## Reporting a School Absence on Parent Portal – Parents Steps

Welcome to parentsportal.scot, in this document we will provide a step by step guide for parents, carers, on the new absence reporting service using parentsportal. This convenient new service will mean that parents don't have to phone the school in the morning to inform you that their child, or children will be absent from school.

When the parent logs the child's absence on parentsportal, a message will be sent directly to the school to acknowledge.

## Pre-requisite: User must have access to parentsportal.scot and any field with red asterisks (\*) beside them is a mandatory and must be completed.

Step1: Sign into Parent Portal using your user name and password

## Step 2: Select Report Absence



Step 3: Click on the child name you wish to report absence for



This allows parent/carer to view any previous absences reported for the child using parent portal.

Step 4: Click "Report Absence"



<u>Step 5:</u> Select the Absence Date (can be today, tomorrow or a more specific date).

<u>Step 6:</u> Select the appropriate reason for your child's absence.

<u>Step 7:</u> Add any pertinent remarks. We recommend providing as much information as possible. i.e. chicken pox, hand foot or mouth, or any other contagious illness, which can assist school.

Report Absence for Nicol Eleanor	
Absence Date *	
Reason *	Remarks *
Select	
Select	
Illness	le le
Family Activity	
Medical Appointment	
Others	Close Submit

Step 8: Click submit once all fields are completed.

Step 9: Parent/carer will see an acknowledgement message at the top of the page.



Step 10: School will receive an email soon as Absence has been reported.

N	Tue 11/12/2018 14:14 no-reply@smtp.test.signin.mygovscot.org Pupil Absence Report
To Office are p	roblems with how this message is displayed, click here to view it in a web browser.
l.	
Hello,	
Please si	gn into parentsportal.scot as one of your pupils has been recorded as being absent.
Please a	knowledge the absence once you have signed into parentsportal.scot so the parent/carer receives an e-mail to confirm that the school is aware of the absence.
Thank yo	υ,
parentsp	ortal.scot Team

Step 11: School agent/staff acknowledges absence report and notification sent to parent/carer

Step 12: Open document 2. PP Parent Reporting Absence agent action for school/agent action