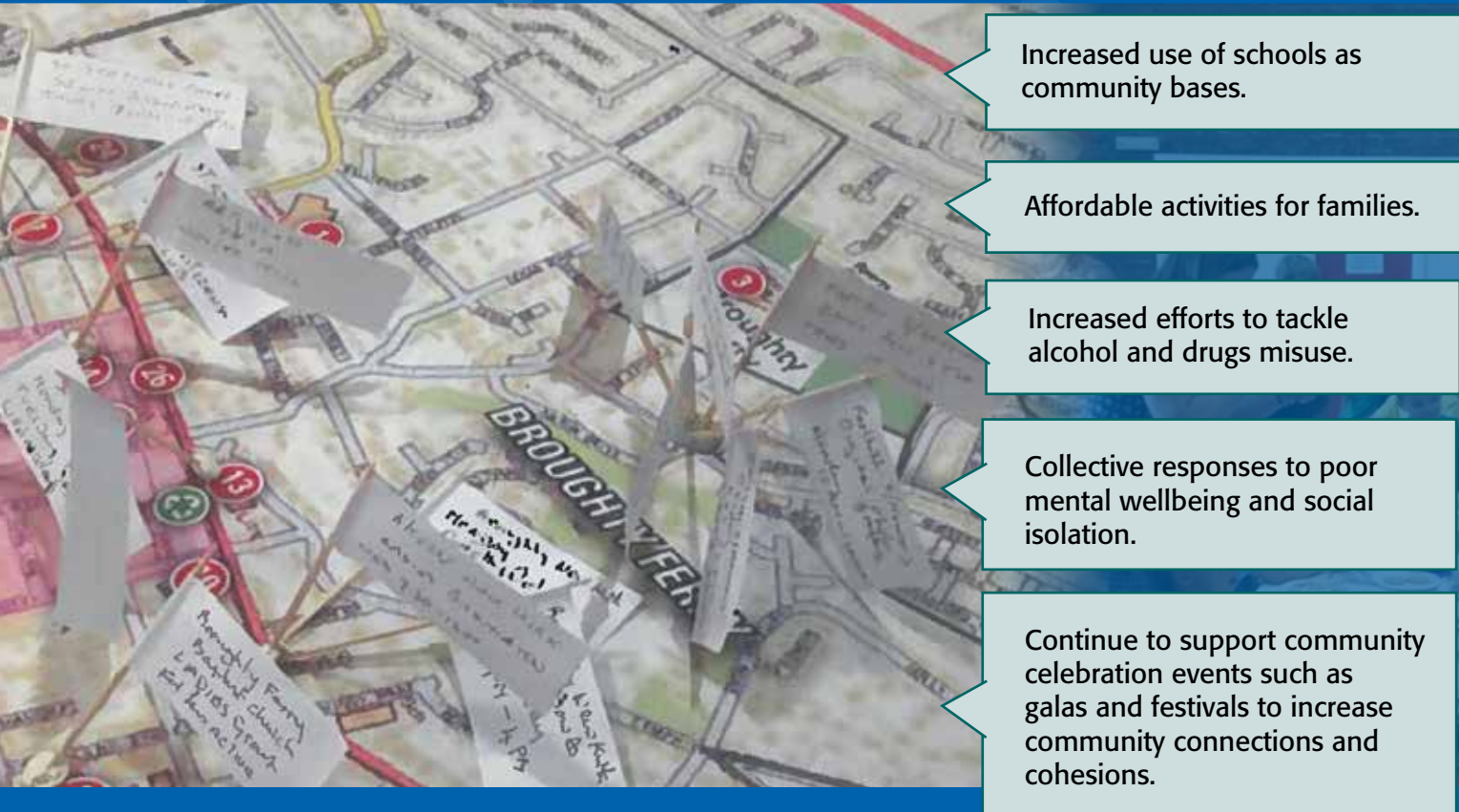
Physical environment, housing tenancy support, Private Landlord improvements.

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### 12. Health

Poor mental wellbeing and the need for earlier interventions relating to Mental Health services. Social isolation. Alcohol and drugs misuse.

# CITY WIDE



Increased use of schools as community bases.

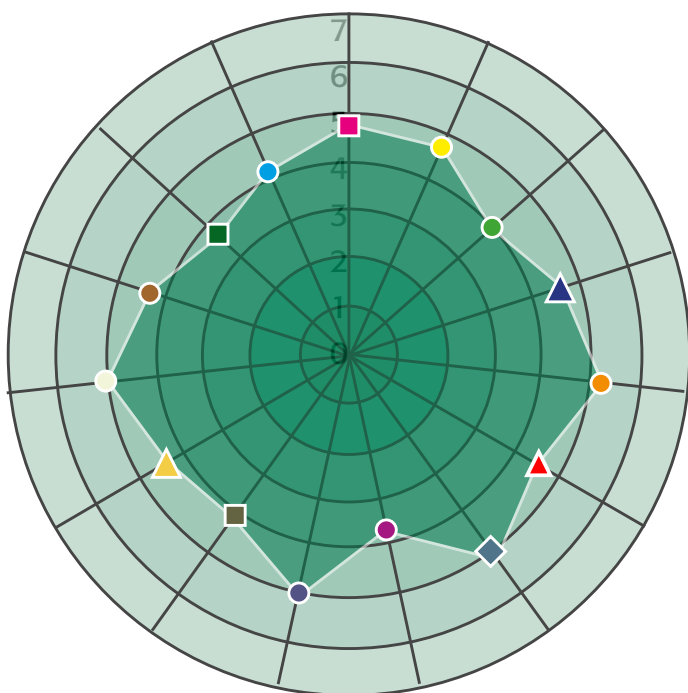
Affordable activities for families.

Increased efforts to tackle alcohol and drugs misuse.

Collective responses to poor mental wellbeing and social isolation.

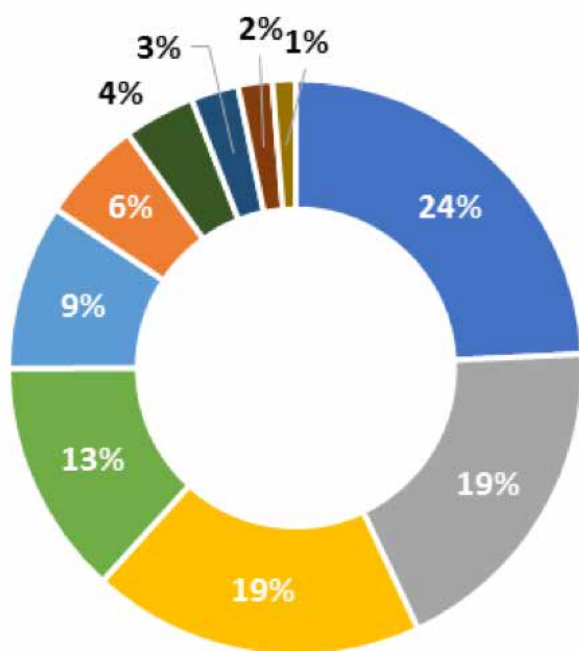
Continue to support community celebration events such as galas and festivals to increase community connections and cohesions.

