

## Frequently Asked Questions regarding the Football Parking Zone

From August 2023, the Council is introducing a new permit scheme that will give residents who own a car greater flexibility to come and go on matchdays.

### How Will it Work?

Instead of setting out yellow 'no parking cones' on the morning of matchdays, the Council will erect signage around the perimeter of the new parking zone, explaining that drivers are entering a restricted parking zone. The dates of upcoming football match will be shown on the signs and these dates will be changed as the season progresses. The dates of all home matches by Dundee FC and Dundee United FC will be advertised.

### What Times are Restrictions in Force?

The restrictions will apply for a two hour period between kick off and final whistle. For Saturday afternoon football matches, enforcement is likely to take place from 3pm to 5pm. Evening matches normally kick off at 7.45pm so enforcement will generally end before 10.00pm. There are now many different times and days that football matches might be played but the key thing to remember is that enforcement will focus on the period while the match is being played.

### How big is the zone and what are the boundaries?

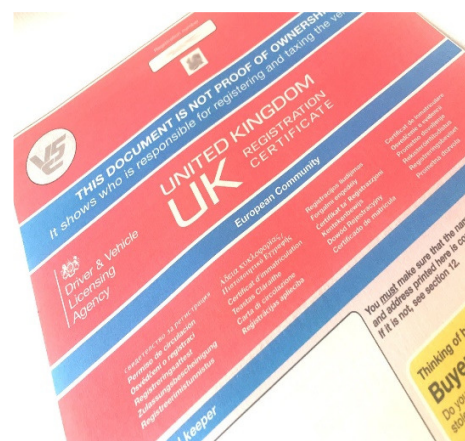
The zone covers around 1400 residential properties in the area between Clepington Road and Dens Road, Caird Avenue and Arklay Street/North Court Street. There is a map available on the webpage.

### Who Will Enforce the Restrictions?

A team of Parking Attendants, employed by Dundee City Council, will patrol the restricted zone on matchdays and issue tickets (Penalty Charge Notices) to badly parked cars and cars that do not belong to local residents.

### I am a resident of the parking zone, how will the Parking Attendants recognise my car?

Residents living within the zone will be able to apply to have their vehicle's registration number placed on an exempt list which means it will be recognised by the Parking Attendants as a vehicle belonging to a local resident. This can be done for any vehicle registered at your home address. There is no fee to have vehicle details added to the list. All that is needed is a copy/photo of the front page of the V5C which shows your vehicle registration number and home address. This needs to be e-mailed to [footballleventparking@dundeecity.gov.uk](mailto:footballleventparking@dundeecity.gov.uk).



**I am a resident of the new parking zone, but I have a lease vehicle/work vehicle and I don't have a V5 document.**

Instead of a V5, the Council will accept a letter from your employer (on headed paper) or leasing company confirming that you have access to the vehicle and that it is available for your use all year round. Council Tax records may be checked as proof of residence.

### **What happens if I change my car?**

If you change your car or buy a new one for the first time, please send an image/scan of the V5C document so we can update our details.

### **I am a blue badge holder living within the zone. What do I need to do?**

Blue badge holders living within the zone should apply for a permit in the normal way, by sending us the V5C car registration document or motability lease agreement for the vehicle.

Please be aware, if a resident of the zone has a blue badge but does not have a permit, they will only be permitted to park in a designated disabled parking bay and not on double/single yellow lines, when a football match is being played.

### **I live outwith the zone but I'm a blue badge holder and need to park near the stadiums. Where can I park?**

During football matches, parking is provided for Blue Badge holders at the following locations:

East kerb of Provost Road, between Dens Road and Sandeman Street  
Both kerbs of North Isla Street, between Dens Road and Tannadice Street  
East kerb of Hindmarsh Avenue, between Sandeman Street and Tannadice Street  
South kerb of Sandeman Street, between Arklay Street and Tannadice Stadium  
West kerb of Arklay Street, between Sandeman Street and Strathmore Street

Please be aware, blue badge holders that live outside the zone but wish to park in the zone when a football match is being played, are only permitted to park in the designated disabled parking areas and not on double/single yellow lines.

### **I have a carer that comes to visit me and they may come on matchdays. Will they be allowed to visit me?**

Cars belonging to non-residents will not be allowed to be parked in the zone during the time that the football matches are being played so please try to work around this restriction. In exceptional circumstances, the Council may grant dispensation to allow cars belonging to non-residents access to the zone during matches. Dispensation should be requested in advance by either emailing [dispensations@dundeecity.gov.uk](mailto:dispensations@dundeecity.gov.uk) or by calling 01382 432095.

### **Will I be able to receive deliveries or have workmen round on matchdays?**

Delivery vehicles will not be allowed to be parked in the zone during the time that the football matches are being played so there may be some restrictions on delivery time slots and when traders can visit your property. In exceptional circumstances, the Council may consider adding vehicles belonging to traders/services on to the permitted list of vehicles on a short term basis – e.g. if work is being carried out at a property within the zone.

### **What happens if I leave the area?**

Please let us know if you move away or leave the area and we will remove your vehicle details. If you think someone has left the area but is still using the scheme to get close to the grounds on matchdays you can let us know by sending an e-mail to [footballeventparking@dundeecity.gov.uk](mailto:footballeventparking@dundeecity.gov.uk) and we can investigate further.

### **How long will the scheme last and will it be reviewed?**

The football parking scheme will be a permanent fixture around Dens and Tannadice. The scheme will be reviewed at the end of the first full football season in summer 2024 to see if any improvements can be made.

### **Will access local businesses and other places of work within the zone?**

We are aware that a number of businesses operate in the area and vehicular access to these premises may be impacted by road closures on matchdays. Pedestrian access will not be impacted. If visiting any of these businesses by car during football matches, customers would need to use off street parking (private car parks) or park outside the zone and walk in.

### **Could this create congestion and additional parking on surrounding streets?**

The current arrangements already seek to prevent parking within the zone through the use of the yellow *no parking* cones. If the scheme is more successful in deterring visiting fans from parking inside the zone, there may be some displacement but this is not likely to have any significant impact on neighbouring streets.

### **How will you let everyone know about the scheme?**

All residents living within the zone will receive information regarding the scheme and how they can apply for a permit. We will also leaflet cars that are parked in the zone to try and ensure as many residents as possible have been able to provide their vehicle details.

### **How will you know if the scheme has been successful?**

Local residents will be welcome to give their views on the scheme at any time by contacting [footballeventparking@dundeecity.gov.uk](mailto:footballeventparking@dundeecity.gov.uk) at any time. The Council will keep a record of the number of PCNs that are issued and we would hope that over time fewer non-resident cars enter the zone.

### **Privacy Statement**

We will keep your name and address and vehicle details so that we can update you if there are any changes to the scheme that we think we need to tell you about. We will only use the details we have for the purposes of managing the football event parking scheme.

