

# Frequently Asked Questions

These questions and answers are provided to help inform your understanding of a future resident parking scheme in Dundee - should it be approved. The answers are general because no detailed scheme has yet been agreed. Any scheme would only be taken forward once the Council was confident it had the majority support of the local community to do so.

## Will there be a charge for the permit and if so what would this cover?

Yes, It is likely there would be a permit charge for cost recovery purposes. A permit fee would cover the initial set up costs of the resident parking scheme (signage) and then ongoing maintenance, administration and enforcement of the scheme.

Equivalent resident parking permits in Aberdeen cost £60 per annum. In Glasgow the permit fee is £85 per annum and in Edinburgh the permit fee for an average car is £101.

## Will I be guaranteed a parking space directly outside my home?

No. If a scheme was introduced, it would allow you to park in designated areas within the resident permit area, but the permit in itself does not guarantee a space directly outside your property. It would however eliminate almost all commuter parking from the streets within the zone and therefore increase your chances of finding a space close to your home.

## What will happen if I have visitors or tradespeople coming to my house?

There are a number of different options to accommodate visitor parking. In some towns and cities the Council sell books of vouchers to residents to pass on to their visitors (e.g. 10 all-day vouchers for £20.00). Other schemes allow short-stay parking (e.g. stays of less than two hours) in designated bays in residential streets. Some schemes only operate on a part time basis (Monday to Friday, 0900 to 1600) which makes it easier for visitors who come at weekends and evenings.

The views and preferences of the community will be sought and considered in promoting one of these options.

## I have a business in the area, will I get a permit?

Should a scheme be promoted, businesses located within a controlled parking zone may be eligible to apply for a limited number of permits subject to meeting any qualifying criteria. The views and preferences of the community will help inform the options for business parking permits.

## Frequently Asked Questions

### What happens if I have more than one vehicle?

As long as you meet the criteria set for a resident permit then your household may be issued with more than one permit. Some local authorities charge more for a second permit issued to the same household. You can let us know if you think a higher fee for a second permit is appropriate or whether there should be a cap on the number of permits to a single household.

### I currently park my car in a private parking bay, will this be affected?

Dundee City Council will only introduce parking restrictions on streets that are on the 'list of public roads'. Private roads and private parking areas would remain under control of the owners. There is potential for some commuters excluded from the resident zones, to seek out new places to park for the day without charge.

### Will Dundee City Council car parks be included in a resident scheme?

As the detail of any scheme is developed, there is an option to include or exclude off-street car parks in the zones. If included, residents with permits could then use the pay and display car parks in their area without any further charge. The views of the community will be considered in any decision to include or exclude car parks from any scheme that is promoted.

### What happens to limited waiting areas that lie within the proposed schemes?

Limited waiting areas (e.g. 45 minutes maximum stay) in busier streets like Perth Road and Albert Street are designed to encourage turnover of vehicles and support traders and businesses. It is intended that they remain restricted to the maximum time limit for that area. Resident permit holders would not be exempt from this restriction.

### How would a proposed scheme be enforced?

Parking attendants would patrol all of the areas with on-street parking restrictions and this would include any new resident permit schemes. Patrols would be increased to ensure compliance with the scheme. Anyone parking in the resident parking zone without a permit would be issued with a Penalty Charge Notice (currently £60). The revenue from fines would be retained by the Council to support the on-going maintenance of the scheme and other transport projects.

(Continued overleaf)

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## Will I have to apply for a permit each year?

Yes, assuming an annual charge for the scheme, it would be necessary for Council officers to check that applicants still met the necessary qualifying criteria. The application process is likely to be on-line but with options for purchasing or renewing permits in person at Dundee House or similar.

## Who will be allowed to apply for a permit?

Any car owner living within the scheme boundary should be able to apply for a permit. Applicants would need to be registered on the council tax system at an address within the zone. The V5C (proof of car ownership) document must also be registered at the qualifying address.

Residents with company cars would be required to provide evidence from their employer confirming that they are the sole keeper of the vehicle.

## I live in a street just outside the proposed resident permit scheme. Will I be affected?

It is possible there may be some displacement of vehicles as commuters seek out new places to park. However, there comes a point where walking a significant distance to their work place would become unattractive to many commuters. The boundaries shown on the map have been considered and designed to reduce the potential for displacement. Variations to the boundary lines will be considered if there is support for change and good reasons given to include or exclude certain streets.

## What happens if I have a delivery at my property?

Details of loading provision would be considered and presented in a secondary consultation should a resident parking scheme be promoted.

## What happens if I have a blue badge?

It is possible to include an exemption for blue badge holders so that they are not impacted by the introduction of a future resident parking scheme.

## Will the scheme be enforceable all day?

Some schemes are in force 24 hours a day, seven days a week while others are only enforced during commuter periods (Monday to Friday, 0900 to 1600). The views and preferences of the community will help determine the effective time period that would be applied to any new resident parking scheme.