## Place Standard



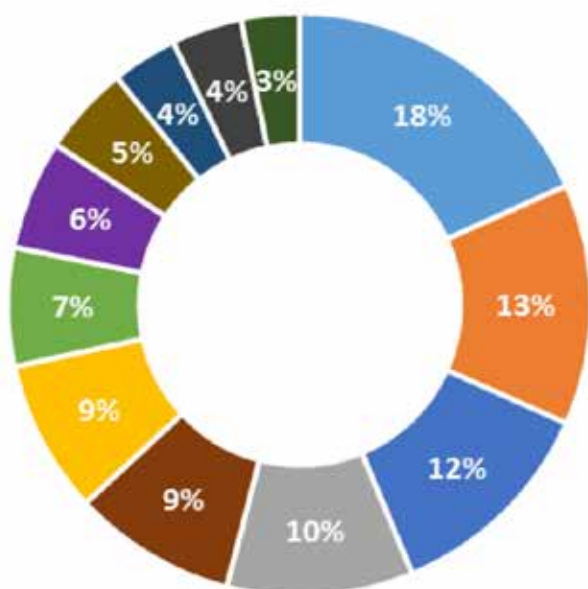
● Natural Space	5.1
◆ Facilities and Amenities	5.0
○ Feeling Safe	5.0
● Housing and Community	5.0
■ Moving Around	4.7
● Public Transport	4.6
▲ Streets and Spaces	4.5
▲ Play and Recreation	4.4
● Care and Maintenance	4.3
▲ Identity and Belonging	4.3
● Fairness and Poverty	4.1
■ Social Interaction	4.1
● Traffic and Parking	3.8
■ Influence and Sense of Control	3.6
● Work and Local Economy	3.6

## What people liked about their community



Community and Participation	Nice place to live
Amenities	Good facilities in the area
Green Space	Lots of green spaces around the City
Community Safety	Area feels safe
Transport	Bus services are good / great
Environment	Easy to access services
Housing	Properties are well maintained
Work and Local Economy	Good job clubs and job shops available
Parking	Adequate parking locally
Young People's Activities	Lots of local activities for children in local parks

## What people would like to see improved



Transport	Better local bus services
Environment	Improved quality of pavements
Community and Participation	Increased awareness of local opportunities / activities
Amenities	Making more facilities and local shops available
Parking	Dealing with people parking all day to avoid city centre parking charges (including in private residents car parks)
Green Space	Lack of play areas and equipment
Community Safety	Action to help people feel safer at night
Antisocial Behaviour	Tackling alcohol and drug misuse
Poverty and Inequality	Tackling stress, poor health and wellbeing caused by poverty
Work and Income	Providing support for people to progress into work
Young People's Activities	Providing more local activities for young people
Housing	Improve quality of housing across the City

# STRATHMARTINE



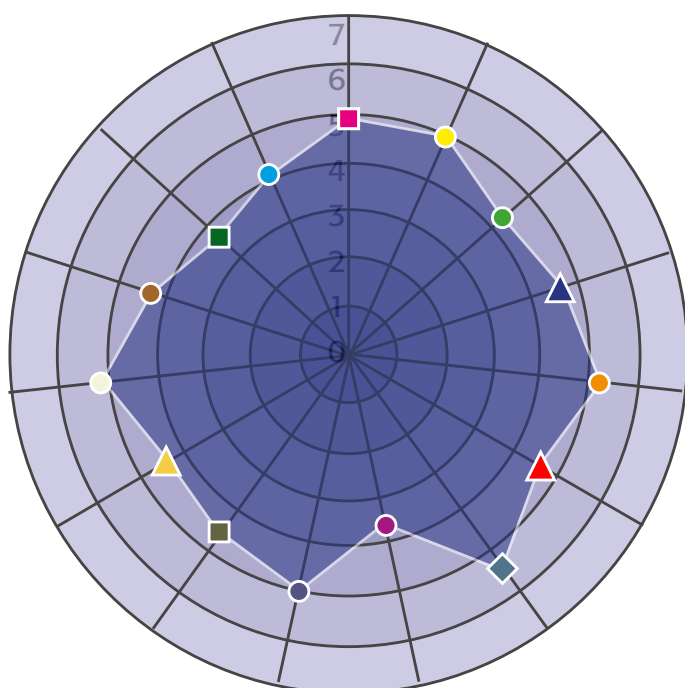
Build on the success of the 'Growth Mindset' Initiative.

Promote learning opportunities and activities through Twitter, Facebook and other forms of social media.

Focus efforts to involve young people in Local Community Planning processes.

Build on the success of Community Growing Initiatives.

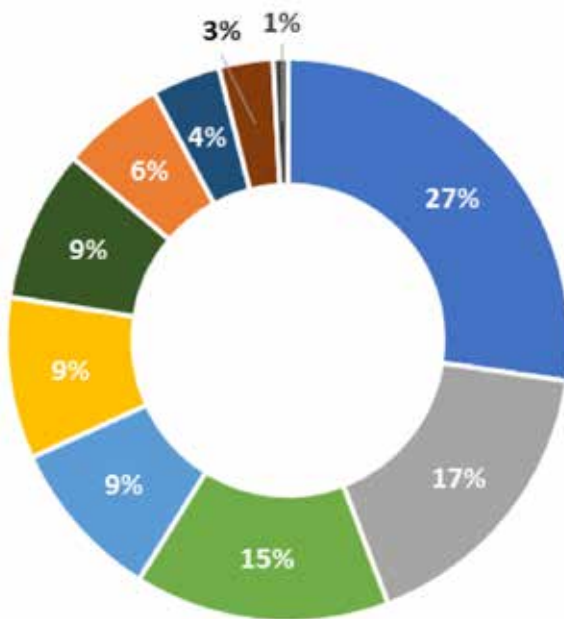
## Place Standard



◆ Facilities and Amenities	5.4
● Natural Space	5.2
● Feeling Safe	5.1
● Public Transport	5.0
● Housing and Community	5.0
■ Moving Around	4.9
▲ Streets and Spaces	4.6
▲ Play and Recreation	4.5
■ Social Interaction	4.4
▲ Identity and Belonging	4.3
● Care and Maintenance	4.3
● Traffic and Parking	4.3
● Fairness and Poverty	4.1
■ Influence and Sense of Control	3.7
● Work and Local Economy	3.6

