

MAINTENANCE OF COUNCIL OWNED ROAD AND FOOTWAY ASSETS

GUIDANCE ON COMMUNICATIONS AND ENQUIRIES



Introduction:

The maintenance of the road asset owned by the council is the corporate responsibility of Road Maintenance Partnership of City Development.

This guide provides an outline of the services provided, together with contacts for customers with any queries relating to the service.

DUNDEE CITY ROAD NETWORK

- 550km of roads
- 1,000km of footways and footpaths
- 22,000 road and footway drainage gullies
- 30,000 items of street furniture



Routine inspection of retaining wall

The partnership team:

The partnership team is a combination of Dundee City Council road maintenance staff and Tayside Contracts operational staff.

By delivering road maintenance services in partnership we are able to provide efficiencies in service delivery and value by effectively managing the deployment of works activities under a combined control remit.

Our operational activities are delivered from the Fairmuir Depot on Clepington Road by an experienced workforce of 65 road workers.



Alan Sturrock – frontline chargehand & gritter driver

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OUTLINE OF KEY SERVICES PROVIDED BY THE PARTNERSHIP (OWNED COUNCIL ASSETS)

- Inspections, investigations and surveys
- Maintenance of roads
- Maintenance of footways
- Provision of winter maintenance services
- Emergency response to road and footway defects
- Gully cleansing and maintenance
- Maintenance of road markings
- Maintenance of non illuminated signs
- Renewal of street name plates
- Maintenance of pedestrian guardrails
- Maintenance of vehicle restraint system barriers
- Maintenance of low height retaining walls (<1.2m)
- Maintenance of life saving equipment adjacent to the River Tay



Carriageway resurfacing, Blackness Road

OUTLINE OF SERVICES NOT PROVIDED BY THE PARTNERSHIP

City Development, Transportation Team

- Traffic signals
- Road network management
- Parking enforcement and public car parks
- Installation of new dropped kerb accesses

Environmental Services

- Landscaping, weed control and grass cutting
- Street furniture (including statues and public realm)
- Unmade footpaths and car parks e.g. within parks or cemeteries
- Unmade sections of Green Circular cycle route
- Play parks

Dundee Street Lighting Partnership

- Street lighting and illuminated signs

City Development, City Engineers

- Maintenance of structures and bridges

City Development, Property Services

- Surfaced areas within property curtilage not required for public or servicing access

Various public and private owners

- Non adopted road and footway assets

Scottish Water

- Storm water and foul sewer systems

Transport Scotland & BEAR Scotland Ltd

- Trunk road maintenance

Tay Road Bridge Joint Board

- Tay Road Bridge

CONTACT THE DUNDEE ROAD MAINTENANCE PARTNERSHIP

For further information and to report road and footway defects online please visit the Dundee City Council Road Maintenance website:

www.dundee.gov.uk/citydevelopment/roadsmaint

Winter maintenance information can also be found at:

www.dundee.gov.uk/winterweather

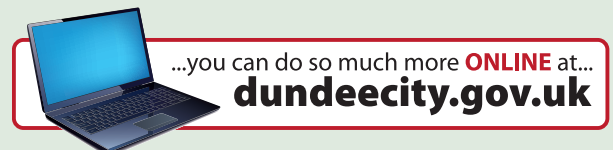
For general enquiries or to report notifications of road and footway defects please contact:

Dundee City Council Customer Care Line
 Freephone: 0800 145 6897
 Switchboard 01382 434000
 Out of hours 01382 434343.

Or contact us via email:

Email: customerservices@dundee.gov.uk

This information is made available in large print or in an alternative format that meets your needs.	
Chinese	欲知詳情, 請致電: 01382 435825
Russian	Более подробную информацию можно получить позвонив по телефону: 01382 435825
Urdu	مزید معلومات کے لئے براہ کرم ہیرا ہائی 01382 435825 پر فون کریں۔
Polish	po dalszą informację zadzwoń pod numer 01382 435825
Alternative Formats	For further information please contact the issuer of this publication



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