

- ◀ Dundee has an excellent public transport system, with a modern fleet of buses fitted with CCTV, state of the art bus shelters and high quality timetable information.

This leaflet tells you all you need to know about getting started using the bus.



Further information

To plan a local bus journey:
www.dundeetravelinfo.com

National Express Dundee
01382 201121
www.traveldundee.co.uk

Stagecoach Strathtay
01382 614550
www.stagecoachbus.com/Strathtay

Scottish Citylink and Megabus also operate long distance routes to other towns and cities.

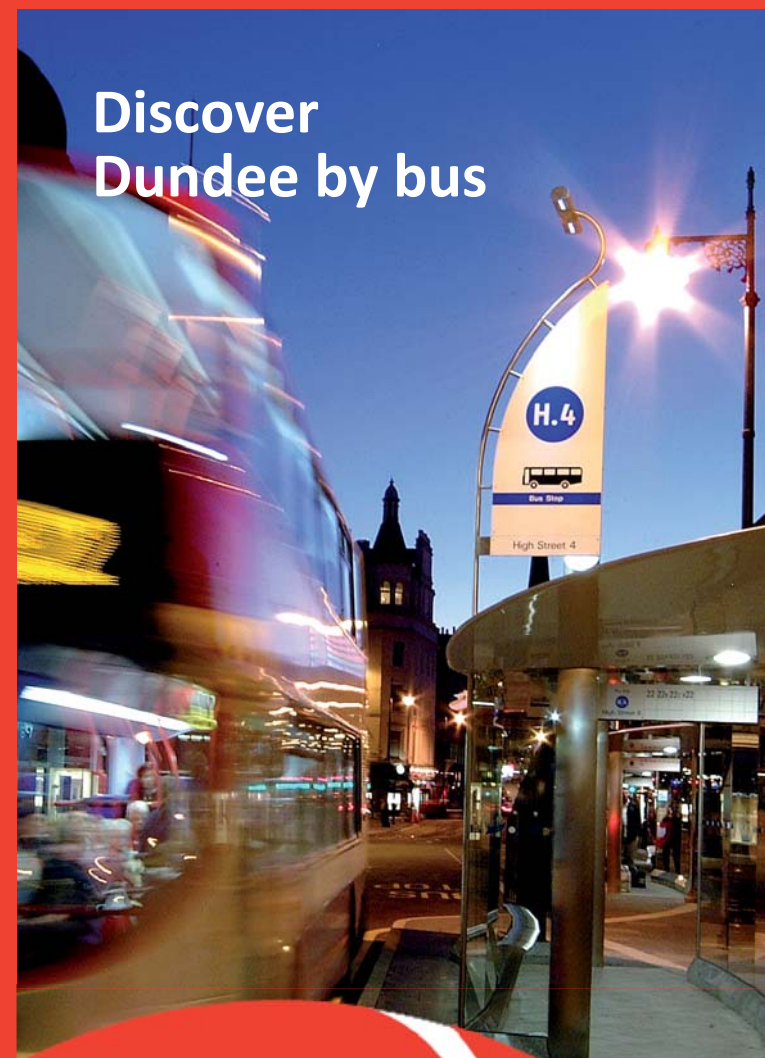
Scottish Citylink
08705 50 50 50
www.citylink.co.uk

Megabus
<http://www.megabus.com/uk>

Dundee Travel Active is an initiative being managed by Dundee City Council to encourage residents and visitors to Dundee to try more active ways of travelling. For more information, visit www.dundeetravelactive.com

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Discover Dundee by bus



**dundee
travelactive**
www.dundeetravelactive.com

Which bus do I get?

Wherever you want to go in Dundee, there are a number of ways that you can find out which bus you need.

There are two main bus companies in Dundee. National Express Dundee operates the majority of services in the city and Stagecoach operates services around Dundee and into Angus, Fife and Perth & Kinross. See the back page of this leaflet for their contact details.

Go online

www.dundeetravelinfo.com is the website dedicated to travel in and around Dundee. Use the journey planner to find information specific to the journey you want to make.

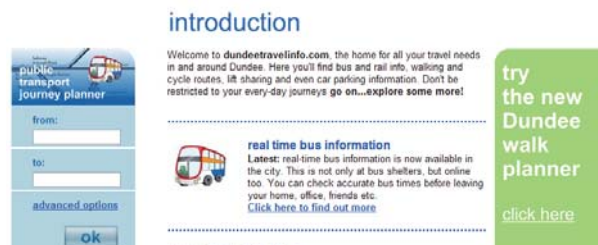
If you already know the service number of the bus you need, you can view the full timetable from the website.

By phone

Phone Traveline Scotland on 0871 200 2233 – lines are open 24 hours a day, 7 days a week (calls cost 10p per minute from a BT landline, charges from other providers or mobiles may vary).

In person

National Express Dundee's Travel Centre is situated in the Forum Centre on Commercial Street, where staff will help you plan your journey. Timetables for Stagecoach services are available from Seagate Bus Station.



How much does it cost?

There is a range of fares to suit your needs, depending upon the type of journey you're making. You can purchase a single journey fare when you board a bus, or pick from a range of weekly, monthly, annual and other discounted products, which offer very good value.

Both bus companies carry fares information on their web pages (which are shown on the back of this leaflet). Your bus driver can also help advise you about the most appropriate fare.

Children under 16 pay around half of the adult fare. **Children under 5** travel free when accompanied by an adult.

If you are aged 60 and over, or have a qualifying disability, you are entitled to free travel on any bus in Scotland. You will need a National Entitlement Card. To get one, contact Dundee City Council's Customer Services on 01382 433558.

National Express Dundee operates an exact fare policy so make sure you have the correct money as their drivers cannot give change. Stagecoach buses do give change.

Making your journey

At the bus stop

Make sure you are at the bus stop in plenty of time to catch your bus. Very occasionally, bus stops may be out of use because of road works or other events. Check if there are any notices advising you to use an alternative stop.



When you see your bus approaching (check the service number and destination on the front of the bus), put your arm out to signal to the driver clearly that you want the bus to stop. Stand back until the bus has stopped and the doors have opened.

Getting on the bus

Tell the driver where you are travelling to and what type of ticket you need. The driver will be able to advise you if you are unsure. If you have a multi-journey or season ticket or a National Entitlement Card then have this ready to show the driver when you board.

Most buses in Dundee are low floor and step free, meaning that wheelchairs and buggies, can be wheeled straight on from the kerbside. There is space at the front of the bus designated for wheelchairs, buggies and seats near the door if you find it tricky to walk too far.

Travelling on the bus

Once you have found a seat, relax and enjoy the ride! You can read your book, chat to fellow passengers or take in the scenery outside the window. When the bus is busy it is polite to give up your seat for someone who is less able to stand than yourself.



Getting off the bus

The driver will only let you off at a recognised bus stop (in some streets there is no stop so the bus will operate as hail and ride). Let the driver know that you want to get off by pressing the stop button once. We recommend that you remain seated until the bus has stopped.

If you do not know where to get off, ask the driver to let you know when you are approaching your stop. You can also ask the driver where you should get the bus back. Sometimes the return journey leaves from a different stop, often on the opposite side of the road from where you get off.

Take care when leaving the bus and remember to take all your belongings with you.