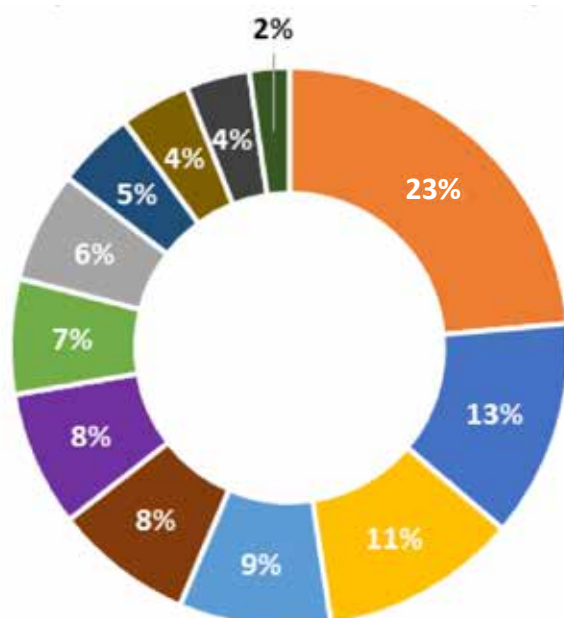


## What people liked about their community



Community and Participation	Nice place to live with a good range of activities
Amenities	Good facilities in the area
Community Safety	Area feels safe
Transport	Bus service is good
Green Space	Lots of local green spaces nearby
Housing	Properties are well maintained
Environment	Easy to access services
Work and Income	Good job clubs / job shops, plenty of local support available
Parking	Adequate parking locally
Young people's activities	Lots of activities for children in local park

## What people would like to see improved



Environment	Improved quality of roads
Community and Participation	Increased awareness of local opportunities and activities
Green Space	Maintain and remove litter from green spaces
Transport	Better local bus services
Parking	Dealing with cars parking on pavements which cause obstruction and pedestrian safety issues
Antisocial Behaviour	Tackling alcohol and drugs misuse
Community Safety	Action to help people feel safer at night
Amenities	Provide more local amenities
Work and Income	Provide more local jobs
Poverty and Inequality	More Foodbanks are needed
Young People's Activities	Provide more youth and children's groups.
Housing	Improve quality of housing in the area

# LOCHEE



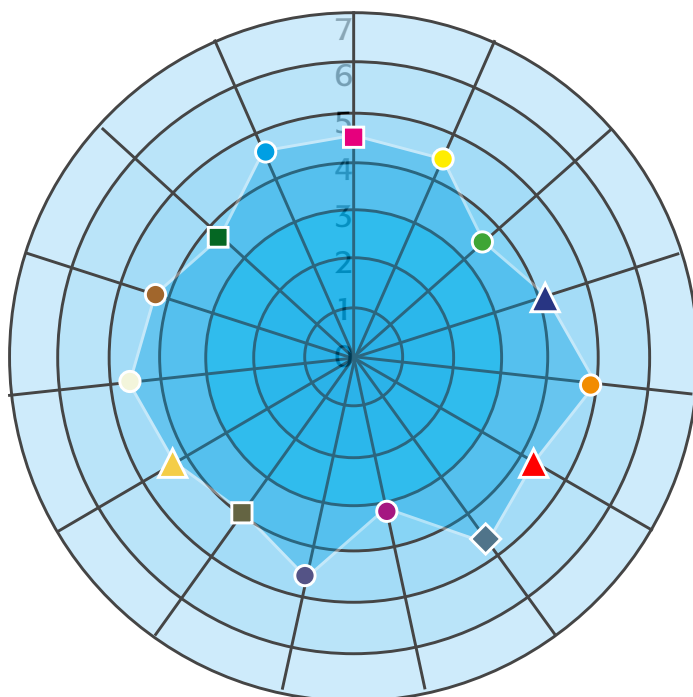
Create more opportunities for people to get involved in their own communities to address issues relating to loneliness and isolation.

Public use of schools as community bases and increase multi-agency support for families.

Families would like more affordable activities that they can enjoy together as a family.

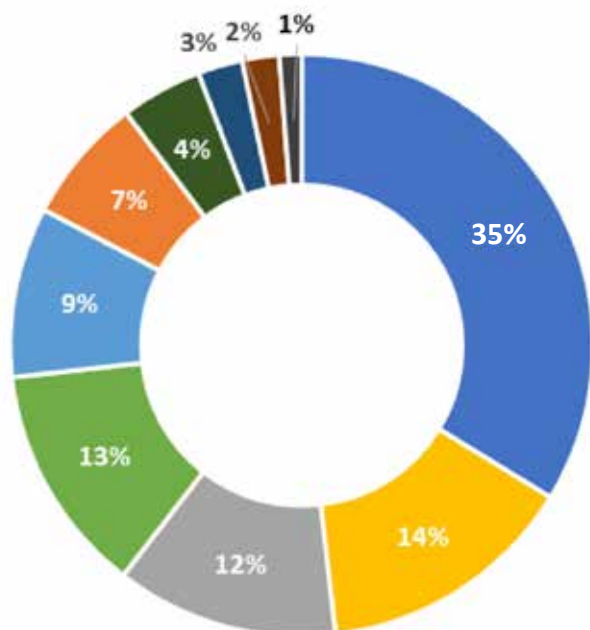
The most vulnerable people would like solutions to address their transportation needs.

## Place Standard



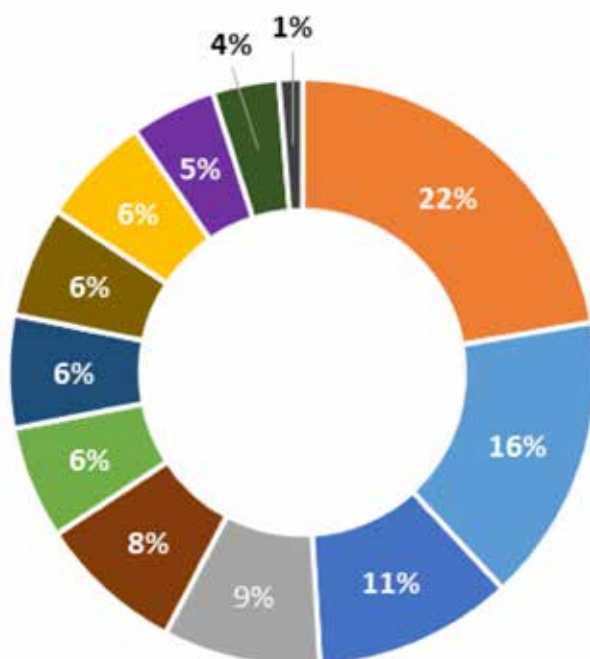
● Natural Space	4.9
◆ Facilities and Amenities	4.6
● Housing and Community	4.6
● Feeling Safe	4.6
● Fairness and Poverty	4.5
■ Moving Around	4.5
● Public Transport	4.4
▲ Identity and Belonging	4.3
▲ Play and Recreation	4.3
● Care and Maintenance	4.2
▲ Streets and Spaces	4.1
■ Social Interaction	3.9
■ Influence and Sense of Control	3.6
● Traffic and Parking	3.5
● Work and Local Economy	3.2

## What people liked about their community



Community and Participation	Nice place to live
Green Space	Lots of beautiful local green spaces
Amenities	Good range of activities available
Community Safety	Area feels safe
Transport	Adequate bus service
Environment	Very easy to access services
Housing	Housing is good
Work and Income	Good job clubs /job shops
Parking	Adequate parking locally
Young People's Activities	Lots of activities for children in local park

## What people would like to see improved



Environment	Tackle household refuse and street litter
Transport	Better local bus services
Community and Participation	More community events needed
Amenities	Provision of a community centre in the area
Parking	Improved parking in residential areas
Community Safety	Action to help people feel safer at night
Work and Income	Making more local jobs available
Poverty and Inequalities	Tackle the obvious areas of deprivation like derelict areas and empty shops
Green Space	More play areas and equipment
Antisocial Behaviour	Tackling alcohol and drugs misuse
Housing	Improve quality of local housing
Young People's Activities	More activities for young people

# WEST END



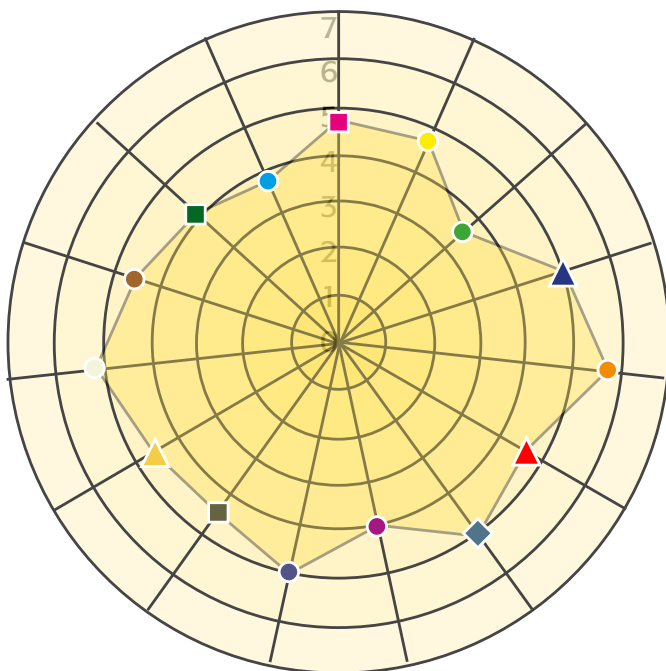
Negative impact of cars and parking must be addressed.

Landlords need to maintain properties more effectively.

Need to tackle social isolation as some people don't feel connected in their community.

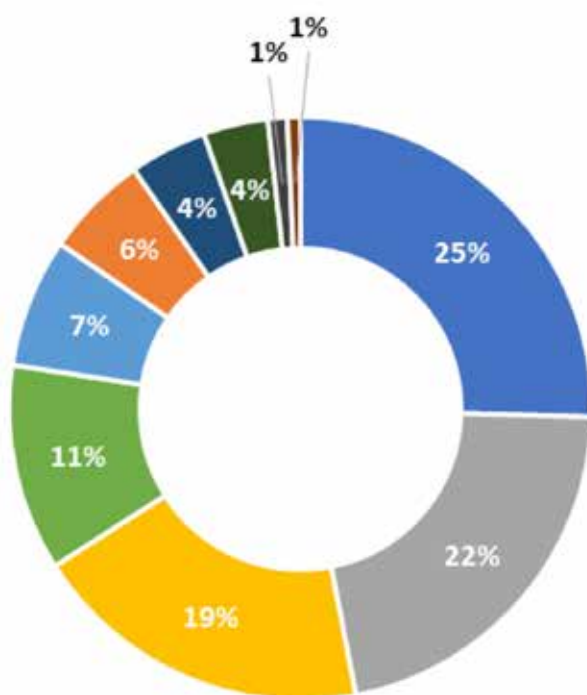
Lack of affordable activities for people of all ages.

## Place Standard



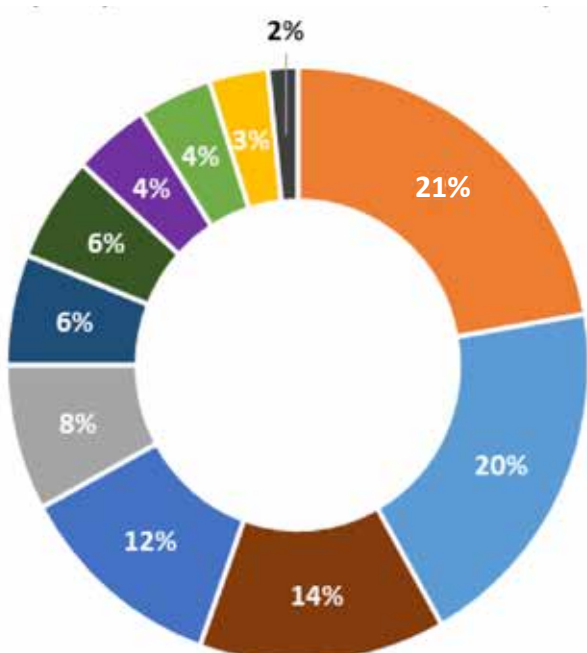
● Natural Space	5.7
● Feeling Safe	5.2
◆ Facilities and Amenities	5.0
● Housing and Community	5.0
▲ Streets and Spaces	5.0
■ Moving Around	4.8
● Public Transport	4.7
▲ Identity and Belonging	4.6
▲ Play and Recreation	4.5
● Care and Maintenance	4.5
■ Social Interaction	4.5
■ Influence and Sense of Control	4.1
● Work and Local Economy	3.9
● Fairness and Poverty	3.8
● Traffic and Parking	3.6

## What people liked about their community



Community and Participation	Excellent, helpful neighbours / Well established local community / Good Community Spirit
Amenities	Good school-based facilities
Green Space	Park is well used and feels safe
Community Safety	Feel safe walking around community
Transport	Bus service is good in the area
Environment	Good local recycling bins
Work and Income	Mitchell Street provides a great help to the community
Housing	Properties are well maintained
Young People's Activities	Lots of activities for children in local park
Parking	Lots of driveways for parking

## What people would like to see improved



Environment	Improved quality of pavements
Transport	Better local bus services
Parking	Dealing with people parking all day in area to avoid city centre charges
Community and Participation	Increased opportunities for people to be involved in decision making
Amenities	A wider variety of shops in the area
Work and Income	More local jobs made available
Housing	Provision of more social housing
Antisocial Behaviour	Tackling alcohol and drugs misuse
Community Safety	Action to help people feel safer at night
Green Space	Maintain and remove litter from green spaces
Young People's Activities	More youth groups in the area

# COLD SIDE

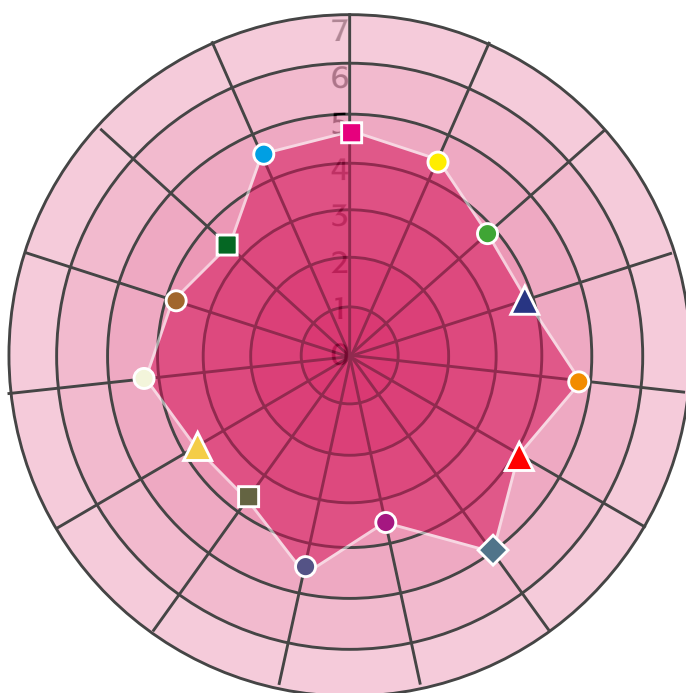


Wider variety of meeting places needed to bring people together. Community meetings or 'meet the neighbours' events would be good.

More sports facilities and outdoor exercise areas, including exercise information boards and more accessible equipment for smaller children and people with disabilities.

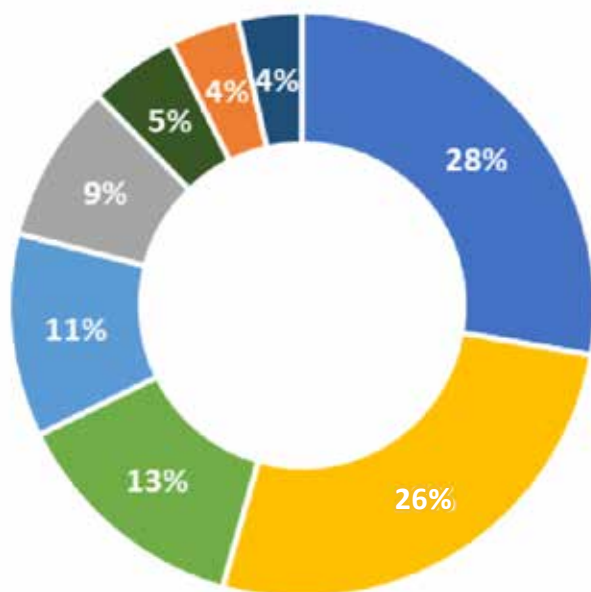
Poor quality pavements and roads that need to be repaired or renewed.

## Place Standard



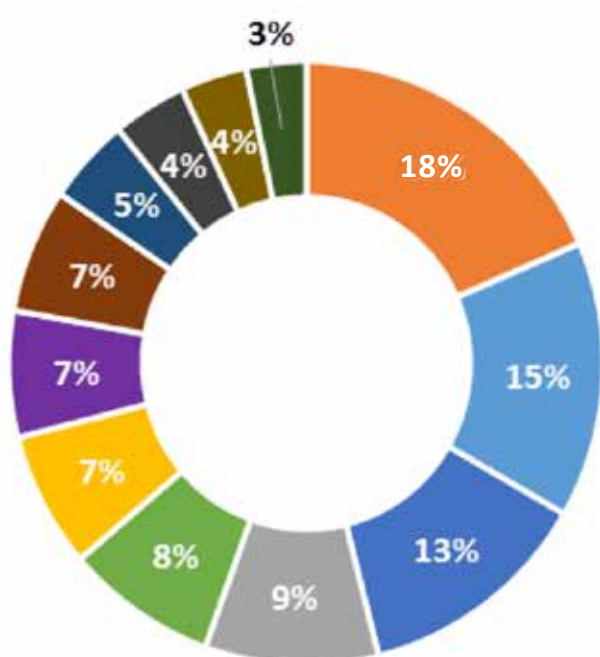
◆ Facilities and Amenities	4.9
● Natural Space	4.7
■ Moving Around	4.6
● Fairness and Poverty	4.6
● Housing and Community	4.6
● Public Transport	4.4
● Feeling Safe	4.3
▲ Play and Recreation	4.0
● Care and Maintenance	3.9
▲ Streets and Spaces	3.8
● Traffic and Parking	3.8
▲ Identity and Belonging	3.8
■ Social Interaction	3.7
● Work and Local Economy	3.5
■ Influence and Sense of Control	3.4

## What people liked about their community



Community and Participation	Nice place to live, people look out for each other
Green Spaces	Dudhope Park is a great asset, lots of nice walking areas
Community Safety	Community wardens help the area feel safe
Transport	Bus service is good
Amenities	Good amenities in area and leisure facilities in town
Housing	Good housing, new builds in the area are quite nice
Environment	Everything is within walking distance and some streets are well maintained
Work and Income	Plenty of local support available

## What people would like to see improved



Environment	Improved quality of pavements
Transport	Better local bus service
Community and Participation	Raising awareness of local opportunities and activities which are available
Amenities	Making more facilities and local shops available
Community Safety	Action to help people feel safer at night
Green Space	Maintain and remove litter from green spaces
Antisocial Behaviour	Tackling alcohol and drugs misuse
Parking	Dealing with people parking all day to avoid city centre parking charges
Work and Income	Providing support for people to progress into work
Young Peoples Activities	Provide more opportunities to bring local people together
Poverty and Inequalities	Help for people in communities when they feel isolated
Housing	Improve quality of local housing

# MARYFIELD



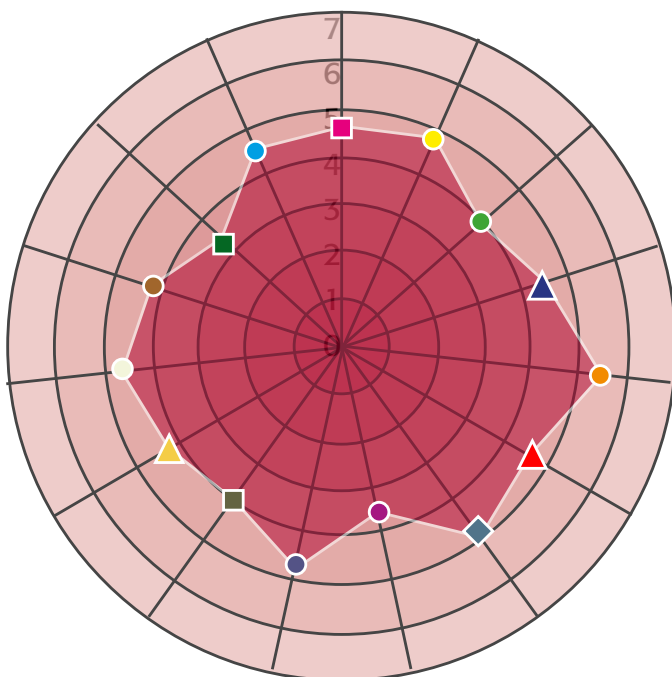
Promote wellbeing and tackle social isolation to develop a sense of worth and community connections.

Develop community gardening.

Make better use of social media.

Landlords need to maintain properties more effectively.

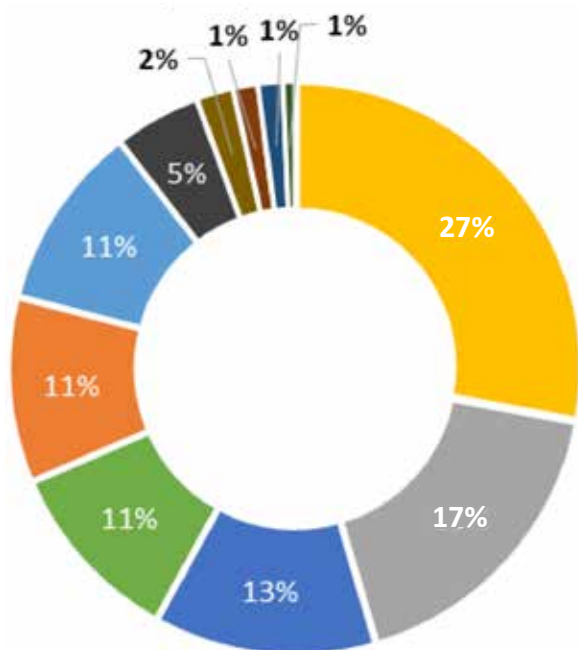
## Place Standard



● Natural Space	5.4
◆ Facilities and Amenities	4.8
● Public Transport	4.8
● Housing and Community	4.7
● Feeling Safe	4.7
■ Moving Around	4.6
● Fairness and Poverty	4.5
▲ Play and Recreation	4.5
▲ Streets and Spaces	4.4
● Care and Maintenance	4.2
▲ Identity and Belonging	4.2
■ Social Interaction	3.9
● Traffic and Parking	3.9
● Work and Local Economy	3.5
■ Influence and Sense of Control	3.4

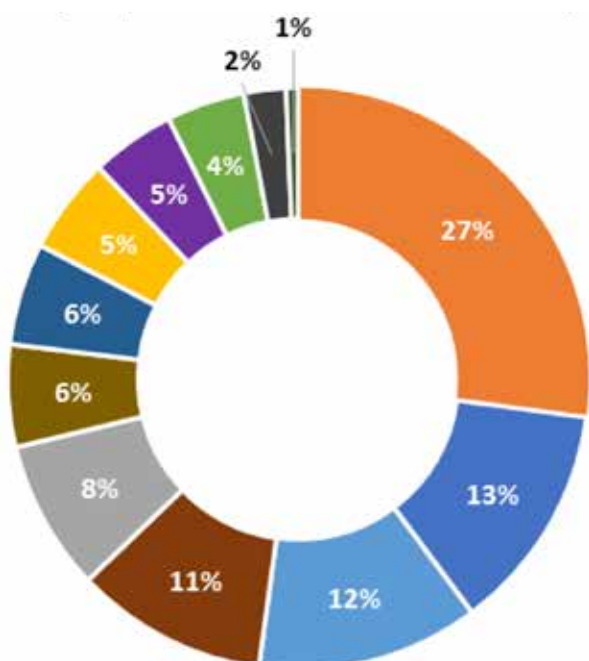


## What people liked about their community



● Green Space	Local park is good
● Amenities	Good selection of community facilities available
● Community and Participation	Nice place to live
● Community Safety	Feels safe walking around the community
● Environment	Good road and path networks
● Transport	Bus service is good
● Young Peoples Activities	Lots of activities for children in local park
● Parking	Adequate parking locally
● Work and Income	Plenty of local support available
● Housing	Housing is good

## What people would like to see improved



● Environment	Dealing with dog fouling in park / on pavements
● Community and Participation	Provide opportunity for people to voice their opinion and ideas
● Transport	Reduced cost of public transport
● Parking	Improved parking in residential areas
● Amenities	More cycle routes
● Poverty and Inequalities	Tackling poverty
● Work and Income	More jobs available
● Green Space	More green space available
● Antisocial Behaviour	Tackling alcohol and drugs misuse
● Community Safety	Action to help people feel safe at night
● Young People's Activities	More youth and children's groups
● Housing	Better maintained housing in the private sector

# NORTH EAST



Good selection of community facilities available.

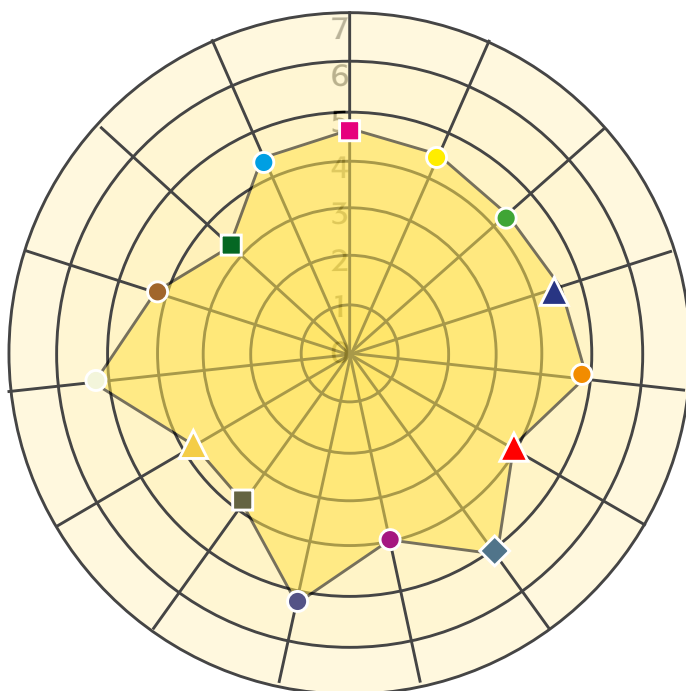
Local people can see community regeneration taking place.

Need a better bus service in Mill o'Mains and Dalclaverhouse.

There is a good community spirit across different communities.

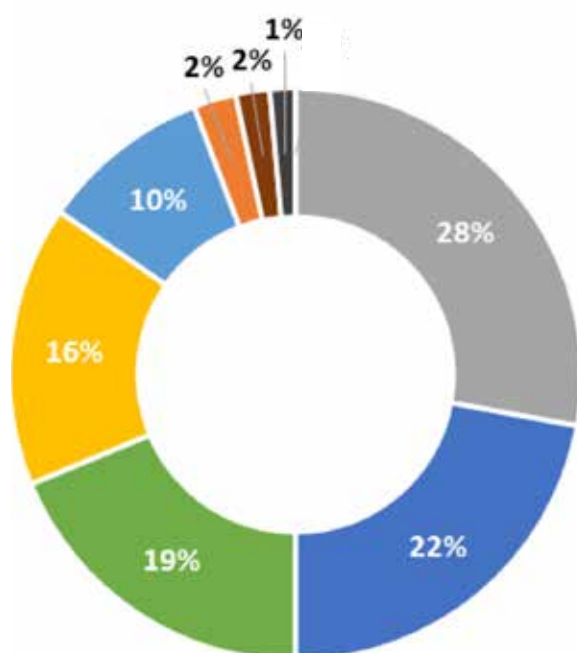
Existing play parks need to be refurbished and open space maintained better.

## Place Standard



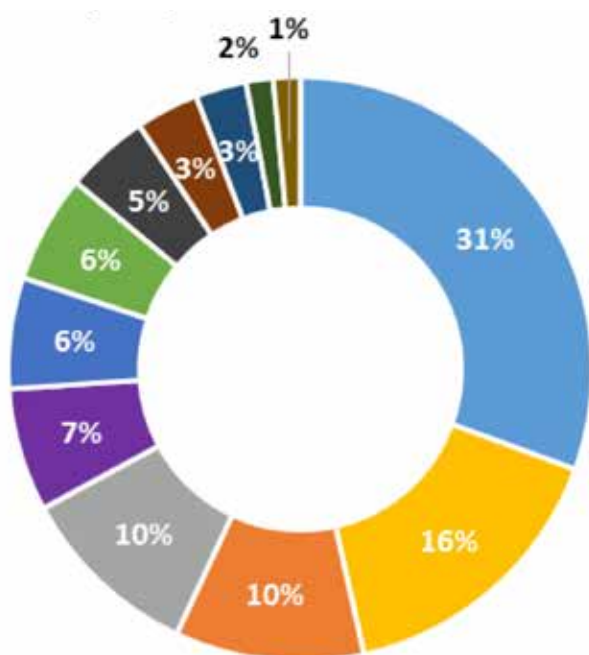
● Feeling Safe	5.2
● Housing and Community	5.2
◆ Facilities and Amenities	5.0
● Natural Space	4.8
■ Moving Around	4.6
▲ Streets and Spaces	4.4
● Public Transport	4.4
● Fairness and Poverty	4.3
● Traffic and Parking	4.3
● Care and Maintenance	4.1
▲ Play and Recreation	3.8
● Work and Local Economy	3.8
■ Social Interaction	3.7
▲ Identity and Belonging	3.7
■ Influence and Sense of Control	3.3

## What people liked about their community



● Amenities	Access is good to facilities
● Community and Participation	People are aware of opportunities in the area
● Community Safety	The Community Wardens help the area feel safe
● Green Space	Lots of local green spaces nearby
● Transport	Bus service is good
● Environment	Good road and path networks
● Parking	Adequate parking locally
● Young People's Activities	Lots of activities for children in local park

## What people would like to see improved



● Transport	Reduced cost of travel tickets
● Green Space	Increased green space in area
● Environment	Improved quality of pavements
● Amenities	Making more local facilities and shops
● Antisocial Behaviour	Tackling antisocial behaviour
● Communities and Participation	A community centre in the area
● Community Safety	Action to help people feel safer in the area
● Young People's Activities	Limited access to play parks and green spaces for children
● Parking	Tackling poor parking in residential areas
● Work and Income	Make more local jobs available
● Housing	More social housing is needed with affordable rents
● Poverty and Inequality	Tackle the obvious areas of deprivation like derelict areas and empty shops

# EAST END



Affordable local activities and exercise opportunities for the whole family to enjoy together.

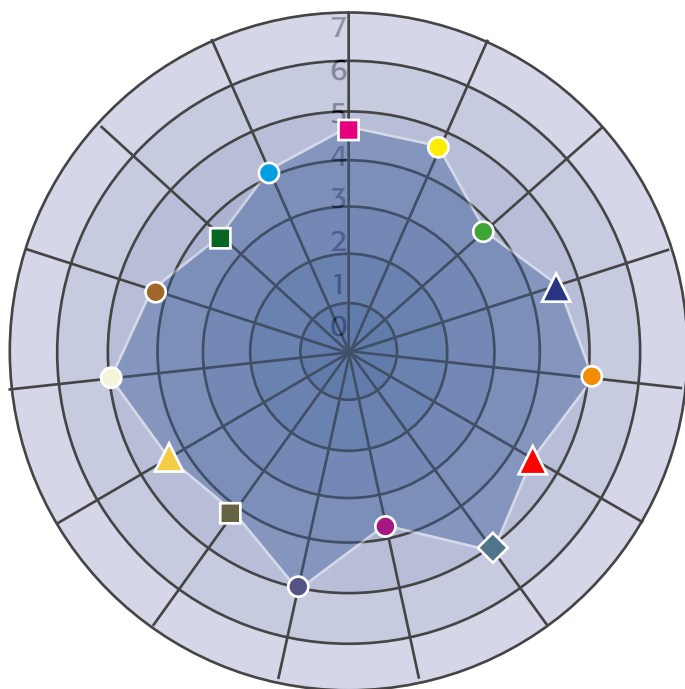
People need the chance to gain more knowledge about how to eat healthily on a budget.

Make people in the East End more aware of support, services and learning opportunities.

More volunteering opportunities to build skills and confidence.

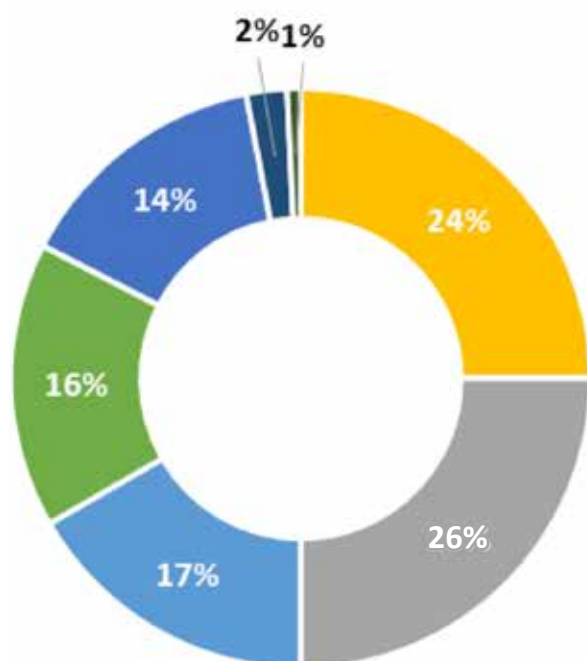
More training courses for young people and adults which have a certificate of achievement.

## Place Standard



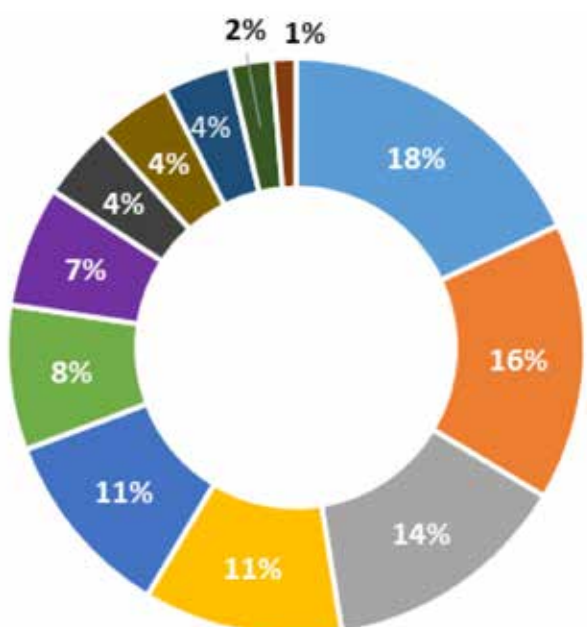
● Natural Space	5.1
◆ Facilities and Amenities	5.0
● Feeling Safe	5.0
● Housing and Community	5.0
■ Moving Around	4.7
● Public Transport	4.7
▲ Streets and Spaces	4.5
▲ Play and Recreation	4.4
● Care and Maintenance	4.3
▲ Identity and Belonging	4.3
● Fairness and Poverty	4.1
■ Social Interaction	4.1
● Traffic and Parking	3.8
■ Influence and Sense of Control	3.6
● Work and Local Economy	3.6

## What people liked about their community



Green Space	Lots of available green spaces nearby
Amenities	Good selection of community facilities available
Transport	Bus service is good in the area
Community Safety	Area feels safe
Community and Participation	Nice community to live in
Work and Income	Good Support is available
Housing	Housing is good in the area

## What people would like to see improved



Transport	Better local bus services
Environment	Maintain and remove litter from green spaces
Amenities	Lower prices of local activities and amenities
Green Space	Improved access to play parks and green spaces for children
Community and Participation	More participation events to allow people to voice their opinions and ideas
Community Safety	Action to help people feel safer in the community
Antisocial Behaviour	Tackling alcohol and drugs misuse
Young People's Activities	Provide more youth and children's groups.
Poverty and Inequalities	Tackling stress and poor health and wellbeing caused by poverty
Working and Income	Providing support for people to progress into work
Housing	Ensure support from housing staff
Parking	Deal with cars parking on pavements

# THE FERRY



Need for dedicated Community Hub/Meeting Space.

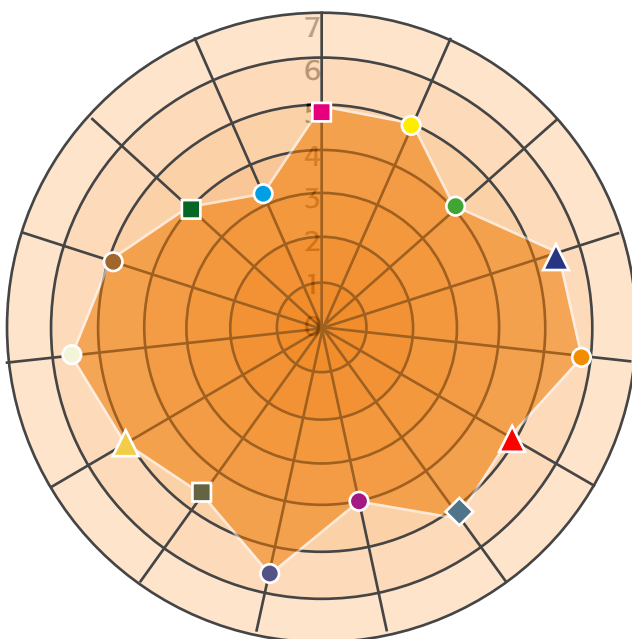
Young people want more opportunities to have their views heard.

Lack of lighting or poor lighting contributes to people feeling unsafe.

Need for more affordable family friendly activities and transport.

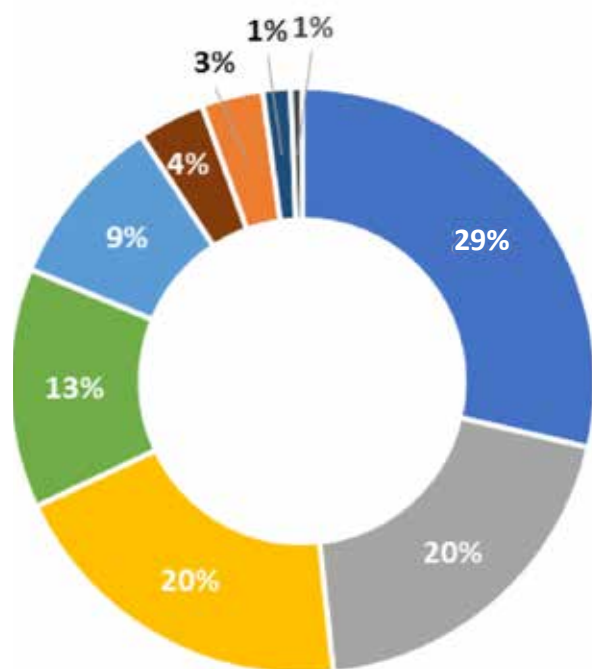
More work and training opportunities for young people including developing lifeskills.

## Place Standard



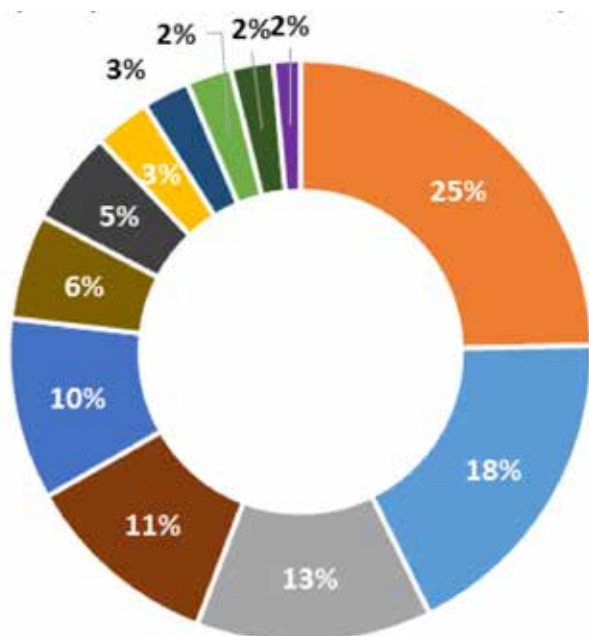
● Natural Space	5.8
● Housing and Community	5.6
● Feeling Safe	5.6
▲ Streets and Spaces	5.5
◆ Facilities and Amenities	5.2
▲ Identity and Belonging	5.1
■ Moving Around	5.0
● Public Transport	5.0
● Care and Maintenance	4.9
▲ Play and Recreation	4.9
■ Social Interaction	4.5
● Traffic and Parking	4.0
■ Influence and Sense of Control	4.0
● Work and Local Economy	3.9
● Fairness and Poverty	3.2

## What people liked about their community



Community and Participation	Excellent, helpful neighbours / Well established local community / Good Community Spirit
Amenities	Lots to do locally
Green Space	Lots of great local green spaces
Community Safety	Feel safe walking around community
Transport	Bus service is good
Parking	Adequate parking locally
Environment	Dog fouling has reduced in the area
Work and Income	Good local support available
Young People's Activities	Good facilities for young people

## What people would like to see improved



Environment	Improved quality of pavements and roads
Transport	Better local bus services
Amenities	Provision of public toilets in the area
Parking	Dealing with parking issues in residential areas
Community and Participation	Increased awareness of local opportunities and activities
Poverty and Inequality	Tackling stress and poor health and wellbeing caused by poverty
Young People's Activities	Provide more local activities to bring young people together
Green Space	Better maintenance of green spaces needed
Work and Income	Make more local jobs available
Community Safety	Action to make people feel safer at night
Housing	More affordable housing in the area
Antisocial Behaviour	Tackle vandalism in the area particularly at derelict sites

# KEY CONTACTS

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